

# Thusong Service Centre

## QUARTERLY BULLETIN



ONE STOP SHOP CENTRE FOR INFORMATION AND SERVICES

3RD QUARTERLY BULLETIN: OCTOBER – DECEMBER 2023

### THUSONG SERVICE CENTRES DIRECTORY:

7

#### EASTERN CAPE Thusong Service Centres

- CENTANE
- COFIMVABA
- KWANOPHOYI
- QUNU
- STERKSPRUIT
- TOMBO
- VIEDGIESVILLE

4

#### FREE STATE Thusong Service Centres

- KOPANONG
- MOHOKARE (ZASTRON)
- NAMAHAADI
- PHIRITONA

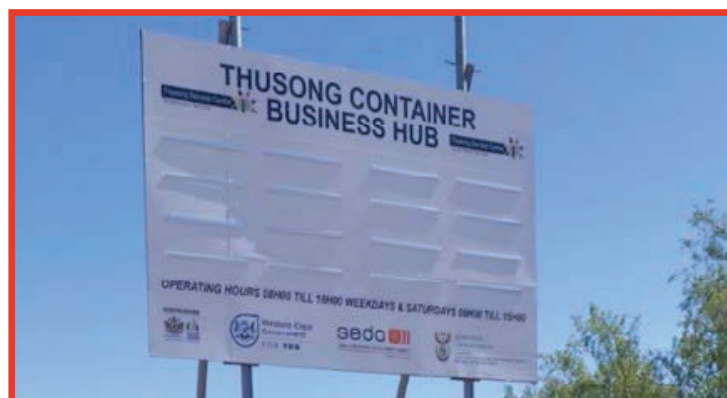
### Launch of the Thusong Business Hub and Trading Spaces

*By The Western Cape Department of Local Government*

The Western Cape Provincial Department of Economic Development and Tourism (DEDAT) in partnership with the Department of Local Government and Oudtshoorn Local Municipality launched the Bongoletu Thusong Business Hive and Trading Spaces. The launch was officiated by the Executive Council of Oudtshoorn Municipality and key stakeholders. The business hub and trading spaces will provide trading spaces for small, micro and medium enterprises (SMMEs) and entrepreneurs from the area. The Bongoletu area is currently in dire need of trading spaces given the limited affordable space available. The project is funded by DEDAT, which contributed to the procurement of the containers, a capacity training for 10 identified SMMEs, and entrepreneurs. Plans are afoot to extend the premises to accommodate additional small businesses. The Department of Local Government, through their Municipal Capacity Building Support Grant

also assisted with additional funding to the facility, to finalise the final phase of the project.

The provision of anchor services alone at Thusong Service Centres may not entirely achieve the objectives of the programme, particularly relating to the empowerment of citizens. To enhance the sustainability of the Thusong Service Centre, options for accommodating a variety of add-on services must be explored. The add-on services can be grouped into blocks, as realised by the Thusong Programme Second Generation Business Plan, the Six Block Model that reflects an ideal Thusong Service Centre model – wherein, local economic development is among the add-on services at the centre. The project will contribute to the goals of the Municipal Local Economic Development strategy, and in particular, enterprise development.



The new Thusong Business Hub and Trading Spaces



Executive Council of Oudtshoorn Municipality and key stakeholders.

“Thusong Service Centres, taking services and information closer to the people”

1



government  
communications

Department:  
Government Communication and Information System  
REPUBLIC OF SOUTH AFRICA





13

## GAUTENG

### Thusong Service Centres

- GA-RANKUWA
- HAMMANSKRAAL
- KAGISO
- KHUTSONG
- MAFATSANE
- MAMELODI
- MAPONYA URBAN MALL
- MULDERSDRIFT
- ORANGE FARM
- RATANDA
- SEBOKENG
- SOSHANGUVE
- TARLTON

5

## NORTHERN CAPE

### Thusong Service Centres

- AUGRABIES
- COLESBERG
- KGOMOTSEGO (VANZYLRSUS)
- MANNE DIPICO
- TLHLOKOMELO

## Clean-up campaign at Tugela Ferry Thusong Service Centre

By Khululekile Dlala, KwaZulu-Natal

The Msinga Local Municipality Waste Management unit together with Tugela Ferry Thusong Centre stakeholders embarked on a cleaning campaign. It was held at Pomeroy Ward 7 Shopping Centre under the backdrop of “Let’s Clean-up Together”, to raise awareness regarding the importance of always keeping the environment clean, working towards a behavioural change of on illegal dumping, which may pollute the environment and be a health hazard to community members. Aqueel

company sponsored the campaign by donating cleaning material including raincoats and they shared information regarding the importance of recyclable waste and its job opportunities.

