Government Communication
and Information System

# GCIS
# ANNUAL REPORT
# 2025/26



**Empowering South Africans through communication excellence**

government
communications

Department:
Government Communication and Information System
**REPUBLIC OF SOUTH AFRICA**

2030 NDP


government communications
RESPECT WOMEN.
PROTECT CHILDREN
INDODA

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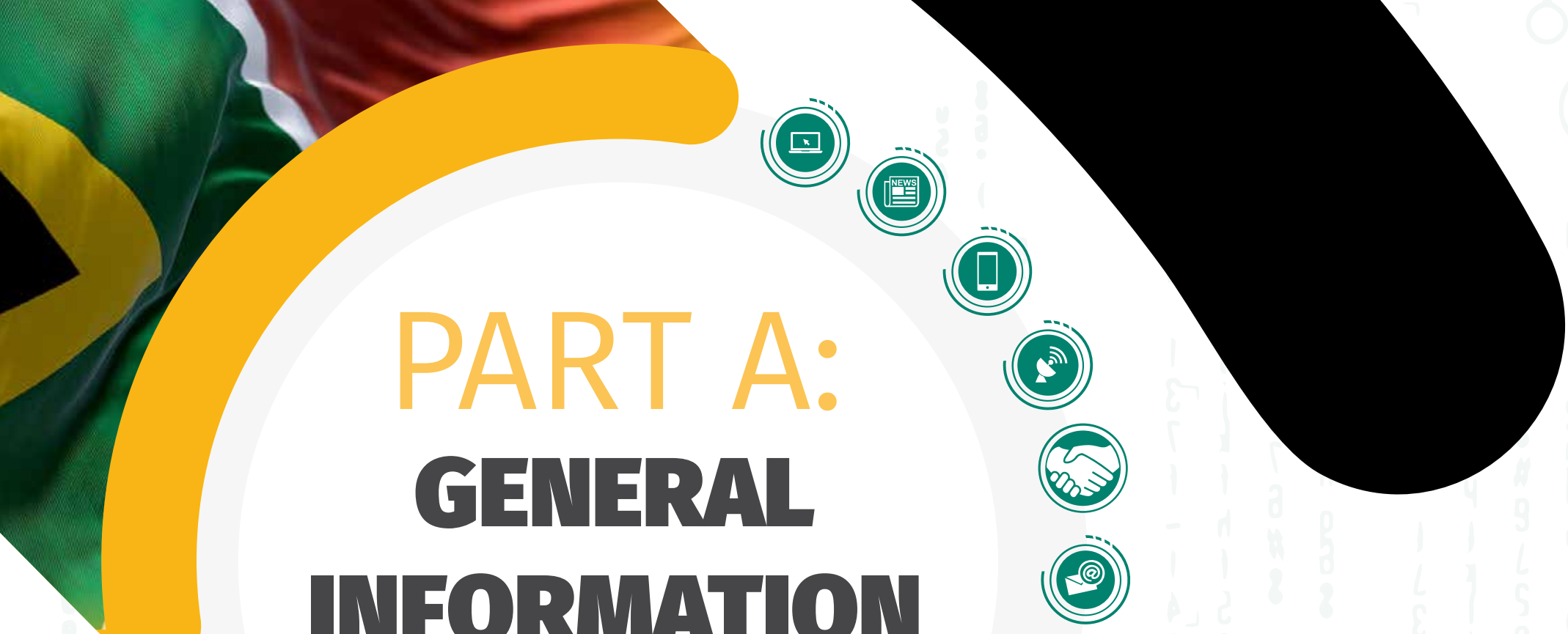
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# PART A:
# GENERAL INFORMATION

# 1. DEPARTMENT GENERAL INFORMATION

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# 2. LIST OF ABBREVIATIONS/ACRONYMS

| | |
|---|---|
| **AC** | Audit Committee |
| **ADG** | Acting Director-General |
| **AFSIC** | Africa Investment Conference |
| **AFS** | Annual Financial Statements |
| **AGSA** | Auditor-General of South Africa |
| **AI** | Artificial Intelligence |
| **AIDS** | Acquired Immunodeficiency Syndrome |
| **AIP** | Association of Independent Publishers |
| **AMDP** | Advanced Management Development Programme |
| **AO** | Accounting Officer |
| **APP** | Annual Performance Plan |
| **BAS** | Basic Accounting System |
| **B-BBEE** | Broad-Based Black Economic Empowerment |
| **BMA** | Border Management Authority |
| **BRICS** | Brazil, Russia, India, China and South Africa |
| **Brand SA** | Brand South Africa |
| **CCP** | Cluster Communication Programme |
| **COE** | Compensation of Employees |
| **CDW** | Community Development Worker |
| **CFO** | Chief Financial Officer |
| **CI** | Corporate Identity |
| **CSD** | Central Supplier Database |
| **DDM** | District Development Model |
| **DG** | Director-General |
| **DCDT** | Department of Communications and Digital Technologies |
| **DPME** | Department of Planning, Monitoring and Evaluation |
| **DPSA** | Department of Public Service and Administration |
| **dtic** | Department of Trade, Industry and Competition |
| **EA** | Executive Authority |
| **EE** | Employment Equity |
| **EAP** | Economically Active Population |
| **EHW** | Employee Health and Wellness |
| **EPMDS** | Employee Performance Management and Development System |
| **ERM** | Enterprise Risk Management |
| **ERMC** | Enterprise Risk Management Committee |
| **ERRP** | Economic Reconstruction and Recovery Plan |
| **EWD** | Employees with disabilities |
| **FCA** | Foreign Correspondence Association |
| **FOSAD** | Forum of South African Directors-General |
| **GITO** | Government Information Technology Office |
| **GBVF** | gender-based violence and femicide |
| **G-CET** | Government Communications Excellence Tool |
| **GCIS** | Government Communication and Information System |
| **GCP** | Government Communication Programme |
| **HCT** | HIV Counselling and Testing |

| | |
|---|---|
| **HOA** | Homeowner's Allowance |
| **HoC** | Head of Communication |
| **HoD** | Head of Department |
| **HR** | Human Resources |
| **HRP** | Human Resources Plan |
| **HRM** | Human Resource Management |
| **HIV** | Human Immunodeficiency Virus |
| **ICT** | Information and Communications Technology |
| **IGCP** | Integrated Government Communication Plan |
| **ICF** | Internal Communicators' Forum |
| **IRC** | Information Resource Centre |
| **IM&T** | Information Management and Technology |
| **IM&T SC** | Information Management and Technology Steering Committee |
| **IT** | Information Technology |
| **ITS** | Invoice Tracking System |
| **IA** | Internal Audit |
| **IAA** | Internal Audit Activity |
| **IAF** | Internal Audit Function |
| **MAC** | Marketing, Advertising and Communication |
| **MANCO** | Management Committee |
| **MDDA** | Media Development and Diversity Agency |
| **MoA** | Memorandum of Agreement |
| **MP** | Member of Parliament |
| **MTEF** | Medium Term Expenditure Framework |
| **MTSF** | Medium Term Strategic Framework |
| **NASP** | National Annual Strategic Plan |
| **NDP** | National Development Plan |
| **NCSF** | National Communication Strategy Framework |
| **OGITO** | Office of the Government Information Technology Officer |
| **OHS** | Occupational Health and Safety |
| **OPMS** | Organisational Performance Management System |

| | |
|---|---|
| **OTT** | Over-the-Top |
| **PFMA** | Public Finance Management Act |
| **PLL** | Provincial and Local Liaison |
| **PSM** | Public Sector Manager |
| **PPP** | Public-Participation Programme |
| **PSETA** | Public Service Sector Education and Training Authority |
| **PoA** | Programme of Action |
| **PSR** | Public Service Regulations |
| **QPR** | Quarterly Performance Report |
| **RC** | Risk Committee |
| **SABC** | South African Broadcasting Corporation |
| **SADC** | Southern African Development Community |
| **SANEF** | South African National Editors' Forum |
| **SAYB** | *South Africa Yearbook* |
| **SDIP** | Service Delivery Improvement Plan |
| **SCM** | Supply Chain Management |
| **SCOPA** | Standing Committee on Public Accounts |
| **SLA** | Service Level Agreement |
| **SM** | Strategic Management |
| **SMS** | Senior Management Service |
| **SoNA** | State of the Nation Address |
| **TR** | Treasury Regulations |
| **UOLA** | Use of Official Languages Act |
| **WSP** | Workplace Skills Plan |
| **WEF** | World Economic Forum |
| **WIL** | Work-Integrated Learning |
| **Vuk** | Vuk'uzenzele |


GCIS


G20
SOUTH AFRICA 2025



MINISTER IN THE PRESIDENCY

**Ms Khumbudzo Ntshavheni**

# FOREWORD BY THE MINISTER IN THE PRESIDENCY

The geopolitical dynamics that started in 2024 continued into the 2025/26 financial year, making the period both interesting and challenging from a government communication perspective. It was interesting as South Africa chaired and hosted the G20 multilateral platform, a first on African soil. The period was challenging because not only was the country navigating the unorthodox geopolitics, but the Government Communication and Information System (GCIS) had to respond to coordinated negativity characterised by fake news, misinformation, malinformation, and disinformation.

As government's strategic communication centre, the GCIS had to strengthen the coordination of the government communication machinery, platforms, capabilities and partnerships to ensure a responsive system through which government engages with the people of South Africa and the world. In this regard, Cabinet approved the Revised Government Communication Policy, strengthening norms and standards across the three spheres of government and positioning communication as a strategic function. The revised policy enabled the development of an Integrated Government Communication Plan, which aligned communication strategies and plans of national departments and provincial governments in a more coordinated planning framework to ensure greater coherence, consistency and clarity in general government communication.

The impact of this work is particularly evident in GCIS's digital reach. Government digital platforms collectively reached more than 1.4 billion people during the year, while the combined social media audience grew to 4.56 million followers. SAnews recorded 53% growth in story reads, while Vuk'uzenzele reached more than 4.6 million users through multimedia content, targeted digital campaigns and the launch

of its TikTok platform. These are not merely statistics; they represent millions of opportunities utilised to connect citizens with credible information about government and the services intended to improve their lives. In addition, Vuk'uzenzele was published in multilingual editions in Xitsonga, Setswana, isiZulu and Tshivenda, with Braille versions also produced. In addition, 98 localised information products were produced in African languages. This work reflects our commitment to ensuring that language, disability or location does not become a barrier to accessing public information.

Beyond the digital sphere, GCIS kept communities at the heart of government communication. The department took public education, community dialogues, activations and community media engagements closer to the people. The enhanced Local Government Thursday programme strengthened accountability by creating opportunities for mayors, municipal managers and sector experts to engage communities directly on service delivery and local government matters.

In addition, GCIS invested in strengthening the professionalism and capability of government communicators. The department delivered 37 training programmes, including the flagship Mastering the Art of Government Communication programme, developed with the National School of Government. These interventions are helping to build a communication system that is more skilled, consistent and fit for an increasingly complex information environment. These efforts were reinforced through the Government Communication Excellence Tool (G-CET), which assessed the communication performance of 31 national departments.



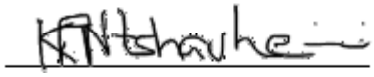
The assessment showed that departments produced nearly 50 000 communication outputs during the reporting period, while compliance with the Government Communication Policy increased to more than 44%, which is more than double the 20% target. This is a significant achievement that demonstrates that GCIS is not only setting standards for government communication, but it is driving their adoption across departments.

GCIS further increased investment in community media to R22.2 million and convened Community Media Round Tables with key stakeholders to address regulatory, governance and operational challenges. By supporting the sustainability of community media, the department is helping to broaden access to trusted local information and strengthen the role of media in participatory democracy.

The performance of GCIS in coordinating the government communication systems was matched by the attainment of a clean audit, achieving 85% of its Annual Performance Plan targets on 100% expenditure against its allocated budget.

Deputy Minister, Kenny Morolong and I, commend the Acting Director-General, the executive management team and every official of GCIS for the professionalism, resilience and dedication demonstrated throughout the year. I also acknowledge with appreciation the contribution of Brand South Africa and the Media Development and Diversity Agency (MDDA), together with our partners across national, provincial and local government, the media sector, civil society and other stakeholders.

Together, these results point to a government communication system that is becoming more capable, professional, coordinated and responsive.



**Ms Khumbudzo Ntshavheni, MP**
Minister in The Presidency
**Date: 31 August 2026**



DEPUTY MINISTER IN THE PRESIDENCY
**Mr Kenneth Morolong**

# STATEMENT BY THE DEPUTY MINISTER IN THE PRESIDENCY

This 2025/26 Annual Report captures how GCIS communicated government's work to improve the lives of South Africans, while also addressing challenges such as crime, corruption, unemployment, and the scourge of GBVF, and promoting nation-building and social cohesion.

GCIS is entrusted with ensuring that government communication connects all South Africans to a coherent, inclusive and responsive government that works for all.

To achieve this, the department used various communication platforms to ensure that government information reached all citizens. These included digital platforms such as national portals, mobile applications and digital media. One of the key communication tools embraced during the year was the power of community radio, particularly stations broadcasting in African languages, to provide communities with government information in the languages of their choice.

The growth of community media since 1994 remains one of the greatest achievements of South Africa's democracy. Since its establishment in 2003, MDDA has played a significant role in supporting small commercial and community media, amplifying historically marginalised voices. Community media remain a cornerstone of South Africa's democracy and provide access to locally relevant information, promoting civic participation, fostering dialogue and accountability and ensuring that diverse communities have a platform to engage on issues that affect their daily lives.

During the period under review, significant progress was made in finalising the MDDA Amendment Bill, with GCIS submitting the State Law Adviser's comments to the MDDA Board for consideration. Once enacted, the amendments will strengthen

the agency's governance, sustainability, funding and support for community media. The MDDA will be better positioned to effectively promote media diversity and broaden access to information across South Africa.

The MDDA has also worked to revise its fundraising strategy to better support its mandate for the five-year period between 2025 and 2030. During the reporting period, 26 community media projects received digital support. In 2026, the agency funded 22 community broadcast projects. The agency also funded 10 small commercial publishing projects in 2025. Furthermore, six training programmes were implemented in partnership with Google South Africa, focusing on the promotion of digitalisation and the use of indigenous languages.

During the reporting period, GCIS also convened several planned community media roundtables for 2025/26. The roundtables enhanced compliance among community media outlets, improving their ability to access government advertising opportunities and participate in government communication campaigns.

In preparation for the Local Government Elections on 4 November 2026, MDDA, in partnership with the Electoral Commission of South Africa, the South African National Editors' Forum (SANEF), the South African Local Government Association (SALGA), Moxii Africa and Africa Check, rolled out a nationwide training programme for journalists. Launched in March 2026, the programme sought to strengthen ethical and credible election reporting, combat misinformation and disinformation and safeguard the integrity of South Africa's democratic electoral process.




Internationally, GCIS and Brand SA are collaborating to strengthen South Africa's nation brand. Brand SA's mandate includes improving its reputation and increasing the attractiveness and competitiveness of the nation brand domestically and internationally.

A key milestone in this period was Cabinet's approval of the Nation Brand Concept in October 2025, which will be implemented by GCIS and Brand SA to promote South Africa.

Furthermore, Brand SA has achieved several important strategic milestones in organisational development. The Culture Transformation Strategy was developed, approved and its implementation commenced. This is a foundational investment in the people and culture that underpin Brand South Africa's effectiveness.

The Information and Communications Technology (ICT) Master Plan was similarly developed and approved, ensuring that the organisation's technological capabilities align with its evolving operational needs.
A landmark achievement for our nation in this period was the successful hosting of the G20 Leaders' Summit in Johannesburg, marking the first time an African nation led and hosted the event. Brand SA used the global attention to promote investment and strengthen South Africa's international reputation.

The 2025/26 financial year was marked by significant achievements, made possible through the dedication and commitment of the management and staff of GCIS, the MDDA and Brand SA. Together, these institutions have worked tirelessly to strengthen government communication that is responsive to community needs and contributes to improving the lives of South Africans.

These achievements inspire us to continue striving for even greater impact as we advance the promise of developmental communication – communication that provides timely, accurate and accessible information; empowers citizens to make informed decisions; and contributes to improving lives.



**Kenny Morolong, MP**
Deputy Minister in The Presidency
**Date: 31 August 2026**



ACTING DIRECTOR-GENERAL: GOVERNMENT COMMUNICATION AND INFORMATION SYSTEM

**Ms Nomonde Mnukwa**

# REPORT OF THE ACCOUNTING OFFICER

## 5.1. OVERVIEW OF DEPARTMENTAL OPERATIONS

As Accounting Officer of the GCIS, I am pleased to present the department's 2025/26 Annual Report. This report outlines the department's performance, key strategic achievements, challenges and the overall outlook, in accordance with the Public Finance Management Act (PFMA) and the National Treasury Annual Report Guidelines.

During the 2025/26 financial year, GCIS fulfilled its constitutional mandate of providing timely, credible and accessible information to the people of South Africa, while strengthening leadership, coordination and coherence across the government communication system. The department operated in a rapidly evolving communication environment characterised by increased public scrutiny, the exponential growth of digital platforms and the need for rapid and coordinated responses to issues in the public domain.

A major policy milestone during the year was Cabinet's approval of the Revised Government Communication Policy in October 2025. The revised policy strengthens norms and standards for integrated government communication across all three spheres of government and in public entities, reinforces communication as a strategic governance function and promotes proactive information dissemination, rapid response and institutional accountability.

To strengthen coordinated government communication, GCIS institutionalised the development of the Integrated Government Communication Plan (IGCP) as an annual iteration of the National Communication Framework. For the first time, the IGCP consolidated national, provincial and local communication priorities into a single planning instrument. Implementation was supported through four quarterly

progress reports assessing a range of agreed metrics. These reports were shared across the government communication system, including through the Government Communicators' Forum, to strengthen oversight, accountability and continuous improvement.

GCIS introduced new qualitative standards to professionalise government communication through the G-CET, which measures national departments' compliance with the qualitative elements of the Revised Government Communication Policy. It provides evidence-based insights into the coherence, accessibility and strategic quality of government communication. Initial implementation reflected improved compliance and laid the foundation for broader roll-out in subsequent financial years.

In support of inclusive communication and development outcomes, GCIS continued to prioritise the sustainability of community media. Advertising spend by GCIS and its media-buying clients on community print and broadcast media increased during the year, measured on the basis of actual payments rather than commitments. In addition, GCIS hosted nine community media roundtables involving a wide range of stakeholders to address structural challenges and strengthen the long-term sustainability of the sector.

The department recorded strong growth across GCIS-managed digital platforms, which collectively reached more than 500 million people during the reporting period. To strengthen two-way engagement between government and citizens, GCIS also piloted an engagement-rate approach aimed at improving responsiveness to public queries and deepening interaction across digital platforms.

GCIS further strengthened its role in supporting national priorities through the coordination and hosting of G20 community outreach programmes across provinces. These outreach programmes formed part of South Africa's approach to public participation and national mobilisation around the country's G20 Presidency, enhancing awareness, understanding and community engagement.

To improve agility and reputation management, GCIS introduced two new performance indicators measuring the efficiency of rapid response and government reputation management. These indicators assess the department's ability to issue a coordinated government response within two hours of an incident, breaking news or significant event. While implementation highlighted structural and procedural constraints, the indicators provide an important baseline for strengthening rapid response capability going forward.

Despite operating within a constrained fiscal environment, the department broadly achieved its planned outcomes and demonstrated prudent financial management. Where underperformance was recorded, corrective measures have been identified and are reflected in the performance information section of this Annual Report.

In conclusion, the 2025/26 financial year marked significant progress in strengthening the policy, institutional and operational foundations of the government communication system. GCIS will continue to consolidate these gains, deepen the professionalisation of communication practice and enhance citizen engagement in support of accountable governance and national development priorities.



## 5.2. OVERVIEW OF THE FINANCIAL RESULTS OF THE DEPARTMENT:

GCIS continues to adhere to sound financial management principles as prescribed in the Public Finance Management Act, 1999 (Act 1 of 1999), and the National Treasury Regulations. To ensure that GCIS maintains sound financial governance that is client-focused and responsive to the overall operating environment, the financial policies are reviewed annually to confirm that they comply with the Public Finance Management Act, 1999, and National Treasury Instructions and prescripts. Where necessary, policies are updated during the year. Financial policies and related amendments are made available to all GCIS staff. Between annual reviews, financial circulars are issued to staff as required by the National Treasury and the Department of Public Service and Administration (DPSA).

### 5.2.1. Departmental receipts

| Departmental receipts | 2025/26 | | | 2024/25 | | |
|---|---|---|---|---|---|---|
| | Estimate | Actual amount collected | Over/Under collection | Estimate | Actual amount collected | Over/Under collection |
| | R'000 | R'000 | R'000 | R'000 | R'000 | R'000 |
| Sale of goods and services other than capital assets | 2 487 | 2 453 | 34 | 19 134 | 18 131 | 1 003 |
| Interest, dividends and rent on land | 92 | 57 | 35 | 162 | 98 | 64 |
| Financial transactions in assets and liabilities | 889 | 840 | 49 | 346 | 346 | - |
| **Total** | **3 468** | **3 350** | **118** | **19 642** | **18 575** | **1 067** |

5.2.1.1. All income allocated to departmental receipts is paid monthly to the National Revenue Fund.

5.2.1.2. GCIS produces various information products, including posters, banners, photos and videos. Some of these photos and videos are sold to the public and other departments. The department also provides graphic design services to government departments for GCIS-initiated projects. Tariffs are developed after determining the direct costs linked to the production of information products. Tariffs make no provision for a profit margin.

5.2.1.3. Revenue is also generated from monthly parking deductions from the staff members who use parking facilities within the office buildings, commission earned on insurance deductions from staff salaries and payment thereof to service providers, interest earned on the department's bank account and interest-bearing debt by former employees.

5.2.1.4. Total revenue collected in 2025/26 also included the rental income from office space and parking used by the Border Management Authority (BMA), for two months at the head office, in accordance with the sublease agreement that ended on 31 May 2025. The BMA, extended its rental of the parking facilities into 2026/27.

5.2.1.5. The difference in revenue collection between 2025/26 and 2024/25 is due to the sublease agreement between GCIS and the BMA which covered the full 2024/25 financial year, while lease revenue was collected for only two months in 2025/26 due to the sublease agreement, which ended on 31 May 2025.

5.2.1.6. The revenue undercollection in 2025/26 is mainly attributed to lower revenue collection in respect of the sale of photos, videos and other products. Less revenue was also recovered in respect of interest, mainly due to the settlement and write-off of debts as well as a lower bank balance due to lower advances received from other departments for media campaigns.

### 5.2.2. Departmental receipts

| Programme name | 2025/26 | | | 2024/25 | | |
|---|---|---|---|---|---|---|
| | Estimate | Actual amount collected | Over/Under collection | Estimate | Actual amount collected | Over/Under collection |
| | R'000 | R'000 | R'000 | R'000 | R'000 | R'000 |
| Programme 1: Administration | 210 857 | 210 817 | 40 | 227 189 | 216 781 | 10 408 |
| Programme 2: Content Processing and Dissemination | 457 018 | 456 964 | 54 | 393 625 | 389 701 | 3 924 |
| Programme 3: Intergovernmental Coordination and Stakeholder Management | 161 470 | 161 394 | 76 | 139 959 | 137 533 | 2 426 |
| **Total** | **829 345** | **829 175** | **170** | **760 773** | **744 015** | **16 758** |

5.2.2.1. GCIS was initially allocated R820.281 million for the 2025/26 financial year.

5.2.2.2. During the 2025 Adjusted Estimates of National Expenditure, the appropriation increased by R9.064 million to R829.345 million due to:

I. R1.990 million in respect of the sub-letting of office accommodation to the Border Management Authority (BMA) and;
II. R7.074 million in respect of the roll-over of funds from 2024/25 to 2025/26 of which R4.937 million was for advertising and R2.137 million for the procurement of capital assets.

5.2.2.3. Of the adjusted appropriation of R829.345 million, GCIS spent R829.175 million (100%) by 31 March 2026. Total expenditure included expenditure on the G20 Presidency, national priority campaigns, communication of government activities and achievements, transfers of budget allocations to two public entities (Brand SA and MDDA) and office accommodation.

5.2.2.4. In accordance with the sublease agreement under which the BMA leased office space in the head office building, revenue of R1.990 million earned from the sublease of office space and shared services for the remaining two months of the lease agreement which ended on 31 May 2025, was transferred to the National Revenue Fund and recovered through the 2025 Adjustments Budget process.

5.2.2.5. Underspending of R170 000 was realised and comprised mainly:

I. R77 000 underspending on Compensation of Employees due to the attrition of staff and;
II. R91 000 underspending on Goods and Services, mostly due to lower-than-anticipated travelling (S&T) and;
III. R91 000 in Capital Assets due to lower-than-projected procurement of equipment and;
IV. Theft and losses of R90 000 were funded from Goods and Services.

5.2.2.6. In 2024/25, the department spent 97.8% of its allocated budget and realised an underspending of R16.758 million. The underspending comprised:

I. R3.874 million on Compensation of Employees due to vacant posts, including the attrition of staff;
II. R10.138 million on Goods and Services mostly due to outstanding invoices in respect of projects and campaigns that were anticipated to be finalised by the end of the financial year;
III. R792 000 on Transfers and Subsidies (Households – R784 000) due to lower payments for leave discounting and leave gratification because of fewer resignations and retirements as well as an expenditure of R8 000 less than projected on SABC television licences;
IV. R2.137 million on Capital Assets due to furniture and equipment that could not be procured and paid for by the end of the financial year as projected;
V. Theft and losses of R183 000 were funded from Goods and Services.

### 5.2.3. Virements/rollovers

5.2.3.1. **Virements:** Virement was applied between programmes during the first half of the 2025/26 financial year mainly to shift funds from Goods and Services to Capital Assets to fund the procurement of capital and intangible assets (machinery and equipment and software).

The following virements were applied after the 2025 Adjusted Estimates of National Expenditure:

| Main division | Adjusted ENE | Virement | Final appropriation |
|---|---|---|---|
| | R'000 | R'000 | R'000 |
| Prog 1: Administration | 217 328 | (6 471) | 210 857 |
| Prog 2: Content Processing and Dissemination | 454 661 | 2 357 | 457 018 |
| Prog 3: Intergovernmental Coordination and Stakeholder Management | 157 356 | 4 114 | 161 470 |
| **TOTAL** | **829 345** | **-** | **829 345** |

The above virements between Programmes were applied as follows:

- R437 000 from Compensation of Employees to fund mainly Households within Transfers and Subsidies in respect of leave gratification of employees who left the Department;
- R4.946 million from Goods and Services to Capital Assets to fund the procurement of machinery and equipment and software; and
- The net effect of the aforementioned resulted in an increase of R5.218 million to Capital Assets and R165 000 to Transfers and Subsidies.

5.2.3.2. Roll-over of funds: On request by the department, National Treasury approved roll-over of funds of R7.074 million from the 2024/25 to the 2025/26 financial year to fund the following:

- R2.137 million in Capital Assets to fund the procurement of information technology infrastructure; and
- R4.937 million to fund projects and priority campaigns, including the G20 Presidency.

### 5.2.4. Unauthorised, irregular and fruitless and wasteful expenditure

5.2.4.1. Unauthorised expenditure

I. No unauthorised expenditure occurred in 2025/26.
II. The unauthorised expenditure account has a balance of R4,406 million.
III. Two matters were recorded in 2013/14 and 2015/16. The department overspent its voted funds of R3,7 million in 2013/14 due to the State Funeral of the former President. The department overspent its voted funds by R700 000 in 2014/15 due to the restructuring of Cabinet, through which the former Ministry of Communications was established under the Vote of GCIS while no budget was allocated. National Treasury was informed in writing of the projected unauthorised expenditure. National Treasury made a submission to the Standing Committee on Public Accounts (SCOPA). National Treasury advised that SCOPA has processed the unauthorised expenditure for the two financial years, but they are awaiting the progress report.

5.2.4.2. Irregular expenditure

I. During the 2025/26 financial year, irregular expenditure amounting to R332 983 was recorded and disclosed in the financial statements. This irregular expenditure relates to four transactions in which breaches of internal controls were discovered. The submissions were presented at the Bid Adjudication Committee meetings. Due to insufficient documentation and proof of corrective and constructive consequence management being undertaken, the Bid Adjudication Committee members could not recommend the submissions for condonement.
II. In view of the Bid Adjudication Committee concerns and observations, SCM engaged National Treasury and Human Resource Development to facilitate training for all administrators and officials serving in bid committees.
III. As part of strengthening the system of internal control and consequence management, officials from the department attended a bid committee training arranged by National Treasury. The GCIS CFO and SCM officials participated

in the development of the Preferential Procurement Regulations, 2026 and made valuable contributions. The SCM Policy and Delegations of Authority were reviewed, but later delayed to accommodate the changes brought by the Preferential Procurement Regulations, 2026. The department periodically held Admin Forum meetings where all departmental secretaries and the administrators attended. Matters of compliance, policy requirements and supply chain management risks were discussed.

IV. Compared to prior years, there has been a significant reduction in irregular expenditure in the department.

5.2.4.3. Fruitless and wasteful expenditure

I. No fruitless and wasteful expenditure occurred in the 2025/26 financial year.

II. The fruitless and wasteful expenditure has an outstanding balance of R3,762 million.

III. The matter relates to a media bulk buying communication campaign to the value of R7,762 million. Since 2010/11, a refund of R4 million was made to Statistics SA in March 2018, during the 2017/18 financial year.

IV. Legal advice was sought through submissions that were made to the State Attorney and the Minister in The Presidency. The State Attorney submitted a response with recommendations to GCIS. The Department considered those recommendations and made a submission to National Treasury. National Treasury responded and GCIS considered its recommendations. The Department opened a criminal case at the South African Police Services which was investigated by the Special Investigation Unit.

V. The Special Investigation Unit sent a report to GCIS indicating that it was closing the case as it was unable to obtain the financial records of the implicated service providers from the banks. The matter was considered by EXCO who approved the write-off of the total amount. As the non-compliance was caused by both GCIS and Stats SA, GCIS management resolved to request Stats SA to absorb the remaining R3.762 million.

**5.2.5. Public Private Partnerships**

5.2.5.1. The GCIS did not enter into, or anticipate entering into, any Public Private Partnership (PPP) agreements.

**5.2.6. Discontinued activities / activities to be discontinued**

5.2.6.1. For the 2025/26 financial year, no activities were discontinued or will be discontinued.

5.2.6.2. The printing and distribution of the former Vuk'uzenzele newspaper has ceased as Vuk'uzenzele became an online publication, and continues to provide information to citizens of the country and sell advertising space.

**5.2.7. New or proposed activities**

5.2.7.1. There were no new or proposed activities during the period under review.

**5.2.8. Supply Chain Management**

5.2.8.1. The department did not procure any goods or services from unsolicited bids for the year under review. The department has a Supply Chain Management Policy and delegations of authority that are approved by the Accounting Officer. The department has a policy on Irregular, fruitless and wasteful expenditure. The policy review process commenced during 2025/26 and was at an advanced stage by the end of the financial year. The revised policy which will be aligned to the Preferential Procurement Regulations, 2026 will be implemented during the 2026/27 financial year.

5.2.8.2. Internal controls were reviewed to prevent irregular expenditure. The department has in the period under review identified and investigated cases of irregular expenditure. There has been an improvement in the control of irregular expenditure for the department.

5.2.8.3. The department has experienced capacity challenges in the payment and order creation sections (Logistics Management)

due to unfunded vacant posts and restricted budget to fund vacant positions. Owing to financial restrictions, the positions remained vacant at the end of the fiscal year 2025/26.

5.2.8.4. From 1 April 2025 the department migrated from the Basic Accounting System (BAS) version 5 to BAS version 6. Due to this migration, all commitments had to be recaptured before any payment could be made towards all transactions that were carried forward from the 2024/25 financial year. This, coupled with the unavailability of the processing systems due to financial year end closure, resulted in the delay of processing payments.

5.2.8.5. In addition to the personnel shortfall, financial systems were also unavailable owing to State Information Technology Agency downtime, internet interruptions, slow SharePoint performance, month-end and year-end closures, intermittent system problems and inaccessibility of financial systems outside the Local Area Network / Wide Area Network environment, resulting in a loss of processing time.

5.2.8.6. As previously reported, the department implemented an Invoice Tracking System (ITS) in the 2022/23 financial year. However, due to various internet and system-development or infrastructure challenges, the department has developed an ITS improvement plan. A service provider was appointed during the latter part of the third quarter of 2025/26. Information Management and Technology and SCM teams have been working closely with the service provider by assessing the current ITS and e-requisition system and conducting a gap analysis to inform the development of a new integrated system (e-Procurement).

5.2.8.7. The challenges outlined above contributed to a significant increase in the number of invoices paid outside of 30 days during the 2025/26 financial year, with 832 invoices paid outside 30 days in the current financial year, compared to 413 in 2024/25.

5.2.8.8. Furthermore, as part of the interventions to curb abuse of procurement processes, National Treasury introduced a new requirement for suppliers to update their physical addresses and upload proof of address on the Central Supplier Database (CSD). This resulted in delays in the creation of purchase orders and processing of payments as CSD is linked to the financial systems (BAS and LOGIS). Purchase orders and payments for affected suppliers were delayed until they complied with the National Treasury compliance requirements. In this regard, SCM continuously informed suppliers of the CSD requirements to minimise delays in the creation of purchase orders and the processing of payments.

5.2.8.9. It should also be noted that the average number of working days per month is 21 days, and this excludes annual and sick leave days. During the 2025/26 financial year, the total processing time lost due to the aforementioned challenges (excluding weekends) was 64 days, 4 hours and 33 minutes. These hours resulted in a loss of approximately three months of processing, which also contributed significantly to payments being processed outside 30 days.

**5.2.9. Gifts and donations received in kind from non-related parties**

5.2.9.1. During the 2025/26 financial year, gifts to the value of approximately R103 000 were declared. The department received donations of R35 000 and sponsorships to the value of R939 000.

5.2.9.2. During the 2024/25 financial year no gifts were declared but the department received sponsorships to the value of R3.9 million, mainly for the Inauguration of the President.

5.2.9.3. Details are as follows:

| Gifts received in kind | 2025/26 | 2024/25 |
|---|---|---|
| | R'000 | R'000 |
| 4 complimentary tickets to Gov Tech event | 72 | - |
| 1 complimentary ticket to Gov Tech event | 18 | - |
| Branded pen & branded 1 litre double wall water flask | - | - |
| Branded 1 litre double wall water flask and DPSA A6 diary & notepad and pen set | - | - |
| 7 water flasks, 7 branded T-shirts, smart cup, smart speaker and power bank | 2 | - |
| 2 MDDA-branded A5 notebooks and 2 pens | - | - |
| Coca-Cola-branded (cap, sappy cup, diary, pen, lunch bag, towel and cooler box) and Okiyo wabi-sabi water bottle | 3 | - |
| 4 power banks, 4 coffee mugs and 4 Alex Varga notebooks | 4 | - |
| 4 notebooks, plain cap, glass water bottle, steel bottle, Bucket hat, socks, water mug, 2 pens and water cooler | 2 | - |
| Cotton travel bag, travel mug and cotton golf shirt | - | - |
| Branded bag, branded A4 diary, backpack, small Bluetooth speaker and book "This country hates man" | 1 | - |
| Small sticky-note dispenser, African beaded coaster and African branded A4 notebook | 1 | - |
| **Total gifts** | **103** | **-** |
| | | |
| **Donations received in kind** | | |
| 49 branded bags | 7 | - |
| 49 power banks | 20 | - |
| 44 branded diaries | 3 | - |
| 40 branded fans and 40 branded water bottles | 5 | - |
| **Total Donations** | **35** | **-** |

| Sponsorships received in kind | | |
|---|---|---|
| **2025/26** | | |
| Chinese Embassy Social Media Influence programme | - | - |
| Conference speaker invitation (conference fee and travel & accommodation) | 23 | - |
| Scholarship | 916 | - |
| | | |
| **2024/25** | | |
| Media packs, ABSA-branded lounges and workstation equipped with power plugs, mobile charging stations, stable Wi-Fi, printing facility, audiovisual equipment and catering (breakfast and lunch packs); backpacks, puffer jackets, screens, | - | 2 500 |
| Electronic billboard advertisement | - | 285 |
| Food for entertainers | - | 2 |
| Radio interviews | - | 380 |
| Digital screens, activations and bus shuttle services | - | 176 |
| Beverages and bar set-up | - | 340 |
| Printing of programmes | - | 50 |
| Lapel microphones with receivers, dynamic mics with stands, 8-input audio mixers, 100 m SDI cable, noise cancelling headphones, walkie talkies and power banks | - | 50 |
| Radio interviews | - | 121 |
| Democracy bus | - | - |
| Trip to China (FOCAC summit) | - | - |
| **Total sponsorship** | **939** | **3 904** |
| | | |
| **TOTAL GIFTS, DONATIONS AND SPONSORSHIPS RECEIVED IN KIND** | **1 077** | **3 904** |

5.2.9.4. Refer to Note 2 and Annexures 1C and 1D of the 2025/26 annual financial statements for full disclosure of gifts, donations and sponsorships received and made.

**5.2.10. Exemptions and deviations received from National Treasury**

5.2.10.1. No exemptions or deviations from the PFMA or Treasury Regulations financial reporting requirements were requested or received for the current and/or previous financial year.

5.2.10.2. The department procured media space for 171 campaigns to the value of R100,406 million through deviations as provided for in the Treasury Regulation 16A6.4 and PFMA SCM Instruction Note 3 of 2021/22. During the reporting period, there was no legal framework that provided for procurement of the media space and it is impractical to follow a competitive bidding process when procuring such services. However, in identifying the mediums to be used, the selection of these mediums is based on the targeted audiences for each campaign's requirements.

5.2.10.3. At the end of the year under review, the department procured some 75 services to the value of R10.714 million through deviations as provided for in the Treasury Regulations 16A6.4. The Accounting Officer granted approval for the procurement of such services in line with GCIS SCM Policy and SCM delegations of authority.

5.2.10.4. At the end of the year under review, variations of scope for four contracts were approved by delegated authority. The total value of contract variations amounted to R1,256 million.

5.2.10.5. In line with the provisions of Treasury Regulations and paragraph 10.1 (e) of the PFMA SCM Instruction Note 3 of 2021/22, the deviations were reported to National Treasury as required.

**5.2.11. Events after the reporting date**

5.2.11.1. There were no subsequent events that have impacted the 2025/26 Annual Financial Statements.

## 5.3. ACKNOWLEDGEMENT/S OR APPRECIATION

5.3.1. I express my appreciation to the executive authority and the Audit Committee for their leadership and support during the 2025/26 financial year. I further wish to express my sincere gratitude to the management and staff of GCIS for their diligence and resilience and for ensuring that the department maintained effective and adequate controls.

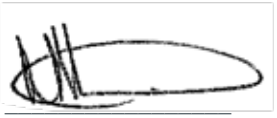
## 5.4. CONCLUSION

5.4.1. The period under review was not without challenges; however, the department has continued to coordinate and provide strategic support to the government communication system and ensured that government communication reached South Africa's diverse domestic population through the languages and platforms they prefer. During the period under review, the department implemented the Updated National Communication Strategic Framework (NCSF), which was approved by Cabinet.

The research findings undertaken by the department on perceptions on government were key in informing the government communication campaigns to be implemented. The Government Communication Policy has clarified the roles and responsibilities of role players across all spheres of government. This is envisaged to improve the coordination of the government communication system and ensure coherent messages.

## 5.5. APPROVAL AND SIGN OFF

The Accounting Officer approves the 2025/26 Annual Report and Annual Financial Statements.



**Ms Nomonde Mnukwa**
Acting Accounting Officer
**Date: 31 August 2026**

# 6. STATEMENT OF RESPONSIBILITY AND CONFIRMATION OF ACCURACY FOR THE ANNUAL REPORT

To the best of my knowledge and belief, I confirm the following:

All information and amounts disclosed throughout the annual report are consistent. The annual report is complete, accurate and free from any omissions.

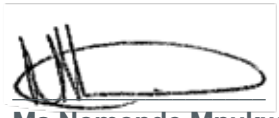
The annual report has been prepared in accordance with the guidelines on the annual report as issued by National Treasury.

The Annual Financial Statements (Part F) have been prepared in accordance with the Modified Cash Standard and the relevant frameworks and guidelines issued by the National Treasury.

The Accounting Officer is responsible for the preparation of the annual financial statements and for the judgements made in this information. The Accounting Officer is responsible for establishing and implementing a system of internal control that has been designed to provide reasonable assurance as to the integrity and reliability of the performance information, the human resources information and the Annual Financial Statements. The external auditors are engaged to express an independent opinion on the Annual Financial Statements.

In my opinion, the annual report fairly reflects the operations, the performance information, the human resources information and the financial affairs of the department for the financial year ended 31 March 2026.

Yours faithfully,



**Ms Nomonde Mnukwa**
Acting Accounting Officer
**Date: 31 August 2026**



# 7. STRATEGIC OVERVIEW

## 7.1. VISION

Empowering South Africans through communication excellence.

## 7.2. MISSION

To deliver effective strategic government communication; set and influence adherence to standards and coherence of message and proactively communicate with the public about government policies, plans, programmes and achievements.

## 7.3. VALUES

| Value | Meaning and behaviour associated with the value |
|---|---|
| Professionalism | • The organisation strives to always operate at the highest level of professionalism in all business dealings.<br>• Professionalism is embodied in friendly, polite and businesslike behaviour. It informs a person's appearance, demeanour and professional interactions, providing others with a positive first impression.<br>• Officials should demonstrate professionalism by being courteous, honest and behaving responsibly when dealing with clients and representing the organisation.<br>• Officials should demonstrate a level of excellence that goes beyond the department's normal work and official requirements. |
| Diversity | • The department contributes to democracy and equality by promoting a safe, positive and nurturing environment for everyone.<br>• Officials should recognise and respect that each person is different. This difference can refer to race, ethnicity, gender, gender preference, age, religious beliefs, socio-economic status or other ideologies.<br>• Officials should strive to understand and embrace each other's points of view, beyond simple tolerance, thus giving everyone the opportunity to express themselves. This attitude should extend to the public. |
| Openness and transparency | • The organisation should always be open in its communication, disclose all relevant information and be accountable for its actions.<br>• Transparency demands that the department and its officials are always straightforward and honest in their dealings.<br>• Officials should provide colleagues and clients with access to accurate, relevant and timely information.<br>• The department recognises that transparency and accountability are essential for good governance. |
| Innovation | • The department strives to be receptive to new ideas and adopt a flexible approach to problem-solving. Officials are encouraged to think beyond the norm.<br>• Officials are encouraged to help each other address issues that cannot be addressed by a person working in isolation. |

| | |
|---|---|
| Honesty and integrity | • Officials should exercise honesty in all their business dealings and strive to always protect the department's integrity.<br>• Officials should commit to the actions they have undertaken on behalf of their clients.<br>• The department strives for equity, fairness and good ethics in its decision-making and expects its officials to do the same regarding one another.<br>• The department honours its commitment to build a foundation for trust. |

# 8. LEGISLATIVE AND OTHER MANDATES

8.1. The GCIS was formally established in terms of section 239 of the Constitution of the Republic of South Africa of 1996 as a strategic unit in The Presidency in terms of section 7 of the Public Service Act, 1994 (Act 103 of 1994).

