# Thusong Service Centre

QUARTERLY BULLETIN

ONE STOP SHOP CENTRE FOR INFORMATION AND SERVICES



#### **ISSUE NO. 1:** APRIL – JUNE

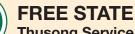
# THUSONG SERVICE CENTRES DIRECTORY:

7

#### EASTERN CAPE Thusong Service Centres

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- CENTANE
- COFIMVABA
- KWANOPHOYI
- QUNU
- STERKSPRUIT
- ТОМВО
- VIEDGIESVILLE



Thusong Service Centres

- KOPANONG
- MOHOKARE (ZASTRON)
- NAMAHADI
- PHIRITONA



Thusong Service Centres

- GA-RANKUWA
- HAMMANSKRAAL
- KAGISO
- KHUTSONG
- MAFATSANE
- MAMELODI
- MAPONYA URBAN MALL
- MULDERSDRIFT
- ORANGE FARM
- RATANDA
- SEBOKENG
- SOSHANGUVE
- TARLTON

# Thusong First Quarterly Bulletin: 2022/23 financial year

# Thusong Service Centre Programme

### **National Intersectoral Steering Committee Workshop**

The Government Communication and Information System (GCIS) chairs the national structure leading the Thusong Service Centre programme, which is called National Intersectoral Steering Committee (NISSC). The NISSC is a nimble structure capable of strategically guiding the implementation and being able to make rapid decisions regarding the programme.

GCIS Deputy Director-General, responsible for the programme, Michael Currin, chaired a three-day Thusong Service Centre communication workshop, which took place from 6 to 8 April 2022 in Durban. It was aimed at:

- benchmarking and share good practices by delegates from across all nine provinces by visiting two models/typologies of Thusong Service Centres in eThekwini Local Municipality (Mnini Thusong Service Centre in uMgababa and Archie Gumede in Clermont).
- giving a status report on the progress made thus far by the Thusong Service Centre programme and implementation of the Thusong Service Centre communication strategy.
- drafting resolutions on improvement plan of programme in terms of functionality.

The session unlocked issues of functionality, connectivity and service delivery provision by the programme. Stakeholders responsible for all the three aspects were present to share their guidance in terms of bettering the service provision.

State Information Technology Agency and the Department of Communications and Digital Technologies provided full insight on the digitisation of all Thusong Service Centres to meet Fourth Industrial Revolution requirements.









with Thusong Service Centres



"Thusong Service Centres, taking services and information closer to the people"





Government Communication and Information System **REPUBLIC OF SOUTH AFRICA** 

**2030** 



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QUARTERLY BULLETIN

**AUGRABIES** 

COLESBERG

**KGOMOTSEGO** 

(VANZYLSRUS)

**MANNE DIPICO** 

**KWAZULU-NATAL** 

**ARCHIE GUMEDE** 

BAMSHELA BELGRADE BHOMELA BULWER

DRIEFONTEIN

DUDUDU

**DUKUZA** 

EKUVUKENI EMONDLO

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**Thusong Service Centres** 

NORTHERN CAPE Thusong Service Centres





North West

### Victor Tong Thusong Service Centre

#### Taking services closer to the people

Addressing the needs of the community in far-flung areas of the country, Victor Tong Thusong Service Centre coordinated a mobile outreach on 14 April 2022 to Tseoge village, which is 130km from Vryburg where most government services are found.

The main focus of the outreach was on unemployed youth to be registered on the Department of Employment and Labour database, be assisted with drafting a Curriculum Vitae in preparation for employment opportunities. In addition, Small Enterprise Development Agency and National Youth Development Agency were part of the outreach capacitating the youth on entrepreneurship and other opportunities to build the economy. Approximately 170 young people were registered on the database for employment and business opportunities.



Community members accessing services at Victor Tong Thusong Hall.

## KwaZulu-Natal

#### **Bergville Thusong Service Centre**

#### Joining hands to make a difference

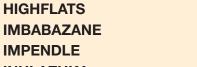
Bergville Thusong Service Centre hosted a joint school uniform donation drive with the District Taxi Association and the Okhahlamba Local Municipality to children from various schools in Okhahlamba.

The event took place on 6 June 2022, led by Councillor VR Mlotshwa and was supported by Deputy Mayor NE Shabalala, Councillor SZ Khumalo and the Speaker of the municipality.

The schools that benefited from this initiative included Mthende Primary, Sokesimbone Primary, Nsebenzwenhle Primary, Nsetheni Primary, Ebusingatha Primary, Insukangihlale Primary, Vulamehlo Primary, Inkosi Nogaga Primary, Crowfield Primary, Hambrook Primary, Nokopela Primary, Eboyeni Primary, Nomtshilo Primary and Bethany Primary.