These initiatives by government and the private sector are not only improving the quality of life for residents but also contributing to the overall well-being and development of the community.



Thusong Service Centre stakeholders and Community Work Programme during the clean-up campaign and the information session led by Aqueel company.



Community Work Programme members and Thusong Service Centre stakeholders displayed the raincoats donated by Aqueel company during the cleaning campaign.



31

## KWAZULU-NATAL Thusong Service Centres

- ARCHIE GUMEDE
- BAMSHELA
- BELGRADE
- BHOMELA
- BULWER
- DRIEFONTEIN
- DUDUDU
- DUKUZA
- EKUVUKENI
- EMONDLO
- HIGHFLATS
- IMBABAZANE
- IMPENDLE
- INHLAZUKA
- JOZINI
- KWAMADLALA
- KWAMDAKANE
- KWANZIMAKWE
- KWAXOLO
- LINDELA
- LUWAMBA
- MALANGENI
- MAPUMULO
- MBAZWANA
- PORT DUNFORD
- TUGELA FERRY
- UMNINI
- UMSHWATHI
- BIYELA
- UMFOLOZI

## Internal Day for the eradication of poverty

By Sten Tema, Limpopo

The Mabatlane Thusong Service Centre hosted the International Day For The Eradication of Poverty. The following government departments and institutions provided services to the community: Department of Social Development, South African Social Security Agency, Department of Labour, Electoral Commission

of South Africa, Government Communication and Information System, Department of Home Affairs, Department of Roads and Transport, Department of Correctional Services and the South African Police Service and Emergency Medical Services. Around 450 members of the community attended the event.



Beneficiaries receiving food parcels.





16

## LIMPOPO

Thusong Service Centres

- BABIRWA
- BOTLOKWA
- ELDORADO
- FETAKGOMO-ATOK
- MABATLANE  
(VAALWATER)
- MADIMBO
- MAKHUVA
- MAKUYA
- MAPELA
- MAPODILE
- MARULENG
- MOKWAKWAILA
- MOLETJIE
- MTITITI
- RELELA
- SELWANE

15

## MPUMALANGA

Thusong Service Centres

- BREYTEN
- CASTEEL
- DAGGAKRAAL
- KLARINET
- LOUISVILLE
- MARAPYANE
- MATSAMO
- MBANGWANE
- MPULUZI
- PHOLA
- SAKHILE
- SIYATHEMBA
- THOLULWAZI
- VERENA
- WONDERFONTEIN

## Food Security Programme gives back to the community

By Khululekile Dladla, KwaZulu-Natal

The Kwa-Mdakane Thusong Service Centre is one of the centres that established a backyard garden at the centre during the 2023 Annual Thusong Service Centre Week. The week took place under the backdrop of the establishment of gardens at homes and a cleaning campaign. The garden aims to alleviate hunger among

the less fortunate community members by constantly planting a variety of vegetables, which in turn can be given to the families in the community. The Office of the Executive Mayor, led by the Deputy Mayor and other officials, handed over packs of vegetables and other goodies to community members.



The Deputy Mayor donating vegetables from the Thusong Service Centre garden to community members at the centre.



The Deputy Mayor donating vegetables. The harvest at the Kwa-Mdakane Thusong Service Centre.





## WESTERN CAPE

### Thusong Service Centres

- BEAUFORT WEST
- BITTERFONTEIN
- BREDASDORP
- CERES / BELLA VISTA
- CITRUSDAL
- CLANWILLIAM
- DIEPKLOOF
- DYSELSDOP
- GRABOUW
- HAWSTON
- HOPEFIELD
- ILINGELETHU
- KRANSHOEK
- LADISMITH
- LAINGSBURG
- LANGEBAAN
- MBEKWENI
- PAARL EAST
- PACALTS DORP
- PLETTENBERG BAY
- MOSSEL BAY
- MURRAYSBURG
- OUDTSHOORN
- PRINCE ALBERT
- RIVERSDALE
- ROBERTSON
- SWELLENDAM
- THEMBALETHU
- UNOBUNTU
- VAN RHYNSDORP
- VREDENDAL
- WABOOMSKRAAL

## Centre hosts National Chess Tournament

By Nomboniso Jika and Jetrho Grootboom, Western Cape

The Mossel Bay Thusong Service Centre hosted the national chess tournament wherein around 150 learners from different primary and secondary schools participated. The tournament took place under the backdrop of enriching minds to encourage the participation of young people in and around the surrounding areas. The tournament was sponsored by De Jager with six Karimor backpacks for all the winners. Councillor Donovan Claassen delivered a keynote address on behalf of Mayor Alderman Dirk Kotzé, wherein, he encouraged learners

“to be resilient as they go through life challenges and if one loses a game, he/she must not lose hope but rather learn a lesson from that game,” said the councillor.

