



IMBIZO OCTOBER 2003

BUILDING A PEOPLE'S CONTRACT FOR GROWTH AND DEVELOPMENT

Together building the economy and creating opportunities for all.

Freedom has brought new opportunities. The challenge is to ensure that we expand them and bring them within the reach of all our people.

We have made progress in rebuilding our economy, but the task is not complete. The jobs created have not been enough because there are now even more people who can work and who want to work. Our economy also needs more and more skilled workers. To build on the progress that has been made, we need to work together.

The Growth and Development Summit in June 2003 brought government, business and labour together to look at how all could lend a hand to grow the economy and meet the needs of the people faster and better.

The main commitments by the social partners are outlined below. The inside pages tell you about the programmes to create more opportunities for jobs and income, and how you can access them.



More jobs, better jobs and decent work for all!

- Expanded Public Works Programmes (EPWPs) – projects that benefit the community, creating short-term work opportunities that provide some income and poverty relief and some training and work experience.
- Local procurement – helping to save and create jobs by using South African suppliers, including small businesses, co-operatives and black-empowered businesses.
- Small enterprise promotion – making more people aware of programmes to support the development of small businesses, including in farming. The role of Multi-Purpose Community Centres (MPCCs) and other service centres will be strengthened.
- Support for co-operatives – training and regulations to promote the role of co-operatives in achieving equity and creating jobs.
- Public investment initiatives – expanding investment in infrastructure like roads, harbours, dams, railways, electrification, MPCCs, schools and clinics to promote growth, productivity, jobs and local development.
- Sector partnerships and strategies – working together for growth that brings more jobs and equity, especially in labour-intensive sectors like clothing and textiles, agriculture, tourism, call centres and cultural industries. Business also committed to invest R145 billion in the next five years in the automotive, chemical, mining and oil sectors.

More equity, more training, more opportunities

- Broad-based Black Economic Empowerment (BEE) – government committed R10 billion for BEE over the next five years and business confirmed its support for BEE. A voluntary youth solidarity fund will help.
- Employment equity – campaigning for fairness in the workplace, by making more workers and employers aware of what the Employment Equity Act, 1998 means.
- Promoting literacy – broadening access to literacy programmes and ensuring that by March 2005, 70% of workers have grade 1 level of reading and writing.
- Learnerships – making more people aware of learnerships and registering 72 000 unemployed learners in learnerships by May 2004 – especially youth, women, people with disabilities and those in rural areas.
- Strengthening the Sector Education and Training Authorities (SETAs) – speeding up education and training through the SETAs.



Addressing the investment challenge!

- Increased investment – working together to increase investment, because the current levels are too low for the growth and employment we need.
- Look at prices – reviewing practices that might discourage investment, especially in administered prices and pricing of imports.
- More bonds for the poor – increasing the share of low-income housing financed by private-sector bonds.

Local action and implementation

- Local Economic Development – government will intensify the *Imbizo* and *Letsema* campaigns; strengthen local government structures and Integrated Development Plans; and increase MPCCs from 37 to 60 in the next 18 months. Labour's Job Creation Trust will support small-scale projects that help employment and skills development. Business will work with government to provide services to emerging businesses.
- Service delivery – government will enhance service delivery by improving municipal infrastructure, particularly for the poor as set out in government's programmes.

More access to services

- Access to basic services – to further expand what government has already begun to do – expanding access to basic education for all, providing poor households with some free basic services and expanding access to social grants (see back page).

If you need more information about these programmes, contact your Local Council, MPCC or any GCIS office (See back page for details).

Black Economic Empowerment (BEE)

BEE helps to transform the South African economy by increasing the number of black people that manage, own and control the country's businesses, promoting transformation in the workplace and helping reduce income inequalities.

To achieve these things, it attends to human resource development, employment equity, enterprise development, preferential procurement, as well as investment, ownership and control of enterprises and economic assets.

To help ensure that all forms of enterprise have access to finance, government has set up agencies to provide support for Small, micro and medium enterprises (SMMEs) and co-operatives.

Gender and Women Empowerment Unit

This Unit in the Department of Trade and Industry manages the South African Women Entrepreneurs Network, which targets economic programmes from which women can benefit by addressing barriers such as discrimination and negative perceptions against female-owned enterprises.

Contact number: (012) 310 1520

National Co-ordination of Manufacturing Advisory Centres (NAMAC) Trust

The NAMAC Trust was formed to improve the growth and competitiveness of small and medium manufacturing firms.

Franchise Advice and Information Network (FRAIN)

This Network strives to supply high-

quality information and support services to individuals and SMMEs to encourage the growth and improvement of new and existing franchise businesses in South Africa.