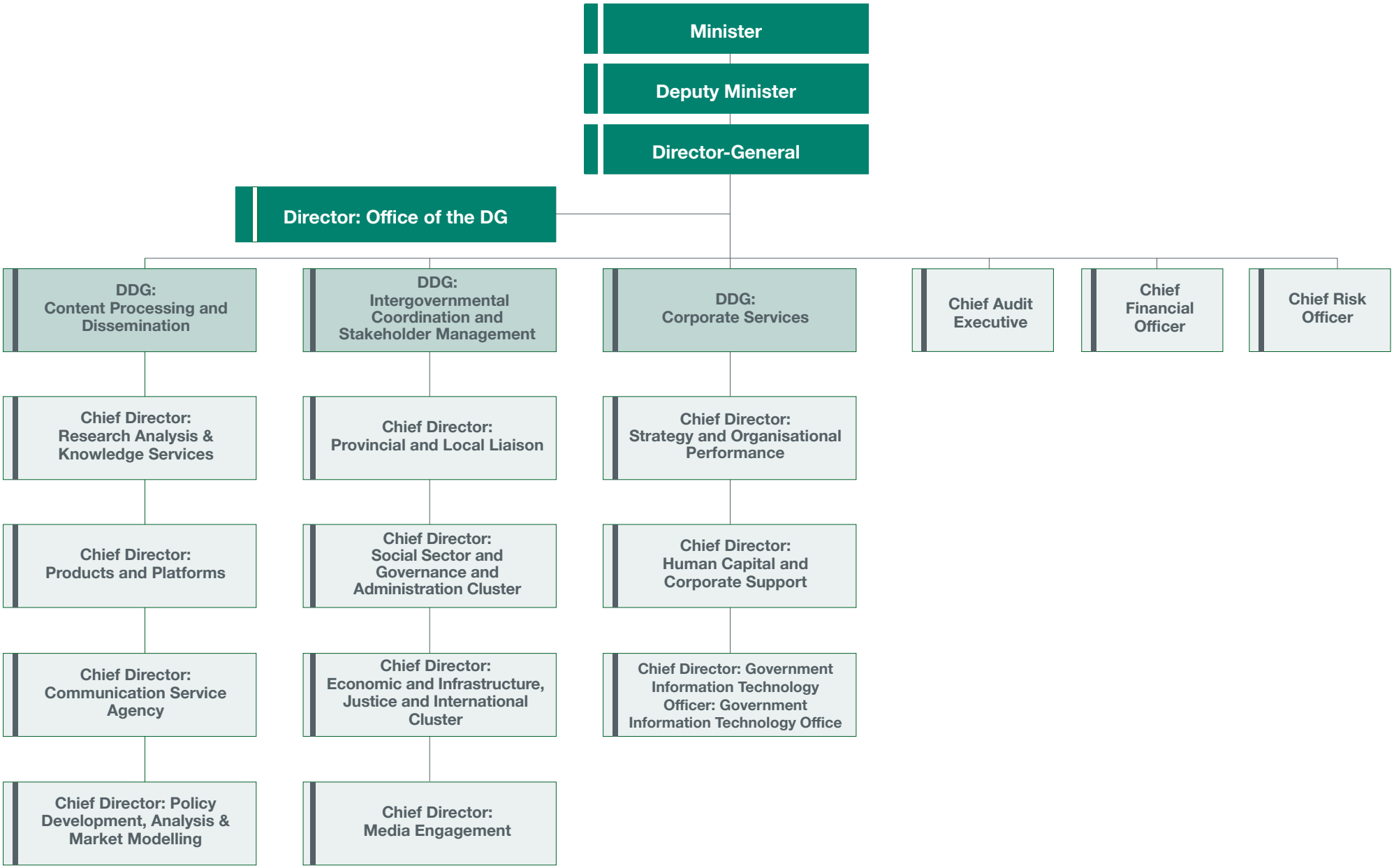
8.2. The organisation is mandated to coordinate, guide and advise on government communication, including media liaison, development communication and marketing. Its goal is to achieve integrated, coordinated and clear communication between government and South African citizens to enable public involvement in the country's transformation.

8.3. The work of GCIS is further informed by:

- The Constitution of the Republic of South Africa, 1996;
- PFMA of 1999, (Act 1 of 1999) as amended;
- MDDA Act, 2002 (Act 14 of 2002);
- Brand SA Trust Deed;
- Electronic Communications Act, 2005 (Act 36 of 2005);
- Use of Official Languages Act, 2012 (Act 12 of 2012);
- The revised 2019–2024 MTSF;
- The revised Government Communication Policy, approved by Cabinet on 15 October 2025; and
- The National Communications Strategy Framework 2024–2029.



# 9. ORGANISATIONAL STRUCTURE

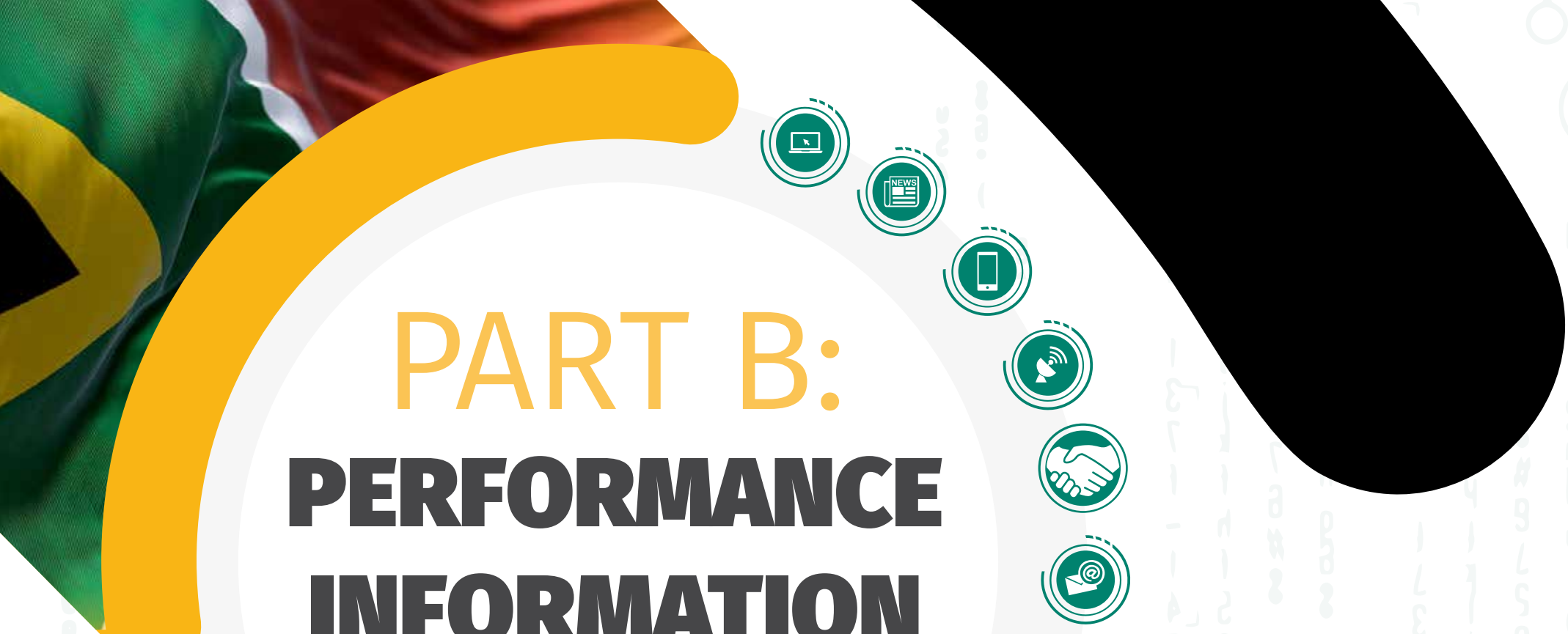


# 10. ENTITIES REPORTING TO THE MINISTER

The table below indicates the entities that report to the Minister in The Presidency.

| NAME OF ENTITY | LEGISLATIVE MANDATE | FINANCIAL RELATIONSHIP | NATURE OF OPERATIONS |
|---|---|---|---|
| **Brand SA** | Brand SA was established as a trust in 2002 and gazetted as a schedule 3A public entity in 2006, in accordance with the PFMA of 1999. Its purpose is to develop and implement a proactive and coordinated international marketing and communication strategy for South Africa to contribute to job creation, poverty reduction and to attract inward investment, trade and tourism. | Transfer payment:<br>The following appropriations for Brand SA were allocated under Transfers and Subsidies:<br>2022/23 – R218 122 000<br>2023/24 – R214 392 000<br>2024/25 – R188 716 000<br>2025/26 – R229 072 000 | The entity develops and implements proactive and coordinated marketing, communication and reputation management strategies for the Nation Brand. |
| **MDDA** | The MDDA was set up in terms of the MDDA Act, 2002 to enable historically disadvantaged communities and individuals to gain access to the media. The mandate of the agency is to create an enabling environment for media development and diversity that reflects the needs and aspirations of all South Africans; redresses the exclusion and marginalisation of disadvantaged communities and people from access to the media and the media industry; and promotes media development and diversity by providing support primarily to community and small commercial media projects. | Transfer payment:<br>The following appropriations for the MDDA were allocated under Transfers and Subsidies:<br>2022/23 – R36 822 000<br>2023/24 – R36 173 000<br>2024/25 – R38 568 000<br>2025/26 – R40 296 000 | The entity supports the development of a vibrant, innovative, sustainable and people-centred community media sector through resourcing, knowledge-based research and capacity building, to give a voice to historically disadvantaged communities. |





# PART B:
# PERFORMANCE INFORMATION

# 1. AUDITOR-GENERAL'S REPORT: PREDETERMINED OBJECTIVES

The Auditor-General of South Africa (AGSA) currently performs certain audit procedures on the performance information to provide reasonable assurance in the form of an audit conclusion. The audit conclusion on the performance against predetermined objectives is included in the Report to Management, with material findings being reported under the Predetermined Objectives heading in the Report on Other Legal and Regulatory Requirements section of the auditor's report.

Refer to page 141 of the Report of the Auditor-General, published as Part F: Financial Information.

# 2. OVERVIEW OF DEPARTMENTAL PERFORMANCE

The GCIS has achieved 85% overall performance against predetermined objectives for the 2025/26 financial year. Performance was measured against a new strategic plan approved in April 2025, which sets impact-driven indicators for the department.

Programme 1 achieved 100% performance against indicators related to upskilling staff in management, digital, coordination and communication skills; supporting designated groups of women, youth and persons with disabilities and the township economy through procurement; as well as advancing the implementation of the Digital Transformation Strategy through ICT solutions scoped and deployed to enable more effective delivery of the department's mandate.

Programme 2 did not achieve four of its planned indicators. The response rate to citizen queries directed to the GCIS was impacted by challenges with the tracking platform and underlying technology, as well as limited resources to provide responses within 24 working hours. The development of the Media Buying Policy is at an advanced stage and will be carried forward for finalisation in the 2026/27 financial year. The target for policy briefs ensuring the alignment and contribution of the entities (MDDA and Brand SA) was missed by one due to the technical aspects of the identified briefs requiring further consultation. Although the target was not achieved, the number of hours of content broadcast on GoZATV increased progressively over the course of the four quarters of the financial year and measures to strengthen the platform and improve its relevance have been developed for implementation going forward.

Two planned indicators were not achieved in Programme 3. The efficiency and responsiveness of the government communication system is important in protecting South Africa's reputation and ensuring the government's voice on issues in the environment. As a new indicator to measure this agility in a period of two hours and six hours, Programme 3 has made progress in ensuring that it evolves and improves with practice. While the 100% and the 70% targets were not achieved, the respective averages of 35% and 58% across three quarters demonstrate the capability and lessons from the implementation of these indicators which will enable improved performance and strengthen the conditions necessary to achieve this ambition.

## 2.1 SERVICE DELIVERY ENVIRONMENT

Communication is a critical function in ensuring an informed and empowered citizenry. The work of GCIS has gained prominence in seeking to ensure continued presence of government's voice on issues in the environment and responding to citizens' concerns.

GCIS, as an organisation, is strongly dependent on its workforce to deliver its mandate. In this regard, the department prioritised 41 posts for filling in the 2025/26 financial year against a funded establishment of 401 out of 500 posts. Of the prioritised posts, 30 were filled by year-end and five were expected to be filled during April and May of the new financial year. An additional five posts were at different recruitment stages and one is being repurposed. The delivery of the APP commitments has been significantly aided by acting appointments including the position of the Accounting Officer. Owing to constraints on the fiscus and the need to stringently manage the compensation of employees allocation, it is unlikely that the department will be in a position to fund its full establishment in the foreseeable future.

South Africa has experienced growing international focus, owing to the rapidly evolving geopolitical environment and its hosting of the G20 Leaders' Summit in November 2025. Throughout the period under review, GCIS has continued to play a pivotal role in contributing to building of a democratic

society, creating a conducive environment for social cohesion and enabling economic transformation through access to information on opportunities. The successful hosting of the G20 and GCIS's navigation of the fraught communication environment demonstrated the department's ability to communicate with agility and serve as a trusted voice in communicating government's efforts and positions on global matters.

GCIS's coordination of the government communication system guided by the five-year National Communication Strategic Framework (NCSF) 2024–2029 has seen a growing number of Government Communicators' Forums convened and hosted by the Minister in The Presidency, the Acting Director-General of GCIS and technical sessions led by GCIS Deputy Directors-General.

Through the technical and strategic Government Communicators' Forum, GCIS sought to improve the functioning of the system, strengthen its coherence, foster greater professionalisation of government communication and institutionalise the various norms and standards of the Government Communication Policy. In addition, consistent messaging and the principle of 'one government, one message and many messengers' have been a recurring theme as part of the continued emergence of coalition governance across all three spheres.

GCIS has had to execute its mandate with limited resources. The baseline of the department remains underfunded with less than 20% of its overall allocation being available for communication campaigns. The budget allocations have led to increased reliance on digital platforms, constraining the ability of the department to ensure access to information for all segments of society. The number of people reached through GCIS digital platforms has increased exponentially with the target being exceeded. With this growth, GCIS is exploring technological solutions to support citizen engagement and responses to queries that are communicated using government's social media accounts (as part of the Digital Transformation Strategy). Digital communication increases the risk of exposure to misinformation and disinformation, requiring the GCIS to play a key role in identifying and addressing these issues, working with stakeholders in the sector and experts to maintain the integrity of government messaging and ensure citizens have access to accurate information.

To support the growing reliance on digital communication, GCIS has upgraded its network infrastructure across all offices, and this process will continue into the 2026/27 financial year. Upgrades have included bandwidth increases, resources for online meetings, new server and hosting infrastructure for the head office. GCIS ICT spending is currently focused on maintaining core infrastructure and security, commitments to Microsoft and State Information Technology Agency, systems and governance obligations within a constrained funding environment.



## 2.2 SERVICE DELIVERY IMPROVEMENT PLAN

The department has completed a service delivery improvement plan. The tables below highlight the service delivery plan and the achievements to date.

*Main services and standards*

| Main services | Beneficiaries | Current/actual standard of service | Desired standard of service | Actual achievement |
|---|---|---|---|---|
| Provide accurate, relevant information to empower citizens to improve their lives | South African citizens/members of the public | Over 1.4 billion audience reach across GCIS digital platforms (websites and social media platforms) | 200 million audience reach across GCIS digital platforms (websites and social media platforms) | Over 1.4 billion audience were reached across GCIS digital platforms (websites and social media platforms) |
| | | Number of reads: 42 209 542<br>Growth: 53% | 5% growth in the number of reads on SAnews stories | Number of reads: 42 209 542<br>Growth: 53% |
| | | Over 90% response rate to citizen queries directed to the GCIS | 50% response rate to citizen queries directed to the GCIS | 47% response rate to citizen queries directed to the GCIS |
| | | Over 4 million users of Vuk'uzenzele platforms | 1.2 million users of Vuk'uzenzele platforms | Over 4.6 million users of Vuk'uzenzele platforms |
| | | 1 250 development communication activations implemented. | 1 250 development communication activations implemented | 1 884 development communication activations were implemented |
| | | 1 250 community and stakeholder liaison visits undertaken | 1 250 community and stakeholder liaison visits undertaken | 1 349 community and stakeholder liaison visits were undertaken |
| | | The 2024/25 edition of the South Africa Yearbook (SAYB) was published | An online edition of the South Africa Yearbook (SAYB) published. | The 2024/25 online edition of the South Africa Yearbook (SAYB) was published. |
| | | The 2024/25 online edition of the Official Guide to South Africa was published | An online edition of the Official Guide to South Africa was published | The 2024/25 online edition of the Official Guide to South Africa was published |

*Batho Pele arrangements with beneficiaries (consultation, access, etc.)*

| Current/actual arrangements | Desired arrangements | Actual achievements |
|---|---|---|
| GCIS website | GCIS website developed and made accessible to members of the public and client departments | Achieved: the website is active |
| Presidential Hotline | The public can access GCIS through the Presidential Hotline | Achieved; Presidential Hotline is active |

*Service delivery information tool*

| Current/actual information tools | Desired information tools | Actual achievements |
|---|---|---|
| Programme of Action | Programme of Action | Achieved |
| Presidential Hotline | Presidential Hotline | Achieved–Presidential Hotline is active |

*Complaints mechanism*

| Current/actual complaints mechanism | Desired complaints mechanism | Actual achievements |
|---|---|---|
| The public can access GCIS through the Presidential Hotline, by telephone or email, or through written correspondence | The public can access GCIS through the Presidential Hotline, by telephone or email, or through written correspondence | Achieved |
| A dedicated fraud tip-off email and telephone number to report fraud -related complaints is managed by the Risk and Integrity Management unit in the Office of the Director-General | A dedicated fraud tip-off email and telephone number to report fraud-related complaints is managed by the Risk and Integrity Management unit in the office of the Director-General | Achieved |

## 2.3 ORGANISATIONAL ENVIRONMENT

During the 2025/26 financial year, GCIS managed constraints on the compensation of employees budget by prioritising critical vacancies against available resources. This was implemented in line with the organisational structure that came into effect on 1 April 2024 and through the prioritised vacancy list, approved by the Executive Authority in April 2025. Staff have continued to uphold organisational values to ensure service delivery in a pressured and often unpredictable environment.

The subletting of part of the building to BMA ended in May 2025 and several alternative subtenants were explored. The process will continue into the new financial year with efforts to secure alternative funding sources by actively promoting GCIS services and resources.

## 2.4 KEY POLICY DEVELOPMENTS AND LEGISLATIVE CHANGES

During the 2025/26 financial year, the department undertook a review of the Government Communication Policy (GCP) of 2018 and developed a revised policy. The Revised GCP was tabled and approved by Cabinet in October 2025 as a key instrument to coordinate the government communication system and improve overall coherence.

# 3. ACHIEVEMENT OF INSTITUTIONAL IMPACTS AND OUTCOMES

GCIS implements the MTDP 2024–2029 through its contribution to MTDP Strategic Priority 3: Building a capable, ethical and developmental state.

**Percentage score for public trust and confidence in local government in selected instruments: GCIS Tracker**

To strengthen the evidence base for government communication and enhance responsiveness to public sentiment, GCIS has, since 2003, conducted a continuous National Quantitative Tracking Survey. This long-standing research programme provides systematic insights into the communication environment within which government messages are received, interpreted and evaluated by the public. Given the centrality of public trust to effective governance and communication,

securing sustainable funding to continue monitoring this indicator remains a strategic priority. Declining levels of trust increase the complexity and cost of public engagement and reduce the effectiveness of government interventions intended to improve the quality of life.

**Digital transformation across the state**

During the reporting period, foundational work towards the implementation of the Digital Transformation Roadmap commenced. Notable progress includes the successful zero-rating of GCIS-managed web platforms, enabling free public access to government information.

Implementation of other roadmap objectives is ongoing, supported by structured project governance through weekly sprint meetings and coordinated task team activities. The application for zero-rating of GCIS-managed websites — gov.za, gcis.gov.za, vukuzenzele.gov.za, and sanews.gov.za — submitted to ICASA in July 2024 has been approved. This ensures that citizens can access essential government information at no data cost, thereby advancing transparency and inclusion.

Progress has also been made in the development of the MyMzansi prototype as a central digital service, in collaboration with the Digital Services Unit. GCIS continues to provide coordination and oversight through its leadership of task teams and participation in sprint processes.

The implementation of the 2025–2030 Strategic Plan is framed against the four Departmental Outcomes of (i) informed and empowered citizens, (ii) well-functioning government communication system, (iii) transformed mainstream print and digital media, advertising and community media, and (iv) improved governance and service excellence.

**Outcome 1: Informed and empowered citizens**

During the period, the department has completed the development of the Integrated Platform and Channel Strategy aimed at GCIS maintaining the relevance of its products and platforms in a multichannel environment. The growing usage of digital media platforms (including social media) was demonstrated by the reach of GCIS-managed platforms, which exceeded the target by 300%. The Research Strategy has also been finalised and will be implemented to augment the current main research output of the Tracker Survey, which measures public sentiment on the overall mood of the country. Through research, the GCIS will also determine the relevance of its products and platforms across the different segments of the Government Segmentation Model. Language usage has been improved through diversification of content availed in languages other than English and continued use of Braille and South African Sign Language for live content feeds.

MYMZANSI

ONE PERSON, ONE GOVERNMENT, ONE TOUCH



**Outcome 2: A well-functioning government communication system**

By the end of the financial year, almost all provinces had finalised their provincial communication plans aligned to the National Communication Strategic Framework with the exception of one province. The growth in awareness of GCIS services and products stood at 72% through continued implementation of the GCIS For You campaign. The campaign also seeks to promote the use of GCIS for centralised media buying. In 2025/26, 114 Media Buying campaigns were approved and 108 were implemented which translates to 95%. The cost of the advertising was R114 902 969,14 of which clients paid R90 129 532,27 and benefited from R24 773 436,87 savings. The Phase 2 standards for compliance with the Government Communication Policy were rolled out at national level and performance for the year was 44%. The process to extend compliance to the GCP to provincial and local level has been initiated through workshops and awareness sessions and actual measurement will commence from the next financial year.




**Outcome 3: Transformed mainstream print and digital media, advertising and community media**

The MAC Sector Council concluded the development of the 2024/25 Annual Transformation Report and submitted it to the Minister in The Presidency on 30 March 2026. The term of office of the current Council ended on 30 April 2026.

The Minister is in the process of extending the Council's term of office for another year to allow for enough time to gazette the call for nominations and finalise the appointment process.

The MAC Council met with the Deputy Minister in The Presidency in Q3 to discuss transformation priorities for Council, including the findings of the industry ground-breaking State of MAC research, which found that the sector's contribution to the GDP is R138 billion (as opposed to the R51 billion reported in the past); that 78% of the revenues are controlled by fewer than 10 companies, largely multinational corporations; that the sector employs more than 36 000 people, compared with the previously reported 5 000 employees.

Sectoral engagements were held with Out of Home Media South Africa, Association for Communication and Advertising, Marketing Association of South Africa and the Minister of the Department of Trade, Industry and Competition on areas for improving economic transformation and closing the gap between Sector Council's achievements which must be aligned to and citizens lived experiences, which are the target for transformation.

**Outcome 4: Improved governance and service excellence**

The professionalisation of the government communication sector is a key focus for the current strategic plan term. The GCIS has concluded the development of the curriculum for the Mastering the Art of Government Communication course, developed in partnership with the National School of Government. The course will be rolled out from the 2026/27 financial year, targeting all new entrants into government communication.

Oversight of the MDDA and Brand SA continued with a key milestone being approval of the Nation Brand concept by Cabinet. The concept will be implemented by GCIS and Brand SA as part of promoting South Africa. The GCIS has achieved all nine planned community media roundtables for 2025/26, advancing its support for the sustainability of the sector by improving community media outlets' compliance and access to government advertising and campaigns.

The piloting of the responses to citizen comments on digital media platforms has been explored as part of digital transformation and embracing technology to improve engagement between government and citizens. A system to collect data on compliance with the GCP through G-CET has also been developed and is being expanded for use in collecting performance metrics on the annual Integrated Government Communication Plan.

A skilled and capable workforce is a critical asset in ensuring access to information and communication. GCIS achieved all targets on staff training and upskilling.



# 4. INSTITUTIONAL PROGRAMME PERFORMANCE INFORMATION

## 4.1 PROGRAMME 1: ADMINISTRATION

| | |
|---|---|
| **Programme purpose** | Provide strategic leadership, management and support services to the department |
| **Outcome** | Improved governance and service excellence |

The programme's functions are organised into the following sub-programmes:

- **Strategy and Organisational Performance** is responsible for developing and implementing strategic management processes, procedures and systems in compliance with relevant legislation. These include coordinating the development and implementation of the department's strategic plan and APPs, performance monitoring and reporting. The chief directorate also exercises entity oversight by monitoring the implementation of policies by state-owned enterprises (SOEs) and provides guidance on their compliance and governance matters.
- **Human Capital and Corporate Support** is responsible for providing strategic leadership on the implementation of the department's HR management strategy and managing the provision of security and facilities management.
- **Office of the Government Information Technology Officer** establishes and supports Information Management and Technology systems in the GCIS.
- **Chief Financial Officer** provides the department with overall financial, supply chain and facility management services, and guides management in complying with legislative requirements, budget planning and administration.

Supporting units:

- **Internal Audit** is responsible for improving governance, risk management and control processes.
- **Internal Communication** is responsible for providing communication services internally to the organisation on government programmes, opportunities and general matters promoting good corporate governance.
- **Legal Services** is responsible for providing effective and efficient legal services to the department to ensure that the interests of the department are protected from legal risk. The department considers legal compliance as a matter of good corporate governance and ethical behaviour.
- **Risk and Integrity Management** is responsible for managing risk and integrity, implementing of fraud and anti-corruption strategies and ensuring business continuity.

### 4.1.1. Outcomes, outputs, output indicators, targets and actual achievements

#### 4.1.1.1. Sub-programme: Strategy and Organisational Performance

GCIS has continued the review and development of the GCIS operating model through the Government Technical Advisory Centre. The project is at an advanced stage with the situational analysis received and the benchmarking almost complete. It is anticipated that the project will be completed during the 2026/27 financial year.

The department has finalised the development of the 2026/27 APP in line with legislative requirements. The strategic planning session was held in September 2025, which resulted in the development of the first draft 2026/27 APP, which was submitted to the legislative bodies at the end of October 2025.

Feedback and inputs were received from different bodies and were incorporated into the APP. A follow-up session was held with the minister during February 2026 to finalise the document. The final 2026/27 APP was approved and tabled in the National Assembly by the Executive Authority in accordance with legislative requirements.

The department appeared before the Portfolio Committee on Communications and Digital Technologies several times during the 2025/26 financial year following invitations from the Committee. The department presented its 2024/25 Annual Report to the committee on 21 October 2025 after tabling at the end of September 2025. Furthermore, the department received an invitation from the committee

to present its 2025/26 Q1 and Q2 performance reports. The department presented as per the invitation on 4 November 2025 and 2 December 2025 respectively.

The department continued to comply with legislative requirements by submitting its 2025/26 quarterly performance reports to the legislative bodies within the prescribed timeframes. In line with this, the Department finalised and submitted all four of the required quarterly reports.

The department participated in the self-assessment on the implementation of Gender-Responsive Planning, Budgeting, Monitoring, Evaluation and Auditing Framework from the Department of Women, Youth and Persons with Disabilities in October 2025 and January 2026.

#### 4.1.1.2. Sub-programme: Human Capital and Corporate Support

Internal controls were enhanced to recruit and retain a suitably qualified, capable and skilled workforce and to maintain the vacancy rate below 10%, as prescribed by the DPSA. The department approved a recruitment plan in 2025/26 with 41 funded vacant posts. By the end of the financial year, 30 vacant posts were filled and five were expected to be filled during April and May of the new financial year. An additional five posts were at different recruitment stages and one is being repurposed. As at 31 March 2026, the department had a total number of three employees employed in addition to the establishment and the vacancy rate, based on funded posts, stood at 8%, while the vacancy rate including unfunded posts was 20%.

The turnover rate increased from 3% to 5% by the end of 2025/26 financial year. To enhance equity, the department designated a certain number of posts that were advertised to promote representation of people from designated groups. This was achieved through targeted recruitment and partnerships with institutions for persons with disabilities, recruitment agencies, institutions of higher learning and youth organisations. The 3% national target of persons with disabilities required on Economically Active Population (EAP) was achieved. Women representation at SMS level was achieved at 61% at the end of March 2026.

In line with the objective to build a capable and developmental state and workforce, the department prioritised the upskilling of its workforce through digital, communication and coordination skills such as digital media, digital streaming, podcasting, advanced public relations, writing for social media, stakeholder management, understanding AI impact, introduction to public speaking, writing effective briefings in the public service, digitisation of archives and records and information technology infrastructure library foundation.

Further, the department prioritised Management Development Programmes, such as the Executive Development Programme, targeting SMS members, Advanced Management Development Programme, targeting MMS Members and Assistant Directors.

Modules covered are strategic planning and management; human resource management; financial management; programme and project management. Other training interventions coordinated were on confidence and assertiveness, emotional intelligence, change management, people management, writing and communication, supply chain management in the public service, assessor course, minute-taking, Microsoft Azure and PERSAL.

In addressing the career development of employees, the department awarded 15 bursaries for the 2026 academic year and recorded 26 active bursaries in the financial year. To provide hands-on experience to learners who require practical experience to obtain their qualifications, the department placed 18% of learners against its establishment for the Work-Integrated Learning (WIL) Programme.

The GCIS Gender Equality and Job Access Strategic Framework implementation plans were successfully implemented. The focus was on empowering women, employees with disabilities, procuring assistive devices, creating awareness on GBVF, and promoting reasonable accommodation for employees with disabilities.

The following assistive devices were procured during the 2025/26 financial year as part of reasonable accommodation for employees with disabilities: one J3 electronic wheelchair backrest, two hands-

free phones, two large print illuminated keyboards, and one Rollability MK2 manual wheelchair.

In line with the DPSA Employee Health and Wellness Strategic Framework, operational plans were developed, approved, and successfully implemented. Quarterly Employee Health and Wellness meetings were held, and reports were sent to the DPSA. The appointed Health and Wellness service provider rendered services addressing psychosocial issues, such as mental health, stress, and burnout. Furthermore, health screening sessions were conducted to provide employees with convenient opportunities to undergo health checks. Awareness sessions were conducted, and awareness raised around health and wellness matters through internal communication platforms.

#### 4.1.1.3. Sub-programme: Government Information Technology Officer (GITO)

ICT ensured robust, secure and accessible systems, achieving 95% availability for critical infrastructure and systems. No data breaches were reported, as enhanced controls were consistently implemented and enforced. GCIS websites maintained a 98% uptime, confirming reliable accessibility. All ICT risks were actively monitored and managed. The reduction in audit findings reflected improved compliance and effective risk management.

The GITO office is migrating critical systems to a private cloud to boost availability and access. Performance monitoring and vetting of service providers are carried out rigorously to ensure that all contracted partners meet the department's standards for quality, reliability, and compliance.

GITO office assisted Digital Media to procure subscriptions to digital software to conduct digital platform marketing, transformation, monitoring and analysis. The offices also implemented four new systems: Government Communication Excellence Tool, Media Monitoring and Analysis System, e-Recruitment and Contract Management System. These new systems aim to improve GCIS communication responsiveness and interaction, and advance digital transformation. The appointment of a SharePoint Online Migration and eServices Applications service provider has been finalised. Requirements gathering is currently underway to enhance and modernise the GCIS Enterprise Content Management system for greater effectiveness.

The Document Centre continued to serve as the department's central platform for document storage, access, and management, supporting secure sharing, version control, and collaboration. In the year under review, 125 708 documents were created and usage averaged at 65%. This initiative advanced the department's digital transformation by promoting paperless operations, increasing efficiency, and strengthening records management through digitisation of salary and personnel files–deemed vital records–and secure digital backups critical for business continuity.

Records management inspections were completed in four provincial offices–the first comprehensive audits since GCIS was established–which identified gaps in classification, storage, disposal, and compliance. Recommendations were made to address deficiencies and align with National Archives standards. Additionally, formal approval was secured for the Schedule of Other Records, providing a framework for managing non-correspondence records in line with legislation.

The Knowledge Management Unit successfully established and appointed a Knowledge Management Committee within the GCIS, marking a key milestone in initiating and institutionalising knowledge management practices across the organisation. The unit organised virtual sessions to build GCIS staff members' knowledge on the G20 and digital publishing, strengthening skills in digital strategies, news and feature writing, and multimedia content. A newsletter and a case study were also published to raise awareness of the G20 and highlight the strategic communication role of BUANG newspaper. Library access, collection development and stakeholder engagement were also improved to support staff research and information needs. Through the library the department also actively participated in National Library Week.

#### 4.1.1.4. Sub-programme: Chief Financial Officer:

The total departmental spending as at 31 March 2026 was 100% (R829.175 million) against a total budget of R829.345 million. The underspending amounting to R170 000 was realised at the end of the financial year as follows:

- **Programme 1: Administration** underspent by R40 000 (0%) of its allocated budget (R210.857 million) due to savings on Compensation of Employees (CoE) (R39 000), slow spending on goods and services (R22 000) and slow spending on capital assets (R1 000). Assets to the value of R22 000 were written off at year-end.

- **Programme 2: Content Processing and Dissemination** underspent by R54 000 (0%) of its allocated budget (R457.018 million) due to savings on CoE (R39 000), slow spending on goods and services (R15 000), and slow spending on capital assets (R14 000). Assets to the value of R14 000 were written off at year-end.

- **Programme 3: Intergovernmental Coordination and Stakeholder Management** underspent by R76 000 (0%) of its allocated budget (R161.470 million) due to slow spending on goods and services (R54 000), slow spending on households (R1 000), and slow spending on capital assets (R75 000). Assets to the value of R54 000 were written off at year-end.

**Contribution to inclusive economic growth:**

GCIS spent R70.536 million (33.2% of total expenditure) on designated groups and the rural and township economies as follows:

- Women-owned: R45.500 million
- Youth-owned: R13.496 million
- People with disabilities: R341 795
- Township economy: R9.179 million
- Rural economy: R2.019 million

#### 4.1.1.5. Sub-programme: Office of the Chief Audit Executive

The primary role of the Internal Audit Function (IAF) is to serve as a sounding-board to key decision-makers by providing them with insights arising from the review of the system of governance, risk management and control. To this end, audit plans were developed to align with the GCIS priorities–focusing on reviewing the corporate planning and reporting processes, financial discipline, management of ICT, as well as carrying out risk-based audits in operational areas identified as prone to risks.

The IAF also continued to provide support to the audit and risk governance structures, ensuring that meetings were held as planned to consider the auditors' plans, risk registers, as well as in-year management reports to drive a culture of performance and accountability.

Internally, the IAF continued to prioritise the upskilling and development of employees in areas such as big-data analytics, artificial intelligence and report writing. These initiatives were initiated to create a workforce that is responsive to the assurance needs of a digital public sector communication institution.

The IAF also concluded its five-year external quality assurance review, conducted by the Institute of Internal Auditors, and attained a rating of "generally complies" against the recently released Global Internal Audit Standards. This milestone affirms that the GCIS IAF, which is wholly insourced, is a customer-centric assurance provider, and a trusted partner in helping GCIS improve its accountability to its key stakeholders.

Overall, the IAF fulfilled its mandate, despite the continued impact of budget reductions on the filling of vacant posts which limits its potential to expand assurance services.

Outcomes, outputs, output indicators, targets and actual achievements

| Sub-programme: Human Capital and Corporate Support | | | | | | | | |
|---|---|---|---|---|---|---|---|---|
| **Outcome** | **Output** | **Output Indicator** | **Audited actual performance 2023/24** | **Audited actual performance 2024/25** | **Planned annual target 2025/26** | **Actual achievement 2025/2026** | **Deviation from planned target to actual achievement 2025/2026** | **Reasons for deviations** |
| Improved governance and service excellence | Employees upskilled in digital, communication and coordination skills to ensure a skilled and capable workforce | Percentage of employees upskilled in digital, communication and coordination skills to ensure a skilled and capable workforce | New indicator | New indicator | 20% of employees upskilled in digital, communication and coordination skills to ensure a skilled and capable workforce | 27% (108/397) of employees were upskilled in digital, communication, and coordination skills to ensure a skilled and capable workforce | 7% | The training and development budget was increased in September 2025 from R840 000 to R3 111 000, in line with the 1% minimum requirement of the Compensation of Employees (CoE). Furthermore, certain training procurement processes that began in the previous year financial year were subsequently implemented during this financial year. |
| | SMS members developed in leadership competencies | Percentage of SMS members enrolled on the Executive Management Development /Leadership Programme | 10% of SMS members enrolled on the Executive Management Development /Leadership Programme | 67% (30/45) of SMS members enrolled on the Executive Management Development/ Leadership Programme | 5% of SMS members enrolled on the Executive Management Development/ Leadership Programme | 16% (7/44) of SMS members were enrolled on the Executive Management Development / Leadership Programme | 11% | The training and development budget was increased in September 2025 from R840 000 to R3 111 000 in line with 1% minimum requirement of the Compensation of Employees (CoE). |
| | Developed MMS members in management capabilities | Percentage of MMS members enrolled on the management development programmes (MDPs) | 7% of MMS members enrolled on MDPs | 23% (7 of 31) MMS members were enrolled and attended the MDP in the 2024/2025 financial year | 5% of MMS members enrolled on MDPs | 22% (17/77) MMS members enrolled and attended the MDPs. | 17% | The training and development budget was increased in September 2025 from R840 000 to R3 111 000 in line with 1% of Compensation of Employees (CoE) as a minimum requirement. |

*Outcomes, outputs, output indicators, targets and actual achievements*

| Sub-programme: Government Information Technology Officer | | | | | | | | |
|---|---|---|---|---|---|---|---|---|
| **Outcome** | **Output** | **Output Indicator** | **Audited actual performance 2023/24** | **Audited actual performance 2024/25** | **Planned annual target 2025/26** | **Actual achievement 2025/2026** | **Deviation from planned target to actual achievement 2025/2026** | **Reasons for deviations** |
| Improved governance and service excellence | ICT solutions scoped or deployed for improved communication responsiveness and interaction | Number of ICT solutions scoped or deployed for improved communication responsiveness and interaction | New indicator | New indicator | Six ICT solutions scoped or deployed (Government Content Hub, Stakeholder Engagement System, e-Recruitment, Analytical tools) | Seven ICT solutions scoped or deployed as follows: four ICT solutions were deployed and three were scoped | One | One project reached the finalised requirements stage by the end of the financial year |

*Outcomes, outputs, output indicators, targets and actual achievements*

| Sub-programme: Chief Financial Officer | | | | | | | | |
|---|---|---|---|---|---|---|---|---|
| **Outcome** | **Output** | **Output Indicator** | **Audited actual performance 2023/24** | **Audited actual performance 2024/25** | **Planned annual target 2025/26** | **Actual achievement 2025/2026** | **Deviation from planned target to actual achievement 2025/2026** | **Reasons for deviations** |
| Improved governance and service excellence | Operational budget spent on designated groups and/ or locations | Percentage of operational budget spent on designated groups and/ or locations | 31% budget spent on designated groups and/ or locations | 38.7% budget spent on designated groups and/ or locations | 25% operational budget spent on designated groups and/or locations | 33,2% of operational budget spent on designated groups and/or locations | 8,2% | RFBs and RFQs were advertised with RDP goals |

***Linking performance with budgets***
Programme 1: Administration

***Sub-programme expenditure***

| Sub- programme name | 2025/26 | | | 2024/25 | | |
|---|---|---|---|---|---|---|
| | Final appropriation | Actual expenditure | (Over)/ under expenditure | Final appropriation | Actual expenditure | (Over)/ under expenditure |
| | R'000 | R'000 | R'000 | R'000 | R'000 | R'000 |
| Programme Management for Administration | 12 298 | 12 298 | - | 12 950 | 11 818 | 1 132 |
| Corporate Services | 98 098 | 98 059 | 39 | 91 429 | 82 542 | 8 887 |
| Financial Administration | 28 405 | 28 404 | 1 | 25 290 | 25 004 | 286 |
| Internal Audit | 10 881 | 10 881 | - | 10 672 | 10 569 | 103 |
| Office Accommodation | 61 175 | 61 175 | - | 86 848 | 86 848 | - |
| | | | | | | |
| **Total** | **210 857** | **210 817** | **40** | **227 189** | **216 781** | **10 408** |

**Strategies to overcome areas of underperformance**
None.

**Performance in relation to standardised outputs and output indicators for sectors with concurrent functions**
None.



## 4.2 PROGRAMME 2: CONTENT PROCESSING AND DISSEMINATION

| | |
|---|---|
| **Programme purpose** | Provide strategic leadership in government communication to ensure coherence, coordination, consistency, quality, impact and responsiveness of government communication. |
| **Outcome** | Informed and empowered citizens. |
| | Transformed mainstream print and digital media, advertising and community media. |

The programme's functions are organised into the following subprogrammes:

- **Products and Platforms** is responsible for developing content for the public, news organisations and other stakeholders. Funding for the sub-programme is used for writing assignments; digital content creation; language services for products that require editing, proofreading and translation; managing GCIS websites and social media accounts; and producing government publications. Products and Platforms also provides leadership on digital media to other government departments.

- **Research Analysis and Knowledge Services** is responsible for conducting research through independent service providers to assess how government should address the public's information needs. A knowledge base is developed and maintained for easy reference. The sub-programme also monitors media coverage of issues affecting government and the country. It further provides an analysis of how the media interprets government policies and programmes, monitors and evaluates communication in government and assesses public perceptions of government performance.

- **Communication Service Agency** is responsible for delivering media bulk-buying, marketing and event management services to government departments, alongside comprehensive media production support. It is responsible for developing and implementing effective distribution strategies for government communication, to ensure consistency and reach. It also manages the national government's corporate identity, safeguarding a unified and recognisable brand across all platforms. In addition, the **Communication Service Agency** is also responsible for providing tailored marketing and distribution services for the GCIS and other government entities. It further manages GoZATV, a platform dedicated to communicating government policies, programmes and activities, with the goal of informing and empowering South Africans.

- **Policy Development, Analysis and Market Modelling** is responsible for conducting research and developing print media, new media and communication policies. The chief directorate renders secretariat support services to the MAC Broad-Based Black Economic Empowerment (B-BBEE) Sector Charter Council to participate in the transformation of the sector through the preparation of the Annual Monitoring Report or Annual Transformation Report, which is tabled before the Minister in The Presidency, the Department of Trade, Industry and Competition (the dtic), the B-BBEE Commission and the Presidential B-BBEE Advisory Council.

The chief directorate is also responsible for the development of the White Paper Policy to modernise the government-wide communication system. The White Paper Policy aims to ensure that government communication across all spheres of government is mandatory, binding and enforceable to give effect to the country's constitutional obligation towards the empowerment of its citizens through information. In addition, the chief directorate renders strategic oversight and support to Brand SA and MDDA to improve the capacity of the entities to deliver on their mandates, including facilitating board appointments.

Finally, the chief directorate develops and implements community media policies and laws, including the MDDA Amendment Bill, and strategies to promote community media.



***Outcomes, outputs, output indicators, targets and actual achievements***

**Sub-programme: Products and Platforms**
During the reporting period, the sub-programme demonstrated strong and consistent performance, significantly exceeding most of its targets through innovative digital engagement and strategic content delivery.

**Digital Media**
Audience reach grew steadily across all four quarters from 261 411 064 in Q1, peaking at 628 643 028 in Q4. Cumulatively, this resulted in a total annual reach of approximately 1 492 609 868. This growth reflects the effectiveness of integrated digital strategies and the ability to leverage key national campaigns such as Freedom Day, Youth Month, Mandela Day, the G20 and the 16 Days of Activism for No Violence against Women and Children to drive public engagement.

The piloted smart platform significantly demonstrated government responsiveness to public comments, achieving a 47% response rate by year-end.




**SAnews**
The South African Government news agency, SAnews.gov.za, remains a central pillar of the GCIS's content ecosystem and a strategic instrument in advancing a capable, ethical and developmental state. SAnews publishes daily news and feature articles that communicate the work of government to citizens locally and to audiences abroad, ensuring that official information is accessible, credible and development-focused.



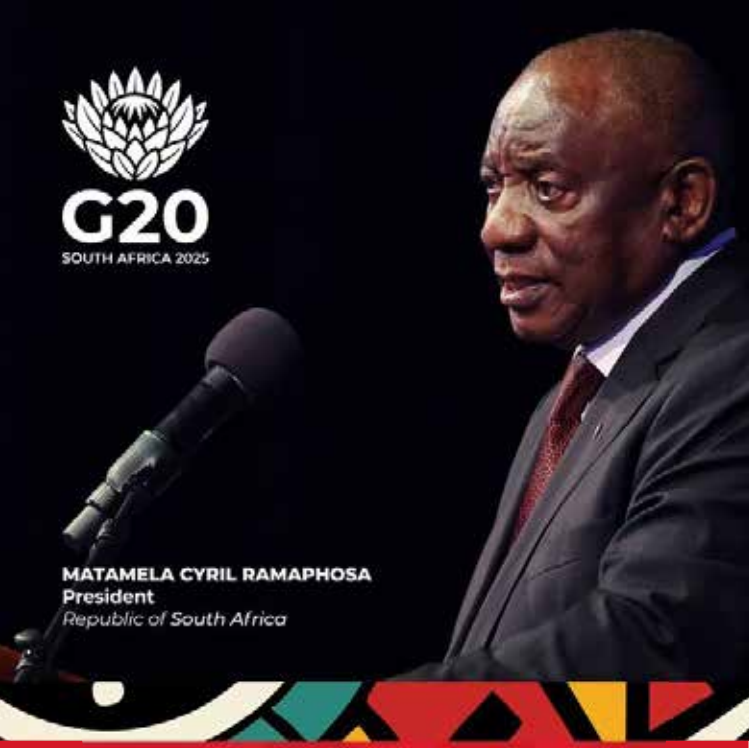

Over the 2025/2026 financial year, SAnews has provided sustained coverage of the government's efforts to stabilise the energy supply, rebuild logistics infrastructure, expand employment opportunities and combat gender-based violence and femicide. Public interest in these areas remains high, particularly in relation to energy security, economic reform and job creation. Stories covering progress in reducing load shedding, infrastructure investment, law enforcement operations and social support interventions consistently generate strong readership and engagement across digital platforms, including the @SAgovnews social media accounts.