Learners from various primary schools received school uniform.



- INHLAZUKA
- JOZINI
- KWAMADLALA
- KWAMDAKANE
- KWANZIMAKWE
- KWAXOLO
- LINDELALUWAMBA
- MALANGENI
- MAPUMULO
- MBAZWANA
- PORT DUNFORD
- SONKOMBE
- TUGELA FERRY
- UMNINI
- UMSHWATHI
- BIYELA
- uMFOLOZI

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Limpopo

#### Mokwakwaila Thusong Service Centre

#### Community library launch

One of the aims of the Thusong Service Centres is to better the lives of citizens through access to information and services. On 6 June 2022, Mokwakwaila Thusong Service Centre Community Library was officially opened by the Greater Letaba Municipality and the Department of Sport and Culture, which played a major role in assisting the library through buying furniture, computers and books for the library. The library is currently servicing six wards, one being Greater Tzaneen and five from Greater Letaba Municipality.



The library offers free WiFi, printing, photocopying and access to borrow books.



Newly launched library by the Greater Letaba Municipality.

# Mpumalanga

#### **Public-private partnership**

Through the integrated mobile outreach that took place in Siyathemba Thusong Service Centre in Balfour on 1 June 2021, a two-day entrepreneurial training workshop for aspiring business people was provided by the Small Enterprise Development Agency.

Upon the completion of the training, participants received certificates that will further assist them in developing future business entrepreneurship skills and opportunities.

In addition, the National Youth development Agency further assisted the entrepreneurs with funding applications.



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#### LIMPOPO Thusong Service Centres

- BABIRWA
- BOTLOKWA
- ELDORADO
- FETAKGOMO-ATOK
- MABATLANE
  (VAALWATER)
- MADIMBO
- MAKHUVA
- MAKUYA
- MAPELA
- MAPODILE
- MARULENG
- MOKWAKWAILA
- MOLETJIE
- **MTITITI**
- RELELA
- SELWANE

# MPUMALANGA

Thusong Service Centres

- BREYTEN
- CASTEEL
- DAGGAKRAAL
- LOUISVILLE
- MARAPYANE
- MATSAMO
- MBANGWANE
- MPULUZI
- PHOLA
- SAKHILE
- SIYATHEMBA
- THOLULWAZI
- VERENA
- WONDERFONTEIN

QUARTERLY BULLETIN

**WESTERN CAPE** Thusong Sevice Centres

**BEAUFORT WEST** 

**CERES / BELLA VISTA** 

**BITTERFONTEIN** BREDASDORP

**CITRUSDAL** 

GRABOUW

HAWSTON HOPEFIELD

**CLANWILLIAM** 

**ILINGELETHU** 

LAINGSBURG

LANGEBAAN **MBEKWENI** 

**PAARL EAST** 

**MOSSEL BAY** 

**MURRAYSBURG** 

**PRINCE ALBERT** 

**OUDTSHOORN** 

**PLETTENBERG BAY** 

LADISMITH

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TOGETHER WE CAN BEAT CORONAVIRUS

## Western Cape

## **Mossel Bay Thusong Service Centre**

Sewing project creates opportunities



A sewing committee group with delegates from municipality, designers from Mossel bay and funders of the project discussing sustainability strategy.

Western Cape Department of Local Government funded many economic projects in Thusong Service Centres in the province to assist in improving the lives of the people for better.

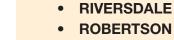
Mossel Bay Thusong Service Centre became one of the centres that applied for funding for sewing project and the department granted it under economic project development initiatives.

On 13 May 2022, Mossel Bay Thusong hosted Restore Africa group from Cape Town to venture into a partnership with the centre through providing mentorship, coaching and sewing skills to beneficiaries.

This forms part of service level agreement with the municipality to ensure sustainability and growth to benefit future young designers. In addition, Gail from Mossel bay who is a well-known wedding gown designer

and a businessperson, formed part of the partnership to further assist in coaching beneficiaries. A total of 30 beneficiaries will benefit from the s project.





#### ROBERTSON **SWELLENDAM**

- THEMBALETHU
- **UNOBUNTU**
- **VAN RHYNSDORP** •
- **VREDENDAL**
- WABOOMSKRAAL

# **NORTH WEST**

**Thusong Sevice Centres** 

- **BOKAMOSO / JERICO**
- **KGETLENG RIVER**
- **KGOKGOJANE** •
- LERETLHABETSE
- LOSASANENG •
- **MONAKATO**
- **TLAKGAMENG** •
- **TSHIDILAMOLOMO**
- **VICTOR TONG**