Technology for Women in Business (TWIB)

TWIB aims to make science and technology more accessible to women in business, particularly women in SMMEs.

Ntsika

Ntsika supports small business with regard to business establishment, stimulation of business growth, jobs, poverty alleviation and general economic growth. Support programmes offered by Ntsika include:

- building entrepreneurship, awareness and culture
- provision of business development services through a national network of service-providers
- promotion of market access in business linkages globally
- provision of information and research.

Contact numbers:

(012) 483 2000 or 0800 11 38 57

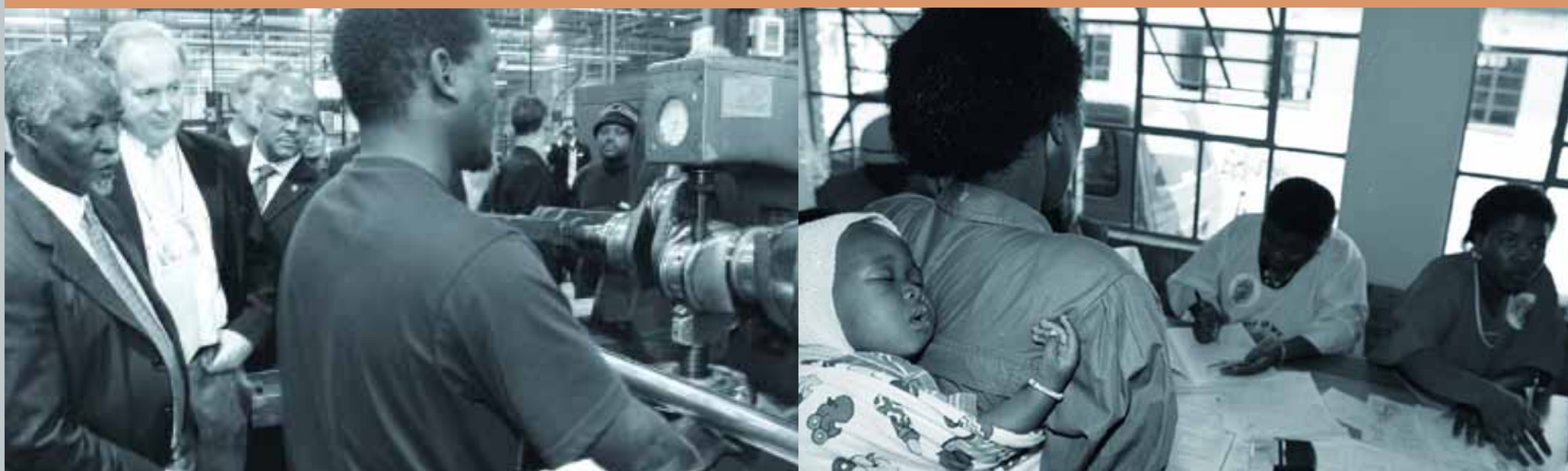
Khula

Khula facilitates access to credit for SMMEs through commercial banks, retail financial intermediaries and micro credit outlets. It provides mentorship to guide and counsel entrepreneurs in various aspects of managing a business. Entrepreneurs do not get financial assistance directly from Khula.

Contact number: (011) 807 8464

Provincial contacts for these support services

Eastern Cape	(043) 609 3082
Free State	(051) 405 4212
Gauteng	(011) 355 8701
KwaZulu-Natal	(031) 310 5300
Limpopo	(015) 298 7000
Mpumalanga	(013) 766 4482
Northern Cape	(053) 839 4000
North West	(018) 384 1022/8
Western Cape	(021) 483 2628



Learnerships

This programme of the Department of Labour offers training that provides critical skills that help people to get employment or to generate their own income. Learnerships also re-train people both outside and inside formal employment to acquire skills useful for accessing better opportunities for self-growth and development.

Through the National Skills Development Strategy, the Department of Labour will extend all forms of training. Together with government, business will expand and make effective training through SETAs to support community initiatives on income-generating co-operatives.

Where do I go to apply for learnerships in my province?

Eastern Cape	Sabelo Lutholi	(043) 701 3041
Free State	Leonie Boullers	(051) 505 6200/6284
Gauteng North	Kheiteng Mothomela	(012) 309 5109/36
KwaZulu-Natal	Jay Anand	(031) 336 1545
Limpopo	Joe Maila	(015) 290 1607
Northern Cape	Abigail Bobani	(053) 838 1518
Western Cape	Martin Leukes	(021) 462 3680
Western Cape	Barend Connan	(021) 462 3380

Adult Basic Education and Training (ABET)

Government is widening access to ABET centres where communities can access programmes to extend skills that are critical for economic opportunities. Through SETAs, communities can increasingly improve their economic knowledge and access training networks.