The agency's in-depth, policy-focused reporting and explanatory features continue to position SAnews as a reliable source of authoritative government information. Increasingly, mainstream media outlets draw on SAnews articles to supplement their own coverage, reinforcing its role as a primary content generator within the broader media landscape.

In the 2025/2026 financial year, SAnews published 3 892 articles. In the same financial year, the number of reads on SAnews articles was 42 209 540 and growth was over-achieved by over 53%.

In 2026, SAnews will sharpen its focus on the implementation of SoNA commitments across key priority areas.

**Vuk'uzenzele**
The Vuk'uzenzele platform showed substantial growth over this reporting period. Performance improved significantly over the quarters, reaching 993 802 users in Q2 (against a target of 600 000) and 1 427 793 in Q3 (against a target of 900 000).






The annual target was 1.2 million and the unit achieved 4 640 912 (cumulative) with innovations of multimedia content, digital media paid advertising and introducing a TikTok account. To enhance accessibility and promote inclusivity, the directorate published in Braille and produced multilingual editions in Xitsonga, Setswana, isiZulu and Tshivenda.

By the end of Q4, all planned targets were achieved, supported by the development and approval of an Integrated Platforms Strategy, reflecting a well-coordinated, data-driven and high-impact digital communication ecosystem.

**Sub-programme: Research Analysis and Knowledge Services**

Cabinet approved the revised Government Communication Policy on 15 October 2025. The policy aims to professionalise government communication and provide enhanced, integrated strategic communication. It encapsulates the norms and standards for consistent, accurate and transparent communication to the public by strengthening institutional coordination across all government communication structures. It also encourages proactive information dissemination and rapid response to emerging issues, while prioritising the development of robust communication capacity within government institutions to enhance efficiency and public trust.

In working to amplify the voice of government, the chief directorate produced 40 self-initiated opinion pieces to either proactively or reactively address issues in the public discourse. This ensured that government's voice was reflected on a wide range of pressing and pertinent issues such as Operation Vulindlela, energy, tourism, child protection, early childhood development, youth, title deed handovers, the G20, Africa Month, Tourism Month, Public Service Month, Transport Month and Human Rights Month. Self-initiated opinion pieces were published



across various platforms including SAnews, gov.za/blog and the mainstream media.

During the reporting period, the chief directorate delivered targeted research advisory support to offices of the premier in KwaZulu Natal, Mpumalanga and Limpopo, enabling evidence based provincial communication planning and the refinement of communication interventions at the provincial level. GCIS Tracker Research was conducted and utilised to inform the planning, content prioritisation and strategic focus of key communication cluster projects.

The Government Segmentation Model was applied as a practical analytical tool through structured engagement with third year students at the University of Johannesburg, supporting data driven campaign development for a GBVF communication assignment. In addition, collaborative partnerships were initiated with academic institutions, including North West University and the University of Pretoria, to strengthen research capacity and support co creation of communication research in the subsequent financial year.

The G-CET report that profiled the communication performance of 31 national departments over six months (April to September) demonstrated the agility and intelligence of a communication system that empowered all segments of the South African population through a sample of high-impact communication platforms that produced almost 50 000 communication outputs. The biannual report also revealed a growing pattern of compliance with the Government Communication Policy, with national government achieving a 44% compliance rate against a target of 20%.

Ongoing engagements to implement phase two of the G-CET were intensified and resulted in the Gauteng Provincial Government being sampled to produce the first provincial G-CET report. The 2026/27 financial year has been earmarked for full-scale implementation of the G-CET.

A key institutional milestone was achieved through the compilation and formalisation of the first GCIS Research Strategy, which provides a structured framework for innovative, rapid turnaround research, including the use of digital research platforms. Customised research products were further delivered to assess and inform the communication impact of priority GCIS led campaigns, including G20, 30 Years of Democracy and GBVF.

**Sub-programme: Communication Service Agency**

The GCIS For You campaign achieved an annual implementation rate of 72%. The campaign was aimed at increasing public awareness of GCIS service offerings and key government initiatives. During the reporting period, a total of 1 403 hours, 12 minutes and 47 seconds of content were uploaded to GoZATV, including extensive coverage of presidential engagements, GCIS-led activities, interdepartmental events and two live studio broadcasts for SoNA and the South African Investment Conference. These efforts contributed to achieving a cumulative reach of more than 60 million people, through centrally coordinated government campaigns aligned to the MTDP 2024–2029 priorities. Additionally, 2 251 audiovisual products were produced, exceeding the annual target of 2 200.

The Government Media Buying Policy was drafted; however, its finalisation was delayed. Notably, investment in community media increased, with R22 249 593,60 spent in the 2025/26 financial year. This reflected a 14% year-on-year growth and continued support for community media.




Across the four quarters, media buying performance reflected consistent growth, improved efficiency and expanding audience reach, underpinned by strong campaign execution and content delivery. In Q1, performance was driven by the approval of 25 campaigns from 10 clients, with an 80% implementation rate, with 20% carried forward. Advertising expenditure totalled R21.2 million, with clients contributing R16.5 million and achieving cost savings of R4.66 million, an average saving of 22%. Additional outputs included 10 Provincial and Local Liaison memos valued at R1.7 million. Digital platforms showed encouraging growth, particularly GoZATV, while stakeholder engagement across all three spheres of government remained strong. Operational support services also performed well, with the graphic design unit fulfilling over 75% of client requests received.

In Q2, the focus shifted towards strengthening brand positioning and public awareness through the GCIS For You campaign's achievement of a 40% implementation rate. This quarter featured high-impact activations such as national commemorative events and stakeholder dialogues, the chief directorate also delivered podcasts and webinars. Audience reach expanded significantly to over 49.3 million, with radio contributing a reach of more than 25 million.

Content production remained robust, with more than 191 hours of content uploaded to GoZATV and 532 audiovisual products produced. Policy development progressed as the Media Buying Policy was reviewed and refined following the receipt of inputs from the Management Committee (MANCO). Investment in community media increased by 139% compared to Q1, reflecting a deliberate shift towards inclusivity and broader access.

In Q3, performance stabilised, although the implementation rate of the GCIS For You campaign decreased to 20%. Despite this, the campaign reach remained substantial, with 14.6 million people reached during the quarter and the cumulative reach from Q1 and Q2 exceeding 50 million, surpassing set targets.

GoZATV output increased significantly, maintaining consistent weekly content delivery. Investment in community media continued its upward trajectory, increasing by 32% when compared to Q2 and exceeding planned targets. Policy development advanced further, supported by workshops and stakeholder engagement sessions in preparation for the submission of the Media Buying Policy. Additionally, 501 audiovisual products were produced, ensuring continued visibility of government programmes and initiatives.

In Q4, performance strengthened notably, with the GCIS For You campaign implementation rate improving to 72%, signalling recovery and stronger implementation towards the year-end targets. Content delivery reached its highest levels, with GoZATV producing over 564 hours of programming and 827 audiovisual products, surpassing quarterly targets.

Community media support exceeded annual benchmarks, with total disbursements increasing by 14% year-on-year, reinforcing the department's commitment to media diversity and access. Although delays were experienced in finalising the Media Buying Policy due to extended stakeholder consultations, overall Q4 performance demonstrated enhanced output, increased reach and stronger alignment with strategic communication objectives.

**Sub-programme: Policy Development, Analysis and Market Modelling**

In accordance with the target for Q1, the second Annual Transformation Report was submitted to the Minister of Trade, Industry and Competition and subsequently the B-BBEE Commission. The submission was made in terms of section 10(4) of the B-BBEE Act, which states that enterprises operating in a sector in respect of which the minister has issued a Sector Code of Good Practice, must report annually on their compliance with the B-BBEE Act.

Once the submission has been made to the dtic, the minister must then submit the report to the B-BBEE Commission within 30 days of receiving it. In response, the B-BBEE Commission must: (a) within five days, acknowledge receipt of the report in writing; (b) consider the report within 90 days of receipt; and (c) respond to the minister in writing regarding the state of compliance and highlight areas for improvement, if any.

In Q2, the chief directorate produced one policy-alignment assessment report on the MDDA Amendment Bill and the implications of the Draft White Paper on Audio and Audiovisual Media Services and Online Safety. This resulted in a ministerial letter confirming that the Department of Communications and Digital Technologies and GCIS held a workshop on 17 October 2025.

In addition, the MAC Charter Council finalised a study on the state of the MAC Sector. The study found that the sector's annual contribution to the economy is R138 billion and the sector employs more than 30 000 employees. This groundbreaking study will be launched by the Minister in The Presidency together with the Minister of Trade, Industry and Competition.

In Q3, the chief directorate and the MAC Charter Council held a session with the dtic at which the MAC Sector code was presented. In critiquing the Code, the meeting resolved that the implementation of the code should transform the sector. For example, the industry must show at least 10 empowered, previously disadvantaged communities within the sector. Subsequent to that engagement, GCIS incorporated the comments from the **dtic**.

Furthermore, GCIS held a session with the Department of Communications and Digital Technologies on the Draft White Paper on Audio and Audiovisual Content and Online Safety. The GCIS, in principle, supported the objectives of the draft white paper. This is because South Africa's broadcasting regulatory framework had, over the past 29 years, become outdated by rapid technological developments associated with the Fourth Industrial Revolution. The draft white paper proposes a social media ombudsman as well as strategies that seek to counter misinformation and disinformation.

Lastly, during the period under review, the GCIS presented the MDDA Amendment Bill comments from the State Law Adviser to the MDDA Board.

In Q4, the chief directorate produced the third consecutive Annual Transformation Report, which measures the state of transformation in the industry. The report and the State of the MAC Sector Research found that the MAC sector's contribution to GDP previously estimated at R51 billion was an underestimation as the sector actually contributes R138 billion to GDP, with employment estimated at 35 000 compared with the previously reported figure of 5 000. The research further found that no more than six multinational companies control 85% of the MAC sector's revenue while the remaining companies (generic enterprises, qualifying small enterprises and exempted micro-enterprises) compete for the remaining 15%.

The completion of two policy alignment assessment reports has become instrumental in GCIS's work in dealing with policies and regulations affecting community media, including preparing GCIS and the MDDA for the sustainability of community media in the era of digital radio and the support required. In addition, work was done to ensure that the entities have sound governance and financial structures.

The Annual Transformation Report deals with preferential procurement spent on 30% black women-owned businesses and 30% procurement spent on youth-owned businesses. In addition, measures have been put in place to ensure that black-owned companies benefit from various enterprise and supplier development programmes in the sector.

Finally, the Draft Print and Digital Media Transformation and Revitalisation Report has been finalised and is awaiting guidance from members of the steering committee.



Outcomes, outputs, output indicators, targets and actual achievements

| Sub-programme: Products and Platforms | | | | | | | | |
|---|---|---|---|---|---|---|---|---|
| **Outcome** | **Output** | **Output Indicator** | **Audited actual performance 2023/24** | **Audited actual performance 2024/25** | **Planned annual target 2025/26** | **Actual achievement 2025/2026** | **Deviation from planned target to actual achievement 2025/2026** | **Reasons for deviations** |
| Informed and empowered citizens | Increase audience reach | Increased audience reach across GCIS digital platforms (websites and social media platforms) | 138 million screens reached on GCIS-managed social media platforms | 500 834 874 screens reached on GCIS-managed social media platforms | 200 million audience reach across GCIS digital platforms (websites and social media platforms) | 1 492 609 868 audience reached across digital platforms (websites and social media platforms) | 1 292 609 868 | Paid media advertising was implemented. More relevant content and events by government allowed for more posts. The G20 campaign significantly increased overall reach. |
| | Improved response rate to citizen queries directed to the GCIS | Percentage response rate to citizen queries directed to the GCIS | New indicator | New indicator | 50% response rate on piloted platform | 47% response rate on piloted platform | 3% | As a new indicator, the performance was impacted by interaction with the tracking platform and underlying technology, as well as ensuring the resources to achieve responses within 24 working hours. |
| | Integrated platform strategy | Number of integrated platform strategies for GCIS-managed platforms developed | New indicator | New indicator | One integrated platform strategy for GCIS-managed platforms developed | One Integrated Platforms strategy was developed and approved | None | None |

| Sub-programme: Products and Platforms | | | | | | | | |
|---|---|---|---|---|---|---|---|---|
| **Outcome** | **Output** | **Output Indicator** | **Audited actual performance 2023/24** | **Audited actual performance 2024/25** | **Planned annual target 2025/26** | **Actual achievement 2025/2026** | **Deviation from planned target to actual achievement 2025/2026** | **Reasons for deviations** |
| | Growth in reads on SAnews stories | Percentage growth in the number of reads on SAnews stories | New indicator | New indicator | 5% growth in number of reads on SAnews stories | 53% growth in number of reads on SAnews stories | 48% | Intentional efforts were made on stories , such as more creative headlines and introductions, as well as a differentiated content offering to attract a high number of reads |
| | Growth in number of users of Vuk'uzenzele platforms | Number of users of Vuk'uzenzele platforms | New indicator | New indicator | 1.2 million users of Vuk'uzenzele platforms | 4 640 912 users of Vuk'uzenzele platforms | 3 440 912 | Improved marketing activities including story boosting, QR-code promotion, government exhibition days, creation of multi-media content, TikTok account, bulk emails, publication of full editions in official languages other than English and sponsorship of SABC African language stations' news bulletins. |
| | Full editions of Vuk'uzenzele newspaper published in any official language other than English | Number of editions of Vuk'uzenzele newspaper published in any official language other than English | New indicator | New indicator | Four full editions of Vuk'uzenzele newspaper published in any official language other than English | Four full editions of Vuk'uzenzele newspaper published in any official language other than English (Tshivenda, isiZulu, Setswana and Xitsonga) | None | None |

*Outcomes, outputs, output indicators, targets and actual achievements*

| Sub-programme: Research Analysis and Knowledge Services | | | | | | | | |
|---|---|---|---|---|---|---|---|---|
| **Outcome** | **Output** | **Output Indicator** | **Audited actual performance 2023/24** | **Audited actual performance 2024/25** | **Planned annual target 2025/26** | **Actual achievement 2025/2026** | **Deviation from planned target to actual achievement 2025/2026** | **Reasons for deviations** |
| Informed and empowered citizens | Self-initiated opinion pieces published to increase government's share of voice on topical issues in the environment | Percentage of self-initiated opinion pieces published to increase government's share of voice on topical issues in the environment | 183 self-initiated opinion pieces produced and published | 100% (108/108) of self-initiated opinion pieces published | 100% of self-initiated opinion pieces published to increase government's share of voice on topical issues in the environment | 100% (84/84) of self-initiated opinion pieces published to increase government's share of voice on topical issues in the environment | None | None |
| | Communication Research Strategy to inform an evidence-based approach in communication planning | Number of research strategies developed to inform an evidence-based approach in communication planning | New indicator | New indicator | One (1) Research Strategy developed to inform an evidence-based approach in communication planning | Research Strategy was developed and approved | None | None |
| | Government communication's compliance at the national level to qualitative elements in Phase 2 of the GCP | Percentage compliance of government communications at the national level to qualitative elements in the GCP (Phase 2) | Two biannual G-CET reports produced | Two biannual reports produced and presented to Manco for approval. These reports were also shared with participating national government departments | 20% compliance of government communications at national level to qualitative elements in the GCP (Phase 2) | 44% compliance of government communications achieved at national level to qualitative elements in the GCP (Phase 2) | 24% | The number of national departments that complied to all the qualitative standards improved, increasing the overall compliance to the phase 2 standards. |
| | GCIS Quantitative Tracker survey to assess citizen satisfaction of government communication | Number of GCIS Quantitative Tracker surveys undertaken to assess citizen satisfaction of government communication | New indicator | New indicator | Two GCIS Quantitative Tracker surveys undertaken to assess citizen satisfaction of government communication | Two GCIS Quantitative Tracker surveys undertaken to assess citizen satisfaction of government communication were completed and presented to Manco | None | None |

*Outcomes, outputs, output indicators, targets and actual achievements*

| Sub-programme: Communication Service Agency | | | | | | | | |
|---|---|---|---|---|---|---|---|---|
| **Outcome** | **Output** | **Output Indicator** | **Audited actual performance 2023/24** | **Audited actual performance 2024/25** | **Planned annual target 2025/26** | **Actual achievement 2025/2026** | **Deviation from planned target to actual achievement 2025/2026** | **Reasons for deviations** |
| Informed and empowered citizens | Brand awareness and repositioning campaign (GCIS For You) to increase awareness of GCIS service offerings and government initiatives | Percentage implementation of brand awareness and repositioning (GCIS For You) campaign to increase awareness of GCIS service offerings and government initiatives | New indicator | New indicator | 30% implementation of brand awareness and repositioning campaign (GCIS For You) to increase awareness of GCIS service offerings and government initiatives | 72% (18/25) implementation of brand awareness and repositioning campaign (GCIS For You) to increase awareness of GCIS service offerings and government initiatives | 42% | There were additional opportunities to increase awareness of GCIS service offerings and government initiatives. |
| | Hours broadcast on GoZA TV | Number of hours of content broadcast per week on GoZA TV | Over-the top (OTT) platform launched | On average, five hours per week of content uploaded and/ broadcast on the government service delivery OTT platform | 72 hours of content broadcast per week on GoZA TV | On average, 27 (1 403/52) hours of content broadcast per week on GoZA TV | Average of 45 hours per week | Technical challenges with the back-end infrastructure of the host company, upload, as well as capacity challenges for editing and managing platform content contributed to the inability of GoZA TV to achieve the 72 hours of content broadcast per week. |
| | People reached through central government campaigns amplifying MTDP 2024–2029 priorities | Number of people reached through central government campaigns amplifying MTDP 2024–2029 priorities | 17 national government campaigns implemented by the GCIS reached 42 010 843 people | 123 736 648 people reached on national government campaigns implemented | 20 million people reached through central government campaigns amplifying MTDP 2024–2029 priorities | 79 865 409 people reached through central government campaigns amplifying MTDP 2024/2029 priorities. | 59 865 409 | The campaigns that were flighted across different platforms and activations reached more people |

| Sub-programme: Communication Service Agency | | | | | | | | |
|---|---|---|---|---|---|---|---|---|
| **Outcome** | **Output** | **Output Indicator** | **Audited actual performance 2023/24** | **Audited actual performance 2024/25** | **Planned annual target 2025/26** | **Actual achievement 2025/2026** | **Deviation from planned target to actual achievement 2025/2026** | **Reasons for deviations** |
| | Development and approval of the Government Media Buying Policy | Government Media Buying Policy developed and approved | New indicator | New indicator | One Government Media Buying Policy developed and approved | Government media buying policy was developed and the draft was consulted upon but not approved | Government Media Buying Policy not approved | The finalisation of the Media Buying Policy was impacted by extensive consultations with various stakeholders. While these engagements were necessary to ensure inclusivity, alignment, and comprehensive input, they contributed to delays in concluding the policy. The process required careful consideration of diverse perspectives and feedback, which extended the timeline but ultimately strengthened the quality and relevance of the final document. |
| | Advertising spend on community media by the GCIS and media-buying clients | Percentage increase of advertising spend on community media by the GCIS and media-buying clients | New indicator | New indicator | 5% increase of advertising spend on community media by the GCIS and media buying clients | 14% increase of advertising spend on community media by the GCIS and media buying clients was achieved. | 9% | More campaigns were implemented which resulted in more invoices being processed in the financial year. |
| | Number of audiovisual content products from video, photography and radio disseminated to profile national events, government programmes and The Presidency on various platforms to amplify the reach | Number of audiovisual content products from video, photography and radio disseminated to profile national events, government programmes and The Presidency on various platforms to amplify the reach | 486 audio-visual content products (photography /video) developed to profile national events, government programmes and The Presidency on various platforms | 469 audiovisual content products (photography/ video) developed to profile national events, government programmes and The Presidency on various platforms | 2 200 audiovisual content products from video, photography and radio disseminated to profile national events, government programmes and The Presidency on various platforms to amplify the reach | 2 251 audiovisual content products from video, photography and radio disseminated to profile national events, government programmes and The Presidency on various platforms to amplify the reach | 51 | More requests for content products were received and the unit produced additional products to profile national events, government programmes and The Presidency on various platforms to amplify reach |

*Outcomes, outputs, output indicators, targets and actual achievements*

| Sub-programme: Policy Development, Analysis and Market Modelling | | | | | | | | |
|---|---|---|---|---|---|---|---|---|
| **Outcome** | **Output** | **Output Indicator** | **Audited actual performance 2023/24** | **Audited actual performance 2024/25** | **Planned annual target 2025/26** | **Actual achievement 2025/2026** | **Deviation from planned target to actual achievement 2025/2026** | **Reasons for deviations** |
| Transformed mainstream print and digital media, advertising and community media | Annual Transformation Report | Number of Annual Transformation reports | Annual Transformation Report was developed, submitted to the Minister and published | Annual Transformation Report produced and submitted to the Minister by 31 March 2025 | Annual Transformation Report compiled and submitted to the Minister by 31 March 2026 | Annual Transformation Report compiled and submitted to the Minister on 31 March 2026 | None | None |
| Improved governance and service excellence | Policy alignment and support of government priorities assessment reports | Number of policy alignment and support of government priorities assessment reports submitted to the Executive Authority | Eight performance review and compliance monitoring reports submitted to the Minister | Eight performance review and compliance monitoring reports were compiled and submitted to the EA | Three policy alignment and support of government priorities assessment reports | Two policy alignment and support of government priorities assessment reports were compiled and submitted to the Minister | One policy alignment and support of government priorities assessment report was not finalised | One policy alignment and support of government priorities assessment report was prepared but not finalised at year-end due to internal quality review and approval processes |

***Linking performance with budgets***

Programme 2: Content Processing and Dissemination

***Sub-programme expenditure***

| Sub- programme name | 2025/26 | | | 2024/25 | | |
|---|---|---|---|---|---|---|
| | Final appropriation | Actual expenditure | (Over)/under expenditure | Final appropriation | Actual expenditure | (Over)/under expenditure |
| | R'000 | R'000 | R'000 | R'000 | R'000 | R'000 |
| Programme Management for Content Processing and Dissemination | 1 314 | 1 315 | (1) | 2 326 | 2 326 | - |
| Research Analysis and Knowledge Services | 41 371 | 41 371 | - | 36 712 | 36 676 | 36 |
| Products and Platforms | 41 499 | 41 485 | 14 | 34 190 | 34 040 | 150 |
| Communication Service Agency | 97 536 | 97 495 | 41 | 89 460 | 85 730 | 3 730 |
| Policy Development, Analysis and Market Modelling | 5 930 | 5 930 | - | 5 653 | 5 645 | 8 |
| Brand SA | 229 072 | 229 072 | - | 186 716 | 186 716 | - |
| MDDA | 40 296 | 40 296 | - | 38 568 | 38 568 | - |
| **Total** | **457 018** | **456 964** | **54** | **393 625** | **389 701** | **3 924** |

**Strategies to overcome areas of underperformance**

- The cut off date on receiving data from departments will be implemented
- The method of calculation was improved to align with the operations

**Performance in relation to standardised outputs and output indicators for sectors with concurrent functions**

None.

## 4.3 PROGRAMME 3: INTERGOVERNMENTAL COORDINATION AND STAKEHOLDER MANAGEMENT

| | |
|---|---|
| **Programme purpose** | Implementation of development communication, through mediated and unmediated communication and sound stakeholder relations and partnerships. |
| **Outcome** | Well-functioning government communication system. |
| | Informed and empowered citizens. |

The programme's functions are organised into the following sub-programmes:

- **Media Engagement** is responsible for leading and driving interaction and communication between government and key stakeholders, particularly the media. Funding in this chief directorate will be used to ensure effective liaison between government and the media; both domestically and internationally. The focus is on establishing, strengthening and maintaining relations with domestic and international media to ensure that the work of government is covered in the media environment. Media Engagement coordinates a central communications platform to ensure alignment of government messaging and responses to issues in the media environment, both proactively and reactively to set the government agenda. The chief directorate also ensures that the work of government is cascaded to members of Parliament (MPs), coordinates cross-cutting parliamentary questions and provides media support to ministers and departments.
- **Cluster Communication** is responsible for providing strategic communication, planning, coordination and leadership to clusters. The chief directorate renders professional project management services for cluster communication campaigns and it coordinates the development of the integrated cluster communication plans annually.
- **Provincial and Local Liaison** ensures that the communication coordinating forums at provincial level are functional. The sub-programme implements outreach programmes to widen access of government programmes and policies to the public. The sub-programme is also responsible for promoting Thusong Service Centres to the public and ensuring that government departments send different print products and materials to these centres. The sub-programme also coordinates the Izimbizo Programme of government, in line with the District Development Model.

**Outcomes, outputs, output indicators, targets and actual achievements**

**Sub-programme: Media Engagement**

The Media Engagement team strengthened strategic communication and coordination between government, Cabinet, ministers, senior officials, and the media. During the period under review, the chief directorate supported the hosting of 12 post-Cabinet media briefings and issued media statements.

The chief directorate implemented a series of media empowerment workshops focused on gender-sensitive writing and reporting, held in Mthatha (Eastern Cape), Thohoyandou (Limpopo), Athlone (Western Cape) and Kimberley (Northern Cape). These workshops, targeting community media practitioners, contributed to national efforts to combat GBVF by promoting responsible and ethical reporting, in partnership with the German Development Cooperation and the Commission for Gender Equality (CGE).

The Annual Women in Media and Communications Panel Discussion and Speed Mentoring session, during which aspiring young media professionals are equipped with skills and insights into the media industry, especially as it relates to government communication, remained a flagship initiative, making a meaningful contribution to Women's Month commemorations. The event was supported by key partners, including the MDDA, UN Women and German Development Cooperation.

In strengthening relations with the media, the chief directorate facilitated an exclusive engagement between the Deputy Minister in The Presidency, Mr Kenny Morolong, and members of the South African National Editors' Forum (SANEF), followed by a high-level luncheon with senior journalists and editors. The engagement included representatives from key media bodies such as SANEF, the National Press Club, the Association of Independent Publishers, and the Press Ombudsman, fostering constructive dialogue and collaboration.

The chief directorate further amplified government messaging across diverse media platforms, ensuring broader reach and visibility. This included the publication of 14 opinion pieces. In addition, 36 content briefing sessions were hosted with the media, covering major government programmes and campaigns such as national days, the G20, GBVF, Cabinet oversight visits to provinces, SoNA, the Presidential eThekwini Working Group, and the National Dialogue.




The Media/Ministerial Liaison Officers (MLO) Forum convened to prepare for the 2026 SoNA and to support the implementation of key government campaigns. This platform continues to play a critical role in strengthening coordination and coherence of government messaging across national and provincial spheres.

During the reporting period, the rapid response meetings reviewed a total of 584 news stories, with the primary focus on four strategic priorities, namely, Priority 1, economic transformation and job creation; Priority 5, social cohesion and safe communities; Priority 6, a capable, ethical and developmental state; and Priority 7, better Africa and World. Of the 584 news stories reviewed, 171 were on issues that needed the attention of rapid response, working with internal GCIS units and government departments.

The direct outputs stemming from the interventions and engagement by the GCIS Rapid Response unit, working with various government departments, included 28 media statements, six media interviews, four media briefings, five infographics, three site visits, 12 opinion pieces, media advisories, mayoral visits, 58 sets of government messages on urgent, contested or critical issues in the public domain as well as three presentations on dominant issues in the media, including the NHI Champion Initiative and the communication strategy on the 2026 Budget Speech.

In terms of priorities, Priority 7 accounted for the highest volume of coverage. Media headlines were dominated by the escalation of the Middle East conflict, which shaped global discourse and raised concerns about economic stability and the safety of South Africans abroad. This was followed by heightened scrutiny of South Africa's foreign policy stance, particularly tensions with the United States over diplomatic positions and trade relations.

In addition, South Africa's growing alignment with BRICS partners, including joint military exercises, which some commentators deemed to be controversial, attracted significant attention and debate. Lastly, economic and trade developments remained prominent in media engagements and issue management, with ongoing efforts to boost investment, expand trade agreements and position the country for improved growth despite global uncertainties. This is clearly aligned to the overall national effort to promote economic growth and job creation, which is at the apex of national priorities.

During the reporting period, several high-profile national, regional, and international events were successfully hosted and supported. These included the Africa Children's Summit, the G20 Agriculture Working Group and Food Security Task Force Meetings. Further engagements included the G20 Third Sherpa Meeting, the G20 Energy Transitions Working Group meeting, followed by the G20 Women to Africa Collaborative Ecosystems Dialogue.

In addition, the JCPS Cluster Media Roundtable on the Justice Sector was held at the Nelson Mandela Foundation in Houghton, Johannesburg. Other key events included the World Economic Forum Annual Meeting in Davos, for which the directorate provided desk support; the African Mining Indaba at the Cape Town International Convention Centre; and, finally the International Media Engagement directorate supported the 6th South Africa Investment Conference held in Johannesburg in March 2026.

During the year under review, the scope of this unit expanded to include the duties performed by its chief director in their capacity as Deputy Government Spokesperson. This has been part of government's effort to improve the response time to at least a maximum of two hours for government comments on pressing issues of national importance, but also to amplify the voices and messages of government and enhance the access of South Africans and key stakeholders to government information.

Of particular consideration in pursuing this role has been the commitment by the GCIS in the era of significant misinformation and disinformation, to serve as the first point of call for stakeholders to quick, reliable and credible government information on issues in the public domain, especially when the Acting Government Spokesperson is not immediately available.

**Sub-programme: Cluster Communication**

The cluster chief directorates are at the helm of public communication efforts to provide South Africans and all key stakeholders with information that is timely, accurate and accessible. GCIS cluster teams are key in driving the twin mandates of the GCIS to coordinate, guide and lead the government-wide communication system, but also to provide information to citizens to enable them to improve their lives. Through strengthened planning, effective cluster supervision, targeted stakeholder engagement and responsive project implementation, the various directorates made a notable contribution to advancing integrated, coherent and professional government communication during the 2025/26 financial year.

Within the cluster teams, key additional activities aimed at strengthening the overall functioning of the communication system include communication capacity development, the coordination of convening forums of the system of government communication and mobilisation of internal communication. During the year under review, a new directorate was operationalised to focus on the proactive management of the GCIS Stakeholder Engagement Strategy and lead major ad hoc or special national communication projects which are a recurrent feature of the government communication landscape.

During the 2025/26 financial year, the Chief Directorate: Cluster Supervision, Stakeholder Management and Special Projects played a central role in strengthening coherence, coordination and impact across government communication, with particular emphasis on cluster communication, strategic stakeholder engagements and the implementation of priority national communication initiatives.

A key achievement for the period under review was the successful development, consultation, approval and implementation of the inaugural Integrated Government Communication Plan (IGCP). The cluster convened a technical Government Communicators Forum to workshop the IGCP and review progress. All key departments and provinces submitted inputs for the IGCP and progress reports, demonstrating compliance. The chief directorate steered the IGCP process through all stages of the planning cycle, culminating in approval by the Accounting Officer and the submission of all scheduled quarterly implementation progress reports by departmental and provincial heads of communication. The communication streams of each of the five FOSAD Clusters of Directors-General similarly developed cluster communication plans. These reports were shared with stakeholders, ensuring accountability, performance tracking and alignment across clusters and spheres of government.



This strengthened oversight function contributed significantly to improved coordination and message coherence on government priorities. This first iteration of the annual IGCP has proven critical in ensuring intentional and sustained proactive communication programmes and activities by government. It has also assisted in enabling GCIS to guide and strengthen the diversification of platforms utilised by government communicators, ensured the ability to provide both Accounting and Executive Authorities a more direct line of sight over government communication work and assisted GCIS to provide strategic leadership and guidance where appropriate in assisting government communicators to uphold the principles and guidelines of the Cabinet-approved Government Communication Policy.

Cluster Communication Programmes (CCPs) were developed for the JCPS, EISEID, ICTS, SPCHD and GSCID clusters, providing a strategic framework for coordinated communication priorities and interventions. These CCPs mirror the MTDP action plan of the clusters of FOSAD Directors-General. As such, each contained priorities and key communication initiatives that mirrored the cluster

priorities. They were aligned to the MTDP and gave expression to the three priorities stemming from the Statement of Intent which gave rise to the establishment of the Seventh Administration, and the 2025 to 2030 plan.

As with the sister cluster coordination team (EISIED, ICTS and JCPS), the CCPs were presented at Directors-General (DG) cluster meetings to ensure alignment with government priorities, enable collective input, secure endorsement from Directors-General and lay the foundation for monthly reports on their implementation. The respective cluster communication teams develop these reports on a monthly basis and present to DGs for consideration. This process has progressed during this reporting period, and all 50 monthly CCP reports were presented to their FOSAD DG clusters in order to ensure aligned communication and ensure optimum communication of government priorities.

In line with South Africa's international obligations and strategic positioning, the Cluster Chief Directorate similarly led and coordinated outreach programmes to profile South Africa's G20 Presidency. Over the course of the financial year, multiple GCIS led G20 outreach initiatives were implemented across provinces, exceeding quarterly targets in some instances.

These outreach activities supported public awareness, stakeholder understanding and national participation in the G20 process, with feedback reports submitted to management structures as required. The cluster similarly coordinated support through GCIS channels and platforms for the G20 Ministerial and Working Group meetings, and preparations for and the successful hosting of the G20 Leaders' Summit.

The chief directorate also successfully implemented communication projects aligned with the NCSF, MTDP and SoNA priorities. These projects focused on key national themes, including economic growth and job creation, community safety, GBVF, and social cohesion. Progress reports were compiled for each project, ensuring that communication interventions remained responsive to national priorities and emerging issues throughout the year.

In advancing government's safety and security agenda, the directorate coordinated cluster communication support for the JCPS Cluster, including community oriented communication initiatives aligned to the Integrated Crime and Violence Prevention Strategy. Outreach activities focused on vulnerable groups and communities, including school safety initiatives and anti gang programmes implemented across several provinces. These efforts reinforced government's commitment to community participation and preventative approaches to safety.

The Directorate further demonstrated agility and responsiveness in managing crisis and issues based communication. Communication interventions were coordinated to address challenges in agriculture and water, including public information campaigns on foot-and-mouth disease, water scarcity and related government responses. In addition, the chief directorate supported communication on fuel price pressures and fuel availability, working with the Department of Mineral and Petroleum Resources to build public awareness and explain mitigation measures in the context of global geopolitical developments impacting oil supply and prices.

To raise awareness about progress in implementing improvements in the nation's freight logistics system, the cluster organised media tours for the National Logistics Crisis Committee at the Port of Durban in KwaZulu-Natal and the Port of Ngqura in the Eastern Cape. Additionally, the cluster supported the 90-Day Accelerated Programme on GBVF by facilitating training on sensitive reporting.

Communication related to promoting economic growth and job creation was similarly developed in partnership with key departments and stakeholders. As such, international economic engagement was further strengthened through support to key platforms such as the South African Investment Conference, which took place in March 2026 at the end of the current reporting period.

In the same period under review, the JCPS Cluster developed a five year JCPS Cluster Communication Strategy (2024–2029), providing a coherent strategic framework to guide long term communication interventions across the justice, crime prevention and security sector.

This strategy was operationalised through integrated JCPS Cluster communication campaigns aligned to Priority 3 of the MTDP and SoNA priorities, ensuring a unified government narrative on crime prevention, safety and security.

More pointedly, the strategy was anchored around the five focus areas of the cluster, which include the achievement of a reformed, integrated and modernised criminal justice system; ensuring effective border security, secured cyberspace, reducing the number of priority offences; and increasing feelings of safety of women and children in communities.




The implementation of the strategy supported national crime combating communication initiatives relating to organised crime, corruption, border management, illicit mining, cybercrime and visible policing, thereby contributing to public reassurance and increased awareness of government action.

Several interventions and campaigns have been undertaken, which include a sustained GBVF communication programme, following the classification of the GBVF as a national disaster in 2025.

Expanded community outreach and public participation were also undertaken through JCPS Izimbizo and provincial activations, promoting integrated service delivery, crime-prevention awareness and social cohesion in identified priority areas. These included Limpopo, Eastern Cape and the Western Cape. The first imbizo was held in Ga-Kgapane in Limpopo, followed by a second in Mthatha, Eastern Cape, which focused on the Integrated Crime and Violence Prevention Strategy.

Lastly, the Cluster led an awareness campaign against human trafficking, mobilising all nine provinces to host outreach events in commemoration of World Day Against Trafficking in Persons. This campaign aimed to educate communities about the dangers of human trafficking and promote collective action against this crime.

A major institutional milestone during the year was the development and approval of the Stakeholder Management Strategy. Following drafting and consultation in the first half of the year, the strategy was approved by the end of the third quarter. This provided a formalised framework to guide strategic stakeholder identification, engagement planning and relationship management across cluster communication initiatives, thereby strengthening trust building and collaborative governance.

During the 2025/2026 financial year, the SPCHD and GSCID Clusters implemented 24 communication projects aligned with the NCSF, MTDP and SoNA, reflecting key national priorities.

Flagship campaigns included the GBVF Communication Programme, the campaign to combat poverty and the high cost of living, and the Public Service Communication campaign, all of which sought to address critical socio-economic and social justice issues, as well as the capability of the state.

The chief directorate further supported key governance milestones, including the commencement of communication planning for the 2026 Local Government Elections which has continued into the end of the current reporting period in support of the Interministerial Committee on Local Elections, chaired by the Ministers of Cooperative Government and Traditional Affairs and Home Affairs. Additionally, this team drove a comprehensive and integrated communication plan for the 2026 SoNA, as well as the Presidential Cabinet oversight visits in the North West, Northern Cape, Eastern Cape and Free State provinces.

Communication and project-management support was also provided for national commemorative days, including World AIDS Day 2025 and the 16 Days of Activism for No Violence Against Women and Children. In addition, communication was managed for Special Official Funerals of Ambassador Mninwa Johannes Mahlangu, Ambassador Emmanuel Nkosinathi “Nathi” Mthethwa, and Mosiuoa Gerard Patrick Lekota, ensuring dignified national recognition. Disaster preparedness was strengthened through the disaster risk reduction communication to mitigate the impact of flooding and other severe incidents of inclement weather.

The directorate exceeded planned targets due to the increased demand from various departments, resulting in an expanded project portfolio. This was driven significantly by increased demand for projects to combat GBVF, as well as heightened incidents of




natural disaster and requisite relief efforts, especially in partnership with CoGTA and the National Disaster Management Centre. Sadly, the year under review also saw a higher number of official funerals. However, all initiatives including those exceeding the set targets, remained aligned to MTDP priorities, strengthening government's engagement with citizens and contributing to national development outcomes.

Although the communication work of the GCIS is guided by a well-developed Government Segmentation Model (GSM) which outlines various constituencies and their preferred channels of communication, the approximately two million public servants remain a key force multiplier in positively cascading government information to their own networks. To ensure this, public servants need well developed and clear content and information. The GCIS therefore convenes the Internal Communication Forum which remained a key platform for communicators across all three spheres of government to share best practices and strengthen internal communication of policies and programmes.

A total of 11 sessions were convened, exceeding the annual target of 7. This was driven by improved coordination, sustained engagement with departments and a strengthened focus on internal communication in departments. To enhance sustainability, future sessions will prioritise internally generated content within GCIS, reducing reliance on external stakeholders.

The Communication Training and Institutional Development Directorate set a target of delivering 25 demand-driven communication trainings and inductions for government communicators and executives. This target was exceeded, with 37 training sessions delivered. This represented an overachievement of 12. This was driven by increased demand following the transition to the Seventh Administration and the influx of new entrants into the government communication environment. The annual target of eight proactive trainings was also exceeded, as the training unit brought in the National School of Government (NSG) to do the Mastering the Art of Government Communication (MAGC) train-the-trainer programme.

These outputs strengthened the capacity of government communicators by addressing key gaps and enhancing professional capability, contributing to improved quality and consistency in government communication and a more informed citizenry.

The programme continues to advance inclusive communication practices, promoting equitable access to information for all citizens, including children, women and persons with disabilities, with emphasis on accessible formats such as braille and South African Sign Language interpreting.

The MAGC is a flagship capacity-building programme aimed at strengthening strategic communication competencies within the government communication system in South Africa. Developed by the GCIS in partnership with the NSG, the programme is aligned with broader public service professionalisation objectives and is primarily targeted at new entrants across the national, provincial, and local spheres of government. The course content was finalised in the 2023/24 financial year, followed by a successful pilot involving 20 communicators in May 2025, and a train-the-trainer session in November 2025. With

the establishment of the project planning team in February 2026, the programme is now transitioning into its full implementation phase in the 2026/27 financial year.

**Sub-programme: Provincial and Local Liaison**

During the period under review, the GCIS provincial and district offices intensified the GCIS strategic liaison work which primarily deals with tactics to enhance the application of norms and standards directed by the Government Communication Policy in both the provincial and local government communication system. A total of 36 strategic liaison interventions were registered and were characterised by amongst others, post-Cabinet Statement amplification efforts and the establishment, revival and monitoring of communication coordinating forums.

Some highlights were the revival of the National Tripartite Committee, comprising GCIS, SALGA and CoGTA, the extended Intergovernmental Communicators Forum, which sought to harmonise communication planning across all provinces in line with the National Communication Strategic Framework and application to norms and standards directed by the Government Communication Policy.

Additionally, the eThekwini Metro Communicators Forum was resuscitated to strengthen communication support to the service delivery programme undertaken by the city. The city is part of the SoNA pronounced Presidential Working Group initiative.

These interventions resulted in eight provinces submitting communication strategies for review and quarterly progress reports. A total of 32 districts including metropolitan municipalities submitted communication plans for review. Additionally, GCIS utilised the plans to identify gaps in the system and determine mitigating interventions. As part of these interventions, the Deputy Minister in The Presidency kickstarted provincial roadshows in the North West to socialise the Government Communication Programme with provincial Executive Councils. Further sessions are scheduled in the next financial year to strengthen the GCIS coordinating mechanisms at provincial and local levels.

In its endeavour to enhance public access and empowerment, the sub-programme undertook communication interventions in the form of development projects, which outperformed all other indicators during the reporting period.

This was due to the introduction of public education projects to heighten empowerment of communities on matters around government priorities, cybercrime, disaster reduction initiatives linked to climate change and G20, amongst others. As a result, a total of 2 190 grassroots communication projects were undertaken and were characterised by 306 public education sessions, 431 dialogues, 574 community activations and 689 community media engagements.

These grassroots development communication projects included those that targeted special groups such as youth, women and persons with disabilities. A key feature the of community media programmes undertaken, was the elevation of the Local Government Thursday communication campaign, which seeks to provide local government messengers with the opportunity to expand their programmes and policies to communities. These messengers include mayors, municipal managers, local government practitioners and sector experts.

Efforts were made to increase the use of African languages in government information products, particularly at community level. A total of 98 localised content products were generated and disseminated by GCIS provincial and district offices, targeting Rooted Realists in an effort to widen public access to government information.

To support the community media sector, especially community radio stations, the sub-programme implemented a total of 14 round-table sessions to assist in clearing bottlenecks preventing the sector from complying. These sessions included the MDDA, ICASA, Sentech, SARS and provincial treasury departments.

The provincial and district offices held a total of 1 349 community stakeholder engagements, predominantly with government structures and civil society formations, to maximise voices on government programmes and policies primarily on the three priorities of the Seventh Administration, the G20, local government and GBVF.

