



# MY DISTRICT TODAY



Special edition Thusong Service Centre Week: Issue no. 35 / September 2016

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## OUTCOME 12: AN EFFICIENT, EFFECTIVE AND DEVELOPMENT ORIENTED PUBLIC SERVICE AND AN EMPOWERED, FAIR AND INCLUSIVE CITIZENSHIP

### Silindini Thusong Service Centre hosts Information Day

The Silindini Thusong Service Centre observed Information Day on 20 September 2016. Government departments such as Labour, Home Affairs, Social Development and Government Communication and Information System rendered services at the event. Other stakeholders such as the South African Social Security Agency, Road Accident Fund, South African Police Service were also present to provide services and information.

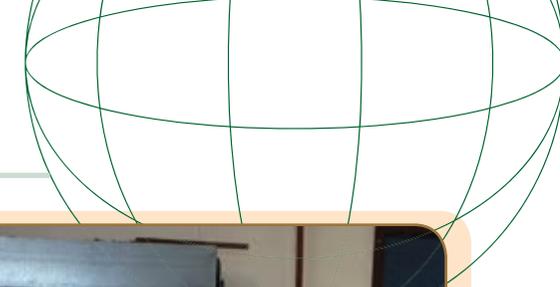


GCIS official, Lwando Helesi, welcomes the community of Silindini and surrounding areas and also highlights the objective of the Public Service/Thusong Service Centre Week.



government  
communications

Department:  
Government Communication and Information System  
REPUBLIC OF SOUTH AFRICA



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Community members receiving information products such as *Vuk'uzenzele*, Thusong leaflet, DVDs from the Department of Rural Development and Land Reform



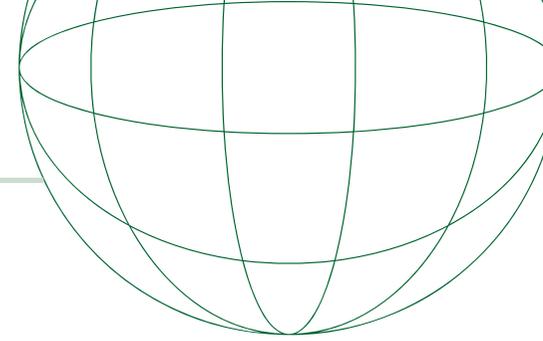
Presenters from various government departments interacting with the audience at the event.



Community members registering at the Department of Labour jobseekers database.



Road Accident Fund officials assisting a community member to lodge a claim.



Senior citizens receiving assistance from the Department of Social Development officials.



**Nosibulelo Ntandiso said:**

“This programme is doing well and we are happy with it. I just wanted an update about my mealie field but the Department of Agriculture, Forestry and Fisheries was not available at the event.”



**Nolulamile Mxhoko said:**

“I do not have a complaint; I understood everything that was discussed. But I wish we could have a network signal so that SASSA is able to help us all the time.”

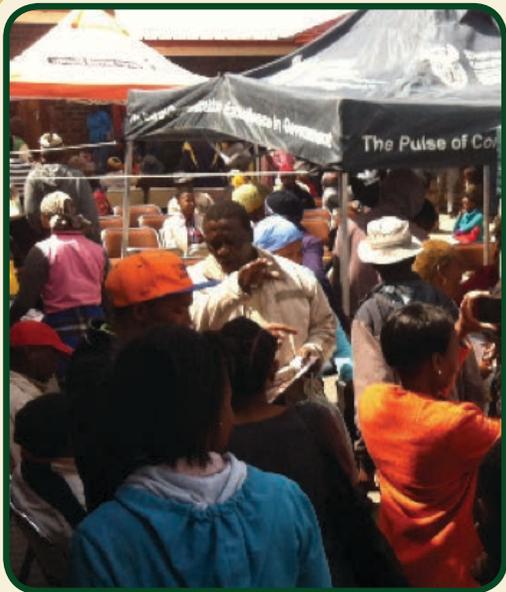


**OUTCOME 12: AN EFFICIENT, EFFECTIVE AND DEVELOPMENT ORIENTED PUBLIC SERVICE AND AN EMPOWERED, FAIR AND INCLUSIVE CITIZENSHIP**

**Phiritona community celebrates Thusong Service Centre Week**

*By Mojalefa Senokoatsane: GCIS, Free State*

The Government Communication and Information Systems (GCIS), together with the Ngwathe Local Municipality, hosted an open day at the Phiritona Thusong Service Centre, which is the hub of service delivery within the area on 19 September 2016. Different departments rendered their services to the community of Phiritona at the event. The event was organised as part of the Thusong Service Centre Week programme and also to ensure that services continue to be provided to members of the public at their doorstep.