For more information on ABET centres in your region, please call:

Eastern Cape	Enoch Khumalo	(040) 608 4243/4224
Free State	Khotso Mosoeu	(051) 404 8476
Gauteng	Glad Taunyane	(011) 355 0363/0799
KwaZulu-Natal	M N Mkhize	(031) 274 4116
Limpopo	Max Moabelo	(015) 290 7806
Mpumalanga	Ntuntu Molemane	(013) 766 8000
Northern Cape	Palesa Thulo	(053) 839 6597
North West	Josephine Mekgoe	(018) 387 3460
Western Cape	Andre Diamond	(021) 467 2567

Local Economic Development

Local Economic Development programmes are municipality-led projects to create employment and growth in the area with the aim of alleviating poverty. They also improve linkages with other household, social and economic infrastructure programmes of government.

For more information on Local Economic Development programmes, please call:

Eastern Cape	Ms Kunjulwa Manzi	(040) 609 5434
Free State	Ms Cristine Prinsloo	(051) 403 3402
Gauteng	Mr Lebogang Tladinyane	(011) 355 5126
Gauteng	Moses Nzimande	(011) 355 5126
KwaZulu-Natal	Mr Ranveer Persad	(031) 310 5409/ 5380
Limpopo	Mr A Mmamabolo	(015) 295 6851
Mpumalanga	Mr J T Mayindi	(013) 766 6660
Northern Cape	Ms Tessa Alexandra	(053) 830 9484
North West	Ms Colleen Mmutle	(018) 587 3546/ 3243
Western Cape	Ms Weideman	(021) 483 5517

Expanded Public Works Programmes (EPWPs)

EPWPs aim to co-ordinate and increase the social and economic impact of various government-managed programmes. Their main objective is to facilitate and create employment opportunities for the poor, vulnerable and alienated groups. EPWPs set out to provide rudimentary skills for those who do not have appropriate skills for possible employment or to access opportunities to earn a living. This will be done through an integrated and co-ordinated labour-based approach to government infrastructure delivery and service provision.

EPWP

- MPCCs
- Youth Working for Environmental Accessibility
- Provincial roads networks
- Roads maintenance programmes.

Contact:

Department of Public Works | Mr. Sduduzo Simelane | (012) 337 2354

Supporting Local Businesses (Local Procurement)

Government promotes and encourages the procurement of services from local business and communities to support small enterprises and co-operatives and boost the growth of the South African economy, thereby saving or creating jobs.

