OUTCOME 12: AN EFFICIENT, EFFECTIVE AND DEVELOPMENT ORIENTED PUBLIC SERVICE AND AN EMPOWERED, FAIR AND INCLUSIVE CITIZENSHIP.

Deputy Minister monitors service-delivery points
By Joy Themba: GCIS, Mpumalanga

The Deputy Minister and the Mayor engaging with community members queuing for services.

Pensioners applying for new SASSA cards.

The Deputy Minister of Public Service and Administration, Dr Chana Pilane-Majake, visited Rolle village in Bushbuckridge on 8 June 2018 as part of the Imbizo programmes conducted under the theme: “Fast Tracking Service Delivery In Our Communities”. The Deputy Minister was joined by Executive Mayor of Bushbuckridge, Sylvia Nxumalo, and the Amashangane Traditional Council.
The Deputy Minister kicked off her visit by going to Mhala Home Affairs Office, Mhala Police Station and the Rolle Clinic where she wanted to see for herself how government employees render services. Minister Pilane-Majake was greeted by long queues at the Department of Home Affairs. She interacted with community members, checking whether they were treated with dignity by government officials.

The Deputy Minister also liaised with government employees and asked if they were coping with the workload. Issues of office equipment that is dilapidated, shortage of medication and fast tracking the roll-out of smart ID cards was on top of the list of items discussed. The Deputy Minister promised to follow up on the concerns raised and also the introduction of interventions to improve the quality of service delivery.

At the Worshiper Church, Deputy Minister Pilane-Majake addressed the congregation and gave them an opportunity to raise their concerns. High youth unemployment, poor roads and school structure, and water supply were prioritised and recommendations on how these issues would be addressed were presented to community members. The Bushbuckridge Local Municipality, Government Communication and Information System, Department of Public Service and Administration, the National School of Government and the South African Social Security Agency (SASSA) rendered services on site, as mandated by the Batho Pele principles. SASSA and the South African Post Office social grant card swap was done at the event. Identified poor families received food parcels.

Judas Mthamini said:
We still do not have a clinic in Dingledale and we have travel to Thulamahashe. The traditional council did identify the space for building it in the past and we are still waiting. At Ngungunyane School, learners and educators cannot cross the stream when it rains.”

Thuli Silawuli said:
“Mhala Home Affairs has improved service delivery since they have adequate staff members.”

Nkunzi Mhlongo said:
“I see a lot of youth here today but most of us are not working. We wake up every day to play cards and dice in our village. What is the local municipal plan in youth development? Deputy Minister, we request you to investigate the causes of the protests that are constantly happening in Rolle village.”
The youth of Marble Hall benefited from the career exhibition organised by the Youth Office of Ephraim Mogale Local Municipality in partnership with the Government Communication and Information System (GCIS) and the Department of Transport. The event took place at Ester Maleka High School on 15 June 2018. The purpose of the event was to provide Grade 12 learners and the unemployed youth in the area with career guidance, and also share information on assistance provided to learners from poor backgrounds.

Tertiary institutions shared information with the youth on various career opportunities, applications for admission and services that they provide to students. The Mayor of Ephraim Mogale Local Municipality, Cllr Constance Ramadimetsa-Kupa, indicated that the municipality was keen in ensuring that learners are exposed to opportunities that can change their lives for the better. “Youth empowerment is a future investment for the municipality as young people are the leaders of tomorrow,” said Cllr Kupa. The board member of National Youth Development Agency (NYDA), Joy Maimela, shared the role of the institution in relation to youth development. She stated that it was through the efforts of young people that government established the NYDA.

The following institutions were part of the event: University of Johannesburg, LEDET, ESKOM, SANDF, First National Bank, ABSA, Sanlam, Department of Basic Education, Cherish College, Rosebank College, Middelburg College, Independent Electoral Commission, Department of Transport and Avuxeni Computer Academy.

OUTCOME 4: DECENT EMPLOYMENT THROUGH INCLUSIVE ECONOMIC GROWTH

Career expo benefits youth
By Nkopodi Mokgoma: GCIS, Limpopo

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The Government Communication and Information System (GCIS), Richtersveld Local Municipality, the South African Police Service (SAPS), departments of labour, social development and health, NCR TVET College in Okiep and Alexkor Mines conducted a career exhibition and information sharing session in Port Nolloth at Naledi Youth Service Centre on 15 June 2018.

The youth of Port Nolloth were exposed to information on career choices and opportunities in different industries. They were afforded the time to walk to the exhibition stalls to find out more information about careers. Youth were impressed with the event and said it was a great success because they had the chance to broaden their horizons.

Francoinette Pekeur said:
"It is the first time that I have seen so many different departments coming together to share important information with the youth. It is great to talk to people who have knowledge about a variety of career opportunities to guide us in the life ahead. There are careers at the Department of Health that I did not know about but government officials were here today to give us guidance."

Trischa-Lee Palmer said:
"It was very exciting to be here today. In small towns like this, it is good to see that government departments did not forget about us. The information that we received here today was very valuable, as it will help us to choose subjects for the careers we would like to follow. There are many friends that were exposed to different career opportunities today that they never knew about. I want to attend the University of Cape Town next year to study to become a doctor."

Lino Engelbrecht said:
"I am surprised by how many different departments are here today to assist us in making a choice on careers. It will greatly help us in making the right choice when choosing a career."
On 21 June 2018, the MEC for Community Safety and Transport Management, Dr Mpho Motlhabane, visited Ipelegeng township in a mission to fight gangsterism. The event was held at the ICC Church in collaboration with the departments of health, rural development and land reform, education, public works and roads, department of rural environment and agricultural development, FEED, Dr Ruth S Mompati District Municipality, Government Communication and Information System, CATA and the Office of the Premier.

The problem of gangsterism started in 2017 in Bloemhof in Lekwa Teemane Local Municipality and has escalated to Ipelegeng in Mamusa Local Municipality. As it has been discovered that most people involved in gangsterism are youth, MEC Motlhabane commenced with the programme by addressing learners at Itshupeng and Ipelegeng secondary schools before proceeding to the church for a prayer session.

Later on the day, there was an information-sharing session by different government departments providing youth with information on programmes that they can participate in. The aim of these events was to heal the victims of gangsterism and also encourage the youth to participate in extramural activities rather than committing crimes, which may ruin their future.