

A Roadmap for Transforming the Marketing Profession & Value-Chain

MPHO MAKWANA - MFSA CHIEF EXECUTIVE

PRESENTED TO PARLIAMENT'S PORTFOLIO COMMITTEE ON COMMUNICATIONS

19 OCTOBER 2004





People-driven/Consumer society



Top Down

Religion Monarchy Government Big business

Bottom Up Spirituality People's Princess People's President Issue groups Consumer power

New (21st Century) World

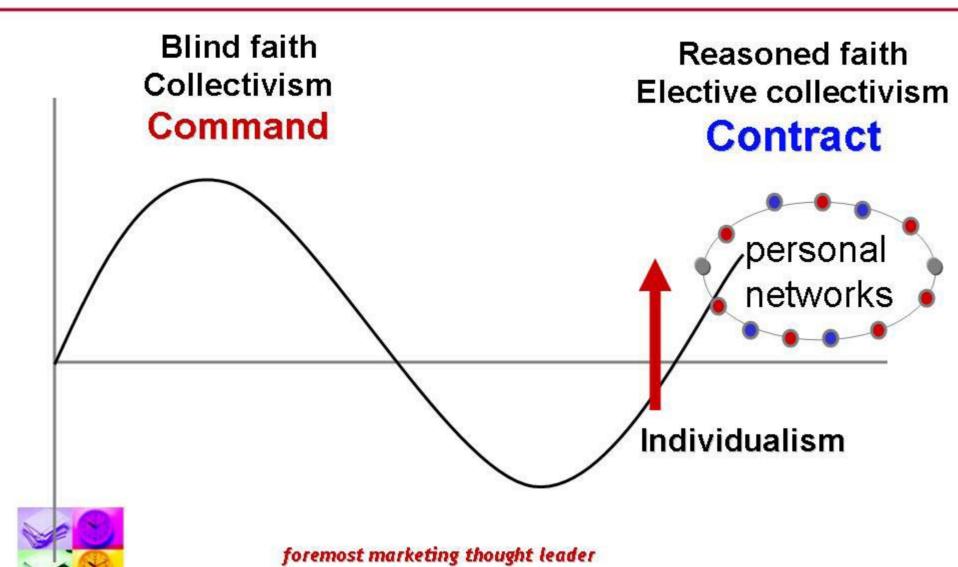
old (20th Century) World

foremost marketing thought leader



Even our own world has changed MARKETING FEDERATION







MERGER OF ASOM, IMM & DMA: 1 OCT 2002



The voice of marketing in SA.







The mfsa Market Definition



A marketing profession and trade body that delivers...

Quality Assurance & Standards

Lobbying & Advocacy

Excellence Awards

Marketing related
Products &
Services



To position, promote, protect and enhance the marketing profession and professionals.

To provide a leading edge resource of marketing knowledge and practices.

foremost marketing thought leader







Informs (Insights)

foremost marketing thought leader

Directs

(Value-chain leadership, Marketing Profession Champion And overall Voice)

Develops

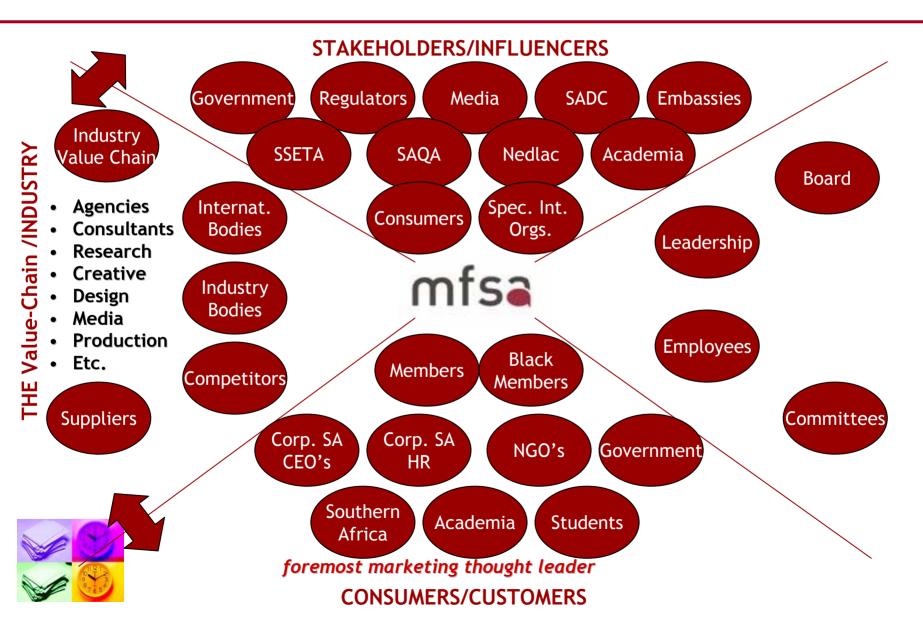
(awards/endorsements) (Marketing Education Standards)