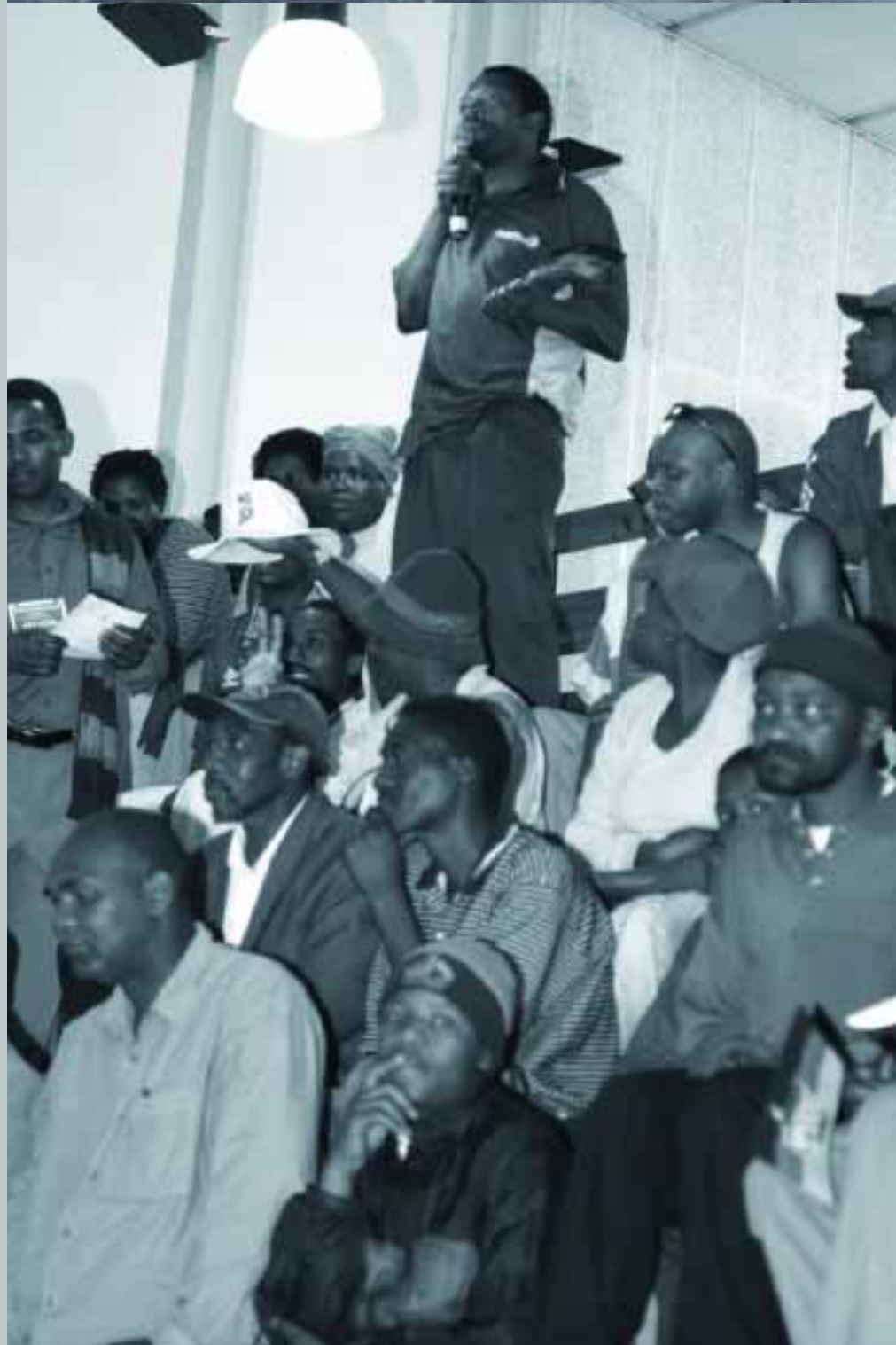
Proudly South African

Proudly South African campaigns to promote South African companies, products and services, to help create jobs and economic growth in our country.

There will be a national campaign to raise awareness on local procurement and on buying South African in December 2003.

For more information on Proudly South African, please call:

Proudly South African on | (011) 482 2511



Expanding youth opportunities

Government set up the Umsobomvu Youth Fund, which has entered into private/public-sector partnerships, in order to unlock funds for youth entrepreneurship.

Business Partners Umsobomvu Franchise Fund

Business Partners' Investment Entrepreneurs is one of several partnerships that aim to use investment funds for franchising opportunities that will benefit the country's new generation of entrepreneurs. It will offer funds to youth projects that seek investment financing for SMMEs as well as co-operatives for youth development. The Business Partners Umsobomvu Franchise Fund has offices in all provinces.

For more information on the Franchise Fund, please call:

Gauteng, North West, Limpopo	Freddie Bruintjies	(011) 470 3111
KwaZulu-Natal, Mpumalanga	Mlu Mnyani	(031) 266 7130
Eastern Cape, Free State	Frank Lincks	(041) 582 1601
Western Cape, Northern Cape	Vincent Bartes	(021) 464 3600
National Office		(011) 805 9701
National Youth Commission		(012) 309 7800

Umsobomvu Youth Advisory Centres

Youth Advisory Centres are walk-in Centres that provide information, support training and referral services to young people. They also provide outreach services to communities that are unable to access the Centres.

To deliver this programme, the Umsobomvu Youth Fund enters into partnership with youth development organisations to complement or supplement their existing services.

To contact an Advisory Centre, please call:

Umsobomvu Youth Line	08600 96884
Gauteng	(011) 410 6837
KwaZulu-Natal	(031) 304 8475
Limpopo	(015) 297 0387
Northern Cape	(053) 831 5780
North West	(018) 293 3905
Western Cape	(021) 683 1850



Through *Imbizo* government and people interact directly. It gives the public the chance to hear directly from government what is being done to implement programmes to create a better life for all. It gives government a chance to listen to the concerns of communities and their ideas on how to overcome problems and speed up implementation.

Imbizo helps build a partnership of government and people for development and growth.

Community Development Workers

One of the lessons that has been learnt

Bringing government closer to the people

from *Imbizo* is that it is often very difficult for people to contact those government offices that can help meet their needs. This is especially true for those who are poor and may not be able to afford the cost of travelling to a government office.

After his *Imbizo* visit to Gauteng last year, President Thabo Mbeki asked government to look into this matter. In his State of the Nation Address at the Opening of Parliament in February this

year, he announced that government would be introducing into the Public Service a new body of trained Community Development Workers who will be in direct contact with communities.