Outcomes, outputs, output indicators, targets and actual achievements

| Sub-programme: Media Engagement | | | | | | | | |
|---|---|---|---|---|---|---|---|---|
| **Outcome** | **Output** | **Output Indicator** | **Audited actual performance 2023/24** | **Audited actual performance 2024/25** | **Planned annual target 2025/26** | **Actual achievement 2025/2026** | **Deviation from planned target to actual achievement 2025/2026** | **Reasons for deviations** |
| Informed and empowered citizens | Strategic media engagements held to expand government messaging on Cabinet decisions | Percentage of strategic media engagements held to expand government messaging on Cabinet meetings | 100% of post-Cabinet media briefings and/ or statements issued after ordinary Cabinet meetings per year | 100% (11/11) post-Cabinet media briefings and/ or statements issued after ordinary Cabinet meetings held | 100% of strategic media engagements held to expand government messaging on Cabinet decisions | 100% (12/12) of strategic media engagements held to expand government messaging on Cabinet decisions | None | None |
| | Media engagements coordinated to expand government messaging on the MTDP 2024–2029 and issues in the environment | Percentage of media engagements coordinated to expand government messaging on the MTDP 2024–2029 and issues in the environment | 37 engagements between government officials and senior journalists on government's key programmes in the NASP held | 61 engagements between government officials and senior journalists on government's key programmes held | 100% of media engagements coordinated to expand government messaging on the MTDP 2024–2029 and issues in the environment | 100% (153/153) engagements between government officials and senior journalists on government's key programmes held | None | None |
| A well-functioning government communication system | Communication interventions made by GCIS within two hours to manage government's reputation | Percentage of communication interventions made by GCIS within two hours to manage government's reputation | New indicator | New indicator | 100% of communication interventions made by GCIS within two hours to manage government's reputation | 35% (24/68) of communication interventions made by GCIS within two hours to manage government's reputation | 65% | 44 responses were issued outside of the prescribed turnaround time as the need to ensure accuracy, alignment and effective management of reputational risks necessitated extended consultation processes in certain instances, which impacted turnaround times |

| Sub-programme: Media Engagement | | | | | | | | |
|---|---|---|---|---|---|---|---|---|
| **Outcome** | **Output** | **Output Indicator** | **Audited actual performance 2023/24** | **Audited actual performance 2024/25** | **Planned annual target 2025/26** | **Actual achievement 2025/2026** | **Deviation from planned target to actual achievement 2025/2026** | **Reasons for deviations** |
| | Communication initiatives facilitated with the government communication system within six hours for improved rapid response | Percentage of communication initiatives facilitated with the government communication system within six hours for improved rapid response | New indicator | New indicator | 70% of communication initiatives facilitated with the government communication system within six hours for improved rapid response | 58% (154/264) of communication initiatives facilitated with the government communication system within six hours for improved rapid response | 12% | The development of responses required inputs, verification and approvals from line departments, GCIS management and relevant stakeholders, which were not always immediately available. In addition, some requests were received outside of the standard working hours, resulting in delays in initiating responses within the prescribed turnaround time |

*Outcomes, outputs, output indicators, targets and actual achievements*

| Sub-programme: Clusters Communication | | | | | | | | |
|---|---|---|---|---|---|---|---|---|
| **Outcome** | **Output** | **Output Indicator** | **Audited actual performance 2023/24** | **Audited actual performance 2024/25** | **Planned annual target 2025/26** | **Actual achievement 2025/2026** | **Deviation from planned target to actual achievement 2025/2026** | **Reasons for deviations** |
| A well-functioning government communication system | Approved annual IGCP | Number of approved annual IGCPs | New indicator | New indicator | One approved annual IGCP | One annual IGCP was approved | None | None |
| | IGCP implementation plan | Number of progress reports on the implementation of the IGCP | New indicator | New indicator | Four progress reports on the implementation of the IGCP | Four progress reports on the implementation of the IGCP were produced | None | None |
| | Outreach programmes undertaken to profile and communicate on South Africa's chairing of the G20 | Number of outreach programmes undertaken to profile and communicate on South Africa's chairing of the G20 | New indicator | New indicator | Nine outreach programmes undertaken to profile and communicate on South Africa's chairing of the G20 | 16 outreach programmes undertaken to profile and communicate on South Africa's chairing of the G20 | Seven | Increased expectations from stakeholders for GCIS to lead more outreaches. |

| Sub-programme: Clusters Communication | | | | | | | | |
|---|---|---|---|---|---|---|---|---|
| **Outcome** | **Output** | **Output Indicator** | **Audited actual performance 2023/24** | **Audited actual performance 2024/25** | **Planned annual target 2025/26** | **Actual achievement 2025/2026** | **Deviation from planned target to actual achievement 2025/2026** | **Reasons for deviations** |
| | Implement communication projects aligned with the NCSF/ MTDP/SoNA priorities | Number of communication projects implemented aligned with the NCSF/MTDP/ SoNA priorities | 20 projects implemented aligned with the NCSF/MTSF/ SoNA priorities | 51 communication projects implemented aligned to the NCSF/MTSF/ SoNA priorities | 20 communication projects implemented aligned with the NCSF/ MTDP/ SoNA priorities | 41 communication projects implemented aligned with the NCSF/MTDP/ SoNA priorities | 21 | While the focus was initially on priority campaigns driven by the National Communication Strategy Framework (NCSF) and the government's three core priorities, the scope expanded significantly as other departments sought GCIS assistance. Based on the Integrated Government Communication Programme (IGCP) and various cluster plans, GCIS was requested to play a central convening and coordination role.<br><br>This shift necessitated extensive project management services to accommodate both planned and unanticipated requests, resulting in a project volume far higher than originally projected. A prime example of this was the 90-day GBVF blitz and the subsequent declaration of GBVF as a national disaster, just one of many urgent, high-priority interventions that impacted GCIS capacity. |
| | Develop Cluster Communication programmes | Number of Cluster Communication programmes developed | Five Cluster Communication programmes developed | Five cluster communication strategies with CCPs drafted | Five Cluster Communication programmes developed | Five Cluster Communication programmes were developed | None | None |

| Sub-programme: Clusters Communication | | | | | | | | |
|---|---|---|---|---|---|---|---|---|
| **Outcome** | **Output** | **Output Indicator** | **Audited actual performance 2023/24** | **Audited actual performance 2024/25** | **Planned annual target 2025/26** | **Actual achievement 2025/2026** | **Deviation from planned target to actual achievement 2025/2026** | **Reasons for deviations** |
| | Stakeholder Management Strategy | Approved Stakeholder Management Strategy | New indicator | New indicator | Approved Stakeholder Management Strategy | Stakeholder Management Strategy was approved | None | None |
| | Request/ demand-driven communication training opportunities availed across the communication system | Number of request/ demand-driven communication training opportunities availed across the communication system | 25 communication training opportunities availed across the communication system | 32 communication training opportunities availed across the communication system | 25 request/ demand-driven communication training opportunities availed across the communication system | 37 demand-driven communication training opportunities across the government communication system were facilitated | 12 | Higher-than-anticipated demand following the transition to the Seventh Administration, resulting in new entrants into the government communication environment. |
| | Proactive communication training opportunities availed across the communication system | Proactive communication training opportunities availed across the communication system | | | Eight proactive communication training opportunities availed across the communication system | Nine proactive communication training opportunities across the communication system facilitated | One | During the second quarter, the unit brought in the NSG to do the MAGC train-the-trainer facilitation |

Outcomes, outputs, output indicators, targets and actual achievements

| Sub-programme: Provincial and Local Liaison | | | | | | | | |
|---|---|---|---|---|---|---|---|---|
| **Outcome** | **Output** | **Output Indicator** | **Audited actual performance 2023/24** | **Audited actual performance 2024/25** | **Planned annual target 2025/26** | **Actual achievement 2025/2026** | **Deviation from planned target to actual achievement 2025/2026** | **Reasons for deviations** |
| A well-functioning government communication system | Coordination of strategic liaison services to enhance coherence and alignment in government communication at provincial and local levels | Number of strategic liaison services coordinated to enhance coherence and alignment in government communication at provincial and local levels | Four reports on support to the functioning of the government communication system produced (provincial and local level), including the DDM | Four reports on support to the functioning of the government communication system produced (provincial and local level) | 36 strategic liaison services coordinated to enhance coherence and alignment in government communication at provincial and local levels | 36 strategic liaison services coordinated to enhance coherence and alignment in government communication at provincial and local levels | None | None |
| | Development communication projects implemented aligned with the NCSF | Number of development communication projects implemented aligned with the NCSF | 1 562 development communication projects implemented aligned with the NCSF | 1 741 development communication projects implemented aligned to the NCSF | 1 250 development communication projects implemented aligned with the NCSF | 1 884 development communication projects implemented aligned with the NCSF | 634 | More communication had to be directed to awareness on the G20 Leader's Summit and communication interventions around Local Government (LGE), crime, GBVF, SoNA, water crisis, SoPA and Human Rights Month campaign. |
| Informed and empowered citizens | Public education and awareness initiatives undertaken | Number of public education and awareness initiatives undertaken | New indicator | New indicator | 228 public education awareness activities undertaken | 306 public education awareness activities undertaken | 78 | Heightened public education sessions on LGE, Human Rights Month, weather disasters and cybersecurity |

| Sub-programme: Provincial and Local Liaison | | | | | | | | |
|---|---|---|---|---|---|---|---|---|
| **Outcome** | **Output** | **Output Indicator** | **Audited actual performance 2023/24** | **Audited actual performance 2024/25** | **Planned annual target 2025/26** | **Actual achievement 2025/2026** | **Deviation from planned target to actual achievement 2025/2026** | **Reasons for deviations** |
| | Localised content products targeting Rooted Realists disseminated in an official provincial language (excluding English) | Number of localised content products targeting Rooted Realists disseminated in an official provincial language (excluding English) | New indicator | New indicator | 45 localised content products targeting Rooted Realists disseminated in an official provincial language (excluding English) | 98 localised content products targeting Rooted Realists disseminated in an official provincial language (excluding English) | 53 | Due to focus on G20 translated information products and additional products developed to assist with profiling of the SoNA and Human Rights Day |
| | Community and stakeholder liaison sessions/visits undertaken | Number of community and stakeholder liaison sessions/visits undertaken | 1 420 community and stakeholder liaison sessions/ visits undertaken | 1 441 community and stakeholder engagement sessions/visits undertaken | 1 250 community and stakeholder engagement sessions/visits undertaken | 1 349 community and stakeholder engagement sessions/visits undertaken | 99 | Due to communication interventions around LGE, crime, GBVF, SoNA , water crisis, SoPA and Human Rights Month campaign. |
| Transformed mainstream print and digital media, advertising and community media | Community media sustainability support initiatives undertaken | Number of community media sustainability support initiatives undertaken | New indicator | New indicator | Nine community media sustainability support initiatives undertaken | 14 community media sustainability support initiatives undertaken | Five | Additional sessions held to respond to the need to increase community media capacity in the provinces |

***Linking performance with budgets***

Programme 3: Intergovernmental Coordination and Stakeholder Management

***Sub-programme expenditure***

| Sub- programme name | 2025/26 | | | 2024/25 | | |
|---|---|---|---|---|---|---|
| | Final appropriation | Actual expenditure | (Over)/under expenditure | Final appropriation | Actual expenditure | (Over)/under expenditure |
| | R'000 | R'000 | R'000 | R'000 | R'000 | R'000 |
| Programme Management for Intergovernmental Coordination and Stakeholder Management | 4 298 | 4 298 | - | 4 190 | 4 176 | 14 |
| Provincial and Local Liaison | 106 971 | 106 895 | 76 | 96 128 | 94 889 | 1 239 |
| Media Engagement | 18 798 | 18 798 | - | 16 098 | 16 009 | 89 |
| Cluster Supervision (Human Development, Social Protection and Governance and Administration) | 12 354 | 12 354 | - | 10 540 | 9 968 | 572 |
| Cluster Supervision (Economic and Infrastructure, Justice and International) | 19 049 | 19 049 | - | 13 003 | 12 491 | 512 |
| **Total** | **161 470** | **161 394** | **76** | **139 959** | **137 533** | **2 426** |

## TRANSFER PAYMENTS

### Transfer payments to public entities

| Name of Public Entity | Key Outputs of the public entity | Amount transferred to the public entity (R'000) | Amount spent by the public entity (R'000) | Achievements of the public entity |
|---|---|---|---|---|
| **Brand SA** | • Brand SA has adopted the following key outcomes to achieve its mandate: Improved reputation of Brand SA as an entity<br>• Increased attractiveness and competitiveness of the Nation Brand<br>• Increased Nation Brand advocacy and active citizenship<br>• Aligned Nation Brand execution and experience domestically and internationally | 229 072 | 229 072 | The year saw important strategic milestones in organisational development. The Culture Transformation Strategy was developed, approved, and set in motion. This is a foundational investment in the people and culture that underpin Brand SA's effectiveness. The ICT Master Plan was similarly developed and approved, ensuring the organisation's technological and evolving operational capabilities are aligned. South Africa hosted the G20 Leaders' Summit in Johannesburg, marking the first time an African nation led and hosted the event. Brand SA played a key role in turning global attention into lasting goodwill, investment, and improved Nation Brand reputation. The Board proudly recognised the organisation's coordination across sectors to present a unified Team South Africa on the world stage. |
| **MDDA** | The MDDA has the following key outputs to achieve its mandate:<br>• Governance and administration<br>• Grant and seed funding<br>• Partnership, public awareness and advocacy<br>• Capacity-building and sector development<br>• Innovation, research and development | 40 296 | 40 296 | • The MDDA revised its Fundraising Strategy. The strategy outlines a framework for the agency to raise funds in support of its mandate over a five-year period (2025–2030).<br>• 26 community media projects were provided with digital support in 2025/26.<br>• The agency funded 22 community broadcast projects in 2026.<br>• The agency also funded 10 small commercial publishers' projects in 2025.<br>• Six training programmes have been implemented in partnership with Google South Africa focusing on the promotion of digitalisation and the use of indigenous languages.<br>• The Agency has partnered with the IEC, SANEF, SALGA, Moxii Africa and Africa Check to roll out a nationwide training programme for journalists ahead of the 2026/27 Local Government Elections, a move aimed at strengthening credible reporting and safeguarding the integrity of South Africa's electoral process. |

### 5.1. TRANSFER PAYMENTS TO ALL ORGANISATIONS OTHER THAN PUBLIC ENTITIES

Not applicable

## 5. CONDITIONAL GRANTS

Not applicable

## 6. DONOR FUNDS

Not applicable

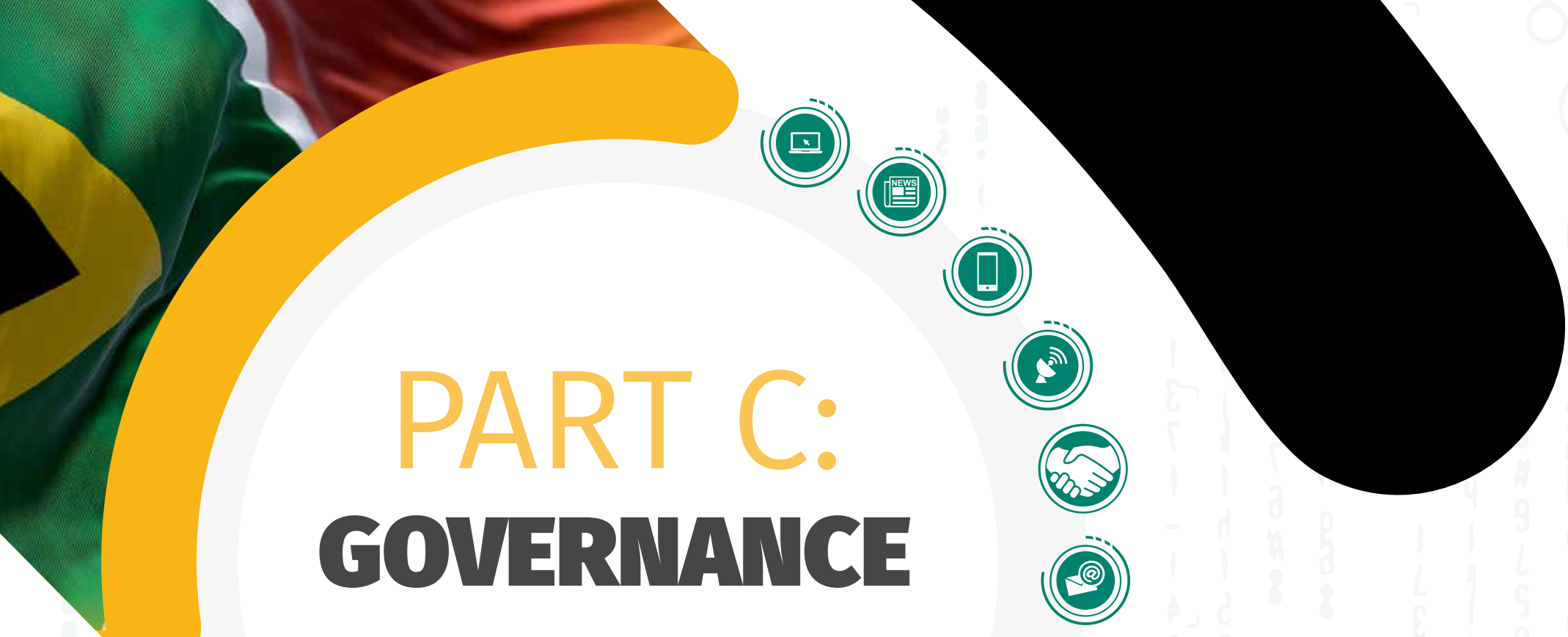
## 7. CAPITAL INVESTMENT

Capital assets to the value of R18.357 million were purchased during the year under review. Of the total investment of R18.357 million:

- R50 000 was spent on building and other fixed structures (infrastructure);
- R16.462 million was spent on machinery and equipment; and
- R1.845 million was spent on software and other intangible assets.

| Infrastructure projects | 2025/26 | | | 2024/25 | | |
|---|---|---|---|---|---|---|
| | Final appropriation | Actual expenditure | (Over)/ under expenditure | Final appropriation | Actual expenditure | (Over)/ under expenditure |
| | R'000 | R'000 | R'000 | R'000 | R'000 | R'000 |
| New and replacement assets | - | - | - | - | - | - |
| Existing infrastructure assets | - | - | - | - | - | - |
| - Upgrades and additions | 50 | 50 | - | 126 | 125 | 1 |
| - Rehabilitation, renovations and refurbishments | - | - | - | - | - | - |
| - Maintenance and repairs | - | - | - | - | - | - |
| Infrastructure transfer | - | - | - | - | - | - |
| - Current | - | - | - | - | - | - |
| - Capital | - | - | - | - | - | - |
| **Total** | **50** | **50** | **-** | **126** | **125** | **1** |


GCIS
G20
SOUTH AFRICA 2025
GOPANE



# PART C:
# GOVERNANCE

# 1. INTRODUCTION

As required by the Public Finance Management Act (PFMA) of 1999, the GCIS maintains an effective, efficient and transparent system of internal controls to ensure proper use of financial and other resources within the Accounting Officer's area of responsibility. The GCIS is committed to the philosophy of effective risk management as a core managerial capability. It is our policy that, to fulfil the public's performance expectations and strategic objectives as an organisation, we must pursue opportunities involving some degree of risk.

Our policy gives full and due consideration to the balance of risk and reward, as far as it is practically possible, to optimise the rewards gained from its activities. To this extent, the Batho Pele principles and Code of Conduct for the Public Service are central and ethical standards upon which decisions are made in pursuit of the organisation's overarching mandate.

# 2. RISK MANAGEMENT

Risk Management is a strategic imperative in the GCIS to ensure that the department sets clear and realistic objectives, understands critical risks associated therewith and develops mitigation strategies to manage such risks. The department recognises the King V Report on Corporate Governance as best practice. It requires that the department establish a risk management structure that will adequately identify, measure, monitor and control the risks involved in its various operations and lines of business. Risk management is ideally positioned to ensure that challenges facing the department are managed effectively. The GCIS Risk Management Framework is in line with the PFMA of 1999, as amended; and the Public Sector Risk Management Framework of 2010.

## A. ENTERPRISE RISK MANAGEMENT COMMITTEE

The GCIS has an established Enterprise Risk Management Committee (ERMC) that advises the Accounting Officer on risk management matters. It comprises an independent Chairperson, one external member, three Executive and selected Senior Managers who represent core operational functions within the GCIS. The ERMC has adopted approved Terms of Reference as contained in the ERMC Charter that regulate its affairs and discharge all its responsibilities in compliance with the charter.

The committee's role is to review the risk management progress and maturity of the department, effectiveness of risk management activities, key risks facing the department and responses to address those key risks. Furthermore, the committee is responsible for oversight of the GCIS risk profile, Risk Management governance documents, fraud prevention and anti-corruption awareness, Business Continuity Management (BCM), ethics and integrity management, as well as other compliance reports from all business units.

## B. MEETINGS AND REPORTING

The ERMC met its scheduled quorum and was able to meet quarterly to discuss risk reports, BCM, ethics and other reports from various business units and sub committees. The committee held its governance meeting in Q4 to approve Risk Management governance documents, risk registers and Risk and Integrity Management implementation plans. Reporting by the Risk Management Committee Chairperson was done quarterly to the Audit Committee and bi-annually to the Accounting Officer.

## C. RISK PROFILE OF THE DEPARTMENT

For the 2025/26 financial year, the department identified and approved 53 risks, with 153 management action plans. Of the 53 risks, five (5) were strategic, twenty-six (26) operational, ten (10) from provincial offices, four (4) were fraud and eight (8) ethics risks. All risks were managed to acceptable levels. The overall achievement of risk mitigation is 73% as at 31 March 2026.

Some of the Risk Management Action Plans that were not fully implemented in the 2025/26 financial year, were migrated to the new financial year. The risk validations conducted by the Internal Audit Function (IAF) were of great assistance in quality assuring the evidence and progress reported by line functions. There has been great improvement in the implementation of risk management within the department. Management has set a risk appetite and tolerance levels, including quarterly reporting of Key Risk Indicators.

## D. RISK ADVISORY SERVICES

The Risk and Integrity Management unit facilitates the risk management processes in the department and guides management in the development of risk mitigation strategies to minimise exposure. The unit compiled four quarterly Risk Mitigation Analysis Reports, with progress reported by line functions

and provided analysis on the overall risk mitigations. The unit further provided analysis on the identified risks, performance information, financial expenditure versus the outcomes of the department.

The ERMC Chairperson provides oversight and advises management on issues that need escalation and risks that need attention; and also advises the Accounting Officer on the status of risk management in the department. Continuous risk awareness and training was conducted to increase risk culture within the department. Nominated Risk Champions assisted in risk advisory, monitoring and reporting for the 2025/26 financial year.

# 3. FRAUD AND CORRUPTION

Fraud and anti-corruption form an essential pillar of the GCIS ERM philosophy. The approved Fraud and Anti-Corruption Strategy and Policy, including the Whistle-blowing Policy, adopt a comprehensive approach to managing fraud risk. Through a range of strategies and policies that integrate fraud, anti-corruption, ethics and integrity management, the department seeks to ensure the existence of effective controls that assist with prevention and detection of fraud and corruption, as well as to provide guidelines on how to respond should instances of fraud and corruption be identified.

All fraud risks are monitored and the department maintains a Fraud Case Register that is updated as and when a case is reported. The register has four identified risks and progress is reported quarterly. In the department, there has been continuous focus on awareness and information-sharing on what constitutes fraud, possible types of fraud, reporting mechanisms and whistle-blowing processes; as well as the promotion of various avenues to report allegations of fraud and corruption such as the Public Service National Anti-Corruption Hotline: 0800 701 701; Special Investigation Unit: 0800 037 774; Public Protector of South Africa: 0800 112 040; Presidential Hotline: 17737 and internal GCIS email address: *fraudtipoff@gcis.gov.za.*

# 4. MINIMISING CONFLICT OF INTEREST

An ethical and professional Public Service is enshrined in section 195 of the Constitution of the Republic of South Africa of 1996. The values and conduct of a professional and ethical public servant are encoded in the Public Service Regulations of 2016. A key measure of ethical conduct is transparency. The GCIS promotes ethical conduct and behaviour through its own set of departmental values. Ethics and integrity management form part of the organisation's risk management philosophy.

The department has an established Ethics Committee to provide oversight on matters of ethics. The committee received applications for Other Remunerative Work, financial disclosures, gifts, donations and sponsorship disclosures. All designated categories disclosed their financial interests in the 2024/25 period.

The department continues to avail training on ethics and integrity to its employees. The course offered by the National School of Government (NSG) on Ethics in the Public Service is the preferred option, as it empowers and equips public officials with the skills and competencies to make ethical decisions; develop organisational integrity; prevent fraud and combat corruption. The department is, among other public service legislation, guided by the approved Ethics Policy and Ethics Management Plan in all ethics-related matters.

The department conducted an Ethics Survey which led to the development of an Ethics Risk Register that is reviewed on an annual basis. The implementation of the Ethics Risk Register forms part of the work plan of the departmental Ethics Committee appointed to monitor and advise the Accounting Officer. Reports from the Ethics Committee also serve quarterly at the ERMC and through the ERMC Chairperson before the Audit Committee (AC).

# 5. CODE OF CONDUCT

The primary purpose of the Code of Conduct is to promote ethical behaviour as exemplary conduct in the Public Service. To promote high standards of professional ethics in the workplace, public servants are encouraged to think and behave ethically and are expected to adhere to the Code of Conduct for the Public Service. The code addresses issues pertaining to relationships with the legislature, public, performance of duties, personal conduct and personal interests. All staff members are required to complete an Oath of Secrecy to regulate unauthorised leakage of confidential information.

The code is easily accessible on the intranet and forms part of the induction for new employees. It can also be accessed through induction links and

presentations on internal communication mediums. Any transgression or breach of the Code of Conduct is dealt with in accordance with the available Public Service prescripts and not limited to the Public Service Coordinating Bargaining Council (PSCBC) Disciplinary Code and Procedure Resolution No.1 of 2003.

# 6. HEALTH, SAFETY AND ENVIRONMENTAL ISSUES

In terms of the Occupational Health and Safety Act of 1993, the GCIS is responsible for providing a conducive work environment, free from health risks and hazards. The department appointed an Occupational Health and Safety (OHS) Committee and OHS representatives that meet quarterly and conduct regular building inspections.

During the 2025/26 financial year, the department conducted an annual evacuation drill as per OHS requirement, monthly inspections of the head office and provincial offices were also conducted.

Building maintenance and inspection of infrastructure is done on a regular basis to ensure compliance with building regulations such as the Government Immovable Asset Management Act (GIAMA) of 2007, National Building Regulations and Building Standards Act of 1977.

# 7. PORTFOLIO COMMITTEES

**Portfolio Committee on Communications and Digital Technologies**

**10 March 2026**
The GCIS was invited to participate in the discussion regarding the South African Human Rights Commission Investigative Hearing Report into the July 2021 unrests in Gauteng and KwaZulu-Natal.

**27 to 30 January 2026**
Oversight visit to the Media Development and Diversity Agency (MDDA) in Gauteng.

**2 December 2025**
Briefing by the GCIS and MDDA on their 2025/26 Second Quarter Performance and Financial Reports.

**25 November 2025**
Briefing by the GCIS and MDDA on:
(i) progress in filling of critical vacancies; and
(ii) governance challenges.

**4 November 2025**
Briefing by the GCIS and MDDA on its 2025/26 First Quarter Expenditure and Financial Performance Reports.

Consideration and adoption of the Budget Review and Recommendations Report of the GCIS.

**21 October 2025**
Briefing by the GCIS on its 2024/25 Annual Report and Financial Statements.

Briefing by MDDA on its 2024/25 Annual Report and Financial Statements.

**14 October 2025**
Briefing by the Auditor-General of South Africa (AGSA) on the 2024/25 Audit Outcomes of the GCIS and MDDA.

**2 to 3 September 2025**
GCIS was invited by the portfolio committee to participate in its Strategic Planning Workshop.

**25 July 2025**
Deliberations on the outcome of interviews for shortlisted candidates for vacancies on the MDDA Board.

**1 July 2025**
Consideration and adoption of the GCIS Budget Vote Report.

**27 June 2025**
Consideration and adoption of the GCIS Budget Vote Report.

**25 June 2025**
Briefing by the GCIS and MDDA on their 2025 – 2030 Strategic Plans and 2025/26 Annual Performance Plans (APPs).

**3 June 2025**
Adoption of GCIS Performance Reports for Q3 and Q4.
Presentation on the Strategy for the Sustainability of community radio stations, including digitisation.

Briefing by MDDA on concerns regarding the formulation of a strategy for community print media funding.

**13 May 2025**
Briefing by the GCIS on its 2024/25 Performance and Expenditure Reports for Q3 and Q4.

Briefing by MDDA on its 2024/25 Performance and Expenditure Reports for Q3 and Q4.

During the period under review, the Portfolio Committee (PC) on Communications and Digital Technologies raised high-level issues relating to GCIS's planning credibility, performance measurement, budget alignment, governance and effectiveness of entity oversight. The PC emphasised the need to strengthen results-based indicators in the GCIS Strategic Plan and APP; improve transparency in media buying and expenditure on goods and services; enhance performance-linked oversight of entities; and reinforce institutional response to misinformation and disinformation, including through multilingual communication and evidence-based planning.

In response, the GCIS refined its performance indicators to better measure outcomes; strengthened governance, audit and monitoring systems; improved transparency in budget and media buying reporting; enhanced coordination, research and communication interventions aligned to national priorities such as the G20, elections and broader government programmes. These actions ensured closer alignment between strategic priorities, resource allocation and Parliament's oversight expectations, as reflected in the PC's Budget Review and Recommendations Report.

# 8. SCOPA RESOLUTIONS

The GCIS did not appear before SCOPA during the period under review.

# 9. PRIOR MODIFICATIONS TO AUDIT REPORTS

None.

# 10. INTERNAL CONTROL UNIT

The department does not have a dedicated Internal Control unit. Although there is an Internal Control unit under the Office of the Chief Financial Officer (CFO) structure, the posts are unfunded. The CFO performs the overall internal control function on Supply Chain Management (SCM) and Financial Management, while the CAE provides assurance on internal control deficiencies.

The Chief Directorate: Strategy and Organisational Performance is responsible for verifying all reports (quarterly and annually) before submission to the relevant legislative bodies. The draft 2024/25 Annual Performance Report was verified against the evidence before submission on 31 May 2025. All four quarterly performance reports were also verified against the available evidence before submission to legislative bodies.

# 11. INTERNAL AUDIT

### Vision

To be the lead Internal Audit assurance and advisory service of choice for the GCIS.

### Purpose

The Internal Auditing Function (IAF) strengthens the GCIS's ability to create, protect and sustain value by providing the Audit Committee (AC), executive and management with independent, risk-based and objective assurance, advice, insight and foresight.

Internal auditing enhances the GCIS's:

- successful achievement of its objectives;
- governance, risk management and control processes;
- decision-making and oversight;
- reputation and credibility with its stakeholders; and
- ability to serve the public.

### Charter, methodology and Internal Audit plans

The IAF operates according to the approved Internal Audit Charter (IAC) and audit methodology. The AC approved the IAF rolling three-year risk-based 2025 – 2028 Strategic Plan and 2025/26 Annual Operational Plan (AOP). The IAF's independence is provided for in the approved IAC, administratively reporting to the Accounting Officer, while functionally reporting to the AC. There was no impairment to the IAF's ability to provide quality audit services. During the year under review, the IAF updated its methodology to align it to the new Global Internal Audit Standards.

### Internal Audit modality, staffing and Quality Assurance Improvement Programme

The IAF exists to be a strategic partner to its key stakeholders and provide services geared towards improving the system of governance, risk management and internal controls. The approved IAF structure consists of the Chief Audit Executive, three (3) Audit Managers, three (3) Senior Auditors, an Internal Auditor and one support staff member. The current vacancy rate is 12.5% due to an Audit Manager position that remained vacant and unfunded.

During the year under review, the IAF underwent an external quality assurance review. The aim was to assess the GCIS's compliance to the recently

released Global Internal Audit Standards. The IAF obtained a level 3 out of 4 rating of "generally complies", with several recommendations made to drive the IAF towards full compliance. Arising from the report, the IAF developed its Quality Assurance Improvement Plan, which was central to addressing other related recommendations.

### Stakeholder relationships

Various stakeholders within the audit ecosystem play a central role directly or otherwise in helping the IAF fulfil its mandate. The IAF works with the leadership of the GCIS through established governance structures such as MANCO, Internal Audit and Risk Committee and the Induction Programme to raise awareness on the importance of Internal Audit as well as to seek support.

To this extent, a Communication Audit Protocol has been developed outlining the audit engagements approach and dispute resolution mechanisms between the IAF and GCIS employees. Additionally, the AC and the ERMC play an oversight role in the implementation of the IAF suite of assurance and advisory services, including monitoring the implementation of the Combined Assurance Plan. IAF and AGSA also held meetings to discuss audit plans and strengthen collaboration.

| | Number of findings | Total addressed | Not yet due | Total not addressed | Number of recurring findings in the last three financial years |
|---|---|---|---|---|---|
| IAF findings | 256 | 171 | 0 | 85 | 1 |
| AGSA findings | 14 | 9 | 0 | 5 | 1 |

**Summary of audit work done**

| Planned vs completed audits | Ad hoc projects | Internal Audit recommendations | Value adds | Limitations |
|---|---|---|---|---|
| Proactive audits = 3/3 (100%)<br>• Interim/Annual Financial Statements<br>• Quarterly/Annual reporting<br>• Quarterly Risk Mitigation Progress Reports | Not applicable | Adjusting the QPR1-3, IFS Q2, Risk Mitigation Progress Reports Q1-Q3 to correct misstatements identified | Correction of misstatements identified because of over- or understatement of reported information or insufficient portfolio of evidence | None.<br>The proactive audits lay a good foundation for clean audit – fostering a culture of accurate corporate reporting and accountability |
| Assurance audits = 6/6 (100%) | Not applicable | Improve engagement with clients on digital platforms; controls over 30 days payment of suppliers, governance instruments to coordinate and integrate work of chief directorates, strengthen coordination of the government communication system at provincial and local levels. | Noticeable improvement in the control environment and overall institutional performance | Improved compliance with request documents submitted |
| Follow-up = 2/2 (100%) | Not applicable | | Overall, 77% of IAF recommendations implemented – especially on issues having direct impact on external audit outcomes and overall organisational performance | Not all requested documents submitted or submitted on time |

# 12. AUDIT COMMITTEE

**Key activities and objectives of the Audit Committee**

**Purpose and mandate**

The purpose of the Audit Committee (AC) as an oversight structure is to preside over an intricately interwoven system of governance, risk management and controls to provide independent counsel and advice, that enables the Accounting Officer to fulfil their fiduciary duties as outlined in the PFMA.

**Independence of the Audit Committee and Internal Audit Function**

The AC is made up of independent non-executive members, with members of GCIS Management (including the Accounting Officer) as ex-officio members. The Chairperson of the ERMC also attends AC meetings as an ex-officio. The committee reports quarterly to the Executive Authority (EA) on its performance.

The IAF's independence is articulated in the Internal Audit Charter approved by the committee, where the IAF reports functionally to the AC atleast on a quarterly basis on its performance, plans, progress against plans including tabling its audit reports.

**Performance against statutory duties and Audit Committee performance evaluation**

The AC fulfilled its statutory duties as set out in its terms of reference by providing oversight to the work of management, IAF, AGSA and Risk Management. The AC expects further improvements in monitoring the compliance universe, as this area continues to be strengthened.

**Combined assurance**

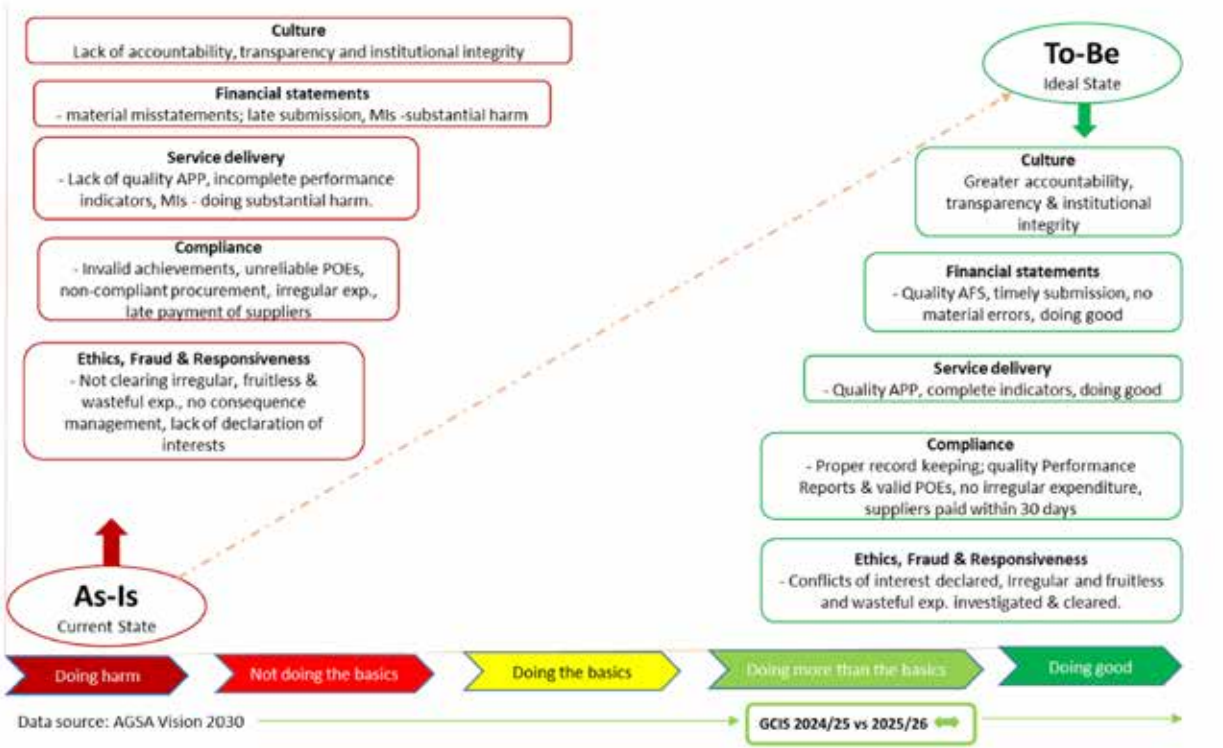
The IAF assists the AC by coordinating implementation of combined assurance plans. IAF developed a Combined Assurance Plan mapped to the various assurance actors. The plan was discussed with management and the ERMC and approved by the AC.

The IAF reports quarterly to the ERMC and AC – integrating assurance feedback carried out by the assurance providers. The IAF continues exploring ways to enhance combined assurance activities, especially reports from other external assurance providers including the AGSA, in relation to the risks identified in the GCIS Risk Register.

**Resolution of Audit Committee recommendations**

The following are the resolutions taken by the AC between April 2025 and March 2026:

| Total recommendations | Implemented | % implemented |
|---|---|---|
| 17 | 14 | 82% |



**Attendance of AC meetings by members**

The table below discloses relevant information on the AC members:

| Name (Full name and surname, including professional title) | Qualifications | Professional affiliation (e.g. SAICA, IIA, IOD(SA)) | Appointment: Term of office | | No. of meetings attended 2025/26 | | Has the AC member declared private and business interests in every meeting? (Yes/No) | Is the AC member an employee of an organ of state? (Yes / No) | No. of other ACs that the member served on during the reporting period (whether in the public sector or not) | No. of other governance structures the member served on during the reporting period, e.g. Boards, Risk Committee, IT Committee, etc,, whether in this or any other institutions |
|---|---|---|---|---|---|---|---|---|---|---|
| | | | Start date | End date | Ordinary meetings | Special aeetings | | | | |
| Adv. Johannes Collen Weapond | B. Com Honours Information Technology – UCT<br>Bachelor of Laws (LLB) – UNISA<br>B Tech Policing – TUT<br>Diploma in Business Management – BMTC<br>Diploma in Compliance Management – UJ<br>Diploma in Education – Rand College<br>Programme in Fraud Examination – UP<br>Leadership Development – WITS | Admission – High Court of South Africa | 1 July 2022 | 30 June 2026 | 4/4 | 2/2 | Yes | No | 4 | 3 |

| Name (Full name and surname, including professional title) | Qualifications | Professional affiliation (e.g. SAICA, IIA, IOD(SA)) | Appointment: Term of office | | No. of meetings attended 2025/26 | | Has the AC member declared private and business interests in every meeting? (Yes/No) | Is the AC member an employee of an organ of state? (Yes / No) | No. of other ACs that the member served on during the reporting period (whether in the public sector or not) | No. of other governance structures the member served on during the reporting period, e.g. Boards, Risk Committee, IT Committee, etc, whether in this or any other institutions |
|---|---|---|---|---|---|---|---|---|---|---|
| | | | Start date | End date | Ordinary meetings | Special meetings | | | | |
| Dr Kgabo Hendrick Badimo | PhD Information Systems – UNISA<br>Master of Science Data Engineering – Keele University (UK)<br>B.Sc. Computer Science – UL<br>Executive Leadership – UNISA SBL<br>Graduate Studies Programme Business Administration – WITS<br>Diploma in French Language – Université De Clermont Ferrand | | 01 April 2024 | 31 March 2027 | 4/4 | 2/2 | Yes | No | 2 | 5 |
| Elsie Lerato Rahlapane CA(SA) | Chartered Accountant (SA)<br>Post Graduate Diploma in Accounting – UNISA | CA(SA) | 01 August 2025 | 31 July 2028 | 2/2 | 0 | Yes | No | 2 | 4 |

**Remuneration of AC members**

a. Rates (members) = R 7 857.00 Chairperson = R12 951.00
b. None of the committee members worked for an organ of state for the period under review.
c. Total AC expenditure for the reporting period amounted to R156 276.00

# 13. AUDIT COMMITTEE REPORT

We are pleased to present our report for the financial year ended 31 March 2026.

## PART 1: AUDIT COMMITTEE REFLECTIONS – 2025/26

The Audit Committee (AC) identified the following priorities for the year under review:

- Review the Annual and Interim Financial Statements to ensure they are complete, accurately presented and compliant with the Modified Cash Standard;
- Review the APP, as well as quarterly and annual performance reports against predetermined targets and planning frameworks, ensuring management implements effective oversight to achieve corporate goals;
- Ensure organisational resources are acquired and used economically, efficiently and effectively in fulfilling the GCIS mandate;
- Consider and approve audit plans, review audit reports, monitor implementation of audit recommendations and oversee coordination of the combined assurance framework;
- Review and advise on the Risk Management Governance Framework and implementation of risk management processes and controls;
- Consider and recommend the GCIS Risk Registers while monitoring the implementation of Risk Mitigation Action Plans; and
- Report regularly to the EA in line with the AC's terms of reference on all significant governance and oversight matters.

## PART 2: AUDIT COMMITTEE COMPOSITION AND MEETING ATTENDANCE

The AC comprises three independent, non-executive members. The committee is properly constituted, with a balanced representation reflecting a diverse mix of qualifications, skills and experience across accounting, auditing, ICT, corporate governance and legal and compliance fields.

The AC convened six times during the financial year, comprising four ordinary meetings and two special meetings.

## PART 3: AUDIT COMMITTEE FOCUS AREAS

The following areas were reviewed during the financial year under review:

### Effectiveness of internal control systems

The AC received Management and Risk Management Committee reports on the adequacy and effectiveness of the system of internal control, with a focus on supporting GCIS in achieving its strategic, operational, reporting and compliance objectives.

Particular attention was given to evaluating whether controls effectively mitigated high/critical risks and monitored management's corrective actions to enhance the overall control environment.

Based on the work of the IAF, AGSA, as well as reports from oversight structures, no significant or unmitigated breaches affecting the system of internal control were reported. Management continues to direct appropriate resources towards addressing internal and external audit observations to sustain a robust control environment.

### Effectiveness of Risk Management

The ERMC - which includes two external non-executive members (one serving as Chairperson) alongside GCIS executive leadership, meets quarterly to oversee risk management plans and reports. During the year under review, the ERMC considered and recommended the following:

- ERMC Charter, BCM Steering Committee Charter and the Risk Appetite and Tolerance Framework; and
- Strategic, Operational, Ethics and Fraud Risk Registers.

Quarterly Risk Mitigation Progress Reports, operational risk updates, and IAF evaluations of risk management efficacy were presented and discussed. A comprehensive Synthesis Report was tabled at each quarterly AC meeting by the ERMC Chairperson.

Risk management processes continue to show steady improvement and mature integration across business units. The majority of risks identified for the 2025/26 financial year were adequately treated, while remaining long-term strategic risks—such as operational model alignment, cybersecurity threats,

coherence in government messaging and records management continue to be actively monitored and migrated to the 2026/27 Risk Plan for ongoing mitigation.

The AC working with the ERMC, will continue guiding management on measures to improve the risk and control environment.

### Adequacy, reliability and accuracy of financial and performance information

The system of internal control over financial and non-financial reporting remains sound and reliable.

The IAF provided continuous assurance through the proactive validation of quarterly performance reports submitted to the AC, assisting management in verifying portfolios of evidence against reported achievements.

Management's responsiveness to both IAF and AGSA recommendations has contributed directly to preserving positive audit outcomes, reinforcing organisational performance and enhancing accountability across all operational divisions.

### Accounting and auditing matters

Following the conclusion of the final external audit process, there are no unresolved material accounting or auditing concerns. Management successfully addressed and adjusted all preliminary findings and disclosure misstatements identified during the audit cycle, ensuring full compliance with the Modified Cash Standard and applicable regulatory frameworks.

The AC continues to exercise proactive oversight over routine administrative and operational focus areas including ICT infrastructure management, payment processing timelines (30-day supplier payments), accruals and general compliance to maintain operational efficiency.

The AC is pleased to confirm that no material non-compliance or adverse findings were issued by the AGSA in respect of financial statements, performance information or regulatory compliance.

### Combined assurance

The IAF developed the 2025/26 Combined Assurance Plan supported by management, reviewed by the ERMC and approved by the AC. The IAF plays a key role in coordinating assurance activities across all lines of defence, specifically providing objective assurance on high-priority risk areas. Furthermore, the IAF validates quarterly Risk Mitigation reports to strengthen internal controls.

