



# MY DISTRICT TODAY



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Special edition: Annual Thusong Service Centre Week

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## OUTCOME 12: AN EFFICIENT, EFFECTIVE AND DEVELOPMENT ORIENTED PUBLIC SERVICE AND AN EMPOWERED, FAIR AND INCLUSIVE CITIZENSHIP.

### Free State Thusong Service Centre Week

The 2015 Thusong Service Centre Week was celebrated from 14 to 18 September. In Botshabelo, the Premier's Office, in conjunction with the departments of home affairs and labour conducted an outreach programme. The people were informed about the Thusong Service Centre programme and all the services that they can access from the Botshabelo Thusong Service Centre. About 244 people received services during the



Botshabelo Thusong Service Centre Manager Julia Matsau interacting with community members at the event.



Lehlohonolo Manoto engaging with community members during the activation campaign.



**Mosidinyane Molatoli said:**

"The Thusong Service Centre services have made it easy for us to access government services unlike in the past when we used to travel long distances to receive these services."



**Petrus Raboroko said:**

"The services that are rendered at the Botshabelo Thusong Service Centre are very important. We also need services of other departments that are currently not available at the centre."



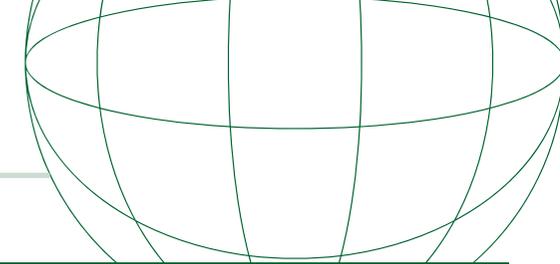
**Rosina Mohasoa said:**

"We are happy to receive government services closer to where we live. More government departments must also join in and render their services closer to where people live."



government communications

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**OUTCOME 12: AN EFFICIENT, EFFECTIVE AND DEVELOPMENT ORIENTED PUBLIC SERVICE AND AN EMPOWERED, FAIR AND INCLUSIVE CITIZENSHIP.**

**Mpumalanga Thusong Service Centre Week**

In promoting Public Service Month, the Government Communication and Information System (GCIS) reached out to the public to engage community members on government services, programmes and information offered in Thusong Service Centres. The initiative was conducted in partnership with other stakeholders who offered services and disseminated information at the event. The events were conducted in Gert Sibande, Nkangala and Ehlanzeni districts. Home Affairs Minister Malusi Gigaba also attended the sessions. Presentations were made on Thusong Service Centre Week, Public Service Month, and services available at Thusong Service Centres. Communities members accessed health services and information products at th event.

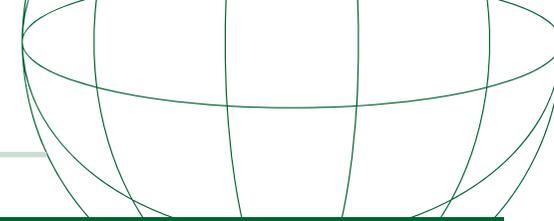
Bongani Mazibuko from the GCIS, Mpuluzi Thusong Centre Manager Mduduzi Phiri and Portia Zitha from Legal Aid South Africa made presentations on behalf of their institutions at the event.



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**Community members accessing information products at an information-sharing session conducted by different stakeholders.**



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**Thusong Service Centre Week**

The Government Communication and Information System (GCIS) in Colesberg held an open-day event during the Thusong Service Centre Week with the aim of sharing good news and celebrating the successes of the centre. Some of the services that were rendered included application for social grants and identity documents.

All service providers shared information on the services that they offer. Maggie Samboer introduced community care workers to the people and explained their role in the community. Attendees were entertained by songs and a stage play.



**Government officials interacting with community members at the event.**



**Mimi Jafta said:**

“I was not aware of the other services that are rendered at the Thusong Service Centre, more especially the Social Relief of Distress Grant and the database for job seekers.”



**The drama group performing at the Thusong Service Centre Week event.**



**Community members accessing information at the stall.**



**Officials from the GCIS and Department of Labour handing out promotional materials and interacting with community members.**



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**KwaZulu-Natal Thusong Service Centre Week**

The KwaMdakane Thusong Service Centre was a hub of activity on 17 September in celebration of Thusong Service Centre Week. The centre conducted a community outreach campaign in an effort to bring essential services closer to communities. The departments of home affairs, social development, rural development and land reform, agriculture, forestry and fisheries, health, Government Communication and Information System (GCIS), and the South African Social Security Agency (SASSA) were providing services to over 150 people at the venue.

The Thusong Service Centre Week was celebrated from 14 to 18 September and seeks to inform citizens about government services, information and opportunities that are available at the centre.



GCIS official Nompilo Mchunu and KwaMdakane Thusong Service Centre Assistant Manager.



Residents accessing information at the GCIS stall.



SASSA Manager Bheki Madinana and KwaMdakane Thusong Service Centre Manager Siyabonga Madela at the event.



First-time identity document applicants from Sizimele High School at the Department of Home Affairs (DHA) stall.



The KwaMdakane community waiting to be serviced by the DHA and SASSA.



The mobile clinic at the event.



**Manqoba Shezi said:**

"I am here to apply for an identity document for the first time. Our principal told us that the DHA would be in the area and advised us to come and apply for identity documents. I hardly use the centre, but I am happy that we have all these services today."



**Sindi Mbatha said:**

"I am here to collect my two-month-old baby's birth certificate and also apply for a child grant. It is good news that SASSA is here so that we do not have to travel to town."



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**North West Thusong Service Centre Week**

Five outreach events were conducted in North West during the observation of the Thusong Service Centre Week. The GCIS Management Committee (Manco) members supported all the events. The State Information Technology Agency (SITA) officials conducted a Thusong Service Centre information and communication technology audit with the aim of assessing accessibility in connecting all the Thusong Service Centres in the province during the broadband roll-out connectivity masterplan.



Boikhutso community members accessing services at the Thusong Service Centre.



SITA officials at the Tshedimosetso Thusong Service Centre.



Community members at the Victor Tong Thusong Service Centre Week event.



Government officials and community members at the Monakato Thusong Service Centre event.



Tshidilamolomo community members accessing service during the Thusong Service Centre Week outreach programme.



Members of the community listening to different speakers during the annual Thusong Service Centre Week event at Leretlhabetse Thusong Service Centre.