The Community Development Workers will be trained and will work within communities so that there is direct and continuous interaction and response in addressing the needs of especially the poor.

The first Community Development Workers will begin their work in October 2003.

Batho Pele Gateway to government services

The public will be able to access government services by computer, at community centres or with the help of Community Development Workers, using the electronic Gateway which is going to be launched soon. When it is fully developed it will be like an electronic MPCC, a one-stop centre for government services and information.

Do you have a bar-coded ID?

Millions of South Africans don't have bar-coded IDs, and many don't realise how important it is to have one.

You need a bar-coded ID to access social grants!

You need a bar-coded ID to access social grants including Child Support, Disability and Old Age Grants as well as many government services.

The Department of Social Development is working with community organisations and others to make sure that everyone who is eligible has an ID and the other documents they need to get the social grants they are entitled to.

You will need a bar-coded ID to vote!

But remember: you can only vote if you are also a registered voter. Your name must be on the voter's roll.

The Independent Electoral Commission has set aside the weekend of 8 – 9 November for all potential voters to register as voters.

Claim your rights! Get your bar-coded ID!

You can apply for an ID at any Regional or District Office of the Department of Home Affairs. You can also apply at a Home Affairs Mobile Unit.

Free IDs and photos at Home Affairs Offices for first-time applications, until further notice.

Home Affairs' contact persons for ID applications:

Eastern Cape	Mr Myataza	(043) 643 4699
Free State	Mr Ray Ndema	(051) 430 1130/ 3664/6/7
Gauteng East	Mr Steyn	(012) 324 1860
Gauteng West	Ms Lorainne Makola	(011) 476 2382
KwaZulu-Natal	Mr Delpont	(031) 564 6411
Mpumalanga	Mr Zitha	(013) 753 8164
Northern Cape	Mr Yusuf Simons	(053) 839 5404
Limpopo	Mr Victor Mabunda	(015) 295 5220
North West	Mr Simon Molamu	(018) 384 5443
Western Cape	Ms Martha Mgxashe	(021) 462 497

Freedom has brought progress

Broadening access to social services is reflected in the figures of the 1996 Census – the first to be done under democratic conditions – and the 2001 Census. An increasing proportion of households are gaining access to services.

This has been achieved even though the number of households has grown nearly three times as fast as the population, as people begin to live in smaller family units. In 1996, there were 9,7 million households in South Africa – by 2001 there were 11,8 million households.

This progress is the impact of the steady output of government programmes, indicated in figures from departments' annual reports of implementation.



Water	1996	2001	
Proportion of households having access to clean water	80,0%	85%	
	1994 – 1998	1999 – 2002	Since 1994
People gaining access through community programmes	3,0 million	5,4 million	8,4 million
Electricity	1996	2001	
Proportion of households using electricity for lighting	57,6%	69,7%	
	1994 – 1998	1999 – 2002	Since 1994
Electricity grid connections	2,3 million	1,5 million	3,8 million
Education	1996	2001	
Proportion of people who have completed Grade 12 schooling	16,4%	20,4%	
Housing	1995	2000	
Proportion of households in formal housing	57,5%	63,8%	
	1994 – 1998	1999 – 2002	Since 1994
Subsidised houses built or under construction	0,74 million	0,72 million	1,46 million
Sanitation	1995	2000	
Proportion of households with chemical or flush toilets	50,5%	51,9%	
Social grants	1994	2003	
Number of people receiving grants	2,6 million	5,1 million	

FOR FURTHER INFORMATION ON THE CONTENT OF THIS TABLOID/INFORMATION SHEET, CONTACT YOUR NEAREST GCIS OFFICE ON :

Office	Telephone	Fax	Cell	Office	Telephone	Fax	Cell
Free State, Bloemfontein	(051) 448 4504	(051) 430 7032	0845000529	Northern Cape, Kimberley	(053) 832 1378/9	(053) 832 1377	0837789179
Satellite: Kroonstad	(05621) 32 795/6	None	0824003042	Satellite: Upington	(054) 332 6206	(054) 332 6218	0834551236
KwaZulu-Natal, Durban	(031) 301 6787	(031) 305 9431	0837905604	Mpumalanga, Nelspruit	(013) 753 2397	(013) 753 2531	0825649257
Gauteng, Johannesburg	(011) 834 3560	(011) 834 3621/1453		Limpopo, Polokwane	(015) 291 4689	(015) 295 6982	0827443149
Western Cape, Cape Town	(021) 421 5070	(021) 419 8846	0837563874	North West: Mmabatho	(018) 381 7071	(018) 381 7066	0825650819
Eastern Cape, East London	(043) 722 2602	(043) 722 2615	0826191057				