



THUSONG ACTIVITIES

TAKING SERVICES TO THE PEOPLE



THUSONG SERVICE CENTRIES



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Aligned to the access strategy of government, the Thusong Service Centre programme has been about creating access to not only government information and services, but also opportunities offered by other civil society groups, such as Business, Non-governmental Organizations, and Parastatals. They address issues of service delivery in an integrated manner as the service offering cuts across all the three spheres of government and include services by NGOs, parastatals and the private sector.

Thusong Service Centre programme was initiated in 1999 in compliance with legislation governing service delivery to extend government services in an integrated manner closer to where people live, main focus on rural and under serviced communities to address the imbalances of the past.

Since the inception of the programme in 1999, ordinary lives of South Africans have been improved in the poor marginalized areas of our country and those that were previously underserved through provision of government services & information, business information and opportunities, sustainable projects, skills development projects to name just a few.

The coronavirus pandemic has had a severe impact on the world and has affected many livelihoods.

The Thusong Service Centres have and continue to play a vital role as a platform for various services during the strict restrictions of Pandemic as they are accessible and located within the proximity of local communities.

Different Thusong centres across the country have soldiered on and continued to profile social relief from distress activities working with different sectors ranging from government, private and NGO's.



COVID PLATFORM

Storage and Distribution point of food parcels

Collection of food parcels by beneficiaries

SERVICE PROVISION

Government Services

Businesses and other stakeholders

Educational and training programmes

NGO's

OTHER ACTIVITIES

Accessibility



Service delivery day at JOZINI Thusong Service Centre in KZN, Department of Home Affairs and others providing services to community

Thusong Mobile outreach in Bredasdorp Thusong Service centre Western Cape ensuring that services reach people closer to where they live



***Service delivery blitz at
Tlakgameng Thusong Service
centre in North west
partnering with Office of the
Premier***



Thlokomelo Thusong Food distribution in Northern Cape



A brilliant intervention by UMfolozi Thusong Service centre during the strict restrictions of COVID-19 ensuring that needy communities are receiving food parcels as part of social relief

Social Relief

THE MONTH ACTIVITIES

Augrabies Thusong in Northern Cape reviving Telecentre through partnership with Think Wi-Fi, the event was officiated by the premier of the province as part of the Thusong annual week activities

Premier officiated the re-opening of Augrabies Tele-centre and launched the free Wi-Fi initiative. He further witnessed learners who demonstrated how they are now able to access online schooling and government services through the internet at the tele-centre. The Premier in his keynote address encouraged people of Augrabies to own up to the initiative and make use of the tele-centre. "People must have access to information, we are leaving in a digitalize era and information is a powerful instrument to possess. It also gives us great pleasure to host the national Thusong Week here, the ICT sector affects our lives in more ways we can imagine and it then becomes important that government forms partnership with the private sector such as Think Wi-Fi to bridge the digital divided particularly in rural areas," the Premier said. "I am confident that learners of Augrabies will have internet access for the same online education received by other learners in well-resourced schools in the big cities," the Premier further said.



"TOGETHER WE CAN MOVE SOUTH AFRICA FORWARD."



TRIBUTE TO SELFLESS PUBLIC SERVANTS AT THUSONG CENTRES

THUSONG SERVICE CENTRE AWARDS

Profiling and giving recognition to the good deeds done by ordinary public servants (***Thusong service centre team***) in empowering the vulnerable groups and impoverished communities in our society in the footprint of specific Thusong Centres – “Our Local Heroes.





*20 years of services
closer to where people
live."*



Provincial coordinators of Thusong programme ensuring proper coordination of structures within the provincial sphere where the programme sits.