The committee notes the positive outcome of the recent external Quality Assurance Review (QAR) conducted by the Institute of Internal Auditors South Africa (IIASA), which validated the effectiveness and quality of the IAF's work.

The AC also acknowledges the continued growth in the GCIS Risk Maturity rating (currently evaluated at 3.6 out of 5 based on National Treasury assessment tools and industry best practices).

On the whole, the GCIS system of governance, risk management and internal control shows marked yet steady improvement – a testament to the collaboration work done by all key actors in the accountability ecosystem.

### Evaluation of Annual Financial Statements

The AC evaluated the Annual Financial Statements (AFS) and supporting disclosure notes for the year ended 31 March 2026, including management's explanations for technical variances. Following complete management adjustments prior to audit finalisation, the AC confirms that the final AFS are free of material misstatements and fairly present the financial position of the department.

### Auditor-General's Report

The AGSA attends AC meetings as an ex-officio member by standing invitation. The AC confirms that the AGSA executed its audit duties with complete independence and objectivity.

The AC formally concurred with and accepted the final audit opinion issued by the AGSA. The AC is pleased to report that GCIS has successfully retained its Clean Audit status (an unqualified audit opinion with no material findings on performance information or compliance with laws and regulations) for the 2025/26 financial year.

### Conclusion

The AC expresses its appreciation to the Minister, Deputy Minister, Acting Director-General / Accounting Officer, Executive Management and GCIS staff for their dedication to maintaining high standards of governance and financial integrity. The IAF continues to play an effective role as the last line of internal defence through implementation of its Audit Plan and coordination of the combined assurance activities.

Additionally, the AC wishes to express its appreciation of the work of AGSA and the PC on Communications and Digital Technologie whose unfettered feedback and wise counsel continue to shape the GCIS into a

model Public Sector communication institution that our citizens can look towards as a credible source of government information.

**Lerato Rahlapane CA(SA)**
**Chairperson of the Audit Committee**
**GCIS**
**31 July 2026**



# 14. B-BBEE COMPLIANCE PERFORMANCE INFORMATION

The following table has been completed in accordance with the compliance to the requirements of the B-BBEE Act of 2013 and as determined by the Department of Trade, Industry and Competition.

| **Has the department applied any relevant Code of Good Practice (B-BBEE Certificate Levels 1 – 8) with regards to the following:** | | |
|---|---|---|
| **Criteria** | **Response Yes / No** | **Discussion (include a discussion on your response and indicate what measures have been taken to comply)** |
| Determining qualification criteria for the issuing of licences, concessions or other authorisations in respect of economic activity in terms of any law? | No | GCIS does not issue licences or concessions |
| Developing and implementing a Preferential Procurement Policy? | Yes | GCIS implements PPPFA of 2000 and Preferential Procurement Regulations, 2022 |
| Determining qualification criteria for the sale of State-Owned Entities (SOEs)? | No | No SOEs under the control of GCIS were sold |
| Developing criteria for entering into partnerships with the private sector? | Yes | Specifications and Terms of Reference (TORs) for Request for Quotations (RFQs) and Request for Bids (RFBs), together with General Conditions of Contract (GCC) and Service Level Agreements (SLAs) outline the contracting criteria |
| Determining criteria for the awarding of incentives, grants and investment schemes in support of B-BBEE? | No | GCIS does not offer incentives, grants and investment schemes |

# Clean AGSA audit outcome, sustained for three years

Unqualified without findings — the overall outcome remained unchanged.

- FINANCIAL STATEMENTS
  **Unqualified**
- PERFORMANCE INFORMATION
  **No material findings**
- COMPLIANCE AND INTERNAL CONTROL
  **No material findings**





# PART D:
# HUMAN RESOURCE MANAGEMENT

# 1. INTRODUCTION

The Chief Directorate: Human Capital and Corporate Support plays a critical role in developing and maintaining a team of capable and ethical professionals, while ensuring that all practices align with the principles and requirements of the Constitution of the Republic of South Africa of 1996; the Public Service Act of 1994, as amended; the Public Service Regulations of 2016; the Labour Relations Act of 1995 (Act 66 of 1995), as amended; the Basic Conditions of Employment Act of 1997 (Act 75 of 1997); the Skills Development Act of 1998 (Act 97 of 1998); the Skills Development Levies Act of 1999 (Act 9 of 1999); the Occupational Health and Safety (OHS) Act of 1993 (Act 85 of 1993); the National Skills Development Strategy; and the collective agreements signed in the Public Service Coordinating Bargaining Council (PSCBC) and General Public Service Sectoral Bargaining Council.

The Chief Directorate is committed to providing professional and tailored human resource management solutions to enhance service delivery to the department's core business, by fulfilling its role as a strategic partner, change agent, employee champion and administrative expert.

The department's ability to attract and retain the right skills and talent is a critical element in achieving its planned strategic objectives and delivering on its constitutional mandate. The Medium Term Expenditure Framework (MTEF) Human Resource Plan was developed and approved in June 2023, to align the workforce with the strategic goals of the department. The plan focuses on the following key human resource (HR) areas:

a. Enhancement of organisational capacity and culture;
b. Recruitment and retention of competent and skilled employees;
c. Creation of an equitable workforce;
d. A capacitated and developed workforce;
e. Improved mental health and wellness; and
f. Sound workforce relations and ethical conduct.

To create a desirable organisational structure that responds to the strategy, the department reviewed its organisational structure, which was approved by the Minister for Public Service and Administration on 11 September 2023. The department prioritised certain positions to allocate resources to its priority areas. Internal controls were enhanced to recruit and retain a suitably qualified, capable and skilled workforce and to maintain the vacancy rate below 10%, as prescribed by the DPSA.

The department approved a recruitment plan in the 2025/26 financial year with 41 funded vacant posts. By the end of the financial year, 30 of these posts were filled, five were anticipated to be filled on 1 April 2026, and one in May 2026, while the remaining five posts were still at various stages of the recruitment process. By 31 March 2026, the vacancy rate was at 8% for funded posts and 20% for all vacant posts on the department's approved establishment.

To contribute to the national priority of addressing inequality, the department designated a certain number of posts to be advertised to promote representation of people from designated groups. This was achieved through targeted recruitment and partnership with organisations representing persons with disabilities, youth organisations, recruitment agencies and institutions of higher learning.

The 3% national target of representation of persons with disabilities required in the Economically Active Population (EAP) was achieved. The representation of women at SMS level was achieved at 61% at the end of March 2026.

The department is responsible for providing the public with information that is timely, accurate and accessible. To fulfil this mandate, the department needs skilled personnel that will improve productivity, service delivery and ensure sustainability within a fast-growing and competitive communication environment.

To achieve this, the department invests in the training and development of its HR through the Workplace Skills Plan (WSP) that is developed and implemented annually. WSP training initiatives and priorities conform to the broader national priorities laid down in the South African training legislation, from which the capacity-building programmes are derived, and are also linked to the departmental five-year strategy and the MTEF Human Resource Plan.

To manage performance of employees, the department subscribes to the DPSA Employee Performance Management and Development System (EPMDS) Framework, 2018 and Chapter 4 of the Senior Management Service (SMS) Handbook, 2003, as amended. The main purpose of the EPMDS is to enhance performance at strategic and operational levels of the department by teams and individuals in order to achieve desired results; to identify individuals' potential, strengths and weaknesses and align their performance with departmental priorities and strategies; to identify and remedy poor performance; and to provide a framework for recognising and rewarding good performance.

Action plans were put in place to identify and implement measures to mitigate risks and challenges in human capital management.

# 2. OVERVIEW OF HUMAN RESOURCES

The number of posts on the establishment as at 31 March 2026 was 500, with 436 posts funded. Out of 436 funded posts, 399 were filled. The department spent 99.96% (R311 million) of the final CoE budget allocation out of the R311 million.

The department experienced CoE budget constraints resulting in the non-recruitment of interns during the financial year. However, the department signed Memoranda of Agreement (MOAs) with TVET colleges, PSETA, MICSETA and other employer organisations to collaborate on the placement and funding of the internship, WIP programmes and capacity-building programmes. Through these collaborations, 74 interns and learners were placed during the financial year. The vacancy rate for funded posts was 8% as at 31 March 2026 and 20% against the approved establishment (including unfunded posts). The department made progress in retaining talented employees despite persistent CoE budget constraints during the financial year. There were 10 internal appointments made during the period under review.

The turnover rate was 5% at the end of the 2025/26 financial year. 19 employees terminated their services. The majority of terminations were due to resignations, with 10 officials leaving the department for these reasons. Four officials retired, four transferred to other government departments and one employee's service was terminated due to the end of a contract.

The department prioritises the empowerment of women as reflected in the representation of women at Senior Management Service level (levels 13–14) which was maintained at 61% during the period under review. The department met the national target of 3% representation of persons with disability in the previous reporting period. As at 31 March 2026, employment equity representation within the department was as follows: African males 35%; African females 52%; coloured males 3%; coloured females 4%; Indian males 1%; Indian females 2%; white males 1% and white females 2%.

In total, 98% of senior managers signed performance agreements during the reporting period. One employee did not sign as she was on extended sick leave. 279 employees received pay progression for the 2024/25 Performance Cycle. Of the 279 employees who received pay progression rewards, 259 were from levels 1-12 and 20 were members of the Senior Management Service.

Increased awareness on management of leave ensured that all leave taken was accounted for in line with the prescripts. All employees utilised the minimum number of the allocated annual leave days, in line with the Directive on Leave of Absence in the Public Service. Nine employees exhausted their normal sick leave and utilised incapacity leave compared with 27 employees during the 2024 leave cycle.

The department dealt with one grievance during the financial year. The case was finalised. Six misconduct cases were recorded during the reporting period. Two cases were withdrawn and four cases were dealt with and finalised. One dispute case was lodged; however, the case was withdrawn from the bargaining council by the applicant.

The Workplace Skills Plan (WSP) and Human Resource Development Implementation Plan focused on scarce and critical skills in line with the digital, communication and mandatory training programmes. In total, 276 employees participated in skills programmes, in line with the Departmental Workplace Skills Plan in areas including digital media, digital streaming, podcasting, advanced public relations, writing for social media and stakeholder management.

The department further prioritised management development programmes, such as the Executive Development Programme, targeting SMS members and the Advanced Management Development Programme, targeting MMS members and assistant directors. Modules covered were: strategic planning and management; human resource management; financial management; and programme and project management. The department awarded 15 bursaries for the 2026 academic year and recorded 27 active bursaries in the financial year. Seven new entrants into the public service were enrolled on the Compulsory Induction Programme.

The GCIS contributed to addressing youth unemployment and played a key role in providing opportunities for graduates through the Youth Development Programme. The programme enables graduate interns to benefit from hands-on experience and skills in their respective fields. It also exposes them to other opportunities and career development opportunities that they would not have otherwise been exposed to. Furthermore, GCIS continues to provide opportunities for those who require work experience to obtain their qualifications through WIL. During the reporting period, the department had 15 graduate interns and 59 learners. Some of these interns and learners exited the programme during the financial year.

Interns and WIL learners are mentored by experienced officials through the mentorship programme established in the department for both young professionals and permanent employees of the department. In addition, external service providers offer training for soft skills and other skills gaps identified by their mentors through formal training. Across all its programmes, GCIS has driven the agenda of supporting and enabling a cohort of employable young people.

The holistic development of staff was further addressed through the Employee Health and Wellness (EHW) implementation plans, which were successfully implemented and focused on creating awareness of HIV and AIDS, health and wellness through internal communication platforms. As part of the Health and Wellness Preventative Programme, health screening sessions were coordinated for employees to be assessed on body mass index, waist circumference, blood pressure, cholesterol levels, blood sugar levels, voluntary HCT and neck and shoulder massages. Condoms were distributed throughout the department.

The GCIS Gender Equality and Job Access Strategic Framework Implementation Plans were successfully implemented. Departmental priorities included the empowerment of women, employees with disabilities, raising awareness on GBVF and promoting reasonable accommodation for employees with disabilities.

The Department intends to continue implementing the HR priorities in line with the approved MTEF Plan 2023–2026.

# 3. HUMAN RESOURCES OVERSIGHT STATISTICS

## 3.1 PERSONNEL - RELATED EXPENDITURE

The following tables summarise the final audited personnel-related expenditure by programme and by salary bands. In particular, they provide an indication of the following:

- amount spent on personnel
- amount spent on salaries, overtime, homeowner's allowance and medical aid.

*Table 3.1.1 Personnel expenditure by programme for the period between 1 April 2025 and 31 March 2026*

| Programme | Total expenditure (R'000) | Personnel expenditure (R'000) | Training expenditure (R'000) | Professional and special services expenditure (R'000) | Personnel expenditure as a % of total expenditure | Average personnel cost per employee (R'000) |
|---|---|---|---|---|---|---|
| Corporate Services | 210 817 | 90 978 | 650 | 0 | 43,20 | 722 |
| Content Processing and Dissemination | 456 621 | 98 265 | 1 085 | 0 | 21,50 | 812 |
| Intergovernmental Coordination and Stakeholder Management | 165 787 | 121 322 | 1 204 | 0 | 73,20 | 758 |
| **Total** | **833 225** | **310 565** | **2 940** | **0** | **37,30** | **763** |

*Table 3.1.2 Personnel costs by salary band for the period between 1 April 2025 and 31 March 2026*

| Salary band | Personnel expenditure (R'000) | % of total personnel cost | No. of employees | Average personnel cost per employee (R'000) |
|---|---|---|---|---|
| Lower skilled (levels 1-2) | 260 | 0,10 | 1 | 260 |
| Skilled (level 3-5) | 12 475 | 3,902 | 35 | 356 |
| Highly skilled production (levels 6-8) | 64 195 | 20,10 | 120 | 534 |
| Highly skilled supervision (levels 9-12) | 163 141 | 51,00 | 195 | 836 |
| Senior and top management (levels 13-16) | 68 831 | 21,50 | 48 | 1 433 |
| Contract (levels 3-5) | 274 | 0,10 | 0 | 0,00 |
| Contract (levels 6-8) | 997 | 0,30 | 2 | 498 |
| Contract (levels 9-12) | 75 | 0,00 | 1 | 75 |
| Periodical remuneration | 317 | 0,10 | 5 | 63 |
| **Total** | **310 565** | **97,10** | **407** | **763** |

*Table 3.1.3 Salaries, overtime, homeowners allowance and medical aid by programme for the period between 1 April 2025 and 31 March 2026*

| Programme | Salaries | | Overtime | | Homeowners allowance | | Medical aid | |
|---|---|---|---|---|---|---|---|---|
| | Amount (R'000 | Salaries as a % of personnel costs | Amount (R'000) | Overtime as a % of personnel costs | Amount (R'000) | HOA as a % of personnel costs | Amount (R'000) | Medical aid as a % of personnel costs |
| Corporate Services | 73 954 | 79,60 | 3 791 | 4,10 | 2191 | 2,40 | 3953 | 4,30 |
| Content Processing and Dissemination | 82 841 | 81,10 | 2 471 | 0,20 | 1847 | 1,80 | 4124 | 4,00 |
| Intergovernmental Coordination and Stakeholder Management | 99 256 | 79,60 | 415 | 0,30 | 2655 | 2,10 | 5182 | 4,20 |
| **Total** | **25 6052** | **80,10** | **6 677** | **2,10** | **6 694** | **2,10** | **13 259** | **4,10** |

*Table 3.1.4 Salaries, overtime, homeowners allowance and medical aid by salary band for the period between 1 April 2025 and 31 March 2026*

| Salary band | Salaries | | Overtime | | Homeowners allowance | | Medical aid | |
|---|---|---|---|---|---|---|---|---|
| | Amount (R'000) | Salaries as a % of personnel costs | Amount (R'000) | Overtime as a % of personnel costs | Amount (R'000) | HOA as a % of personnel costs | Amount (R'000) | Medical aid as a % of personnel costs |
| Lower skilled (levels 1-2) | 154 | 52,20 | 18 | 6,90 | 23 | 8,80 | 46 | 17,70 |
| Skilled (level 3-5) | 8 560 | 66,20 | 643 | 5,00 | 772 | 6,00 | 1 461 | 11,40 |
| Highly skilled production (levels 6-8) | 47 194 | 72,80 | 3 266 | 5,00 | 2 701 | 4,20 | 5 030 | 7,80 |
| Highly skilled supervision (levels 9-12) | 137 478 | 80,80 | 2 646 | 1,60 | 2 725 | 1,60 | 6 118 | 3,60 |
| Senior and Top management (levels 13-16) | 61 220 | 87,50 | 0 | 0,00 | 472 | 0,70 | 605 | 0,90 |
| Contract (levels 3-5) | 261 | 94,20 | 0 | 0,00 | 0 | 0,00 | 0 | 0,00 |
| Contract (levels 6-8) | 892 | 74,60 | 104 | 8,70 | 0 | 0,00 | 0 | 0,00 |
| Contract (levels 9-12) | 75 | 100,00 | 0 | 0,00 | 0 | 0,00 | 0 | 0,00 |
| Periodical Remuneration | 317 | 99,40 | 0 | 0,00 | 0 | 0,00 | 0 | 0,00 |
| **Total** | **256 052** | **80,10** | **6 677** | **2,10** | **6 694** | **2,10** | **13 259** | **4,10** |

## 3.2 EMPLOYMENT AND VACANCIES

The following tables summarise the number of posts on the staff establishment, the number of employees, the vacancy rate, and whether any staff are additional to the establishment.
This information is presented in terms of three key variables:

- programme
- salary band
- critical occupations (see definition in notes below).

Departments have identified critical occupations that need to be monitored. In terms of current regulations, it is possible to create a post on the establishment that can be occupied by more than one employee. Therefore, the vacancy rate reflects the percentage of posts that are not filled.



*Table 3.2.1 Employment and vacancies by programme as at 31 March 2026*

| Programme | Number of posts on approved establishment | Number of posts filled | Vacancy rate | Number of employees additional to the establishment |
|---|---|---|---|---|
| Corporate Services | 168 | 120 | 28,60 | 1 |
| Content Processing and Dissemination | 153 | 122 | 20,30 | 2 |
| Intergovernmental Coordination and Stakeholder Management | 179 | 157 | 12,30 | 0 |
| **Total** | **500** | **399** | **20,20** | **3** |

*Table 3.2.2 Employment and vacancies by salary band as at 31 March 2026*

| Salary band | Number of posts on approved establishment | Number of posts filled | Vacancy rate | Number of employees additional to the establishment |
|---|---|---|---|---|
| Lower skilled (1-2) | 2 | 1 | 50,00 | 0 |
| Skilled (3-5) | 47 | 35 | 25,50 | 0 |
| Highly skilled production (6-8) | 152 | 120 | 21,10 | 0 |
| Highly skilled supervision (9-12) | 240 | 195 | 18,80 | 3 |
| Senior management (13-16) | 59 | 48 | 18,60 | 0 |
| **Total** | **500** | **399** | **20,20** | **3** |

*Table 3.2.3 Employment and vacancies by critical occupations as at 31 March 2026*

| Critical occupation | Number of posts on approved establishment | Number of posts filled | Vacancy rate | Number of employees additional to the establishment |
|---|---|---|---|---|
| Administration clerks | 3 | 3 | 0 | 0 |
| Administration officer | 8 | 6 | 25 | 0 |
| Administrative related | 5 | 4 | 20 | 0 |
| Cleaners In offices, workshops, hospitals, etc. | 3 | 3 | 0 | 0 |
| Communication and information related | 161 | 147 | 9 | 0 |
| Communication coordinator | 13 | 5 | 62 | 2 |
| Communication strategist | 14 | 8 | 43 | 0 |
| Computer network and systems engineer | 1 | 0 | 100 | 0 |
| Continuous stationery printing | 1 | 0 | 100 | 0 |
| Dispatching and receiving clerk | 1 | 0 | 100 | 0 |
| Editor | 1 | 0 | 100 | 0 |
| Finance and economics related | 3 | 3 | 0 | 0 |
| Finance clerk | 5 | 5 | 0 | 0 |

| Critical occupation | Number of posts on approved establishment | Number of posts filled | Vacancy rate | Number of employees additional to the establishment |
|---|---|---|---|---|
| Financial accountant | 12 | 5 | 50 | 0 |
| Financial and related professionals | 4 | 3 | 25 | 0 |
| Food services aids and waiters | 6 | 5 | 17 | 0 |
| Food trade assistant | 1 | 0 | 100 | 0 |
| Graphic designer | 1 | 0 | 100 | 0 |
| Heads of national department | 1 | 0 | 100 | 0 |
| Human resource practitioner | 3 | 2 | 33 | 0 |
| Human resources and organisational development and related professionals | 6 | 5 | 17 | 0 |
| Human resources clerks | 7 | 5 | 29 | 0 |
| Human resources related | 4 | 3 | 25 | 0 |
| Language practitioners, interpreters and other communication | 24 | 23 | 4 | 0 |
| Legal administration officer | 1 | 0 | 100 | 0 |
| Light vehicle driver | 2 | 1 | 50 | 0 |
| Logistical support personnel | 2 | 2 | 0 | 0 |
| Managers not elsewhere classified | 1 | 1 | 0 | 0 |
| Material-recording and transport clerks | 7 | 7 | 0 | 0 |
| Messengers, porters and deliverers | 4 | 4 | 0 | 0 |
| Middle manager: administrative related | 3 | 0 | 100 | 0 |
| Middle manager: finance and economics related | 3 | 3 | 0 | 0 |
| Middle manager: information technology related | 1 | 1 | 0 | 0 |
| Middle manager: internal audit related | 3 | 2 | 33 | 0 |
| Middle manager: communication and information related | 12 | 4 | 67 | 0 |
| Office cleaner | 2 | 0 | 100 | 0 |
| Organisational development practitioner | 1 | 0 | 100 | 0 |
| Other administrative and related clerks and organisers | 19 | 18 | 5 | 0 |
| Other administrative policy and related officers | 8 | 8 | 0 | 0 |

| Critical occupation | Number of posts on approved establishment | Number of posts filled | Vacancy rate | Number of employees additional to the establishment |
|---|---|---|---|---|
| Other Information Technology personnel | 10 | 9 | 10 | 0 |
| Other middle manager | 1 | 1 | 0 | 0 |
| Other occupations | 2 | 2 | 0 | 0 |
| Personal assistant | 1 | 0 | 100 | 0 |
| Professionals not elsewhere classified | 10 | 5 | 50 | 0 |
| Registry and mailing clerk | 1 | 0 | 100 | 0 |
| Secretaries and other keyboard operating clerks | 43 | 35 | 19 | 0 |
| Security officers | 2 | 2 | 0 | 0 |
| Senior managers | 58 | 48 | 17 | 0 |
| Strategy/ monitoring and evaluation manager | 1 | 1 | 0 | 0 |
| Supply chain clerk | 4 | 0 | 100 | 0 |
| Supply chain practitioner | 2 | 2 | 0 | 0 |
| Switchboard operator | 2 | 1 | 50 | 0 |
| Systems administrator | 2 | 2 | 0 | 0 |
| Trade labourers | 3 | 3 | 0 | 0 |
| Transport clerk | 1 | 1 | 0 | 0 |
| **Total** | **500** | **399** | **20** | **3** |

**Notes**

- The CORE classification, as prescribed by the DPSA, should be used for completion of this table.
- Critical occupations are defined as occupations or sub-categories within an occupation:
  a. in which there is a scarcity of qualified and experienced persons currently or anticipated in the future, either because such skilled persons are not available or they are available but do not meet the applicable employment criteria;
  b. for which persons require advanced knowledge in a specified subject area or science or learning field and such knowledge is acquired by a prolonged course or study or specialised instruction;
  c. where the inherent nature of the occupation requires consistent exercise of discretion and is predominantly intellectual in nature; and
  d. in respect of which a department experiences a high degree of difficulty in recruiting or retaining the services of employees.

## 3.3 FILLING OF SMS POSTS

The tables in this section provide information on employment and vacancies relating to SMS by salary level. It also provides information on the advertising and filling of SMS posts, reasons for non-compliance with prescribed timeframes and disciplinary steps taken.

*Table 3.3.1 SMS post information as at 31 March 2026*

| SMS Level | Total number of funded SMS posts | Total number of SMS posts filled | % of SMS posts filled | Total number of SMS posts vacant | % of SMS posts vacant |
|---|---|---|---|---|---|
| Director-General/ Head of Department | 1 | 0 | 0 | 1 | 100 |
| Salary level 15 | 3 | 2 | 67 | 1 | 33 |
| Salary level 14 | 13 | 12 | 92 | 1 | 8 |
| Salary level 13 | 38 | 34 | 89 | 4 | 11 |
| **Total** | **55** | **48** | **87** | **7** | **13** |

*Table 3.3.2 SMS post information as at 30 September 2025*

| SMS Level | Total number of funded SMS posts | Total number of SMS posts filled | % of SMS posts filled | Total number of SMS posts vacant | % of SMS posts vacant |
|---|---|---|---|---|---|
| Director-General/ Head of Department | 1 | 0 | 0 | 1 | 100 |
| Salary level 15 | 3 | 2 | 67 | 1 | 33 |
| Salary level 14 | 13 | 10 | 77 | 3 | 23 |
| Salary level 13 | 38 | 31 | 82 | 7 | 18 |
| **Total** | **55** | **43** | **78** | **12** | **22** |

*Table 3.3.3 Advertising and filling of SMS posts for the period between 1 April 2025 and 31 March 2026*

| SMS Level | Advertising | Filling of Posts | |
|---|---|---|---|
| | Number of vacancies per level advertised in 6 months of becoming vacant | Number of vacancies per level filled in 6 months of becoming vacant | Number of vacancies per level not filled in 6 months but filled in 12 months |
| Director-General/ Head of Department | 0 | 0 | 0 |
| Salary level 15 | 0 | 0 | 0 |
| Salary level 14 | 0 | 0 | 0 |
| Salary level 13 | 2 | 0 | 2 |
| **Total** | **2** | **0** | **2** |

*Table 3.3.4 Reasons for not having complied with the filling of funded vacant SMS posts advertised within six months and filled within 12 months after becoming vacant for the period between 1 April 2025 and 31 March 2026*

| Reasons for vacancies not advertised within six months |
|---|
| CoE budget constraints |

| Reasons for vacancies not filled within twelve months |
|---|
| CoE budget constraints |

**Notes**

- In terms of the Public Service Regulations Chapter 1, Part VII C.1A.3, departments must indicate good cause for not having complied with the filling of SMS posts within the prescribed timeframes.

*Table 3.3.5 Disciplinary steps taken for not complying with the prescribed timeframes for filling SMS posts within 12 months for the period between 1 April 2025 and 31 March 2026*

| Reasons for vacancies not advertised within six months |
|---|
| SMS vacant posts were not advertised due to CoE budget constraints |

| Reasons for vacancies not filled within six months |
|---|
| CoE budget constraints |

**Notes**

- In terms of the Public Service Regulations Chapter 1, Part VII C.1A.2, departments must indicate good cause for not having complied with the filling of SMS posts within the prescribed timeframes. In the event of non-compliance with this regulation, the relevant executive authority or head of department must take appropriate disciplinary steps in terms of section 16A(1) or (2) of the Public Service Act.

## 3.4 JOB EVALUATION

Within a nationally determined framework, executing authorities may evaluate or re-evaluate any job in use their organisation. In terms of the regulations, all vacancies on salary levels nine and higher must be evaluated before they are filled. The following table summarises the number of jobs that were evaluated during the year under review. The table also provides statistics on the number of posts that were upgraded or downgraded.

*Table 3.4.1 Job evaluation by salary band for the period between 1 April 2025 and 31 March 2026*

| Salary band | Number of posts on approved establishment | Number of jobs evaluated | % of posts evaluated by salary bands | Posts upgraded | | Posts downgraded | |
|---|---|---|---|---|---|---|---|
| | | | | Number | % of posts evaluated | Number | % of posts evaluated |
| Lower skilled (levels 1–2) | 2 | 0 | 0 | 0 | 0 | 0 | 0 |
| Skilled (levels 3–5) | 48 | 1 | 2 | 0 | 0 | 0 | 0 |
| Highly skilled production (levels 6–8) | 152 | 9 | 6 | 2 | 22 | 0 | 0 |
| Highly skilled supervision (levels 9–12) | 239 | 12 | 5 | 0 | 0 | 0 | 0 |
| Senior Management Service B and A | 42 | 15 | 36 | 0 | 0 | 0 | 0 |
| Senior Management Service B and B | 13 | 3 | 23 | 0 | 0 | 0 | 0 |
| Senior Management Service B and C | 3 | 1 | 33 | 0 | 0 | 0 | 0 |
| Senior Management Service B and D | 1 | 1 | 100 | 0 | 0 | 0 | 0 |
| **Total** | **500** | **42** | **8** | **2** | **5** | **0** | **0** |

The following table provides a summary of the number of employees whose positions were upgraded due to their post being upgraded. The number of employees might differ from the number of posts upgraded since not all employees are automatically absorbed into the new posts and some of the posts upgraded could also be vacant.

*Table 3.4.2 Profile of employees whose positions were upgraded due to their posts being upgraded for the period between 1 April 2025 and 31 March 2026*

| Gender | African | Asian | Coloured | White | Total |
|---|---|---|---|---|---|
| Female | 0 | 0 | 0 | 0 | 0 |
| Male | 1 | 0 | 1 | 0 | 2 |
| **Total** | **1** | **0** | **1** | **0** | **2** |

| | |
|---|---|
| Employees with a disability | |

The following table summarises the number of cases where remuneration bands exceeded the grade determined by job evaluation. Reasons for the deviation are provided in each case.

*Table 3.4.3 Employees with salary levels higher than those determined by job evaluation for the period between 1 April 2025 and 31 March 2026*

| Occupation | Number of employees | Job evaluation level | Remuneration level | Reason for deviation |
|---|---|---|---|---|
| Senior Managers | 1 | 14 | 15 | Personal notch |
| **Total number of employees whose salaries exceeded the level determined by job evaluation** | | | | **0** |
| **Percentage of total employed** | | | | **0** |

The following table summarises the employees identified above in terms of race, gender, and disability.

*Table 3.4.4 Profile of employees whose salary levels are higher than those determined by job evaluation for the period between 1 April 2025 and 31 March 2026*

| Gender | African | Asian | Coloured | White | Total |
|---|---|---|---|---|---|
| Female | 1 | 0 | 0 | 0 | 1 |
| Male | 0 | 0 | 0 | 0 | 0 |
| **Total** | **1** | **0** | **0** | **0** | **1** |

| | | | | | |
|---|---|---|---|---|---|
| **Employees with a disability** | **0** | **0** | **0** | **0** | **0** |

**Notes**

- If there were no cases where the salary levels were higher than those determined by job evaluation, keep the heading and replace the table with the following:

| | |
|---|---|
| Total number of Employees whose salaries exceeded the grades determined by job evaluation | 1 |



## 3.5 EMPLOYMENT CHANGES

This section provides information on changes in employment over the financial year. Turnover rates provide an indication of trends in the employment profile of the department. The following tables provide a summary of turnover rates by salary band and critical occupations (see definition in notes below).

*Table 3.5.1 Annual turnover rates by salary band for the period between 1 April 2025 and 31 March 2026*

| Salary band | Number of employees at beginning of period: 1 April 2025 | Appointments and transfers into the department | Terminations and transfers out of the department | Turnover rate |
|---|---|---|---|---|
| Lower skilled (levels 1–2) | 1 | 0 | 0 | 0 |
| Skilled (levels 3–5) | 37 | 1 | 3 | 8 |
| Highly skilled production (levels 6–8) | 124 | 5 | 5 | 4 |
| Highly skilled supervision (levels 9–12) | 191 | 9 | 6 | 3 |
| Senior Management Service Bands A | 32 | 4 | 4 | 13 |
| Senior Management Service Bands B | 10 | 1 | 0 | 0 |
| Senior Management Service Bands C | 2 | 0 | 0 | 0 |
| Senior Management Service Bands D | 0 | 0 | 0 | 0 |
| Contracts | 3 | 1 | 1 | 33 |
| **Total** | **400** | **21** | **19** | **5** |

*Table 3.5.2 Annual turnover rates by critical occupation for the period between 1 April 2025 and 31 March 2026*

| Critical occupation | Number of employees at beginning of period: April 2025 | Appointments and transfers into the department | Terminations and transfers out of the department | Turnover rate |
|---|---|---|---|---|
| Administration clerks | 5 | 2 | 3 | 60 |
| Administration officer | 5 | 1 | 0 | 0 |
| Administrative related | 4 | 0 | 0 | 0 |
| Cleaners In offices, workshops, hospitals, etc | 3 | 0 | 0 | 0 |
| Communication and information related | 152 | 6 | 6 | 4 |
| Communication coordinator | 5 | 4 | 0 | 0 |
| Communication strategist | 8 | 0 | 0 | 0 |
| Computer network and systems engineer | 0 | 0 | 0 | 0 |

| Critical occupation | Number of employees at beginning of period: April 2025 | Appointments and transfers into the department | Terminations and transfers out of the department | Turnover rate |
|---|---|---|---|---|
| Continuous stationery printing | 0 | 0 | 0 | 0 |
| Dispatching and receiving clerk | 0 | 0 | 0 | 0 |
| Editor | 0 | 0 | 0 | 0 |
| Finance and economics related | 3 | 0 | 0 | 0 |
| Finance clerk | 5 | 0 | 0 | 0 |
| Financial accountant | 5 | 0 | 0 | 0 |
| Financial and related professionals | 3 | 0 | 0 | 0 |
| Food services aids and waiters | 5 | 0 | 0 | 0 |
| Food trade assistant | 0 | 0 | 0 | 0 |
| Graphic designer | 0 | 0 | 0 | 0 |
| Heads of National Department | 0 | 0 | 0 | 0 |
| Human resource practitioner | 2 | 0 | 1 | 50 |
| Human resources and organisational development and related professions | 5 | 0 | 1 | 20 |
| Human resources clerks | 5 | 0 | 0 | 0 |
| Human resources related | 3 | 0 | 1 | 33 |
| Language practitioners, interpreters and other Communication | 23 | 0 | 0 | 0 |
| Legal administration officer | 0 | 0 | 0 | 0 |
| Light vehicle driver | 1 | 0 | 0 | 0 |
| Logistical support personnel | 2 | 0 | 0 | 0 |
| Managers not elsewhere classified | 1 | 0 | 0 | 0 |
| Material-recording and transport clerks | 7 | 0 | 0 | 0 |
| Messengers, porters and Deliverers | 4 | 0 | 0 | 0 |
| Middle manager: administrative related | 0 | 0 | 0 | 0 |
| Middle manager: finance and economics related | 3 | 0 | 0 | 0 |

| Critical occupation | Number of employees at beginning of period: April 2025 | Appointments and transfers into the department | Terminations and transfers out of the department | Turnover rate |
|---|---|---|---|---|
| Middle manager: information technology related | 1 | 0 | 0 | 0 |
| Middle manager: internal audit related | 2 | 0 | 0 | 0 |
| Middle manager: communication and information related | 4 | 0 | 0 | 0 |
| Office cleaner | 0 | 0 | 0 | 0 |
| Organisational development practitioner | 0 | 0 | 0 | 0 |
| Other administration & related clerks and organisers | 18 | 0 | 2 | 11 |
| Other administrative policy and related officers | 8 | 0 | 0 | 0 |
| Other information technology personnel | 9 | 1 | 1 | 11 |
| Other middle manager | 1 | 0 | 0 | 0 |
| Other occupations | 2 | 0 | 0 | 0 |
| Personal assistant | 0 | 0 | 0 | 0 |
| Professionals not elsewhere classified | 5 | 0 | 0 | 0 |
| Registry and mailing clerk | 0 | 0 | 0 | 0 |
| Secretaries and other keyboard operating clerks | 35 | 0 | 0 | 0 |
| Security officers | 2 | 0 | 0 | 0 |
| Senior Managers | 44 | 5 | 4 | 9 |
| Strategy/ monitoring and evaluation manager | 1 | 0 | 0 | 0 |
| Supply chain clerk | 0 | 1 | 0 | 0 |
| Supply chain practitioner | 2 | 1 | 0 | 0 |
| Switchboard operator | 1 | 0 | 0 | 0 |
| Systems administrator | 2 | 0 | 0 | 0 |
| Trade labourers | 3 | 0 | 0 | 0 |
| Transport clerk | 1 | 0 | 0 | 0 |
| **Total** | **400** | **21** | **19** | **5** |

**Notes**

- The CORE classification, as prescribed by the DPSA, should be used for completion of this table.
- Critical occupations are defined as occupations or sub-categories within an occupation:
  a. in which there is a scarcity of qualified and experienced persons currently or anticipated in the future, either because such skilled persons are not available or they are available but do not meet the applicable employment criteria;
  b. for which persons require advanced knowledge in a specified subject area or science or learning field and such knowledge is acquired by a prolonged course or study and/or specialised instruction;
  c. where the inherent nature of the occupation requires consistent exercise of discretion and is predominantly intellectual in nature; and
  d. in respect of which a department experiences a high degree of difficulty in recruiting or retaining the services of employees.

The table below identifies the major reasons why staff left the department.

*Table 3.5.3 Reasons why staff left the department for the period between 1 April 2025 and 31 March 2026*

| Termination Type | Number | % of Total Resignations |
|---|---|---|
| Death | 0 | 0 |
| Resignation | 10 | 53 |
| Expiry of contract | 1 | 5 |
| Dismissal – operational changes | 0 | 0 |
| Dismissal – misconduct | 0 | 0 |
| Dismissal – inefficiency | 0 | 0 |
| Discharged due to ill-health | 0 | 0 |
| Retirement | 4 | 21 |
| Transfer to other public service departments | 4 | 21 |
| Other | 0 | 0 |
| **Total** | **19** | **5** |
| **Total number of employees who left as a % of total employment** | | **5** |

*Table 3.5.4 Promotions by critical occupation for the period between 1 April 2025 and 31 March 2026*

| Occupation | Employees 1 April 2025 | Promotions to another salary level | Salary level promotions as a % of employees by occupation | Progressions to another notch within a salary level | Notch progression as a % of employees by occupation |
|---|---|---|---|---|---|
| Administration clerks | 5 | 0 | 0 | 5 | 100 |
| Administration officer | 5 | 1 | 20 | 5 | 100 |
| Administrative related | 4 | 0 | 0 | 4 | 100 |
| Cleaners In offices, workshops, hospitals, etc. | 3 | 0 | 0 | 3 | 100 |
| Communication and information related | 152 | 4 | 4 | 136 | 89 |
| Communication coordinator | 5 | 1 | 20 | 1 | 20 |
| Communication strategist | 8 | 1 | 13 | 1 | 13 |
| Computer network and systems engineer | 0 | 0 | 0 | 0 | 0 |
| Continuous stationery printing | 0 | 0 | 0 | 0 | 0 |
| Dispatching and receiving clerk | 0 | 0 | 0 | 0 | 0 |
| Editor | 0 | 0 | 0 | 0 | 0 |
| Finance And Economics Related | 3 | 0 | 0 | 2 | 67 |
| Finance Clerk | 5 | 0 | 0 | 4 | 80 |
| Financial accountant | 5 | 0 | 0 | 3 | 60 |
| Financial and related professionals | 3 | 0 | 0 | 1 | 33 |
| Food services aids and waiters | 5 | 0 | 0 | 0 | 0 |
| Food trade assistant | 0 | 0 | 0 | 0 | 0 |
| Graphic designer | 0 | 0 | 0 | 0 | 0 |
| Heads of national department | 0 | 0 | 0 | 0 | 0 |
| Human resource practitioner | 2 | 0 | 0 | 0 | 0 |
| Human resources and Organisational Development and related professionals | 5 | 0 | 0 | 0 | 0 |
| Human resources clerks | 5 | 0 | 0 | 0 | 0 |
| Human resources related | 3 | 2 | 66 | 1 | 33 |

| Occupation | Employees 1 April 2025 | Promotions to another salary level | Salary level promotions as a % of employees by occupation | Progressions to another notch within a salary level | Notch progression as a % of employees by occupation |
|---|---|---|---|---|---|
| Language practitioners, interpreters and other communication | 23 | 0 | 0 | 20 | 87 |
| Legal administration officer | 0 | 0 | 0 | 0 | 0 |
| Light vehicle driver | 1 | 0 | 0 | 1 | 100 |
| Logistical support personnel | 2 | 0 | 0 | 2 | 100 |
| Managers not elsewhere classified | 1 | 0 | 0 | 0 | 0 |
| Material-recording and transport clerks | 7 | 0 | 0 | 5 | 71 |
| Messengers, porters and deliverers | 4 | 0 | 0 | 0 | 0 |
| Middle manager: administrative related | 0 | 0 | 0 | 0 | 0 |
| Middle manager: finance and economics related | 3 | 0 | 0 | 3 | 100 |
| Middle manager: information technology related | 1 | 0 | 0 | 0 | 0 |
| Middle manager: internal audit related | 2 | 0 | 0 | 0 | 0 |
| Middle manager: communication and information related | 4 | 0 | 0 | 0 | 0 |
| Office cleaner | 0 | 0 | 0 | 0 | 0 |
| Organisational development practitioner | 0 | 0 | 0 | 0 | 0 |
| Other administrative and related clerks and organisers | 18 | 0 | 0 | 15 | 83 |
| Other administrative policy and related officers | 8 | 0 | 0 | 6 | 75 |
| Other information technology personnel | 9 | 0 | 0 | 5 | 56 |
| Other middle managers | 1 | 0 | 0 | 0 | 0 |
| Other occupations | 2 | 0 | 0 | 0 | 0 |
| Personal assistant | 0 | 0 | 0 | 0 | 0 |
| Professionals not elsewhere classified | 5 | 0 | 0 | 3 | 60 |
| Registry and mailing clerk | 0 | 0 | 0 | 0 | 0 |
| Secretaries and other keyboard operating clerks | 35 | 0 | 0 | 30 | 86 |
| Security officers | 2 | 0 | 0 | 2 | 100 |

| Occupation | Employees 1 April 2025 | Promotions to another salary level | Salary level promotions as a % of employees by occupation | Progressions to another notch within a salary level | Notch progression as a % of employees by occupation |
|---|---|---|---|---|---|
| Senior managers | 44 | 1 | 7 | 21 | 89 |
| Strategy/ monitoring and evaluation manager | 1 | 0 | 0 | 1 | 100 |
| Supply chain clerk | 0 | 0 | 0 | 0 | 0 |
| Supply chain practitioner | 2 | 1 | 50 | 2 | 100 |
| Switchboard operator | 1 | 0 | 0 | 1 | 100 |
| Systems administrator | 2 | 0 | 0 | 2 | 100 |
| Trade labourers | 3 | 0 | 0 | 2 | 67 |
| Transport clerk | 1 | 0 | 0 | 1 | 100 |
| **TOTAL** | **400** | **10** | **3** | **288** | **72** |

*Table 3.5.5 Promotions by salary band for the period between 1 April 2025 and 31 March 2026*

| Salary Band | Employees 1 April 2025 | Promotions to another salary level | Salary bands promotions as a % of employees by salary level | Progressions to another notch within a salary level | Notch progression as a % of employees by salary bands |
|---|---|---|---|---|---|
| Lower skilled (levels 1-2) | 1 | 0 | 0 | 1 | 100 |
| Skilled (levels3-5) | 37 | 0 | 0 | 29 | 78 |
| Highly skilled production (levels 6-8) | 124 | 2 | 2 | 87 | 70 |
| Highly skilled supervision (levels 9-12) | 191 | 7 | 4 | 150 | 78 |
| Senior Management (levels 13-16) | 44 | 1 | 2 | 21 | 48 |
| Contract | 3 | | 0 | 0 | 0 |
| **Total** | **400** | **10** | **3** | **288** | **72** |

## 3.6 EMPLOYMENT EQUITY

*Table 3.6.1 Total number of employees (including employees with disabilities) in each of the following occupational categories as at 31 March 2026*

| Occupational category | Male | | | | Female | | | | Total |
|---|---|---|---|---|---|---|---|---|---|
| | African | Coloured | Indian | White | African | Coloured | Indian | White | |
| Legislators, senior officials and managers | 41 | 4 | 3 | 4 | 60 | 5 | 3 | 6 | 120 |
| Professionals | 68 | 5 | 0 | 1 | 73 | 4 | 3 | 1 | 154 |
| Technicians and associate professionals | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 |
| Clerks | 19 | 0 | 1 | 0 | 44 | 1 | 1 | 0 | 66 |
| Craft and related trades workers | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 |
| Plant and machine operators and assemblers | 9 | 2 | 0 | 0 | 19 | 2 | 0 | 1 | 33 |
| Elementary occupations | 4 | 0 | 0 | 0 | 12 | 3 | 0 | 0 | 19 |
| **Total** | **144** | **11** | **4** | **5** | **208** | **15** | **7** | **8** | **402** |
| **Employees with disabilities** | **6** | **1** | **0** | **1** | **3** | **3** | **0** | **0** | **11** |

*Table 3.6.2 Total number of employees (including employees with disabilities) in each of the following occupational bands as at 31 March 2026*

| Occupational band | Male | | | | Female | | | | Total |
|---|---|---|---|---|---|---|---|---|---|
| | African | Coloured | Indian | White | African | Coloured | Indian | White | |
| Top management | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 2 |
| Senior management | 15 | 0 | 1 | 2 | 21 | 3 | 3 | 1 | 46 |
| Professionally qualified and experienced specialists and mid-management | 73 | 8 | 2 | 2 | 97 | 5 | 3 | 5 | 195 |
| Skilled, technical and academically qualified workers, junior management, supervisors, foreman and superintendents | 41 | 3 | 1 | 0 | 68 | 4 | 1 | 2 | 120 |
| Semi-skilled and discretionary decision-making | 13 | 0 | 0 | 0 | 20 | 2 | 0 | 0 | 35 |
| Unskilled and defined decision making | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 1 |
| Contract | 2 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 3 |
| **TOTAL** | **144** | **11** | **4** | **5** | **208** | **15** | **7** | **8** | **402** |

*Table 3.6.3 Recruitment for the period from 1 April 2025 to 31 March 2026*

| Occupational band | Male | | | | Female | | | | Total |
|---|---|---|---|---|---|---|---|---|---|
| | African | Coloured | Indian | White | African | Coloured | Indian | White | |
| Top management | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Senior management | 2 | 0 | 0 | 0 | 3 | 0 | 0 | 0 | 5 |
| Professionally qualified and experienced specialists and mid-management | 5 | 1 | 0 | 0 | 4 | 0 | 0 | 0 | 10 |
| Skilled, technical and academically qualified workers, junior management, supervisors, foreman and superintendents | 0 | 1 | 1 | 0 | 2 | 1 | 0 | 0 | 5 |
| Semi-skilled and discretionary decision-making | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 1 |
| Unskilled and defined decision making | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| **Total** | **7** | **2** | **1** | **0** | **10** | **1** | **0** | **0** | **21** |
| **Employees with disabilities** | **0** | **0** | **0** | **0** | **1** | **0** | **0** | **0** | **1** |

*Table 3.6.4 Promotions for the period from 1 April 2025 to 31 March 2026*

| Occupational band | Male | | | | Female | | | | Total |
|---|---|---|---|---|---|---|---|---|---|
| | African | Coloured | Indian | White | African | Coloured | Indian | White | |
| Top management | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Senior management | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 |
| Professionally qualified and experienced specialists and mid-management | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 2 |
| Skilled, technical and academically qualified workers, junior management, supervisors, foreman and superintendents | 2 | 0 | 0 | 0 | 3 | 0 | 0 | 0 | 5 |
| Semi-skilled and discretionary decision-making | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 2 |
| Unskilled and defined decision making | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| **Total** | **4** | **1** | **0** | **0** | **5** | **0** | **0** | **0** | **10** |
| **Employees with disabilities** | **0** | **0** | **0** | **0** | **1** | **0** | **0** | **0** | **1** |

*Table 3.6.5 Terminations for the period from 1 April 2025 to 31 March 2026*

| Occupational band | Male | | | | Female | | | | Total |
|---|---|---|---|---|---|---|---|---|---|
| | African | Coloured | Indian | White | African | Coloured | Indian | White | |
| Top management | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Senior management | 3 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 4 |
| Professionally qualified and experienced specialists and mid-management | 2 | 0 | 0 | 0 | 4 | 0 | 0 | 0 | 6 |
| Skilled technical and academically qualified workers, junior management, supervisors, foreman and superintendents | 0 | 1 | 0 | 0 | 4 | 0 | 0 | 0 | 5 |
| Semi-skilled and discretionary decision-making | 2 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 3 |
| Unskilled and defined decision-making | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Contract | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 1 |
| **Total** | **7** | **1** | **0** | **0** | **11** | **0** | **0** | **0** | **19** |
| **Employees with Disabilities** | **1** | **0** | **0** | **0** | **0** | **0** | **0** | **0** | **1** |

*Table 3.6.6 Disciplinary action for the period from 1 April 2025 to 31 March 2026*

| Disciplinary action | Male | | | | Female | | | | Total |
|---|---|---|---|---|---|---|---|---|---|
| | African | Coloured | Indian | White | African | Coloured | Indian | White | |
| Misconduct cases | 3 | 0 | 0 | 0 | 3 | 0 | 0 | 0 | 6 |

*Table 3.6.7 Skills development for the period from 1 April 2025 to 31 March 2026*

| Occupational category | Male | | | | Female | | | | Total |
|---|---|---|---|---|---|---|---|---|---|
| | African | Coloured | Indian | White | African | Coloured | Indian | White | |
| Legislators, senior officials and managers | 19 | 1 | 1 | 0 | 24 | 0 | 1 | 0 | 46 |
| Professionals | 55 | 2 | 1 | 0 | 65 | 5 | 1 | 1 | 130 |
| Technicians and associate professionals | 13 | 0 | 0 | 0 | 19 | 0 | 0 | 0 | 32 |
| Clerks | 25 | 0 | 0 | 0 | 33 | 2 | 0 | 0 | 60 |
| Service and sales workers | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Skilled agriculture and fishery workers | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Craft and related trades workers | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Plant and machine operators and assemblers | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Elementary occupations | 2 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 4 |
| **Total** | **114** | **3** | **2** | **0** | **143** | **7** | **2** | **1** | **272** |
| **Employees with disabilities** | **0** | **0** | **0** | **0** | **0** | **0** | **0** | **0** | **0** |

## 3.7 SIGNING OF PERFORMANCE AGREEMENTS BY SMS MEMBERS

All members of the SMS must conclude and sign performance agreements within specific timeframes. Information regarding the signing of performance agreements by SMS members, the reasons for not complying within the prescribed timeframes and disciplinary steps taken are presented here.

