



## PICTORIAL REPORT

**EVENT: Exhibition for Egyptian Delegates**

**Venue: Mamelodi Thusong Service Centre**

**Date: 15 April 2016**

**By: William Phalane: GCIS, Head Office**

The GCIS Information Resource Centre (Head Office), Provincial Coordination and Gauteng Provincial office hosted 25 delegates from a leadership team of the Egyptian Ministry of Planning, Monitoring and Administrative Reform who came to benchmark on the issues of the front line service delivery with reference to Thusong Service Centre programme. The GCIS team together with the centre manager Mr Tshepo Mokwena showed the delegates how the centre operates. The walk-ins like the customer-care centre, national service offices such as the departments of home affairs and labour were also visited.

## PICTORIALS



Gauteng Provincial Office Director, Mr Peter Gumede welcomes the delegates as they arrive to the Mamelodi Thusong Service Centre.



Delegates taken to Municipal Chamber Hall for a briefing.



The tour started after the briefing session with delegates doing walkabouts and door stops at different service delivery point and the exhibition stalls.



Ms Zuki Mapete handing out information material packs to delegates. A group photo moment at the end of the session.