The Thusong Service Centre manager, Nomboniso Jika, thanked the parents who attended and supported their children throughout the tournament. She further thanked and appreciated all the stakeholders and sponsors who made it possible for the event to succeed.



The Thusong Centre manager during the tournament.



Centre manager, Councillor Donovan Claassen, winners, Pastor Benson, Alderman Booisen and Hayleen Claassen.



Various learners during the chess tournament at Mossel Bay Thusong Service Centre.



## Observing 16 Days of Activism, Disability Month and World AIDS Day



Gender-based violence and femicide march.



9

## NORTH WEST Thusong Service Centres

- BOKAMOSO / JERICO
- KGETLENG RIVER
- KGOKGOJANE
- LERETLHABETSE
- LOSASANENG
- MONAKATO
- TLAKGAMENG
- TSHIDILAMOLOMO
- VICTOR TONG

## Anti-corruption and gender-based violence and femicide

By Jetrho Grootboom: Western Cape

The George Municipality Thusong Service Centre programme, Pacaltsdorp social crime police officers, George Municipality Thusong Service Centre programme, George Municipality Community Service coordinator, Victim Empowerment Programme volunteers, and the

Government Communication and Information System regional communications coordinator, conducted an anti-corruption and gender-based violence and femicide door-to-door campaign in Reigerpark and surrounding communities.



## Gender-based violence and femicide awareness and information session

By Lefentse Nkosi, Mpumalanga

The Breyten Thusong Centre Local Inter-Sectoral Steering Committee held a gender-based violence and femicide (GBVF) awareness outreach at Kwa-Zanele community hall. Informative presentations by various key

organisations, including the South African Police Service and the Department of Health. Community members were encouraged to report any GBVF red flags to local authorities and church leaders. #16DaysOfActivism.



Representatives from various departments and organisations shared information regarding issues of GBVF.



Community members who were in attendance.



A presentation by the Department of Social Development official.



## Commemoration of World AIDS Day and 16 Days of Activism for No Violence against Women and Children

By Venolia Makhura, Limpopo

The Eldorado Thusong Service Centre in Blouberg Local Municipality commemorated World AIDS Day and 16 Days of Activism for No Violence against Women and Children, at Kromhoek village. The event was coordinated

in partnership with Lesedi Youth Empowerment, the Department of Health and ANOVA. Youth empowerment officials together with other organisations during the lighting of a candle in remembrance of the fallen victims.



Youth empowerment officials together with other organisations during the lighting of a candle in commemoration of the fallen victims.

## Commemoration of World AIDS Day

By Jacob Mkhize, KwaZulu-Natal

The Mbazwana Thusong Service Centre commemorated World AIDS Day. Various government departments and stakeholders such as the Department of Social Development, South African Police Service (SAPS), Department of Home Affairs, Department of Health and the South African Social Security Agency. Services were

also offered on-site. Information sharing also focused on the Disability Rights Awareness Month, 16 Days of Activism for No Violence against Women and Children; substance abuse; teenage pregnancy; HIV and AIDS, and TB testing.



Officials from the Department of Health and SAPS sharing a message of support during the event.



## Disability Job Awareness Campaign

By Venolia Makhura, Limpopo

The Eldorado Thusong Service Centre in Blouberg Local Municipality through the Special Focus Division hosted the Disability Job Awareness Campaign at the Helene Franz Special School. The campaign was part of the municipality's commemoration of Disability Rights Awareness Month. Representatives from the Department

of Employment and Labour, South African Social Security Agency, together with local municipalities were in attendance for presentations on social grants and issues of employment and Local Economic Development opportunities.



Presentation by the Department of Employment and Labour.



Organisations from disability organisations were in attendance.

## Observing International Day of Persons with Disabilities

By Peter Monaiwa, Limpopo

The Limpopo Provincial Government in partnership with Old Mutual commemorated the International Day of Persons with Disabilities at Mokwakwaila Thusong Service Centre, under the theme: "Consolidate and accelerate rights of Persons with Disabilities into the

future". Old Mutual donated 10 000 bottled water and 10 wheelchairs to Ramokgwakgwa Special School, which is based in the Letaba TVET college, which will be handed over to learners. The event was officiated by the MEC for Social Development, Nandi Ndalane.



Members from different disability organisations who were in attendance and the MEC Ndalane.



## Training people with disabilities

By Mbongeni Gumede, KwaZulu-Natal



The Maphumulo Thusong Service Centre hosted a training session on cashier course for people living with a disability.

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