*Table 3.7.1 Signing of performance agreements by SMS members as at 31 May 2025*

| SMS Level | Total number of funded SMS posts | Total number of SMS members | Total number of signed performance agreements | Signed performance agreements as % of total number of SMS members |
|---|---|---|---|---|
| Director-General/ Head of Department | 0 | 0 | 0 | 0 |
| Salary level 16 | 0 | 0 | 0 | 0 |
| Salary level 15 | 2 | 2 | 2 | 100% |
| Salary level 14 | 10 | 10 | 10 | 100% |
| Salary level 13 | 33 | 33 | 33 | 100% |
| **Total** | **45** | **45** | **45** | **100%** |

**Notes**

- In the event of a national or provincial election occurring within the first three months of a financial year, all members of the SMS must conclude and sign their performance agreements for that financial year within three months following the month in which the elections took place. For example, if elections took place in April, the reporting date in the heading of the table above should change to 31 July.

*Table 3.7.2 Reasons for not having concluded performance agreements for all SMS members as at 31 March 2026*

| Reasons |
|---|
| N/A |

**Notes**

- The reporting date in the heading of this table should be aligned with that of Table 3.7.1.

*Table 3.7.3 Disciplinary steps taken against SMS members for not having concluded performance agreements as at 31 March 2026*

| Reasons |
|---|
| N/A |

**Notes**

- The reporting date in the heading of this table should be aligned with that of Table 3.7.1.

## 3.8 PERFORMANCE REWARDS

To encourage good performance, the department granted the following performance rewards during the year under review. The information is presented in terms of race, gender, disability, salary bands and critical occupations (see definition in the notes below).

*Table 3.8.1 Performance Rewards by race, gender and disability for the period from 1 April 2025 to 31 March 2026*

| Race and gender | Male | | | Female | |
|---|---|---|---|---|---|
| | Number of beneficiaries | Number of employees | % of total within group | Cost (R'000) | Average cost per employee |
| African | 0 | 352 | 0 | 0 | 0 |
| Male | 0 | 144 | 0 | 0 | 0 |
| Female | 0 | 208 | 0 | 0 | 0 |
| Coloured | 0 | 26 | 0 | 0 | 0 |
| Male | 0 | 11 | 0 | 0 | 0 |
| Female | 0 | 15 | 0 | 0 | 0 |
| Indian | 0 | 11 | 0 | 0 | 0 |
| Male | 0 | 4 | 0 | 0 | 0 |
| Female | 0 | 7 | 0 | 0 | 0 |
| White | 0 | 13 | 0 | 0 | 0 |
| Male | 0 | 5 | 0 | 0 | 0 |
| Female | 0 | 8 | 0 | 0 | 0 |
| **Total** | **0** | **402** | **0** | **0** | **0** |

*Table 3.8.2 Performance rewards by salary band for personnel below Senior Management Service for the period from 1 April 2025 to 31 March 2026*

| Salary band | Beneficiary profile | | | Cost | | Total cost as a % of the total personnel expenditure |
|---|---|---|---|---|---|---|
| | Number of beneficiaries | Number of employees | % of total within salary bands | Total Cost (R'000) | Average cost per employee | |
| Lower skilled (levels 1–2) | 0 | 1 | 0 | 0 | 0 | 0 |
| Skilled (levels 3–5) | 0 | 35 | 0 | 0 | 0 | 0 |
| Highly skilled production (levels 6–8) | 0 | 120 | 0 | 0 | 0 | 0 |
| Highly skilled supervision (levels 9–12) | 0 | 195 | 0 | 0 | 0 | 0 |
| Contract | 0 | 3 | 0 | 0 | 0 | 0 |
| **Total** | **0** | **354** | **0** | **0** | **0** | **0** |

*Table 3.8.3 Performance rewards by critical occupation for the period from 1 April 2025 to 31 March 2026*

| Critical occupation | Beneficiary profile | | | Cost | |
|---|---|---|---|---|---|
| | Number of beneficiaries | Number of employees | % of total within salary bands | Total Cost (R'000) | Average cost per employee |
| Administration clerks | 0 | 3 | 0 | 0 | 0 |
| Administration officer | 0 | 6 | 0 | 0 | 0 |
| Administrative related | 0 | 4 | 0 | 0 | 0 |
| Cleaners In offices, workshops, hospitals, etc. | 0 | 3 | 0 | 0 | 0 |
| Communication and information related | 0 | 147 | 0 | 0 | 0 |
| Communication coordinator | 0 | 5 | 0 | 0 | 0 |
| Communication strategist | 0 | 8 | 0 | 0 | 0 |
| Computer network and systems engineer | 0 | 0 | 0 | 0 | 0 |
| Continuous stationery printing | 0 | 0 | 0 | 0 | 0 |
| Dispatching and receiving clerk | 0 | 0 | 0 | 0 | 0 |
| Editor | 0 | 0 | 0 | 0 | 0 |
| Finance and economics related | 0 | 3 | 0 | 0 | 0 |
| Finance clerk | 0 | 5 | 0 | 0 | 0 |
| Financial and related professionals | 0 | 3 | 0 | 0 | 0 |
| Food services aids and waiters | 0 | 5 | 0 | 0 | 0 |

| Critical occupation | Beneficiary profile | | | Cost | |
|---|---|---|---|---|---|
| | Number of beneficiaries | Number of employees | % of total within salary bands | Total Cost (R'000) | Average cost per employee |
| Food trade assistant | 0 | 0 | 0 | 0 | 0 |
| Graphic designer | 0 | 0 | 0 | 0 | 0 |
| Heads of national department | 0 | 0 | 0 | 0 | 0 |
| Human resource Practitioner | 0 | 2 | 0 | 0 | 0 |
| Human resources and organisational development and related professionals | 0 | 5 | 0 | 0 | 0 |
| Human resources clerks | 0 | 5 | 0 | 0 | 0 |
| Human resources related | 0 | 3 | 0 | 0 | 0 |
| Language practitioners, interpreters and other Communication | 0 | 23 | 0 | 0 | 0 |
| Legal administration officer | 0 | 0 | 0 | 0 | 0 |
| Light vehicle driver | 0 | 1 | 0 | 0 | 0 |
| Logistical support personnel | 0 | 2 | 0 | 0 | 0 |
| Managers not elsewhere classified | 0 | 1 | 0 | 0 | 0 |
| Material-recording and transport clerks | 0 | 7 | 0 | 0 | 0 |
| Messengers, porters and deliverers | 0 | 4 | 0 | 0 | 0 |
| Middle manager: administrative related | 0 | 0 | 0 | 0 | 0 |
| Middle manager: finance and economics related | 0 | 3 | 0 | 0 | 0 |
| Middle manager: information technology related | 0 | 1 | 0 | 0 | 0 |
| Middle manager: internal audit related | 0 | 2 | 0 | 0 | 0 |
| Middle manager: communication and information related | 0 | 4 | 0 | 0 | 0 |
| Office cleaner | 0 | 0 | 0 | 0 | 0 |
| Organisational development practitioner | 0 | 0 | 0 | 0 | 0 |
| Other Administrative Policy and Related Officers | 0 | 8 | 0 | 0 | 0 |
| Other information technology personnel | 0 | 9 | 0 | 0 | 0 |
| Other middle managers | 0 | 1 | 0 | 0 | 0 |

| Critical occupation | Beneficiary profile | | | Cost | |
|---|---|---|---|---|---|
| | Number of beneficiaries | Number of employees | % of total within salary bands | Total Cost (R'000) | Average cost per employee |
| Other occupations | 0 | 2 | 0 | 0 | 0 |
| Personal assistant | 0 | 0 | 0 | 0 | 0 |
| Professionals not elsewhere classified | 0 | 5 | 0 | 0 | 0 |
| Registry and mailing clerk | 0 | 0 | 0 | 0 | 0 |
| Secretaries and other keyboard operating clerks | 0 | 35 | 0 | 0 | 0 |
| Security officers | 0 | 2 | 0 | 0 | 0 |
| Senior managers | 0 | 48 | 0 | | 0 |
| Strategy/ monitoring and evaluation manager | 0 | 1 | 0 | 0 | 0 |
| Supply chain clerk | 0 | 0 | 0 | 0 | 0 |
| Supply chain practitioner | 0 | 2 | 0 | 0 | 0 |
| Switchboard operator | 0 | 1 | 0 | 0 | 0 |
| Systems administrator | 0 | 2 | 0 | 0 | 0 |
| Trade labourers | 0 | 3 | 0 | 0 | 0 |
| Transport clerk | 0 | 1 | 0 | 0 | 0 |
| Contract | 0 | 3 | 0 | 0 | 0 |
| **Total** | **0** | **402** | **0** | **0** | **0** |

**Notes**

- The CORE classification, as prescribed by the DPSA, should be used for completion of this table.
- Critical occupations are defined as occupations or sub-categories within an occupation:
  a. in which there is a scarcity of qualified and experienced persons currently or anticipated in the future, either because such skilled persons are not available or they are available but do not meet the applicable employment criteria;
  b. for which persons require advanced knowledge in a specified subject area or science or learning field and such knowledge is acquired by a prolonged course or study and/or specialised instruction;
  c. where the inherent nature of the occupation requires consistent exercise of discretion and is predominantly intellectual in nature; and
  d. in respect of which a department experiences a high degree of difficulty in recruiting or retaining the services of employees.

*Table 3.8.4 Performance-related rewards (cash bonus), by salary band for Senior Management Service for the period from 1 April 2025 to 31 March 2026*

| Salary band | Beneficiary profile | | | Cost | | Total cost as a % of the total personnel expenditure |
|---|---|---|---|---|---|---|
| | Number of beneficiaries | Number of employees | % of total within salary bands | Total Cost (R'000) | Average cost per employee | |
| Band A | 0 | 34 | 0 | 0 | 0 | 0 |
| Band B | 0 | 12 | 0 | 0 | 0 | 0 |
| Band C | 0 | 2 | 0 | 0 | 0 | 0 |
| Band D | 0 | 0 | 0 | 0 | 0 | 0 |
| **Total** | **0** | **48** | **0** | **0** | **0** | **0** |

## 3.9 FOREIGN WORKERS

The tables below summarise the employment of foreign nationals in the department in terms of salary band and major occupation.

*Table 3.9.1 Foreign workers by salary band for the period between 1 April 2025 and 31 March 2026*

| Salary band | 1 April 2025 | | 31 March 2026 | | Change | |
|---|---|---|---|---|---|---|
| | Number | % of total | Number | % of total | Number | % Change |
| Lower skilled | 0 | 0 | 0 | 0 | 0 | 0 |
| Highly skilled production (levels 6–8) | 0 | 0 | 0 | 0 | 0 | 0 |
| Highly skilled supervision (levels 9–12) | 1 | 0,5 | 1 | 0,5 | 0 | 0 |
| Senior management (levels 13–16) | 1 | 2 | 1 | 2 | 0 | 0 |
| **Total** | **2** | **0,5** | **2** | **0,5** | **0** | **0** |

*Table 3.9.2 Foreign workers by major occupation for the period between 1 April 2025 and 31 March 2026*

| Major occupation | 1 April 2025 | | 31 March 2026 | | Change | |
|---|---|---|---|---|---|---|
| | Number | % of total | Number | % of total | Number | % Change |
| Highly skilled supervision (levels 9–12) | 1 | 0,5 | 1 | 0,5 | 0 | 0 |
| Senior management (levels 13–16) | 1 | 2 | 1 | 2 | 0 | 0 |

## 3.10 LEAVE UTILISATION

The Public Service Commission identified the need for careful monitoring of sick leave within the public service. The following tables provide an indication of the use of sick leave and disability leave. In both cases, the estimated cost of the leave is also provided.

*Table 3.10.1 Sick leave for the period from 1 January 2025 to 31 December 2025*

| Salary band | Total days | % Days with medical certification | Number of employees using sick leave | % of total employees using sick leave | Average days per employee | Estimated cost (R'000) |
|---|---|---|---|---|---|---|
| Lower skilled (levels 1–2) | 13 | 100 | 1 | 0,30 | 13 | 10 |
| Skilled (levels 3–5) | 334 | 90,40 | 34 | 10,10 | 10 | 353 |
| Highly skilled production (levels 6–8) | 999,50 | 78 | 115 | 34,10 | 9 | 1 784 |
| Highly skilled supervision (levels 9–12) | 1 450 | 86,40 | 153 | 45,50 | 9 | 4 646 |
| Top and Senior management (levels 13–16) | 308 | 82,80 | 33 | 9,80 | 9 | 1 727 |
| Contract | 7 | 42,90 | 1 | 0,30 | 7 | 8 |
| **Total** | **3 111** | **83,80** | **337** | **100** | **9** | **8 528** |

*Table 3.10.2 Disability leave (temporary and permanent) for the period from 1 January 2025 to 31 December 2025*

| Salary band | Total days | % Days with medical certification | Number of employees using sick leave | % of total employees using sick leave | Average days per employee | Estimated cost (R'000) |
|---|---|---|---|---|---|---|
| Lower skilled (levels 1–2) | 0 | 0 | 0 | 0 | 0 | 0 |
| Skilled (levels 3–5) | 194 | 100 | 2 | 22,20 | 97 | 197 |
| Highly skilled production (levels 6–8) | 121 | 100 | 1 | 11,10 | 121 | 182 |
| Highly skilled supervision (levels 9–12) | 289 | 100 | 5 | 55,60 | 58 | 1 000 |
| Senior management (levels 13–16) | 180 | 100 | 1 | 11,10 | 180 | 1 004 |
| **Total** | **784** | **100** | **9** | **100** | **87** | **2 383** |

The table below summarises the utilisation of annual leave. The wage agreement concluded with trade unions in the PSCBC in 2000 requires managers of annual leave to prevent high levels of accrued leave being paid at the time of termination of service.

*Table 3.10.3 Annual leave for the period from 1 January 2025 to 31 December 2025*

| Salary band | Total days taken | Number of employees using annual leave | Average per employee |
|---|---|---|---|
| Lower skilled (levels 1–2) | 23 | 1 | 23 |
| Skilled (levels 3–5) | 909 | 39 | 23 |
| Highly skilled production (levels 6–8) | 3 180 | 125 | 25 |
| Highly skilled supervision (levels 9–12) | 4 940 | 196 | 25 |
| Senior management (levels 13–16) | 1 182 | 47 | 25 |
| Contract | 33 | 3 | 11 |
| **Total** | **10 267** | **411** | **25** |

*Table 3.10.4 Capped leave for the period from 1 January 2025 to 31 December 2025*

| Salary band | Total days of capped leave taken | Number of employees using capped leave | Average number of days taken per employee | Average capped leave per employee as at 31 March 2026 |
|---|---|---|---|---|
| Lower skilled (levels 1–2) | 0 | 0 | 0 | 0 |
| Skilled (levels 3–5) | 0 | 0 | 0 | 51 |
| Highly skilled production (levels 6–8) | 0 | 0 | 0 | 22 |
| Highly skilled supervision (levels 9–12) | 0 | 0 | 0 | 24 |
| Senior management (levels 13–16) | 1 | 1 | 1 | 35 |
| **Total** | **1** | **1** | **1** | **28** |

The following table summarises payments made to employees as a result of leave that was not taken.

*Table 3.10.5 Leave payouts for the period between 1 April 2025 and 31 March 2026*

| Reason | Total amount (R'000) | Number of employees | Average per employee (R'000) |
|---|---|---|---|
| Leave payout for 2025/26 due to non-utilisation of leave for the previous cycle | 0 | 0 | 0 |
| Capped leave payouts on termination of service for 2025/26 | 593 | 4 | 148 |
| Current leave payout on termination of service for 2025/26 | 520 | 12 | 43 333 |
| **Total** | **1 113** | **16** | **191 583** |

## 3.11 HIV/AIDS AND HEALTH PROMOTION PROGRAMMES

*Table 3.11.1 Steps taken to reduce the risk of occupational exposure*

| Units/categories of employees identified to be at high risk of contracting HIV and related diseases (if any) | Key steps taken to reduce the risk |
|---|---|
| 0 | N/A |

*Table 3.11.2 Details of health promotion and HIV/AIDS programmes (tick the applicable boxes and provide the required information)*

| Question | Yes | No | Details, if yes |
|---|---|---|---|
| 1. Has the department designated a member of the SMS to implement the provisions contained in Part VI E of Chapter 1 of the Public Service Regulations, 2001? If so, provide the person's name and position. | X | | Ms T Zuma |
| 2. Does the department have a dedicated unit or has it designated specific staff members to promote the health and well-being of its employees? If so, indicate the number of employees who are involved in this task and the annual budget that is available for this purpose. | X | | Four employees with an annual budget of R450 000.00. |
| 3. Has the department introduced an employee assistance or health promotion programme for it's employees? If so, indicate the key elements/services of this programme. | X | | Wellness services are available for employees and immediate family members 24 hours a day and 365 days a year. Quarterly health screening services are coordinated to promote employee health. |
| 4. Has the department established (a) committee(s) as contemplated in Part VI E.5 (e) of Chapter 1 of the Public Service Regulations, 2001? If so, please provide the names of the members of the committee and the stakeholder(s) that they represent. | X | | • Sathasivan Vandayar<br>• Linda Kaseke<br>• Thabile Zuma<br>• Matsimela Mphahlele<br>• Paul Kwerane<br>• Xikombiso Khosa<br>• Bebusangani Sebatane<br>• Annalie Language<br>• Thabo Myendeki<br>• Calvin Augustine<br>• Delia Rossouw<br>• Niko Allie<br>• Kolani Neba<br>• Livhuwani Maraga<br>• Liepollo Monaheng<br>• Sizakele Sibiya |
| 5. Has the department reviewed its employment policies and practices to ensure that these do not unfairly discriminate against employees on the basis of their HIV status? If so, list the employment policies/practices so reviewed. | | | The department has an approved HIV, AIDS and TB Management Policy. |
| 6. Has the department introduced measures to protect HIV-positive employees or those perceived to be HIV-positive from discrimination? If so, list the key elements of these measures. | X | | • The department has an HIV and AIDS Policy in place to protect the rights of employees who are HIV-positive<br>• Awarenesses of HIV and AIDS is raised and sensitisation messages are communicated to staff through internal communication platforms. |
| 7. Does the department encourage its employees to undergo voluntary counselling and testing? If so, list the results that you have achieved. | X | | A total of 119 employees participated in HCT and TB screening, which takes place on a quarterly basis. |
| 8. Has the department developed measures/indicators to monitor and evaluate the impact of its health promotion programme? If so, list these measures/ indicators. | X | | • Completed attendance register for health screenings during sessions.<br>• Quarterly and annual reports on employee health and wellness services. |

## 3.12 LABOUR RELATIONS

*Table 3.12.1 Collective agreements for the period between 1 April 2025 and 31 March 2026*

| Subject matter | Date |
|---|---|
| N/A | |
| **Notes**<br>• If there were no agreements, keep the heading and replace the table with the following: | |
| **Total number of collective agreements** | **None** |

The following table summarises the outcome of disciplinary hearings conducted within the department for the year under review.

*Table 3.12.2 Misconduct and disciplinary hearings finalised for the period between 1 April 2025 and 31 March 2026*

| Outcomes of disciplinary hearings | Number | % of total |
|---|---|---|
| Correctional counselling | 2 | |
| Verbal warning | 0 | |
| Written warning | 1 | |
| Final written warning | 0 | |
| Suspended without pay | 0 | |
| Fine | 0 | |
| Demotion | 0 | |
| Dismissal | 0 | |
| Not guilty | 1 | |
| Case withdrawn | 2 | |
| **Total** | **6** | |
| **Notes**<br>• If there were no agreements, keep the heading and replace the table with the following: | | |
| Total number of disciplinary hearings finalised | None | |

*Table 3.12.3 Types of misconduct addressed at disciplinary hearings for the period between 1 April 2025 and 31 March 2026*

| Type of misconduct | Number | % of total |
|---|---|---|
| None | 0 | 0 |
| **Total** | | |

*Table 3.12.4 Grievances logged for the period between 1 April 2025 and 31 March 2026*

| Grievances | Number | % of total |
|---|---|---|
| Number of grievances resolved | 1 | |
| Number of grievances not resolved | 0 | |
| **Total number of grievances lodged** | **1** | |

*Table 3.12.5 Disputes logged with councils for the period between 1 April 2025 and 31 March 2026*

| Disputes | Number | % of total |
|---|---|---|
| Number of disputes upheld | 1 | |
| Number of disputes dismissed | 0 | |
| **Total number of disputes lodged** | **1** | |

*Table 3.12.6 Strike actions for the period between 1 April 2025 and 31 March 2026*

| | |
|---|---|
| **Total number of working days lost** | **0** |
| **Total costs of working days lost** | **0** |
| **Amount recovered as a result of no work no pay (R'000)** | **0** |

*Table 3.12.7 Precautionary suspensions for the period between 1 April 2025 and 31 March 2026*

| | |
|---|---|
| **Number of people suspended** | **0** |
| **Number of people whose suspension exceeded 30 days** | **0** |
| **Average number of days suspended** | **0** |
| **Cost of suspension (R'000)** | **0** |

## 3.13 SKILLS DEVELOPMENT

This section highlights the efforts of the department with regard to skills development.

*Table 3.13.1 Training needs identified for the period between 1 April 2025 and 31 March 2026*

| Occupational category | Gender | Number of employees as at 1 April 2025 | Training needs identified at start of the reporting period | | | |
|---|---|---|---|---|---|---|
| | | | Learnerships | Skills programmes and other short courses | Other forms of training | Total |
| Legislators, senior officials and managers | Female | 71 | 0 | 39 | 0 | 39 |
| | Male | 50 | 0 | 27 | 0 | 27 |
| Professionals | Female | 80 | 0 | 123 | 0 | 123 |
| | Male | 74 | 0 | 89 | 0 | 89 |
| Technicians and associate professionals | Female | 20 | 0 | 20 | 0 | 20 |
| | Male | 10 | 0 | 15 | 0 | 15 |
| Clerks | Female | 51 | 0 | 55 | 0 | 55 |
| | Male | 20 | 0 | 43 | 0 | 43 |
| Service and sales workers | Female | 0 | 0 | 0 | 0 | 0 |
| | Male | 0 | 0 | 0 | 0 | 0 |
| Skilled agriculture and fishery workers | Female | 0 | 0 | 0 | 0 | 0 |
| | Male | 0 | 0 | 0 | 0 | 0 |
| Craft and related trades workers | Female | 0 | 0 | 0 | 0 | 0 |
| | Male | 0 | 0 | 0 | 0 | 0 |
| Plant and machine operators and assemblers | Female | 0 | 0 | 0 | 0 | 0 |
| | Male | 2 | 0 | 0 | 0 | 0 |
| Elementary occupations | Female | 16 | 0 | 8 | 0 | 8 |
| | Male | 6 | 0 | 5 | 0 | 5 |
| Subtotal | Female | 238 | 0 | 245 | 0 | 245 |
| | Male | 162 | 0 | 179 | 0 | 179 |
| **TOTAL** | | 400 | 0 | 426 | 0 | 426 |

*Table 3.13.2 Training provided for the period between 1 April 2025 and 31 March 2026*

| Occupational category | Gender | Number of employees as at 1 April 2025 | Training provided within the reporting period | | | |
|---|---|---|---|---|---|---|
| | | | Learnerships | Skills programmes and other short courses | Other forms of training | Total |
| Legislators, senior officials and managers | Female | 74 | 0 | 25 | 0 | 25 |
| | Male | 51 | 0 | 21 | 0 | 21 |
| Professionals | Female | 81 | 0 | 72 | 0 | 72 |
| | Male | 74 | 0 | 58 | 0 | 58 |
| Technicians and associate professionals | Female | 21 | 0 | 19 | 0 | 19 |
| | Male | 11 | 0 | 13 | 0 | 13 |
| Clerks | Female | 46 | 0 | 35 | 0 | 35 |
| | Male | 20 | 0 | 25 | 0 | 25 |
| Service and sales workers | Female | 0 | 0 | 0 | 0 | 0 |
| | Male | 0 | 0 | 0 | 0 | 0 |
| Skilled agriculture and fishery workers | Female | 0 | 0 | 0 | 0 | 0 |
| | Male | 0 | 0 | 0 | 0 | 0 |
| Craft and related trades workers | Female | 0 | 0 | 0 | 0 | 0 |
| | Male | 0 | 0 | 0 | 0 | 0 |
| Plant and machine operators and assemblers | Female | 0 | 0 | 0 | 0 | 0 |
| | Male | 1 | 0 | 0 | 0 | 0 |
| Elementary occupations | Female | 15 | 0 | 2 | 0 | 2 |
| | Male | 6 | 0 | 2 | 0 | 2 |
| Subtotal | Female | 237 | 0 | 153 | 0 | 153 |
| | Male | 163 | 0 | 119 | 0 | 119 |
| **TOTAL** | | 400 | 0 | 272 | 0 | 272 |

## 3.14 INJURY ON DUTY

*The following tables provide basic information on injury on duty.*

*Table 3.14.1 Injury on duty for the period between 1 April 2025 and 31 March 2026*

| Nature of injury on duty | Number | % of total |
|---|---|---|
| Required basic medical attention only | 2 | 0,5 |
| Temporary total disablement | 0 | 0 |
| Permanent disablement | 0 | 0 |
| Fatal | 0 | 0 |
| **Total** | **2** | **0,5** |

## 3.15 UTILISATION OF CONSULTANTS

The following tables provide information on the utilisation of consultants in the department. In terms of the Public Service Regulations "consultant" means a natural or juristic person or a partnership who provides in terms of a specific contract on an ad hoc basis any of the following professional services to a department against remuneration received from any source:

a. The rendering of expert advice;
b. The drafting of proposals for the execution of specific tasks; and
c. The execution of a specific task which is of a technical or intellectual nature, but excludes an employee of a department.

*Table 3.15.1 Report on consultant appointments using appropriated funds for the period between 1 April 2025 and 31 March 2026*

| Project title | Total number of consultants that worked on project | Duration (workdays) | Contract value in Rand |
|---|---|---|---|
| | | | |

| Total number of projects | Total individual consultants | Total duration Workdays | Total contract value in Rand |
|---|---|---|---|
| | | | |

*Table 3.15.2 Analysis of consultant appointments using appropriated funds, in terms of Historically Disadvantaged Individuals (HDIs) for the period between 1 April 2025 and 31 March 2026*

| Project title | Percentage ownership by HDI groups | Percentage management by HDI groups | Number of consultants from HDI groups that work on the project |
|---|---|---|---|
| | | | |

*Table 3.15.3 Report on consultant appointments using donor funds for the period between 1 April 2025 and 31 March 2026*

| Project title | Total number of consultants that worked on project | Duration (Workdays) | Donor and contract value in Rand |
|---|---|---|---|
| | | | |

| Total number of projects | Total individual consultants | Total duration Workdays | Total contract value in Rand |
|---|---|---|---|
| | | | |

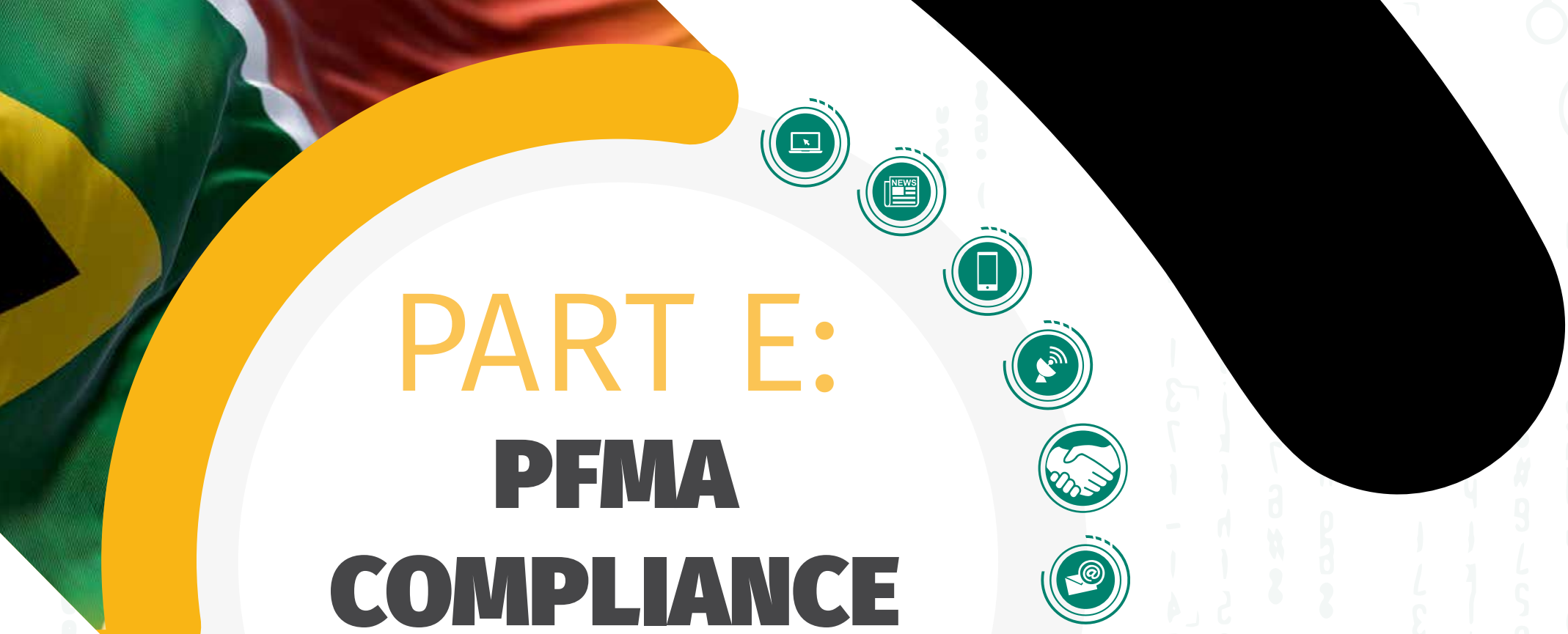
*Table 3.15.4 Analysis of consultant appointments using donor funds, in terms of Historically Disadvantaged Individuals (HDIs) for the period between 1 April 2025 and 31 March 2026*

| Project title | Percentage ownership by HDI groups | Percentage management by HDI groups | Number of consultants from HDI groups that work on the project |
|---|---|---|---|
| | | | |

## 3.16 SEVERANCE PACKAGES

*Table 3.16.1 Granting of employee-initiated severance packages for the period between 1 April 2025 and 31 March 2026*

| Salary band | Number of applications received | Number of applications referred to the MPSA | Number of applications supported by MPSA | Number of packages approved by department |
|---|---|---|---|---|
| Lower skilled (levels 1–2) | 0 | 0 | 0 | 0 |
| Skilled (levels 3–5) | 0 | 0 | 0 | 0 |
| Highly skilled production (levels 6–8) | 0 | 0 | 0 | 0 |
| Highly skilled supervision(levels 9–12) | 0 | 0 | 0 | 0 |
| Senior management (levels 13–16) | 0 | 0 | 0 | 0 |
| **Total** | **0** | **0** | **0** | **0** |



# PART E:

# PFMA COMPLIANCE REPORT

# 1. IRREGULAR, FRUITLESS AND WASTEFUL, UNAUTHORISED EXPENDITURE AND MATERIAL LOSSES

## 1.1. Irregular expenditure

### a. Reconciliation of irregular expenditure

| Description | 2025/2026 | 2024/2025 |
|---|---|---|
| | R'000 | R'000 |
| Opening balance | 3 611 | 2 734 |
| Adjustment to opening balance | | - |
| Opening balance as restated | | - |
| Add: Irregular expenditure confirmed | 333 | 877 |
| Less: Irregular expenditure condoned | | - |
| Less: Irregular expenditure not condoned and removed | | - |
| Less: Irregular expenditure recoverable | | - |
| Less: Irregular expenditure not recoverable and written off | | - |
| **Closing balance** | **3 944** | **3 611** |

**Reconciling notes**

| Description | 2025/2026 | 2024/2025 |
|---|---|---|
| | R'000 | R'000 |
| Irregular expenditure that was under assessment | - | 2 734 |
| Irregular expenditure that was under investigation (prior year) | 3 611 | |
| Irregular expenditure that relates to the prior year and identified in the current year | - | - |
| Irregular expenditure for the current year | 333 | 877 |
| **Total** | **3 944** | **3 611** |

### b. Details of irregular expenditure (under assessment, determination and investigation)

| Description | 2025/2026 | 2024/2025 |
|---|---|---|
| | R'000 | R'000 |
| Irregular expenditure under assessment | - | - |
| Irregular expenditure under determination | - | - |
| Irregular expenditure under investigation | - | - |
| **Total** | **-** | **-** |

### c. Details of irregular expenditure condoned

| Description | 2025/2026 | 2024/2025 |
|---|---|---|
| | R'000 | R'000 |
| Irregular expenditure condoned | - | - |
| **Total** | **-** | **-** |

### d. Details of irregular expenditure removed – (not condoned)

| Description | 2025/2026 | 2024/2025 |
|---|---|---|
| | R'000 | R'000 |
| Irregular expenditure not condoned and removed | - | - |
| **Total** | **-** | **-** |

### e. Details of irregular expenditure recoverable

| Description | 2025/2026 | 2024/2025 |
|---|---|---|
| | R'000 | R'000 |
| Irregular expenditure recoverable | - | - |
| **Total** | **-** | **-** |

### f. Details of irregular expenditure written off (irrecoverable)

| Description | 2025/2026 | 2024/2025 |
|---|---|---|
| | R'000 | R'000 |
| Irregular expenditure written off | - | - |
| **Total** | **-** | **-** |

*Additional disclosure relating to inter-institutional arrangements*

**g. Details of irregular expenditure cases where an institution is involved in an inter-institutional arrangement (where such institution is responsible for the non-compliance) .**

| Description | 2025/2026 | 2024/2025 |
|---|---|---|
| | R'000 | R'000 |
| | - | - |
| **Total** | **-** | **-** |

**h. Details of disciplinary or criminal steps taken as a result of irregular expenditure**

| Disciplinary steps taken |
|---|
| Not applicable |

## 1.2. Fruitless and wasteful expenditure

**a. Details of irregular expenditure written off (irrecoverable)**

| Description | 2025/2026 | 2024/2025 |
|---|---|---|
| | R'000 | R'000 |
| Opening balance | 4 000 | 4 000 |
| Adjustment to opening balance | - | - |
| Opening balance as restated | - | - |
| Add: Fruitless and wasteful expenditure confirmed | - | - |
| Less: Fruitless and wasteful expenditure recoverable | - | - |
| Less: Fruitless and wasteful expenditure not recoverable and written off | - | - |
| **Closing balance** | **4 000** | **4 000** |

**Reconciling notes**

| Description | 2025/2026 | 2024/2025 |
|---|---|---|
| | R'000 | R'000 |
| Fruitless and wasteful expenditure that was under assessment | - | - |
| Fruitless and wasteful expenditure that relates to the prior year and identified in the current year | - | - |
| Fruitless and wasteful expenditure for the current year | - | - |
| **Total** | **-** | **-** |

**b. Details of fruitless and wasteful expenditure (under assessment, determination and investigation)**

| Description | 2025/2026 | 2024/2025 |
|---|---|---|
| | R'000 | R'000 |
| Fruitless and wasteful expenditure under assessment | - | - |
| Fruitless and wasteful expenditure under determination | - | - |
| Fruitless and wasteful expenditure under investigation | - | - |
| **Total** | **-** | **-** |

**c. Details of fruitless and wasteful expenditure recoverable**

| Description | 2025/2026 | 2024/2025 |
|---|---|---|
| | R'000 | R'000 |
| Fruitless and wasteful expenditure recoverable | - | - |
| **Total** | **-** | **-** |

### d. Details of fruitless and wasteful expenditure not recoverable and written off

| Description | 2025/2026 | 2024/2025 |
|---|---|---|
| | R'000 | R'000 |
| Fruitless and wasteful expenditure written off | - | - |
| **Total** | **-** | **-** |

### e. Details of disciplinary or criminal steps taken as a result of fruitless and wasteful expenditure

| Disciplinary steps taken |
|---|
| Not applicable |

## 1.3. unauthorised expenditure

### a. Reconciliation of unauthorised expenditure

| Description | 2025/2026 | 2024/2025 |
|---|---|---|
| | R'000 | R'000 |
| Opening balance | 4 406 | 4 406 |
| Adjustment to opening balance | - | - |
| Opening balance as restated | - | - |
| Add: unauthorised expenditure confirmed | - | - |
| Less: unauthorised expenditure approved with funding | - | - |
| Less: unauthorised expenditure approved without funding | - | - |
| Less: unauthorised expenditure recoverable | - | - |
| Less: unauthorised not recoverable and written off | - | - |
| **Closing balance** | **4 406** | **4 406** |

**Reconciling notes**

| Description | 2025/2026 | 2024/2025 |
|---|---|---|
| | R'000 | R'000 |
| Unauthorised expenditure that was under assessment | - | - |
| Unauthorised expenditure that relates to the prior year | 4 406 | 4 406 |
| Unauthorised expenditure that relates to the prior year and identified in the current year | - | - |
| Unauthorised expenditure for the current year | - | - |
| **Total** | **4 406** | **4 406** |

### b. Details of unauthorised expenditure (under assessment, determination and investigation)

| Description | 2025/2026 | 2024/2025 |
|---|---|---|
| | R'000 | R'000 |
| Unauthorised expenditure under assessment | - | - |
| Unauthorised expenditure under determination | - | - |
| Unauthorised expenditure under investigation | - | - |
| **Total** | **-** | **-** |

## 1.4. Additional disclosure relating to material losses in terms of PFMA section 40(3)(b)(i) and (iii)

### a. Details of material losses through criminal conduct

| Material losses through criminal conduct | 2025/2026 | 2024/2025 |
|---|---|---|
| | R'000 | R'000 |
| Theft | 26 | 31 |
| Other material losses | 64 | 28 |
| Less: Recoverable | | - |
| Less: Not recoverable and written off | | - |
| **Total** | **90** | **59** |

**b. Details of other material losses**

| Nature of other material losses | 2025/2026 R'000 | 2024/2025 R'000 |
|---|---|---|
| Damage to rented vehicles | 54 | 20 |
| No show | 10 | 8 |
| **Total** | **64** | **28** |

**c. Other material losses recoverable**

| Nature of losses | 2025/2026 R'000 | 2024/2025 R'000 |
|---|---|---|
| | - | - |
| **Total** | **-** | **-** |

**d. Other material losses not recoverable and written off**

| Description | 2025/2026 R'000 | 2024/2025 R'000 |
|---|---|---|
| Debt written off | - | 124 |
| **Total** | **-** | **124** |

# 2. LATE AND/OR NON-PAYMENT OF SUPPLIERS

| Description | Number of invoices | Consolidated Value R'000 |
|---|---|---|
| Valid invoices received | 6 264 | 261 591 |
| Invoices paid **within** 30 days or agreed period | 5 430 | 248 762 |
| Invoices paid **after** 30 days or agreed period | 834 | 12 829 |
| Invoices older than 30 days or agreed period (***unpaid and without dispute***) | - | - |
| Invoices older than 30 days or agreed period (***unpaid and in dispute***) | - | - |