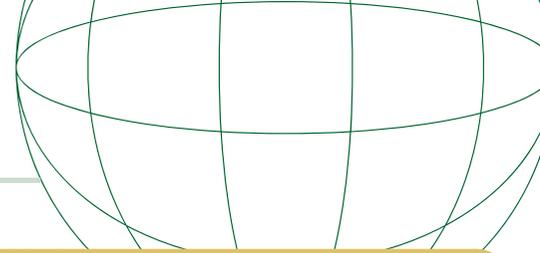
The GCIS stall was a hive of activity as people wanted to know more about government programmes and projects.



Home Affairs officials were also available to offer their services at the event.



The Department of Labour's one-stop shop for those who were looking for career opportunities and the submission of their CVs during the Thusong Service Centre Week programme.



**Mme Motsiri said:**

“We are happy with the services from the Department of Labour and now I know that my CV will receive attention.”



**Ntate Tena said:**

“I am happy that the Small Enterprise Development Agency was here as I have been looking forward to seeing them in our area.”



**The Small Enterprise Development Agency stall.**



## OUTCOME 12: AN EFFICIENT, EFFECTIVE AND DEVELOPMENT ORIENTED PUBLIC SERVICE AND AN EMPOWERED, FAIR AND INCLUSIVE CITIZENSHIP

### Mkhondo observes Thusong Service Centre Week

By Owethu Mthethwa and Bongani Mazibuko: GCIS, Mpumalanga

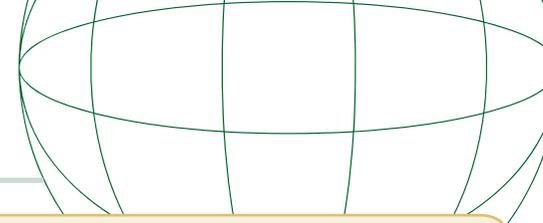
To commemorate the annual Thusong Service Centre Week, the Government Communication and Information System (GCIS) in partnership with the Department of Cooperative Governance and Traditional Affairs, local media houses, government departments and youth centres created an awareness campaign on the impact of government programmes on 20 September 2016. It also highlighted what these programmes have achieved and also to encourage the communities to participate in the activities that will see government rendering services in various areas. These activities took place at Mkhondo, Mkhondo FM and Radio Alpha in Manzana Badplas.

Happiness Ngwekazi, a Thusong Service Centre beneficiary gave a testimony, informing community members about how she has been assisted to change her life through services at the Mpuluzi Thusong Service Centre.

Among other activities, she mentioned having trained in computer literacy through the courses offered at the telecentre and attending the NARYSEC learnership programme, which was offered by the Department of Rural Development and Land Reform, and the fire fighters learnership at the Chief Albert Luthuli Municipality through information accessed from the centre.



Thusong Service Centre marketing leaflets, *Vuk'uzenzele* and *Justice Today* booklets being distributed at the event in Mkhondo.



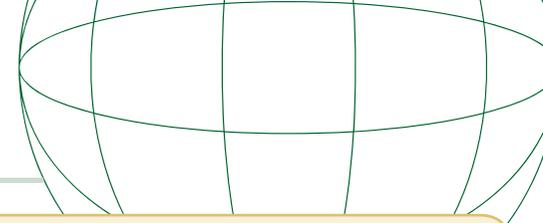
The Thusong Service Centre Manager, Brenda Mosia, informing community members about the Thusong Service Centre programme through a radio talk show at Mkhondo FM.



GCIS officials together with volunteers from the Amsterdam Youth Centre distributing information products at the events.



Bongani Mazibuko from the GCIS highlighting the integration of the Thusong Service Centre programme.



**Thusong Service Centre Manager Mduduzi Phiri interviewed on air.**



**Happiness Ngwekazi giving a testimony on how she has been assisted to change her life through services at the Mpuluzi Thusong Service Centre.**



**Young people consulting with the National Youth Development Agency and the GCIS during the mobile outreach programme.**



**Sipho Mahlangu during the Thusong Service Centre radio interview covering Nkangala District at Moutse FM.**



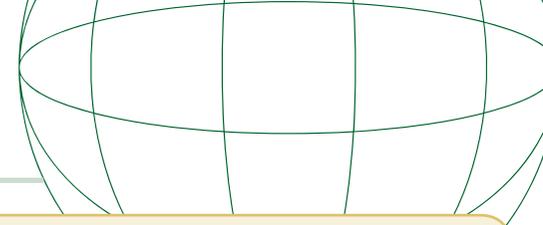
**Joy Themba and Given Muavha during the Thusong Service Centre radio interview covering Ehlanzeni District Municipality at Bushbuckridge Community Radio and Mash FM.**