Audience Overview







MFSA Value Proposition



We believe that great business is impossible without great marketing.

Our strategic Intent is to make marketing the heartbeat of the economy.

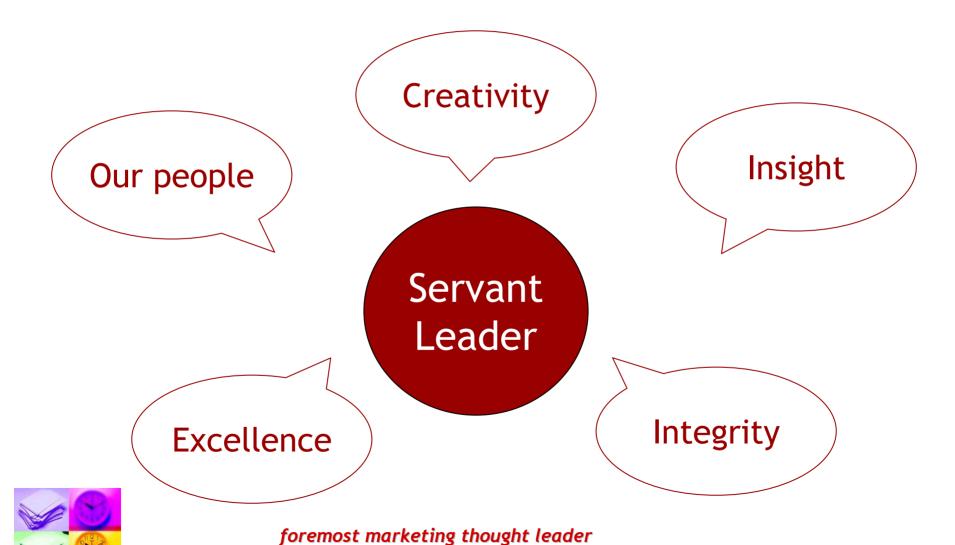
Customer Value Proposition:

A compelling future in or through marketing.



The mfsa Brand Essence







Essence Explored



Facilitator

Connector

Servant Leader Guide

Insight

Inspiration



Ideas foremost marketing thought leader



Our role in Industry Transformation



- Signatories to Industry Value-statement of April 2003
- Participant in the Industry Steering Committee Consultative Process
- Intermediary that manages the funds advanced by the SSETA to facilitate the creation of the Industry Scorecard through BEE Monitor





Current Initiatives



- Loeries Marketing Communications Festival
 - Increased representivity and diversity in judging panel
 - Influence the transformation of Creative Departments
 - A platform for monitoring progression with compliance with the Value Statement
 - A platform for celebrating and showcasing the best that the South African has to offer as an exciting economy within which to do business





Current Initiatives #2



- Chartered Marketer Programme
 - Board Committee chaired by Mr Bonang Mohale
 - 200 Charted Marketers
- Learnerships
 - 1000 learners in partnership with SSETA.
 Plan to play this role every year as Lead
 Employer Champion of Learnerships in
 Marketing







Partnership between MFSA & BMF to transform:

- Marketer of the Year Award Criteria and incorporate BMF's Manager of the Year Award Criteria
- Marketing organisation of the Year criteria incorporating BMF's Progressive Company of the Year Award Criteria
- Same with Direct Marketer of the Year and Direct Marketing Company of the Year
- Preliminary discussion already taken place. A formal agreement to be entered into in the context of October 2005 Awards