# 3. SUPPLY CHAIN MANAGEMENT

### 3.1. Procurement by other means

| Project description | Name of supplier | Type of procurement by other means | Contract number | Value of contract R'000 |
|---|---|---|---|---|
| P&LL Free State Community Radio Campaign | CUT, Ditlhabeng and Maluti-a-Phofung | Deviation | 001/2025/2026 | R180 000.00 |
| DoJ Recruitment Week15 | Arena Holdings (Sunday Times) | Deviation | 002/2025/2026 | R213 313.50 |
| DoJ Recruitment Week15 | Arena Holdings (Sunday Times) | Deviation | 003/2025/2026 | R60 043.80 |
| SASSETA Recruitment Week 16 | Arena Holdings (Sunday Times) | Deviation | 004/2025/2026 | R35 552.25 |
| DHET NSF Recruitment Week 14 of 2025 | Arena Holdings (Sunday Times) | Deviation | 005/2025/2026 | R59 253.75 |
| Compensation Fund recruitment | Arena Holdings, Bemas, Fundudzi Media, Media 24, Vuk'uzenzele | Deviation | 006/2025/2026 | R616 345.00 |
| SASSETA Public Funding Window | Arena Holdings (Sunday Times), Fundudzi Media (Sunday World ) | Deviation | 007/2025/2026 | R49 524.75 |
| Compensation Fund 2024 Return on Earnings | Arena Holdings, BEMAS, Fundudzi Media, The Citizen, eNCA.com, Media 24, Primedia, Cape Town TV,1KZN, Mpuma Kapa | Deviation | 008/2025/2026 | R2 542 796.19 |
| Limpopo Department of Labour Activation Programme | MSG Group Sale (Capricorn FM), New Voice Media (Vhembe FM) | Deviation | 009/2025/2026 | R242 000.00 |
| CARA Fund | Dihlabeng, Metsimaholo, CUT FM, Maluti Radio | Deviation | 010/2025/2026 | R261 000.00 |
| Marketing of CSP campaign (Mpumalanga) | Bushbuckridge Community Radio | Deviation | 011/2025/2026 | R35 000.00 |
| G20 Outreach and Youth Dialogue | Metsimaholo Radio | Deviation | 012/2025/2026 | R35 000.00 |
| G20 Workstream meeting | NFMA, Revival and Ulwazi | Deviation | 013/2025/2026 | R160 164.00 |
| GBVF Radio Campaign | Commuter FM, Impact FM, Pheli FM, Poort FM, Sedibeng FM, Umphakhathi | Deviation | 014/2025/2026 | R192 953.00 |
| P&LL Gauteng G20 Radio Campaign | Commuter FM, Impact FM, Pheli FM, Sedibeng FM, Umphakhathi | Deviation | 015/2025/2026 | R216 492.00 |
| Economic Opportunities radio interview | Commuter FM, Impact FM, Pheli FM, Poort FM, Sedibeng FM, Umphakhathi | Deviation | 016/2025/2026 | R195 722.20 |
| ERRP And GBVF | NFMA, Revival and Ulwazi | Deviation | 017/2025/2026 | R186 858.00 |
| Radio interview | Intokozo FM, Vibe FM, Inanda FM, North Coast FM, Icora FM, Siyathuthuka FM, Radio Kwezi, Nqubeko FM, Maputaland FM, Ugu Youth FM, Abaqulusi FM, Umgungundlovu, Harry Gwala FM | Deviation | 018/2025/2026 | R208 934.07 |

| Project description | Name of supplier | Type of procurement by other means | Contract number | Value of contract R'000 |
|---|---|---|---|---|
| Northern Cape stream | Omolemo Trust Revival FM, Ulwazi FM, NFM | Deviation | 019/2025/2026 | R56 427.00 |
| DoJ Recruitment Week 19 | Arean Holdings (Sunday Times ), Media 24 (News 24) | Deviation | 020/2025/2026 | R41 666.80 |
| DoJ Recruitment Week 18 | Arena Holdings (Sunday Times) | Deviation | 021/2025/2026 | R35 552.25 |
| DMV Call for Nomination Week 18 | Arena Holdings and Fundudzi Media | Deviation | 022/2025/2026 | R107 980.40 |
| Sterkspruit Imbizo | Ekhephini FM | Deviation | 022/2025/2026B | R35 000.00 |
| Compensation Fund 2024 Return on Earnings | Primedia | Deviation | 023/2025/2026 | R172 500.00 |
| GCIS Recruitment 20 | Arena Holdings, Media 24,Vuk'uzenzele | Deviation | 024/2025/2026 | R69 583.00 |
| Key Campaign 2 | 7441 Media, Heartbeat FM, WR FM, Radio Namakwaland, Whale Coast, Helderberg FM, Tambo Community Radio, Worcester FM, Radio Atlantis, RWC Radio West Coast and Radio Overberg | Deviation | 025/2025/2026 | R396 000.00 |
| DoJ Recruitment Week 15 | Arena Holdings | Deviation | 026/2025/2026 | R63 204.00 |
| DMD Recruitment Week 20 | Arena Holdings, Fundudzi Media, Media 24 and Vuk'uzenzele | Deviation | 027/2025/2026 | R120 463.00 |
| CSP Call for Nominations Week 20 | Arena Holdings, Fundudzi Media, Media 24 and BEMAS | Deviation | 028/2025/2026 | R319 739.00 |
| GCIS G20 Media Campaign | SABC, eTV, eSat, Arena Holdings, Media 24, Fundudzi Media, The Citizen, BAMAS and Vuk'uzenzele | Deviation | 029/2025/2026 | R3 805 086.80 |
| IRSA Recruitment Week 19 | Arena Holdings, Fundudzi Media and Media 24 | Deviation | 030/2025/2026 | R157 306.00 |
| P&LL Western Cape live reads on G20 | RCW FM, Whale Coast FM, Heartbeat Radio, WRFM, Helderberg Radio, Tambo Community Radio, Radio Overberg, Radio Atlantis, 7441 Radio, Radio Namakwaland and Worcester FM | Deviation | 031/2025/2026 | R330 000.00 |
| G20 jingles and interviews | Dihlabeng, Metsimaholo, Cut FM, Maluti Radio | Deviation | 032/2025/2026 | R127 000.00 |
| GCIS Eastern Cape (EC) G20 | Alfred Enzo FM, Ekhephini FM, Engcobo FM, Ingwane FM, Isajonisa, Unitra Community Radio, Ikhala Radio, Indlambe FM, Vukani FM, Khululeka FM, Kingfisher FM, Mbhashe FM, Link FM, Kouga FM, Ngqushwa FM, Nkqubela FM, Oasis FM | Deviation | 033/2025/2026 | R204 000.00 |
| GCIS Recruitment Week 24 | Arena Holdings, Media 24 and Vuk'uzenzele | Deviation | 034/2025/2026 | R69 589.00 |
| GCIS EC Priority Campaign | Engcobo FM, Ekhwephini FM, Unitra Community Radio, Ngqushwa FM, Ndlambe FM, Khululeka FM, Nkgubela FM, Alfred Nzo FM and Kumkani FM | Deviation | 035/2025/2026 | R296 000.00 |
| GCIS G20 Media Campaign 2025 | SABC, Primedia Broadcast, Motswako Media, Yired PTY, United Stations, GH Meia (Heart FM), Ghmedia (Gagaza FM), Muphuthing Comm and Media, Media Mark, MSG Media group and Sakhile Consulting | Deviation | 036/2025/2026 | R5 342 977.84 |

| Project description | Name of supplier | Type of procurement by other means | Contract number | Value of contract R'000 |
|---|---|---|---|---|
| Review of 1998 White Paper | SABC | Deviation | 037/2025/2026 | R450 000.00 |
| G20 Priority Campaign 2025/26 ATM | Aligned Media, Mophuting and Tshemolo Media | Deviation | 038/2025/2026 | R2 391 199.80 |
| Compensation Recruitment Fund | Arena Holdings, Brand Adge Advertising Services, Fundudzi Media, Media 24 and Vuk'uzenzele | Deviation | 039/2025/2026 | R533 538.25 |
| G20 Campaign 2025/26 ATM | Mophuthing, Tshemolo Media and Aligned Media Holdings | Deviation | 040/2025/2026 | R1 545 949.03 |
| G20 Community Radio Outside Broadcast – North West | Kgatleng FM, Mafisa FM, Bokone Bophirima, Mahikeng FM, Vaaltar FM, Aganang FM and Star FM | Deviation | 041/2025/2026 | R329 399.99 |
| DHET Recruitment Week 25 | Arena Holdings | Deviation | 042/2025/2026 | R255 976.20 |
| GCIS Kwazulu-Natal G20 radio slots | Inanda FM, Izwi lomzanzi, Radio Kwezi, Indosankusa Community Radio, Abagulusi Community Radio, Pongola FM, Nongoma FM, Umgungundlovu FM and KZN FM | Deviation | 043/2025/2026 | R62 957.40 |
| G20 Recruitment Week 26 | Arena Holdings, Media 24 and Vuk'uzenzele | Deviation | 044/2025/2026 | R69 583.00 |
| GCIS Government Priority Campaigns 2025/26 | SABC TV, Maphuthing Media, MediaMark, Motswako Media, MSG Group, Primedia Broadcasting, Gagasi Radio, United Station and Yired | Deviation | 045/2025/2026 (A) | R5 785 439.10 |
| GCIS G20 Media Campaign 2025 In-Taxi WiFi | Motherland | Deviation | 045/2025/2026 (B) | R578 000.01 |
| SASSETA Recruitment Week 20 | Arena Holdings | Deviation | 046/2025/2026 (B) | R35 552.25 |
| GCIS G20 Media Campaign 2025 (Community TV) | Mpuma Kapa TV, 1KZN, Zally Wook (Tshwane TV) and Cape Town TV | Deviation | 046/2025/2026 (A) | R1 888 360.00 |
| Request approval for community radio interviews to promote G20 Outreach Programme | Moutse FM, Vision FM, Thabantsho FM, Mphahlele FM, Mohodi FM, Tubatse FM, Makhado FM, Mokopane FM, Botlokwa FM, Radio FM, Vhembe FM, Waterberg FM, GCR, Moletsi, Musima, Univen and Sekgosese | Deviation | 047/2025/2026 | R261 660.00 |
| Request to appoint community radio station for interviews to create awareness and profile Thuthuzela Care and Victim Empowerment Centres | Moutse FM, Vision FM, Thabantsho FM, Mphahlele FM, Mohodi FM, Tubatse FM, Makhado FM, Mokopane FM, Botlokwa FM, Radio FM, Vhembe FM, Waterberg FM, GCR, Moletsi, Musima, Univen and Sekgosese. | Deviation | 048/2025/2026 | R261 660.00 |
| G20 Media Print Advertisement –North West | Quick Acts, Underground Trading Enterprise, Lefetlho Media Specialists, Ntsea Media and Third eye community newspapers | Deviation | 049/2025/2026 | R76 739.00 |
| P&LL Mpumalanga G20 Community Radio Campaign for 2025/26 | Mash FM, Radio Bushbuckridge, Barbeton Community Radio, Ligwa FM, K Radio, Moutse Community Radio, Mkhondo FM and Voice Hope | Deviation | 050/2025/2026 | R56 000.00 |

| Project description | Name of supplier | Type of procurement by other means | Contract number | Value of contract R'000 |
|---|---|---|---|---|
| Request for approval of community radio interviews to create awareness on economic growth and jobs | Moutse FM, Vision FM, Thabantsho FM, Mphahlele FM, Mohodi FM, Tubatse FM, Makhado FM, Mokopane FM, Botlokwa FM, Radio FM, Vhembe FM, Waterberg FM, GCR, Moletsi, Musima, Univen and Sekgosese | Deviation | 051/2025/2026 | R261 660.00 |
| GCIS Awareness Campaign | Alfred Nzo, Ekhephini FM, Engcobo Community Radio, Ikhala FM, Ingwane FM, Inkonjane Community Radio, Isajonisi Youth Radio, Khululeka FM, Kingfisher, Kouga FM, Kumkani FM, Link FM, Ngushwa Community Radio, Nkgubela Community Radio, Oasis FM, UCR, Vukani Community Radio, Abusekho Ubunzima, ACR, Best Radio, GNCR, Harry Gwala, HIT FM, Inanda FM, Intokozo FM, Izwi FM, KZN FM, Maputlaland Community Radio | Deviation | 052/2025/2026 | R3 080 000.00 |
| P&LL Mpumalanga community radio campaign for SoNA, Youth Month, Women's Month, 16 Days of Activism for 2025/26 financial year | Voice of Hope FM, RFM, K FM, Moutse FM, Barberton FM, Bushbuckriridge FM and Ligwa FM | Deviation | 053/2025/2026 | R224 000.00 |
| 2024 Return on Earnings | SABC Radio, HG Group, Motswako Media, MSG Radio, PrimeMedia BroadCasting, United Stations, Muphuthing Media, SABC TV, eTV, Sakhile Consulting | Deviation | 054/2025/2026 | R10 532 296.61 |
| Government  Priority Campaigns 2025/26 | Afred Nzo, Ekhephini Community Radio, Engco, Ingwane FM, Inkonjane, Isajonisi Youth Radio, Khululeka FM, Kouga FM, Kumkani FM, Link FM, Mbhashe FM, Ngqushwa FM, Nkqubela Community Radio, Oas FM, Radio Kingfisher, RMR, Vukani, Abusekho Ubunzima, ACR, Best Radio, Good News Community Radio, Highway Radio, Hit FM, Icora, Inanda FM, Izwi Lomzansi, KZN, Mapataland Community Radio, Magazone, Mtuba FM, NN Community Radio, Nongoma FM, North Coast Radio, Ngubeko Community Radio, Pongola Community Radio, Radio Khwezi, Siyathuthuka FM, Ugu Youth Radio, Umgungundlovu Community Radio, Vutha FM, Capital Live, Commuter FM, Eastwave, EK FM, Impact FM, Lekoa FM, Pheli FM, Poort FM, Radio Kansel, Rainbow FM, Sedibeng FM, Star FM, Tswane FM,Umphakhathi FM, VUT, Westbury, Riverside, Radio NFM, Ulwazi, Kaboesna, 7441 FM, Eden, Fine Music Radio, Heartbeat, Radio 786, Overberg, Radio Zibonele, Radio Atlantis, VOC, Worcester, WRFM, MFM, Namakwaland, Whalecoast, Barberton Community Radio, Bushbuckridge, Inakekelo, Kanyamazane, Ligwa, Mash FM, Mkhondo, Moutse, RFM,Voice of Hope, Blouberg FM, Botlikwa, Choice FM, Energy FM, GCR, Jouradio, Makhado FM, Mohodi FM, Mokopane FM, Moletsi FM | Deviation | 055/2025/2026 | R3 204 000.00 |

| Project description | Name of supplier | Type of procurement by other means | Contract number | Value of contract R'000 |
|---|---|---|---|---|
| Return on Earnings 2025 | Afred Nzo, Engcobo Community Radio, Ikhala, Ingwa FM, Inkonjane Community Radio, Ijonisa Youth Radio, Khululeka FM, Kumkani FM, Link FM, Mbhashe FM, Oasis FM, Radio Kingfisher, Abagulusi Community Radio, Abusekho Ubunzima, GNCR, Harry Gwala FM, ICORA, Inanda FM, Intokozo FM, Izwi Lomzansi, Megazone, NN Community Radio, Nongoma FM, North Coast Radio, Nqubeko FM, Pongola Community Radio, Radio Ikhwezi, Siyathuthuka FM, Ugu Youth Radio, Uthungulu Youth Radio, Vutha FM, Capil Live, Commuter FM, Cosmo FM, Eastwave, Ek FM, Eldo, Impact FM, Lekoa FM, Pheli FM, Poort FM, Radio Kansel,TUT, Umphakathi, VUT FM, Vaal Community Radio, Westbury, Radio Kaboesna, Radio NFM, Radio RIverside, 7441 FM, Eden, FMR, Namakwaland, WRFM, Voice of Cape, Worcester, Whale Coast, Overberg, Radio KC, Barberton Community Radio, Inakekelo Community Radio, Kanyamazane Community Radio, Ligwa FM, Mashishing FM, Moutse Community Radio, Voice of the Community, Botlokwa FM, Choice FM, Energy FM, GCR, Makhado FM, Mohodi FM, Radio Turf, Tubatse FM, Univen FM, Vhembe FM, Bojanala FM, Bokone-Bophirima, Kgatleng FM, Life FM, Madibend FM, Mafisa FM, Mahikeng FM, Mmabatho FM, Modiri FM, Pulse FM, Madibogo FMKS FM, Metsimaholo,Thenga FM | Deviation | 056/2025/2026 | R1 760 000.00 |
| P&LL Gauteng Democracy and Voter Public Education Community Radio Awareness Programme | Commuter, Impact, Rainbow, Lekoa and Umphakathi. | Deviation | 057/2025/2026 | R111 982.05 |
| JCPS Cluster activation on human trafficking | Lekoa FM, Sedibeng FM, Thenga FM, Mafisa FM, Pulse FM, Life FM, Inakekelo FM, Moutse FM, Maputlaland FM, Izwi Lamzansi, Highway Radio, CUT, Qwaqwa Radio, Kumkani, Vukani FM, Radio Kingfisher, Zibonelo FM, Radio 786, Radio Atlantis, Radio Ulwazi, Riverside FM, Musina FM, Makhado FM, Vhembe FM | Deviation | 058/2025/2026 | R840 000.00 |
| UIF Claims and Benefits Campaign | Arena Holdings, BEMAS, Fundudzi Media, Media 24,The Citizen | Deviation | 059/2025/2026 | R376 218.47 |
| SASSETA Recruitment Week 20 | Arena Holdings | Deviation | 060/2025/2026 | R35 552.25 |
| Compensation Fund recruitment | Arena Holdings, BEMAS, Fundudzi Media, Media24, The Citizen, Vuk'uzenzele | Deviation | 061/2025/2026 | R990 089.00 |
| DWS Water Investment Summit 2025 Campaign | SABC, eSAT | Deviation | 062/2025/2026 | R395 485.00 |

| Project description | Name of supplier | Type of procurement by other means | Contract number | Value of contract R'000 |
|---|---|---|---|---|
| G20 Summit Awareness Campaign | Sajonisi Youth Radio, Untra Community Radio, Abusekho Ubunzima, Eldos FM, Radio Kansel, Radio NFM, Mash FM, Jou Radio, Moletsi FM, Mphahlele FM, Radio Turf, Sekgosese FM, Bokone Bophirima FM, Radio Mafisa, Mmabatho FM | Deviation | 063/2025/2026 | R560 000.00 |
| Recruitment Week 30 | Arena Holdings | Deviation | 064/2025/2026 | R35 552.00 |
| G20 Media Campaign 2025 In-Taxi WiFi | Sebenza | Deviation | 065/2025/2026 | R920 000.00 |
| Government Priority Campaign (Women's Month build-up activities: Simulcast Panel Discussion) | Choice FM, Makhado FM, Mphahlele FM, Univen FM, Vhembe FM, Vision, Blouberg, Energy FM, GCR, Jouradio, Mohodi FM, Mokopane FM, Moletsi FM, Musina FM, Turf, Sekgosese, Tubatse | Deviation | 066/2025/2026 | R198 000.00 |
| Grants' 2nd funding window for 2025/26 public notice | Arena Holdings and Fundudzi Media | Deviation | 067/2025/2026 | R50 715.00 |
| Call for Nominations Week 31 (2025) | Arena Holdings | Deviation | 068/2025/2026 | R35 552.25 |
| Recruitment Week 31 | Arena  Holdings, Media 24 | Deviation | 069/2025/2026 | R49 352.25 |
| GCIS G20 Media Campaign 2025 | The Citizen | Deviation | 070/2025/2026 | R83 498.40 |
| GCIS-led outreach and youth engagement session | Aganang Radio, Star Radio, Vaartal Radio | Deviation | 071/2025/2026 | R123 000.00 |
| Outside Broadcast services for G20 Emerging Farmer Seminar | Emphakathi FM and Westside FM | Deviation | 072/2025/2026 | R113 500.00 |
| Government Priority Campaign | Sakhile Consulting, Sebenza | Deviation | 073/2025/2026 | R2 197 500.03 |
| NSF handover of the Aliwal North Campus | Ekhephini Community Radio | Deviation | 074/2025/2026 | R35 000.00 |
| Jobs Fair Campaign (GCIS pilot) | Ekhephini FM, Engcobo Community Radio, Ikhala FM, Ingwane FM, Khululeka FM, Radio Kingfisher, Kouga FM, Kumkani FM, Link FM, Mbhashe FM, Ndlambe FM, Ngushwa FM, Nkqushwa FM, RMR, Vukani Community Radio, Abusekho Ubunzima, GNCR, Hit FM, IZWI FM, Magazine, NN Community Radio, North Coast Radio, Pongola Community Radio, Siyathuthuka FM, Ugu Youth Radio, Commuter FM, Eastwave, EK FM, Impact FM, Lekoa FM, Pheli FM, Poort FM, Rainbow FM, Sedibeng FM, Star FM, Umphakathi FM, TUT, Wesbury, 7441 FM, Eden, Heartbeat, Whalecoast, Baberton Community Radio, Bushbuckridge, Kanyamazane, Ligwa FM, Mash FM, Mkondo FM, Moutse, RFM, Voice of Hope, Blouberg FM, Botlwokwa FM, JouRadio, Mohodi FM, Mokopane FM, Mphahlele FM, Sekgosese FM, Tubatse FM, Vhembe FM, Aganang FM, Bojanala FM, Kgatleng FM, Madibeng FM, Mafisa FM, Mahikeng FM, Mmabatho FM, Modiri FM, Pulse FM, Rusty FM, Vaaltar FM, KSFM and Thenga FM | Deviation | 075/2025/2026 | R568 000.00 |

| Project description | Name of supplier | Type of procurement by other means | Contract number | Value of contract R'000 |
|---|---|---|---|---|
| UIF Claims and Benefits Campaign | Black Business Quarterly and Leardership | Deviation | 076/2025/2026 | R66 815.00 |
| DPCI Awareness Campaign | Riverside | Deviation | 077/2025/2026 | R47 000.00 |
| DoJ Launch of Booysens | Wesbery Community Radio and United Stations | Deviation | 078/2025/2026 | R146 550.00 |
| Call for inputs National Minimum Wage Campaign | Ekhephini Community Radio, Engcobo Community Radio, Ikhala FM, Khuluka FM, Radio Kingfisher, Kumkani FM, Link FM, Abuseko, Ubunzima, GNCR, HIT FM, Icora, Izwi Lomzansi, Megazine, NN Community Radio, Ugu Youth Radio, Umgungundlovu Community Radio, Uthungulu Youth Radio, Vutha FM, Commuter FM, Eastwave, EK FM, Eldo, Pheli FM, Poort FM, Radio Kansel, Ranbow FM, Star 919 FM, Tshwane FM, Umphakathi FM, VUT, Westbury, Kaboasna, Radio NFM, Riverside, Revival, 7441 FM, Eden, FMR, MFR, Nanakwaland, Overberg, Radio 789, Whalecoast, WRFM, Inakekelo, Kanyamazane, Ligwa, Mkhondo, Moutse, Blouberg FM, Mokopane FM, Mphaklele FM, Tubatse FM, Univen, Vhembe, Turf FM, Aganang FM, Life FM, Madibeng FM, Mafisa FM, Mmabatho FM, Bojanala FM, Pulse FM, Mahikeng FM, City Radio 89 FM, CUT FM, KSFM, Setsoto FM, Thenga FM | Deviation | 079/2025/2026 | R426 000.00 |
| National Security Council update | SABC, Mediamark, Mophuthing, GH Media | Deviation | 080/2025/2026 | R733 904.00 |
| DoJ Women's Month Campaign 2025 | Mediamark, Primemedia Broadcasting, SABC, eNCA, DSTV Media Sales | Deviation | 081/2025/2026 | R1 289 999.25 |
| In-Taxi WiFi addendum | Motherland | Deviation | 082/2025/2026 | R736 000.00 |
| Addressing GBVF in the Eastern Cape (EC) | Enqobo, Kouga, Vukani, Alfrednzo, Kingfisher, Kumkani and Unitrs | Deviation | 083/2025/2026 | R118 000.00 |
| RFQ Notice | BEMAS | Deviation | 084/2025/2026 | R5 899.16 |
| GBVF and Human Trafficking Community Radio Outside Broadcast | Radio NFM, Radio Riverside, Omolemo Trust, Ulwazi FM | Deviation | 085/2025/2026 | R85 874.50 |
| NHC GOSHA Publicity Campaign | SABC | Deviation | 086/2025/2026 | R166 750.00 |
| G20 Workstream radio adverts/jingles | NFM, Molemo Trust T/A Revival, Riverside and Ulwazi | Deviation | 087/2025/2026 | R68 355.00 |
| Foot-and-mouth disease (FMD) Awareness Campaign | Abusekho Ubunzima, ACR, Best Radio, GNCR, Hit FM, Icora, Inanda, Intokozo, Megzone, NN Community, Nongoma, Nqubeko, Pongola, Khwezi, Siyathuhuka, Umgungundlovu, Uthungulu, Cosmo, Eastwave, EK, Eldos, Impact, Lekoa, Pheli, Radio Kansel, Rainbow, Sedibeng, Umphakathi, Tshwane, Westbury, Barbeton, Bushbuckridge, Kanyamazane, Ligwa, Mash, Mkhondo, Moutse, Nkomazi, Voice of Community and Voice of Hope | Deviation | 088/2025/2026 | R492 000.00 |

| Project description | Name of supplier | Type of procurement by other means | Contract number | Value of contract R'000 |
|---|---|---|---|---|
| National Priority Campaign: Economic Opportunities and Job Creation Campaign radio interviews/ jingles | CUT FM, Dihlabeng, Maluti, Metsimaholo and Qwa-Qwa FM | Deviation | 089/2025/2026 | R172 500.00 |
| Live interviews and reads on key campaign | Zibonele, Helderberg, Whalecoast, WRFM, Namakwaland, Tambo, Worcester, KC, Overberg, 7441, Eden and Heartbeat | Deviation | 090/2025/2026 | R432 000.00 |
| Public Service Month Campaign 2025 | Gagazi, SABC, Arena Holdings and Funduzi | Deviation | 091/2025/2026 | R2 088 311.00 |
| National Priority Campaign: GBVF radio interviews/ jingles | CUT FM, Dihlabeng, Maluti, Metsimaholo and Qwa-Qwa FM | Deviation | 092/2025/2026 | R146 500.00 |
| FMD Awareness Campaign | SABC, Mediamark and MSG | Deviation | 093/2025/2026 | R3 110 713.30 |
| Call for Nominations Week 31 (2025) | Arena Holdings and Media24 | Deviation | 094/2025/2026 | R92 805.00 |
| Recruitment | Arena Holdings, Media 24, Vukuzenzele, Fundudzi, BEMAS and The Citizen | Deviation | 095/2025/2026 | R898 127.40 |
| AGM Notice | Arena Holdings | Deviation | 096/2025/2026 | R36 742.50 |
| Recruitment | Arena Holdings, Bemas, Fundudzi and Media 24 | Deviation | 097/2025/2026 | R285 094.00 |
| Recruitment | Arena Holdings and Fundudzi | Deviation | 098/2025/2026 | R74 934.00 |
| Recruitment | Arena Holdings and Media 24 | Deviation | 099/2025/2026 | R179 710.50 |
| Outside Broadcast for upcoming G20 mall activation at Protea Shopping Centre, Chiawelo and Jabulani in Soweto | Eldos Radio | Deviation | 100/2025/2026 | R84 000.00 |
| Local Government Work radio interview – NW | Modiri, Mmabatho, Ratlou and Madibeng | Deviation | 101/2025/2026 | R90 000.00 |
| GCIS Northern Cape: Community Newspaper GBVF and human trafficking | Kathu Dienste, De Aar Echo, DFA Community Newspaper and Roma Nna Media | Deviation | 102/2025/2026 | R60 695.23 |
| Recruitment Week 43 NDPP | Fundudzi Media and The Witness | Deviation | 103/2025/2026 | R86 381.76 |
| Recruitment | Fundudzi Media and Arena Holdings | Deviation | 104/2025/2026 | R50 715.00 |
| Recruitment Week 43 | Arena Holdings | Deviation | 105/2025/2026 | R63 204.00 |
| Interviews and live reads on Crime and Violence Prevention Awareness Campaign | Whale Coast, Tambo, Heartbeat, Eden, Namakwaland, 7441, Helderberg, Overberg, Worcester, KC, 786 and Atlantis | Deviation | 106/2025/2026 | R432 000.00 |
| Recruitment | Arena Holdings and Media24 | Deviation | 107/2025/2026 | R140 208.00 |
| G20 Outreach Programme and DDM Engagement | Umgungundlovu | Deviation | 109/2025/2026 | R35 000.00 |

| Project description | Name of supplier | Type of procurement by other means | Contract number | Value of contract R'000 |
|---|---|---|---|---|
| NSFAS 2026 application season | Alfred Nzo, Ekhephini, Engcobo, Forte, Ingwane, Inkonjane, Isanjonisi, Khululeka, Kooga, Kumkani, Link, Nkqubela, Oasis, Kingfisher, Vukani, Abasekhu Ubunazima, ACR, GNCR, Inanda, Intokozo, Maputaland, Megazone, Nongoma, North Coast, Pongola, Ugu Youth, Uthungulu, Commuter, Cosmo, Eastwave, EK, Impact, Lekoa, Open Heaven, Pheli, Poort, Radio Kansel, Rainbow, Tshwane, Westbury, Baberton, Inakekelo, Kanyamazane, Mash, Mkhondo, Moutse, RFM, Blouberg, Botlokwa, JouRadio, Makhado, Mohodi, Mokopane, Moletsi, Mphahlele, Tubatse, Univen, Vhembe, Vision, Aganang, Bodumedi, Bojanala, Bokone Bophirima, Kgatleng, Life, Madibeng, Mafisa, Mahikeng, Mmabatho, Morerele, Modiri, Pulse, Ratlou, Rusty, Star, Sun, Vaaltar, Maluti, Setsotho, maluti, Thenga, City Radio, Maluti and Setsoto | Deviation | 110/2025/2026 | R656 000.00 |
| G20 Community Radio | Alfred Nzo, Ekephini, Enqobo, Forte, Ikhala, Ingwane, Inkonjane, Isajonisi, Khululeka, Kingfisher, Kouga, Kumkani, Link, Mbhashe, Ncqushwa, Nqubela, UCR, Vukani, City Radio (Free State), KSFM, Maluti, Mtsimaholo, Sesotho,Commuter, Eastwave, EK, Eldos, Impact, Lekoa, Open Haven, Pheli, Poort, Radio Kansel, Rainbow, Emfuleni (Rainbow), Star (Gauteng Media Dev Proj), TUT, Westbury, Umphakathi, Abusekho Ubunzima, Abaqulisi, Good news, 76 ideas (Hit), Icora, Inanda, Intokozo, Izwi Lomzanzi, Zonemags, Mtuba, North Coast, NN, Nongoma, Nqubeko, Pongola, Radio Khwezi, Rise, Ugu, Ungungundlovu, Uthungulu, Vibe, Vutha, Blouberg, Botlokwa, Jou Radio, Makhado, Mokopane, Musina, Turf, Sekgosese, Univen, Vhembe, Vision, Inakekelo, Kanyanazane, Ligwa, Mash, Mkhondo, Moutse, Voice of Hope, Aganang, Bodumedi, Bojanala, Kgatleng, Life, Madibeng, Mafisa, Mahikeng, MMabatho, Moretele, Pulse, Madibogo, Rusty, Star, Star, Sun, Vaaltar, | Deviation | 111/2025/2026 | R1 500 000.00 |
| G20 jingles | Aganang, Bodumedi, Bokone Bophirima, Life, Madibeng, Madibogo, Mafisa, Mmabatho, Modiri, Moretele, Star and Vaaltar | Deviation | 112/2025/2026 | R303 700.00 |

| Project description | Name of supplier | Type of procurement by other means | Contract number | Value of contract R'000 |
|---|---|---|---|---|
| Crime Management Campaign | Alfred Nzo, Engcobo, Forte FM, Isajonisi, Khululeka, Kouga, Kumkani, Link, Ngqushwa, Nkqubela, Oasis, Radio Kingfisher, UCR, Vukani and Mpuma Kapa TV | Deviation | 113/2025/2026 | R347 400.00 |
| GCIS G20 Stakeholder Engagement with traditional healers in North West | Bodumedi and Vaaltar | Deviation | 114/2025/2026 | R70 000.00 |
| Legal Service Ombud: Recruitment | Arena Holdings, Media24 and BEMAS | Deviation | 115/2025/2026 | R211 870.08 |
| Marketing the CSP Campaign (EC) | Alfred Nzo, Ekhephini, Kouga, Ingwane, Khululeka, Ngqushwa, Nqubela, Vukani | Deviation | 116/2025/2026 | R90 000.00 |
| Recruitment Week 44 | Arena Holdings | Deviation | 117/2025/2026 | R47 403.00 |
| G20 (Commercial TV) | SABC | Deviation | 118/2025/2026 | R2 300 000.00 |
| CSP WC Feedback Session Campaign | Radio Zibonele | Deviation | 119/2025/2026 | R35 000.00 |
| Vuk sponsoring news bulletins | SABC, YIRED, PRIMEDIA, Arena Holdings, Media24, BEMAS, eSAT | Deviation | 120/2025/2026 | R1 416 043.10 |
| G20 Radio Campaign | SABC Radio | Deviation | 121/2025/2026 | R1 407 427.50 |
| Community print | Arena Holdings, Bemas and Kwanza Communications | Deviation | 122/2025/2026 | R739 918.10 |
| G20 Awareness Campaign (GP) | Commuter, Cosmo, Eastwave, EK, Eldos, Impact, Lekoa, Lekoa, Open Haven, Pheli, Poort, Kansel, Rainbow, Sedibeng, Star, TUT, Umphakathi, VUT, Westbuy | Deviation | 123/2025/2026 | R102 000.00 |
| Non-Pivotal Funding Window Public Notice | Arena Holdings | Deviation | 124/2025/2026 | R36 742.50 |
| UIF Online Claims Platform Campaign | DSTV Media, eNCA, SABC TV, ETV, Mediamark, Motswako Media, MSG Group Sales, Primedia Broadcasting, Radio Gagasi, SABC Radio, United Stations, YFM, Arena Holdings, Bemas, Daily Maverick and Media24 | Deviation | 125/2025/2026 | R3 943 618.95 |
| GCIS EC Priority Campaign | Kumkani Radio | Deviation | 126/2025/2026 | R8 000.00 |
| Military Ombud EC Outreach Programme | Arena Holdings | Deviation | 127/2025/2026 | R100 746.90 |
| UIF Online Platform Campaign (Addendum to Memo 125/2025/2026) | Mophuthing | Deviation | 128/2025/2026 | R149 726.55 |

| Project description | Name of supplier | Type of procurement by other means | Contract number | Value of contract R'000 |
|---|---|---|---|---|
| KZN community radio slots to create awareness on 16 Days of Activism, human rights, safer holidays, Local Government Elections voter education, drug abuse, gambling, crime prevention, festive season, smart card collection, Back-to-School, service delivery, GBVF, consumer awareness and SoNA | Izwi Lomzansi, Intokozo, Good news Community radio, Inanda, Siyathuthuka, North Coast radio, Icora, Kwezi, Abanqulusi, Maputaland, Umgungundlovu | Deviation | 129/2025/2026 | R190 684.41 |
| Departmental Charity Drive | SABC and City Radio | Deviation | 130/2025/2026 | R357 000.00 |
| Recruitment Week 49 | Arena Holdings | Deviation | 131/2025/2026 | R35 552.25 |
| Recruitment Week 48 | Arena Holdings | Deviation | 132/2025/2026 | R47 403.00 |
| DHET NSF Launch Campaign | SABC | Deviation | 133/2025/2026 | R621 000.00 |
| National Priority Campaign: GBVF radio jingles | CUT, Qwaqwa, Maluti and Metsimaholo | Deviation | 134/2025/2026 | R25 500.00 |
| Unemployment Bursaries Recruitment Campaign | Arena Holdings, Funduzi and Media24 | Deviation | 135/2025/2026 | R69 017.25 |
| UIF Online Claims Platform Campaign | Alfred Nzo, Ekephini, Engcobo, Forte, Ingwane, Inkonjane, Link, Ngqushwa, Nqubela, Kingfisher, Abaqulusi, Goodnews, Highway, Hit, ICORA, Inanda, Intokozo, Izwi Lomzanzi, Maputaland, Megazone, NN Community, North Coast, Nqubeko, Pongola, Khwezi, Umgungundlovu, 919, Commuter, Cosmo, Eastwave, EK, Eldos, Impact, Lekker, Lekoa, Open Heaven, Islam, Kansel, Rainbow, Sedibeng, Umphakathi, Thetha, Westbury, Westside, City Radio, Kurara, NFM, Revival, uLwazi, eDEN, FM, Voice of Cape, Namakwaland, Overberg, Atlantis, 786, Heartbeat, Whalecoast, Barbeton, Inakekelo, Kanyamazane, Ligwa, Moutse, RFM, Voice of Hope, Bllouberg, Botlokwa, Giyane, JouRadio, Mohodi, Mokopane, Mphahlele, Musina, Turf, Waterberg, Tubatse,Vhembe, Aganang, Bokone Bophirima, Kgatleng, Life, Madibeng, Mafisa, Mahikeng, Mmabatho, Moretele, Modiri, Pulse, Ratlou, Star, City Radio, KSFM, Maluti, Qwaqwa, Sesotho and Thenga | Deviation | 136/2025/2026 | R576 000.00 |

| Project description | Name of supplier | Type of procurement by other means | Contract number | Value of contract R'000 |
|---|---|---|---|---|
| GBVF Outside Broadcast and promos | Star, Aganang, Mmabatho, Kopanong, Vaaltar, Bodumedi, Mafisa and Madibeng | Deviation | 137/2025/2026 | R328 000.00 |
| Recruitment Week 50 | Arena Holdings | Deviation | 138/2025/2026 | R35 552.25 |
| Imbizo Against GBVF campaign | SABC | Deviation | 139/2025/2026 | R253 000.00 |
| Recruitment Week 3 | Arena Holdings and Media24 | Deviation | 140/2025/2026 | R49 352.25 |
| Call for Expression Stock Remedies | Arena Holdings | Deviation | 141/2025/2026 | R112 525.84 |
| Live interviews and reads for SoNA 2026 | 7441 Media Communications, Eden FM, Heartbeat FM, Helderberg FM, Paarl, Radio 786, Radio Atlantis1079 FM, Radio Namakwaland, Tambo Community Radio, Whale Coast FM, Worcester FM, WRFM | Deviation | 142/2025/2026 | R180 000.00 |
| Recruitment Week 3 | Arena Holdings | Deviation | 143/2025/2026 | R47 403.00 |
| Joint Provincial Case Closed Campaign | Tshwane FM | Deviation | 144/2025/2026 | R35 000.00 |
| Public Consultations Campaign | Primedia | Deviation | 145/2025/2026 | R478 961.22 |
| Public Education: Save and Conserve Water community radio campaign | Lekoa, Umphakathi and Vutha | Deviation | 146/2025/2026 | R36 240.00 |
| Heritage Funding Panel Campaign | Arena Holdings, BEMAS, Funduzi and Media24 | Deviation | 147/2025/2026 | R126 757.60 |
| Awareness and communicate content on SoNA | FM and Ulwazi FM | Deviation | 148/2025/2026 | R31 569.90 |
| Recruitment Week 6 | Arena Holdings | Deviation | 149/2025/2026 | R59 253.75 |
| Crime Management Campaign | Mpuma Kapa TV | Deviation | 150/2025/2026 | R78 000.00 |
| SASSETA Moderators and Developer RFQ Notice | Arena Holdings and Funduzi | Deviation | 151/2025/2026 | R112 700.00 |
| GBVF interviews and live reads | Hearbeat, 7441, Paarl, Eden, Heldeberg, Namakwaland, Whalecoast, Witzeberg | Deviation | 152/2025/2026 | R221 500.00 |
| Live reads to create awareness on GBVF | Abaqulusi FM, Good News Community Radio, Icora, Izwi Lomzansi, Inanda 88.4 FM, Mtumba, North Coast, Siyathuthuka FM, Umgungundlovu, ViBE FM | Deviation | 153/2025/2026 | R105 700.00 |
| Awereness on SoNA, Human Rights, 16 Days of Activism and Local Government Elections | Umgungundlovu, Inanda and Izwi Lomzansi | Deviation | 154/2025/2026 | R40 000.00 |
| LAP handover event | Pheli FM | Deviation | 155/2025/2026 | R35 000.00 |
| Annual Mandatory Grant Submission Notice | Arena Holdings | Deviation | 156/2025/2026 | R36 742.50 |
| Recruitment | Arena Holdings | Deviation | 157/2025/2026 | R79 005.00 |

| Project description | Name of supplier | Type of procurement by other means | Contract number | Value of contract R'000 |
|---|---|---|---|---|
| Recruitment | Arena Holdings | Deviation | 158/2025/2026 | R284 418.00 |
| Recruitment | Arena Holdings | Deviation | 159/2025/2026 | R40 292.55 |
| Recruitment | Media24 and Fundudzi | Deviation | 160/2025/2026 | R33 465.00 |
| Post-Budget Breakfast Campaign | Alfred Nzo Radio, Engcobo, Izwi Lomzansi, Nongoma, Pheli, Sedibeng, Radio Kaboesna, Radio Namakwaland, Radio Whale Coast, Radio 786, Radio Bushbuckridge, Moutse, Blouberg, Makhado, Mafisa FM, Modiri, Qwa-Qwa and City Radio | Deviation | 161/2025/2026 | R144 000.00 |
| Promotion of Military Ombud Campaign | Funduzi, SABC, DSTV and eSAT | Deviation | 162/2025/2026 | R535 344.55 |
| Procurement of Outside Broadcast services to implement two priority government communication interventions for GBVF and SoNA | **GBVF**: Impact<br>**SoNA**: Commuter, Lekoa, Open Haven, Pheli, Umphakathi and Vutha | Deviation | 163/2025/2026 | R281 600.00 |
| Army Deployement Campaign – March 2026 | SABC, Primedia, GH Media, Mophuthing, Media Mark, MSG, United Nations, Arena Holdings, BEMAS, Funduzi Media, eMedia (eTV), eSat (eNCA), DSTV Sales (Newzroom) | Deviation | 164/2025/2026 | R6 191 054.72 |
| Discretionary Grants Public Notice | Arena Holdings and Funduzi | Deviation | 165/2025/2026 | R51 594.75 |
| Addendum: Army Deployement Campaign | MSG | Deviation | 166/2025/2026 | R319 828.80 |
| DoJ Recruitment Week 11 | Media 24 and Arena Holdings | Deviation | 167/2025/2026 | R49 352.22 |
| Reflection on 2026 Academic Year Campaign | Alfred Nzo, Engqobo, IFM, Ikhala, Khululeka, Kumkani, Link, Mbhashe, Ngqushwa, Nkqubela, Oasis, Radio Kingfisher, UCR, Vukani, Good News, Intokozo, Izwi Lomzansi, Maputaland, Megazone, Mthuba, NN, Nongoma, North Coast, Siyathuthuka, Ugu youth, Umgungundlovu, Commuter, Cosmo, Eastwave, EK, Impact, Lekoa, Open Haven, Pheli, Poort, Islam, Kansel, Rainbow, Sedibeng, Umphakathi, TUT,Westbury, Westside, City Radio, Ulwazi, Heartbeat, WRFM, Overberg, 7441, Namakwaland, Ikutani, Inakekelo, Kanyamazane, VOC, Jou Radio, Makhado, Mohodi, Mphahlele, Univen, Vhembe, Aganang, Bodumedi, Kgatleng, Life, Mafisa, MMabatho, Modiri, Pulse, Rusty, Star, Sun, Qwa Qwa FM | Deviation | 168/2025/2026 | R600 000.00 |
| G20 Campaign 2025/26 | Arena Holdings, Mophuthing and Tshemolo Media | General Deviation | Dev/026/2025/2026 | R2 391 198.80 |