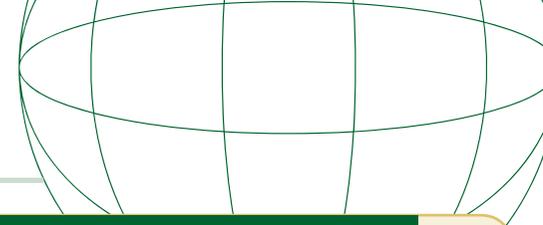
**South African Social Security Agency rendering services at the event.**



**GCIS officials together with stakeholders visiting Lebohang Healthcare Centre.**



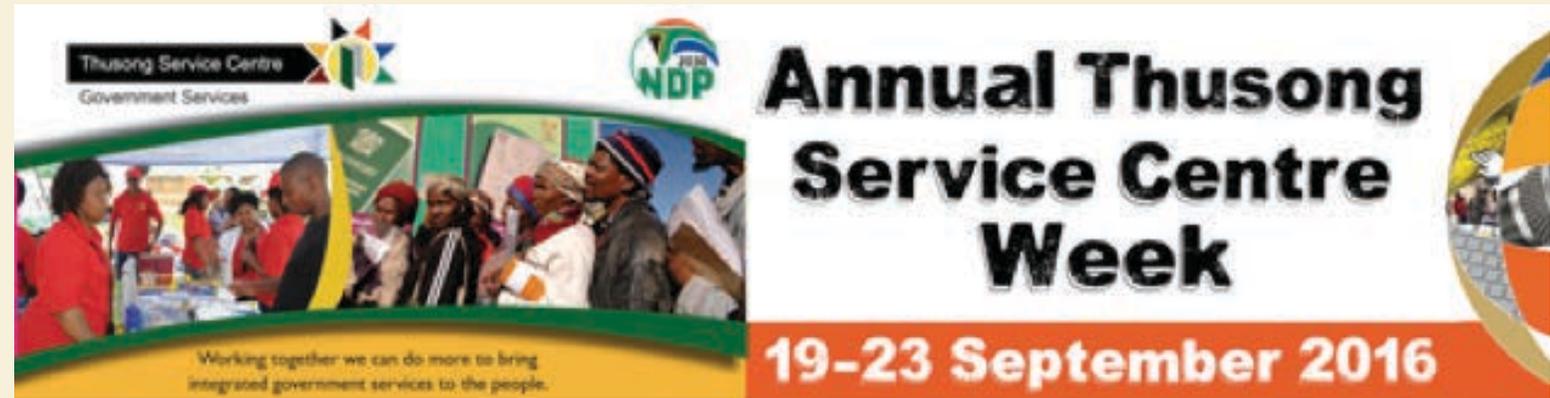
**Community members of Lebohang in Leandra accessing government information at the GCIS stall.**



## OUTCOME 12: AN EFFICIENT, EFFECTIVE AND DEVELOPMENT ORIENTED PUBLIC SERVICE AND AN EMPOWERED, FAIR AND INCLUSIVE CITIZENSHIP

### Deputy Ministers reach out to the public

By Peter Titus: GCIS, Western Cape

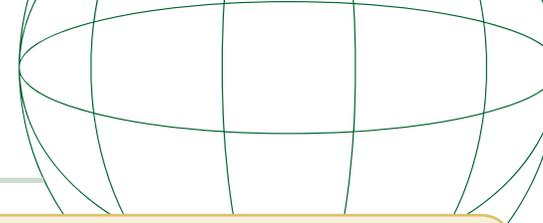


On 19 September 2016, Deputy Minister of Communications, Stella Ndabeni-Abrahams together with the Deputy Minister of Justice and Constitutional Development, John Jeffery, hosted a showcasing event for the annual Thusong Service Centre Week linked to the 20 years of the Constitution at Mossel Bay Thusong Service Centre, Western Cape.

The campaign was officially opened through a radio programme on 15 September 2016 and will run from 19 to the 23 of September 2016 under the theme: Moving the Public Service Forward: “We Belong, We Care, We Serve”.

The annual Thusong Service Centre Week was piloted in September 2014 and highlights government services offered to communities across the country. As we observe Public Service Month, the annual Thusong Service Centre Week will focus on the important role that *Batho Pele* principles play in the Public Service.

A total of 19 subsidiaries showcasing events will be held across all provinces on the day during the Thusong Service Centre Week.



Members of the community accessing various government services at the event.



Deputy Minister Ndabeni-Abrahams, Deputy Minister Jeffery and other government leaders at the event.