| Project description | Name of supplier | Type of procurement by other means | Contract number | Value of contract R'000 |
|---|---|---|---|---|
| Awareness on Men's Month, Women's Month, Heritage Month, annual Thusong Services Centre Week, Public Service Month, GBVF, Youth Development, Tourism Month and G20 | 67 Ideas, Abaqulusi FM, Good News, Highway Radio, Inanda, Indonsakusa, KZN, Maputland, Nongoma, North Coast, Radio Khwezi, Siyathuthuka and Umgungundlovu | General Deviation | Dev/028/2025/2026 | R102 371.13 |
| Catering for GCIS meeting with community media sector | Bhobho Catering and Events | General Deviation | Dev/001/2025/2026 | R5 850.00 |
| Catering for GBVF Dialogue with Siyabuswa students | Serufe PTY Ltd | General Deviation | Dev/002/2025/2026 | R10 200.00 |
| Catering for the Minister and Vice Chancellor on 15 April 2025 | Dasimon Pty Ltd | General Deviation | Dev/003/2025/2026 | R8 050.00 |
| Catering for G20 | Langa General Supply | General Deviation | Dev/007/2025/2026 | R29 750.00 |
| Procurement of SigningHub | Altron TMT | General Deviation | Dev/008/2025/2026 | R948 758.31 |
| Travel management for GCIS | Open order | General Deviation | Dev/009/2025/2026 | Open order |
| Travel management for GCIS | Open order | General Deviation | Dev/010/2025/2026 | Open order |
| Catering | Tiromogo Holding | General Deviation | Dev/011/2025/2026 | R9 000.00 |
| Travel management for GCIS | Ultimate Travel | General Deviation | Dev/012/2025/2026 | R13 704.07 |
| Travel management for GCIS | XL Aero city travel | General Deviation | Dev/013/2025/2026 | R7 737.00 |
| Travel management for GCIS | XL Aero city travel | General Deviation | Dev/014/2025/2026 | R81 198.00 |
| Catering | Adonis project (pty)LTD | General Deviation | Dev/015/2025/2026 | R98 750.00 |
| Catering | Morati Enterprise | General Deviation | Dev/016/2025/2026 | R8 100.00 |
| Procurement of alarm monitoring system | 4Real Tech | General Deviation | Dev/017/2025/2026 | R28 050.00 |
| MIE Smart Vetting | MIE Smart Vetting | General Deviation | Dev/018/2025/2026 | R28 903.12 |
| Printing of programmes | Lebone Litho | General Deviation | Dev/019/2025/2026 | R17 146.50 |
| Renewal of IIA membership for Internal Audit | Institute of Internal Auditors | General Deviation | Dev/020/2025/2026 | R27005.45 |
| Internal Audit Quality Assurance Review 2025 in line with IIA Standards | Institute of Internal Auditors | General Deviation | Dev/020/2025/2027 | R377 540.00 |
| Internal Audit Quality Assurance Review 2025 in line with IIA Standards | Institute of Internal Auditors | General Deviation | Dev/021/2025/2026 | R374 772.00 |
| Catering for G20 in KZN | Manono Ps | General Deviation | Dev/022/2025/2026 | R28 350.00 |
| Relocation for Mapula Tloubatla | Transfreight Removals | General Deviation | Dev/023/2025/2026 | R25 252.40 |
| Catering for G20 in KZN | Siphosenjabolo Trading | General Deviation | Dev/024/2025/2026 | R29 700.00 |

| Project description | Name of supplier | Type of procurement by other means | Contract number | Value of contract R'000 |
|---|---|---|---|---|
| Renewal of eight (8) IBM SPSS licences and one (1) IBM SPSS Complex Samples Module Licence | OLSPS Analytics | General Deviation | Dev/025/2025/2026 | R478 131.81 |
| Printing of programmes for State Funeral of former Deputy President, Mr David Mabuza | Lebone Litho | General Deviation | Dev/027/2025/2026 | R45 160.50 |
| Request approval for emergency procurement of diesel to refill the back-up generator | Women In Business Ltd | General Deviation | Dev/029/2025/2026 | R29 000.00 |
| Catering and entertainment for provide catering for the GCIS-led G20 outreach and Youth Dialogue in Kroonstad, Flavius Mareka TVET College | Tinas Catering | General Deviation | Dev/030/2025/2026 | R24 250.00 |
| Catering for GBVF training of government communicators | Adonis Project (pty)LTD | General Deviation | Dev/031/2025/2026 | R62 400.00 |
| Procure alarm monitoring system for Mpumalanga Provincial Office | Phepha M/V Security | General Deviation | Dev/032/2025/2026 | R11 155.00 |
| National Annual Conference of the Institution of Internal Auditors South Africa(IIASA) | Quality Council for Trade and Occupation | General Deviation | Dev/033/2025/2026 | R49 220.00 |
| 2025 Annual Women in Media Communication Speed Mentoring Session | Preview Future Projects | General Deviation | Dev/034/2025/2026 | R25 012.50 |
| Membership fee | LIASA | General Deviation | Dev/035/2025/2026 | R3 811.50 |
| To attend ISACA SA Annual Conference and two days pre-conference workshop | ISACA SA | General Deviation | Dev/036/2025/2026 | R42 000.00 |
| To provide sound and décor for the DDM-G20 Business Engagement Programme | Meriting Events Centre | General Deviation | Dev/037/2025/2026 | R19 725.00 |
| Catering for the Fezile Dabi DDM-G20 Business Engagement Programme | Jabs Financial Services | General Deviation | Dev/038/2025/2026 | R28 680.00 |
| Catering for Social Media and Dis/ Misinformation training session | Khayelimnandi Catering and Events | General Deviation | Dev/039/2025/2026 | R26 650.00 |
| Catering for Branch Strategic Planning | Bhobho Catering and Events | General Deviation | Dev/040/2025/2026 | R9 200.00 |

| Project description | Name of supplier | Type of procurement by other means | Contract number | Value of contract R'000 |
|---|---|---|---|---|
| Conference for Employee Assistance Professional Association of South Africa | EAPA-SA | General Deviation | Dev/041/2025/2026 | R37 197.00 |
| Catering for Content Forum Quarter Two Review Session | Marole Catering | General Deviation | Dev/042/2025/2026 | R20 182.50 |
| Printing of programmes for Official Funeral Service | Shereno Printers | General Deviation | Dev/043/2025/2026 | R18 227.50 |
| Catering for G20 Outreach and Stakeholder Engagement | MTM Electronics 77 and Comm | General Deviation | Dev/044/2025/2026 | R14 550.00 |
| Catering for Strategic Planning | Ladonata t/a Donaye Foodies and Ginger | General Deviation | Dev/045/2025/2026 | R11 700.00 |
| Catering for Special MANCO of 6 October 2025 | Bhobho Catering and Events | General Deviation | Dev/046/2025/2026 | R5 000.00 |
| Catering for Capacity Building Workshop | Maboko Trading and Projects | General Deviation | Dev/047/2025/2026 | R15 000.00 |
| Printng of funeral programmes for Ambassador Nathi Mthethwa | Process Litho | General Deviation | Dev/048/2025/2026 | R20 355.00 |
| Installation of equipment at Cape Town studio | Commuter FM | General Deviation | Dev/049/2025/2026 | R173 500.00 |
| Relocation of Mpumalanga Director: Ms H.R. Hlabathi | Transfreight  Removals | General Deviation | Dev/050/2025/2026 | R10 865.00 |
| Catering for G20 Outreach Programme at Ermelo, Gert Sibande District | Kwa Ma Grizza Foods Catering and Services | General Deviation | Dev/051/2025/2026 | R28 800.00 |
| Service provider for addressing urgent concerns related to the CISCO telephony system | Blue Network and Infrustructure Pty Ltd | General Deviation | Dev/052/2025/2025 | R4 441.85 |
| Short-term appointment of LexiNexis for the provision of a searchable national and international media database | LexisNexis Pty Ltd | General Deviation | Dev/053/2025/2026 | R103 178.66 |
| Request approval for Blue Networks and Infrastructure to continue with the restoration of the CISCO telephony system | Blue Network and Infrastructure Pty Ltd | General Deviation | Dev/054/2025/2026 | R28 428.00 |
| Catering for Audit Committee meeting/ training and induction | Bhobho Catering and events | General Deviation | Dev/055/2025/2026 | R7 940.00 |
| Procurement of scarves | Bathusi Promotions and Suppliers | General Deviation | Dev/056/2025/2026 | R17 882.50 |
| Catering for the Platforms and Channels Strategy development session | Miavho Trading Enterprise | General Deviation | Dev/057/2025/2028 | R9 500.00 |

| Project description | Name of supplier | Type of procurement by other means | Contract number | Value of contract R'000 |
|---|---|---|---|---|
| Appoint CTU Training Solutions service provider and Think360 (Pty) Ltd for the upskilling of employees in the Directorate: Information Management Systems | CTU Training Solutions and Think360 | General Deviation | Dev/058/2025/2026 | R41 180.00 |
| Extension of Blind SA contract for printing and distribution of the Braille *Vuk'uzenzele* newspaper for six editions | Blind SA | General Deviation | Dev/059/2025/2026 | R306 036.85 |
| Catering for P&LL Management and Content Forum Q3 Review Session | Marole Catering | General Deviation | Dev/060/2025/2026 | R27 200.00 |
| Motivation for deviation from GCIS Catering and SCM policies to provide catering for the SADC Media Awards dinner | Preview Restaurant | General Deviation | Dev/061/2025/2026 | R54 797.50 |
| Laptops, desktops and accessories | Thikho Technologies | General Deviation | Dev/062/2025/2026 | R2 338 633.10 |
| National and International searchable database | LexiNexis | General Deviation | Dev/063/2025/2026 | R2 360 697.54 |
| ACL Data Analytics Basic Script Training | Surtech Solutions | General Deviation | Dev/064/2025/2026 | R55 200.00 |
| Request for deviation from normal procurement procedures to appoint Vuka Africa UPS and Generators | Vuka Africa | General Deviation | Dev/065/2025/2026 | R142 800.00 |
| Catering for Strategic Planning Session with the Minister | Nendou Trading | General Deviation | Dev/066/2025/2026 | R50 400.00 |
| Second extension of cleaning and hygiene services at GCIS Head Office and Gauteng Provincial Office for two months from 1 March to 30 April 2026 | Prime African Security | General Deviation | Dev/067/2025/2026 | R347 283.53 |
| Extension of cleaning and hygiene services at GCIS Head Office and Gauteng Provincial Office for two months from 1 January to 28 February 2026 | Prime African Security | General Deviation | Dev/068/2025/2026 | R347 283.54 |
| Catering, audio-visual and Emergency Medical Services for Imbizo held on 10 Feb 2026 in Athlone, Western Cape | Bakery of Hope, Shodz Entertainment and Promotions, Western Cape Government | General Deviation | Dev/069/2025/2026 | R185 196.00 |

| Project description | Name of supplier | Type of procurement by other means | Contract number | Value of contract R'000 |
|---|---|---|---|---|
| Deviation for appointment of a service provider to render South African Sign Language interpreting services during post-Cabinet briefing | Forch Communications and Projects | General Deviation | Dev/070/2025/2026 | R18 000.00 |
| Catering for P&LL Extended Management Meeting and Intergovernmental Communicators' Forum | Bhobho Catering and Events | General Deviation | Dev/071/2025/2026 | R33 315.00 |
| Catering for Enterprise Risk Management Committee (ERMC) meeting | Miavho Trading Enterprise | General Deviation | Dev/072/2025/2026 | R2 535.00 |
| Catering for dis/misinformation training session | Khayelimnandi Catering and Events | General Deviation | Dev/073/2025/2026 | R17 500.00 |
| Procurement for renewal of 10 Team-mate licences | Wolters Kluwer | General Deviation | Dev/074/2025/2026 | R75 094.46 |
| Catering for 60 participants at the Community Media Roundtable | African Delites Catering Services | General Deviation | Dev/075/2025/2026 | R18 078.00 |
| Procurement for the placement of ERMC members for job advertisement with the Institute of Risk Management South Africa (IRSMA) | The Institute of Risk Management South Africa (IRSMA) | General Deviation | Dev/076/2025/2026 | R8 625.00 |
| Request approval to deviate from normal procurement processes for printing of programme for the Official Funeral Service of Mr Mosiuoa Lekota | Lebone Litho | General Deviation | Dev/077/2025/2026 | R24 564.00 |
| Payment for Liabrary and Information Association of South Africa annual institutional membership fee for 2026 (LAISA) | LAISA | General Deviation | Dev/078/2025/2026 | R3 811.50 |
| Payment for Knowledge Management South Africa annual institutional membership fee for 2026 | KMSA | General Deviation | Dev/079/2025/2026 | R6 845.00 |
| Relocation of office furniture in North West Vryburg office | City Wide Enterprise | General Deviation | Dev/080/2025/2026 | R20 200.00 |
| Request approval to subscribe to Ipsos Government Performance Barometer and Socio-Political Trends | Ipsos (Pty) Ltd | General Deviation | Dev/081/2025/2026 | R690 000.00 |

### 3.2. Contract variations and expansions

| Project description | Name of supplier | Contract modification type (Expansion or Variation) | Contract number | Original contract value | Value of previous contract expansion/s or variation/s (if applicable) | Value of current contract expansion or variation |
|---|---|---|---|---|---|---|
| | | | | R'000 | R'000 | R'000 |
| First extension of Blind SA contract for printing and distribution of the Braille *Vuk'uzenzele* newspaper for six editions | Blind SA | Expansion | Dev/059/2025/2026 | R4 070 420.40 | - | R306 036.85 |
| Second extension of Blind SA contract for printing and distribution of the Braille *Vuk'uzenzele* newspaper for five editions | Blind SA | Expansion | Dev/082/2025/2026 | R4 070 420.40 | - | R254 943.50 |
| First extension of cleaning and hygiene services at GCIS Head Office and Gauteng Provincial Office for two months from 1 January to 28 February 2026 | Prime African Security | Expansion | Dev/067/2025/2026 | R6 251 103.66 | - | R347 283.53 |
| Second extension of cleaning and hygiene services at GCIS Head Office and Gauteng Office for two months from 1 March to 30 April 2026 | Prime African Security | Expansion | Dev/068/2025/2026 | R6 251 103.66 | - | R347 283.53 |
| **Total** | | | | | | **R1 255 547.41** |



# PART F:
# FINANCIAL INFORMATION

# 1. REPORT OF THE AUDITOR-GENERAL

**Report of the auditor-general to Parliament on vote 4: Government Communication and Information System**

## REPORT ON THE AUDIT OF THE FINANCIAL STATEMENTS

### OPINION

1. I have audited the financial statements of the Government Communication and Information System (GCIS) set out on pages 149 to 201, which comprise the appropriation statement, statements of financial position as at 31 March 2026, statement of financial performance, statement of changes in net assets, the cash flow statement for the year then ended, as well as notes to the financial statements, including a summary of significant accounting policies.

2. In my opinion, the financial statements present fairly, in all material respects, the financial position of the GCIS as at 31 March 2026 and its financial performance and cash flows for the year then ended in accordance with the Modified Cash Standard (MCS) and the requirement of the Public Finance Management Act 1 of 1999 (PFMA).

### BASIS FOR OPINION

3. I conducted my audit in accordance with the International Standards on Auditing (ISAs). My responsibilities under those standards are further described in the responsibilities of the auditor-general for the audit of the financial statements section of my report.

4. I am independent of the department in accordance with the International Ethics Standards Board for Accountants' *International Code of Ethics for Professional Accountants (including International Independence Standards)* (IESBA code) as well as other ethical requirements that are relevant to my audit in South Africa.

   I have fulfilled my other ethical responsibilities in accordance with these requirements and the IESBA code.

5. I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my opinion.

### OTHER MATTER

6. I draw attention to the matter below. My opinion is not modified in respect of this matter.

#### Unaudited supplementary schedules

7. The supplementary information set out on pages 202 to 215 does not form part of the financial statements and is presented as additional information. I have not audited these schedules and, accordingly, I do not express an opinion on them.

### RESPONSIBILITIES OF THE ACCOUNTING OFFICER FOR THE FINANCIAL STATEMENTS

8. The accounting officer is responsible for the preparation and fair presentation of the financial statements in accordance with the MCS and the requirements of the PFMA and for such internal control as the accounting officer determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

9. In preparing the financial statements, the accounting officer is responsible for assessing the department's ability to continue as a going concern; disclosing, as applicable, matters relating to going concern; and using the going concern basis of accounting unless the appropriate governance structure either intends to liquidate the department or to cease operations, or has no realistic alternative but to do so.

### RESPONSIBILITIES OF THE AUDITOR-GENERAL FOR THE AUDIT OF THE FINANCIAL STATEMENT

10. My objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error; and to issue an auditor's report that includes my opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with the ISAs will always detect a material misstatement when it exists.

    Misstatements can arise from fraud or error and are considered material if, individually or in

aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements

11. A further description of my responsibilities for the audit of the financial statement is included in the annexure to this auditor's report. This description, which is located at page 145, forms part of my auditor's report.

## REPORT ON THE ANNUAL PERFORMANCE REPORT

12. In accordance with the Public Audit Act 25 of 2004 (PAA) and the general notice issued in terms thereof, I must audit and report on the usefulness and reliability of the reported performance information against predetermined objectives for the selected material performance indicators presented in the annual performance report. The accounting officer is responsible for the preparation of the annual performance report.

13. I selected the following material performance indicators related to Programme 2: Content processing and dissemination presented in the annual performance report for the year ended 31 March 2026. I selected those indicators that measure the department's performance on its primary mandated functions and that are of significant national, community or public interest.

    - Percentage response rate to citizen queries directed to the GCIS
    - Increased audience reach across GCIS digital platforms (websites and social media platforms)
    - Percentage growth in the number of reads on SA-news stories
    - Number of users of Vuk'uzenzele platforms
    - Number of editions of Vuk'uzenzele newspaper published in any official language other than English
    - Percentage of self-initiated opinion pieces published to increase government's share of voice on topical issues in the environment
    - Percentage compliance of government communications at the national level to qualitative elements in GCP (Phase 2)
    - Percentage implementation of brand awareness and repositioning (GCIS FOR YOU) campaign to increase awareness of GCIS service offerings and government initiatives
    - Number of hours of content broadcast per week on GoZA TV
    - Number of people reached through central government campaigns amplifying MTDP 2024-2029 priorities.
    - Percentage increase of advertising spend on community media by the GCIS and media-buying clients·
    - Number of audio-visual content products from video, photography radio disseminated to profile national events, government programmes and The Presidency on various platforms to amplify the reach.
    - Number of Annual Transformation Reports
    - Government media buying policy developed and approved

14. I evaluated the reported performance information for the selected material performance indicators against the criteria developed from the performance management and reporting framework, as defined in the general notice. When an annual performance report is prepared using these criteria, it provides useful and reliable information and insights to users on the department's planning and delivery on its mandate and objectives.

15. I performed procedures to test whether:

    - the indicators used for planning and reporting on performance can be linked directly to the department's mandate and the achievement of its planned objectives
    - all the indicators relevant for measuring the department's performance against its primary mandated and prioritised functions and planned objectives are included
    - the indicators are well defined to ensure that they are easy to understand and can be applied consistently, as well as verifiable so that I can confirm the methods and processes to be used for measuring achievements

- the targets can be linked directly to the achievement of the indicators and are specific, time bound and measurable to ensure that it is easy to understand what should be delivered and by when, the required level of performance as well as how performance will be evaluated
- the indicators and targets reported on in the annual performance report are the same as those committed to in the approved initial or revised planning documents
- the reported performance information is presented in the annual performance report in the prescribed manner and is comparable and understandable
- there is adequate supporting evidence for the achievements reported and for the reasons provided for any over- or underachievement of targets.

16. I performed the procedures to report material findings only; and not to express an assurance opinion or conclusion.

17. I did not identify any material findings on the reported performance information for the selected indicators.

## OTHER MATTER

18. I draw attention to the matter below.

## ACHIEVEMENT OF PLANNED TARGETS

19. The annual performance report includes information on reported achievements against planned targets and provides explanations for over- or under- achievements. This information should be considered in the context of the material findings on the reported performance information.

20. The table that follows provides information on the achievement of planned targets and list the key indicators that were not achieved as reported in the annual performance report. The reasons for any underachievement of targets are included in the annual performance report on pages 35 to 63.

## PROGRAMME 2: CONTENT PROCESSING AND DISSEMINATION

*Targets achieved: 78%*
*Budget spent: 100%*

| Key indicator not achieved | Planned target | Reported achievement |
|---|---|---|
| Number of hours of content broadcast per week on GoZA TV | 72 hours of content broadcast per week on GoZA TV | On average, 27 (1 403/52) hours of content broadcasted per week on GoZA TV |
| Government media buying policy developed and approved | One (1) Government Media Buying Policy developed and approved | Government media buying policy was developed and the draft was consulted upon but not approved |
| Number of policy alignment and support of government priorities assessment reports submitted to the Executive Authority | Three (3) policy alignment and support of government priorities assessment reports | Two (2) policy alignment and support of government priorities assessment reports were done and submitted to Minister |
| Percentage response rate to citizen queries directed to the GCIS | 50% response rate on piloted platform | 47% response rate on piloted platform |

## MATERIAL MISSTATEMENTS

21. I identified preventable material misstatements in the annual performance report submitted for auditing. These material misstatements were in the reported performance information for Content processing and dissemination. Management subsequently corrected all the misstatements, and I did not include any material findings in this report.

## REPORT ON COMPLIANCE WITH LEGISLATION

22. In accordance with the PAA and the general notice issued in terms thereof, I must audit and report on compliance with applicable legislation relating to financial matters, financial management and other related matters. The accounting officer is responsible for the department's compliance with legislation.

23. I performed procedures to test compliance with selected requirements in key legislation in accordance with the findings engagement methodology of the Auditor-General of South Africa (AGSA).

    This engagement is not an assurance engagement. Accordingly, I do not express an assurance opinion or conclusion.

24. Through an established AGSA process, I selected requirements in key legislation for compliance testing that are relevant to the financial and performance management of the department, clear to allow consistent measurement and evaluation, while also sufficiently detailed and readily available to report in an understandable manner.

    The selected legislative requirements are included in the annexure to this auditor's report.

25. I did not identify any material non-compliance with the selected legislative requirements.

## OTHER INFORMATION IN THE ANNUAL REPORT

26. The accounting officer is responsible for the other information included in the annual report. The other information referred to does not include the financial statements, the auditor's report and those selected material indicators in the scoped-in programme presented in the annual performance report that have been specifically reported on in this auditor's report.

27. My opinion on the financial statements and my reports on the audit of the annual performance report and compliance with legislation do not cover the other information included in the annual report and I do not express an audit opinion or any form of assurance conclusion on it.

28. My responsibility is to read this other information and, in doing so, consider whether it is materially inconsistent with the financial statements and the selected material indicators in the scoped-in programme presented in the annual performance report or my knowledge obtained in the audit, or otherwise appears to be materially misstated.

29. I did not receive the other information prior to the date of this auditor's report. When I do receive and read this information, if I conclude that there is a material misstatement therein, I am required to communicate the matter to those charged with governance and request that the other information be corrected. If the other information is not corrected, I may have to retract this auditor's report and re-issue an amended report as appropriate. However, if it is corrected this will not be necessary

## INTERNAL CONTROL DEFICIENCIES

30. I considered internal control relevant to my audit of the financial statements, annual performance report and compliance with applicable legislation; however, my objective was not to express any form of assurance on it.

31. I did not identify any significant deficiencies in internal control.



Pretoria
31 July 2026



## Annexure to the auditor's report

The annexure includes the following:

- The auditor-general's responsibility for the audit
- The selected legislative requirements for compliance testing

**Auditor-general's responsibility for the audit**

### PROFESSIONAL JUDGEMENT AND PROFESSIONAL SCEPTICISM

As part of an audit in accordance with the ISAs, I exercise professional judgement and maintain professional scepticism throughout my audit of the financial statements and the procedures performed on reported performance information for selected material performance indicators and on the department's compliance with selected requirements in key legislation.

### FINANCIAL STATEMENTS

In addition to my responsibility for the audit of the financial statements as described in this auditor's report, I also:

- identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error; design and perform audit procedures responsive to those risks; and obtain audit evidence that is sufficient and appropriate to provide a basis for my opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control
- obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the department's internal control
- evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made
- conclude on the appropriateness of the use of the going concern basis of accounting in the preparation of the financial statements. I also conclude, based on the audit evidence obtained, whether a material uncertainty exists relating to events or conditions that may cast significant doubt on the ability of the department to continue as a going concern.

  If I conclude that a material uncertainty exists, I am required to draw attention in my auditor's report to the related disclosures in the financial statements about the material uncertainty or, if such disclosures are inadequate, to modify my opinion on the financial statements. My conclusions are based on the information available to me at the date of this auditor's report. However, future events or conditions may cause a department to cease operating as a going concern
- evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and determine whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

### COMMUNICATION WITH THOSE CHARGED WITH GOVERNANCE

I communicate with the accounting officer regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that I identify during my audit.

I also provide the accounting officer with a statement that I have complied with relevant ethical requirements regarding independence and communicate with them all relationships and other matters that may reasonably be thought to bear on my independence and, where applicable, actions taken to eliminate threats or safeguards applied.

### COMPLIANCE WITH LEGISLATION - SELECTED LEGISLATIVE REQUIREMENTS

The selected legislative requirements are as follows:

| Legislation | Sections/Paragraph/Regulations - Normal | Final |
|---|---|---|
| National departments | | |
| Public Finance Management Act 1 of 1999 | Section 1; 38(1)(b); 38(1)(c)(i); 38(1)(c)(ii); 38(1)(d); 38(1)(f); 38(1)(h)(iii); 39(1)(a); 39(2)(a); 40(1)(a); 40(1)(b); 40(1)(c)(i); 43(1); 43(4); 44; 45(b) | Section 1; 38(1)(b); 38(1)(c)(i); 38(1)(c)(ii); 38(1)(d); 38(1)(f); 38(1)(h)(iii); 39(1)(a); 39(2)(a); 40(1)(a); 40(1)(b); 40(1)(c)(i); 43(1); 43(4); 44; 45(b) |

| Legislation | Sections/Paragraph/Regulations - Normal | Final |
|---|---|---|
| Treasury Regulations, 2005 | Regulation 4.1.1; 4.1.3; 5.1.1; 5.2.1; 5.2.3(a); 5.2.3(d); 5.3.1; 6.3.1(a); 6.3.1(b); 6.3.1(c); 6.3.1(d); 6.4.1(b); 7.2.1; 8.1.1; 8.2.1; 8.2.2; 8.2.3; 8.4.1; 9.1.1; 9.1.4; 10.1.1(a); 10.1.2; 11.4.1; 11.4.2; 11.5.1; 12_.5.1; 15.10.1.2(c); 16A3.2; 16A3.2(a); 16A6.1; 16A6.2(a); 16A6.2(b); 16A6.3(a); 16A6.3(b); 16A6.3(c); 16A6.3(e); 16A6.4; 16A6.5; 16A6.6; 16A7.1; 16A7.3; 16A8.3; 16A8.4; 16A9.1(b)(ii); 16A9.1(d); 16A9.1(e); 16A9.1(f); 16A9.2; 16A9.2(a)(ii); 17.1.1; 18.2; 19.8.4 | Regulation 4.1.1; 4.1.3; 5.1.1; 5.2.1; 5.2.3(a); 5.2.3(d); 5.3.1; 6.3.1(a); 6.3.1(b); 6.3.1(c); 6.3.1(d); 6.4.1(b); 7.2.1; 8.1.1; 8.2.1; 8.2.2; 8.2.3; 8.4.1; 9.1.1; 9.1.4; 10.1.1(a); 10.1.2; 11.4.1; 11.4.2; 11.5.1; 12.5.1; 15.10.1.2(c); 16A3.2; 16A3.2(a); 16A6.1; 16A6.2(a); 16A6.2(b); 16A6.3(a); 16A6.3(b); 16A6.3(c); 16A6.3(e); 16A6.4; 16A6.5; 16A6.6; 16A7.1; 16A7.3; 16A8.3; 16A8.4; 16A9.1(b)(ii); 16A9.1(d); 16A9.1(e); 16A9.1(f); 16A9.2; 16A9.2(a)(ii); 17.1.1; 18.2; 19.8.4 |
| Construction Industry Development Board Regulations, 2004 | Regulation 17; 25(7A); 25(9)(a); 25(10) | |
| Division of Revenue Act 2 of 2025 | Section 11(6)(a); 12(5); 16(1); 16(3)(a)(i); 16(3)(a)(ii) | Section 16(1) |
| National Treasury SCM Instruction No. 4A of 2016/17 | Paragraph 6 | Paragraph 6 |
| National Treasury Instruction No 9 of2017/18 | Paragraph 4.3 | |
| National Treasury SCM Instruction No. 03 of 2021/22 | Paragraph 4.1; 4.2 (b); 4.3; 4.4(a); 4.17; 7.2; 7.6 | Paragraph 4.1; 4.2 (b); 4.3; 4.4(a); 4.17; 7.2; 7.6 |
| National Treasury SCM Instruction No. 2 of 2021/22 | Paragraph 3.2.1; 3.2.4; 3.2.4(a); 3.3.1 | Paragraph 3.2.1; 3.2.4; 3.2.4(a); 3.3.1 |
| National Treasury Practice Note 5 of 2009/10 | Paragraph 3.3 | Paragraph 3.3 |
| National Treasury Practice Note 7 of 2009/10 | Paragraph 4.1.2 | Paragraph 4.1.2 |
| Preferential Procurement Policy Framework Act 5 of 2000 | Section 1; 2.1(a); 2.1(f) | Section 1; 2.1(a); 2.1(f) |
| Preferential Procurement Regulations, 2022 | Regulation 4.1; 4.2; 4.3; 4.4; 5.1; 5.2; 5.3; 5.4 | Regulation 4.1; 4.2; 4.3; 4.4; 5.1; 5.2; 5.3; 5.4 |
| Prevention and Combating of Corrupt Activities Act 12 of 2004 | Section 34(1) | Section 34(1) |
| Public Service Regulations, 2016 | Regulation 18(1); 18(2); 25(1)(e)(i); 25(1)(e)(iii) | |
| State Information Technology Agency Act 88 of 1998 | Section 7(3) | Section 7(3 |


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# 2. ANNUAL FINANCIAL STATEMENTS


| | |
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| Appropriation per programme | | | | | | | | |
|---|---|---|---|---|---|---|---|---|
| | 2025/26 | | | | | | 2024/25 | |
| Voted funds and direct charges | Adjusted budget | Virement | Final budget | Actual expenditure | Variance | Expenditure as % of final budget | Final budget | Actual expenditure |
| | R'000 | R'000 | R'000 | R'000 | R'000 | % | R'000 | R'000 |
| 1. Administration | 217 328 | (6 471) | 210 857 | 210 817 | 40 | 100% | 227 189 | 216 781 |
| 2. Content Processing and Dissemination | 454 661 | 2 357 | 457 018 | 456 964 | 54 | 100% | 393 625 | 389 701 |
| 3. Intergovernmental Coordination and Stakeholder Management | 157 356 | 4 114 | 161 470 | 161 394 | 76 | 100% | 139 959 | 137 533 |
| **TOTAL** | **829 345** | **-** | **829 345** | **829 175** | **170** | **100%** | **760 773** | **744 015** |
| **Add:** | | | | | | | | |
| Departmental receipts | | | 2 323 | | | | 13 600 | |
| aid assistance | | | - | | | | 10 000 | |
| **Actual amounts per Statement of Financial Performance (total revenue)** | | | **831 668** | | | | **784 373** | |
| **Add:** aid assistance | | | | 4 392 | | | | 3 416 |
| **Actual amounts per Statement of Financial Performance (total expenditure)** | | | | **833 567** | | | | **747 431** |

| Appropriation per programme | | | | | | | | |
|---|---|---|---|---|---|---|---|---|
| | 2025/26 | | | | | | 2024/25 | |
| | Adjusted budget | Virement | Final budget | Actual expenditure | Variance | Expenditure as % of final budget | Final budget | Actual expenditure |
| | R'000 | R'000 | R'000 | R'000 | R'000 | % | R'000 | R'000 |
| **Current payments** | **545 495** | **(5 383)** | **540 112** | **539 943** | **169** | **100,0%** | **524 980** | **511 693** |
| Compensation of employees | 311 080 | (437) | 310 643 | 310 565 | 78 | 100,0% | 291 288 | 287 414 |
| Salaries and wages | 272 179 | (2 592) | 269 587 | 269 508 | 79 | 100,0% | 252 094 | 249 122 |
| Social contributions | 38 901 | 2 155 | 41 056 | 41 057 | (1) | 100,0% | 39 194 | 38 292 |
| Goods and services | 234 415 | (4 946) | 229 469 | 229 378 | 91 | 100,0% | 233 692 | 224 279 |
| Administrative fees | 2 070 | (153) | 1 917 | 1 916 | 1 | 99.9% | 1 717 | 1 717 |
| Advertising | 45 417 | 2 891 | 48 308 | 48 307 | 1 | 100,0% | 37 361 | 35 334 |
| Minor assets | 4 300 | (3 562) | 738 | 737 | 1 | 99,9% | 276 | 277 |
| Audit costs: external | 3 151 | (199) | 2 952 | 2 952 | - | 100,0% | 3 089 | 3 089 |
| Bursaries: employees | 473 | 15 | 488 | 488 | - | 100,0% | 429 | 429 |
| Catering: departmental activities | 1 336 | 1 097 | 2 433 | 2 433 | - | 100,0% | 1 285 | 1 284 |
| Communication (goods and services) | 19 404 | (2 601) | 16 803 | 16 795 | 8 | 100.0% | 16 428 | 14 374 |
| Computer services | 21 984 | 990 | 22 974 | 22 974 | - | 100,0% | 30 490 | 25 426 |
| Consultants: business and advisory services | 7 240 | (2 809) | 4 431 | 4 432 | (1) | 100,0% | 1 595 | 1 594 |
| Legal services | 1 110 | (1 110) | - | - | - | 100,0% | 278 | 278 |
| Contractors | 3 177 | (2 191) | 986 | 985 | 1 | 99,9% | 1 263 | 1 258 |
| Agency and support/outsourced services | 6 904 | 3 603 | 10 507 | 10 506 | 1 | 100,0% | 6 605 | 6 604 |
| Fleet services (including government motor transport) | 1 549 | 127 | 1 676 | 1 676 | - | 100,0% | 1 648 | 1 650 |
| Inventory: materials and supplies | 282 | (141) | 141 | 141 | - | 100,0% | - | - |
| Consumable supplies | 1 522 | (109) | 1 413 | 1 408 | 5 | 99.6% | 913 | 903 |
| Consumable: stationery, printing and office supplies | 2 048 | (439) | 1 609 | 1 602 | 7 | 99.6% | 1 131 | 1 116 |
| Operating leases | 61 463 | (6 006) | 55 457 | 55 459 | (2) | 100,0% | 81 298 | 81 298 |

| Appropriation per programme | | | | | | | | |
|---|---|---|---|---|---|---|---|---|
| | 2025/26 | | | | | | 2024/25 | |
| | Adjusted budget | Virement | Final budget | Actual expenditure | Variance | Expenditure as % of final budget | Final budget | Actual expenditure |
| | R'000 | R'000 | R'000 | R'000 | R'000 | % | R'000 | R'000 |
| Property payments | 16 854 | (1 510) | 15 344 | 15 344 | - | 100,0% | 14 431 | 14 431 |
| Travel and subsistence | 26 920 | 7 300 | 34 220 | 34 151 | 69 | 99,8% | 25 360 | 25 335 |
| Training and development | 3 111 | (171) | 2 940 | 2 941 | (1) | 100,0% | 2 981 | 2 981 |
| Operating payments | 3 304 | (423) | 2 881 | 2 881 | - | 100,0% | 3 739 | 3 527 |
| Venues and facilities | 367 | (9) | 358 | 357 | 1 | 99,7% | 791 | 791 |
| Rental and hiring | 429 | 464 | 893 | 893 | - | 100,0% | 584 | 583 |
| **Transfers and subsidies** | **270 711** | **165** | **270 876** | **270 875** | **1** | **100,0%** | **226 636** | **225 844** |
| Departmental agencies and accounts | 269 368 | - | 269 368 | 269 368 | - | 100,0% | 225 284 | 225 284 |
| Departmental agencies (non-business entities) | 269 368 | - | 269 368 | 269 368 | - | 100,0% | 225 284 | 225 284 |
| Public corporations and private enterprises | 46 | 7 | 53 | 53 | - | 100,0% | 44 | 36 |
| Public corporation | 46 | 7 | 53 | 53 | - | 100,0% | 44 | 36 |
| Other transfers to public corporations | 46 | 7 | 53 | 53 | - | 100.0% | 44 | 36 |
| Households | 1 297 | 158 | 1 455 | 1 454 | 1 | 99.9% | 1 308 | 524 |
| Social benefits | 1 297 | 158 | 1 455 | 1 454 | 1 | 99.9% | 1 308 | 524 |
| **Payments for capital assets** | **13 139** | **5 218** | **18 357** | **18 267** | **90** | **99.5%** | **9 157** | **6 295** |
| Building and other fixed structures | - | 50 | 50 | 50 | - | 100,0% | 126 | 125 |
| Building | - | 50 | 50 | 50 | - | 100,0% | 126 | 125 |
| Other fixed structures | - | - | - | - | - | - | - | - |
| Machinery and equipment | 11 294 | 5 168 | 16 462 | 16 372 | 90 | 99.5% | 7 528 | 5 392 |
| Other machinery and equipment | 11 294 | 5 168 | 16 462 | 16 372 | 90 | 99.5% | 7 528 | 5 392 |
| Software and other intangible assets | 1 845 | - | 1 845 | 1 845 | - | 100.0% | 1 503 | 778 |
| **Payments for financial assets** | **-** | **-** | **-** | **90** | **(90)** | **-** | **-** | **183** |
| **Total** | **829 345** | **-** | **829 345** | **829 175** | **170** | **100,0%** | **760 773** | **744 015** |

| Programme 1 – Administration | | | | | | | | |
|---|---|---|---|---|---|---|---|---|
| | 2025/26 | | | | | | 2024/25 | |
| Sub-programme | Adjusted budget | Virement | Final budget | Actual expenditure | Variance | Expenditure as % of final budget | Final budget | Actual expenditure |
| | R'000 | R'000 | R'000 | R'000 | R'000 | % | R'000 | R'000 |
| 1.1 Departmental Management | 12 203 | 95 | 12 298 | 12 298 | - | 100,0% | 12 950 | 11 818 |
| 1.2 Corporate Services | 96 876 | 1 222 | 98 098 | 98 059 | 39 | 100,0% | 91 429 | 82 542 |
| 1.3 Financial Administration | 28 810 | (405) | 28 405 | 28 404 | 1 | 100,0% | 25 290 | 25 004 |
| 1.4 Internal Audit | 11 045 | (164) | 10 881 | 10 881 | - | 100,0% | 10 672 | 10 569 |
| 1.5 Office Accommodation | 68 394 | (7 219) | 61 175 | 61 175 | - | 100,0% | 86 848 | 86 848 |
| **Total** | **217 328** | **(6 471)** | **210 857** | **210 817** | **40** | **100,0%** | **227 189** | **216 781** |

| Appropriation per programme | | | | | | | | |
|---|---|---|---|---|---|---|---|---|
| | 2025/26 | | | | | | 2024/25 | |
| Programme 1 per economic classification | Adjusted budget | Virement | Final budget | Actual expenditure | Variance | Expenditure as % of final budget | Final budget | Actual expenditure |
| | R'000 | R'000 | R'000 | R'000 | R'000 | % | R'000 | R'000 |
| **Current payments** | **208 628** | **(8 688)** | **199 940** | **199 879** | **61** | **100.0%** | **221 658** | **214 624** |
| Compensation of employees | 90 509 | 508 | 91 017 | 90 978 | 39 | 100.0% | 84 727 | 82 807 |
| Salaries and wages | 79 203 | 204 | 79 407 | 79 368 | 39 | 100.0% | 73 299 | 72 066 |
| Social contributions | 11 306 | 304 | 11 610 | 11 610 | - | 100.0% | 11 428 | 10 741 |
| Goods and services | 118 119 | (9 196) | 108 923 | 108 901 | 22 | 100.0% | 136 931 | 131 817 |
| Administrative fees | 263 | 155 | 418 | 417 | 1 | 99.8% | 238 | 238 |
| Advertising | 750 | (478) | 272 | 272 | - | 100,0% | 573 | 573 |
| Minor assets | 2 477 | (2 091) | 386 | 386 | - | 100,0% | 61 | 61 |
| Audit costs: external | 3 151 | (199) | 2 952 | 2 952 | - | 100,0% | 3 089 | 3 089 |
| Bursaries: employees | 473 | 15 | 488 | 488 | - | 100,0% | 429 | 429 |
| Catering: departmental activities | 275 | 76 | 351 | 351 | - | 100,0% | 189 | 189 |
| Communication (goods and services) | 1 842 | 320 | 2 162 | 2 155 | 7 | 99.7% | 1 818 | 1 818 |
| Computer services | 17 978 | 1 613 | 19 591 | 19 591 | - | 100,0% | 26 603 | 21 629 |
| Consultants: business and advisory services | 2 952 | (1 352) | 1 600 | 1 601 | (1) | 100,0% | 37 | 37 |

| Appropriation per programme | | | | | | | | |
|---|---|---|---|---|---|---|---|---|
| | 2025/26 | | | | | | 2024/25 | |
| Programme 1 per economic classification | Adjusted budget | Virement | Final budget | Actual expenditure | Variance | Expenditure as % of final budget | Final budget | Actual expenditure |
| | R'000 | R'000 | R'000 | R'000 | R'000 | % | R'000 | R'000 |
| Legal services | 1 110 | (1 110) | - | - | - | - | 278 | 278 |
| Contractors | 658 | (94) | 564 | 564 | - | 100,0% | 253 | 253 |
| Fleet services (including government motor transport) | 330 | 60 | 390 | 390 | - | 100,0% | 361 | 361 |
| Inventory: materials & supplies | 282 | (141) | 141 | 141 | - | 100,0% | | |
| Consumable supplies | 805 | (239) | 566 | 566 | - | 100.0% | 478 | 479 |
| Consumable: stationery, printing and office supplies | 780 | (81) | 699 | 692 | 7 | 99.0% | 725 | 713 |
| Operating leases | 60 835 | (5 992) | 54 843 | 54 843 | - | 100,0% | 80 683 | 80 683 |
| Property payments | 16 621 | (1 407) | 15 214 | 15 214 | - | 100,0% | 14 327 | 14 327 |
| Travel and subsistence | 2 613 | 1 833 | 4 446 | 4 438 | 8 | 99.8% | 3 172 | 3 172 |
| Training and development | 3 111 | (171) | 2 940 | 2 941 | (1) | 100,0% | 2 981 | 2 981 |
| Operating payments | 720 | (10) | 710 | 710 | - | 100.0% | 486 | 357 |
| Venues and facilities | 93 | 95 | 188 | 187 | 1 | 100,0% | 132 | 132 |
| Rental and hiring | - | 2 | 2 | 2 | - | 100,0% | 18 | 18 |
| **Transfers and subsidies** | **373** | **316** | **689** | **689** | **-** | **100.0%** | **629** | **92** |
| Public corporations and private enterprises | 44 | (7) | 37 | 37 | - | 100.0% | 42 | 36 |
| Public corporations | 44 | (7) | 37 | 37 | - | 100.0% | 42 | 36 |
| Other transfers to public corporations | 44 | (7) | 37 | 37 | - | 100.0% | 42 | 36 |
| Households | 329 | 323 | 652 | 652 | - | 100.0% | 587 | 56 |
| Social benefits | 329 | 323 | 652 | 652 | - | 100.0% | 587 | 56 |
| **Payments for capital assets** | **8 327** | **1 901** | **10 228** | **10 227** | **1** | **100.0%** | **4 902** | **2 040** |
| Buildings and other fixed structures | - | 50 | 50 | 50 | - | 100.0% | 98 | 97 |
| Buildings | - | 50 | 50 | 50 | - | 100.0% | 98 | 97 |
| Machinery and equipment | 6 482 | 1 851 | 8 333 | 8 332 | 1 | 100.0% | 3 301 | 1 165 |
| Other machinery and equipment | 6 482 | 1 851 | 8 333 | 8 332 | 1 | 100.0% | 3 301 | 1 165 |
| Software and other intangible assets | 1 845 | - | 1 845 | 1 845 | - | 100.0% | 1 503 | 778 |
| **Payment for financial assets** | **-** | **-** | **-** | **22** | **(22)** | **-** | **-** | **25** |
| **Total** | **217 328** | **(6 471)** | **210 857** | **210 817** | **40** | **100.0%** | **227 189** | **216 781** |

| Sub-programme: 1.1: Departmental Management | | | | | | | | |
|---|---|---|---|---|---|---|---|---|
| | 2025/26 | | | | | | 2024/25 | |
| Economic classification | Adjusted budget | Virement | Final budget | Actual expenditure | Variance | Expenditure as % of final budget | Final budget | Actual expenditure |
| | R'000 | R'000 | R'000 | R'000 | R'000 | % | R'000 | R'000 |
| **Current payments** | **12 133** | **77** | **12 210** | **12 210** | **-** | **100.0%** | **12 829** | **11 699** |
| Compensation of employees | 10 606 | (166) | 10 440 | 10 440 | - | 100.0% | 11 476 | 10 346 |
| Salaries and wages | 9 068 | 308 | 9 376 | 9 376 | - | 100.0% | 10 012 | 9 290 |
| Social contributions | 1 538 | (474) | 1 064 | 1 064 | - | 100.0% | 1 464 | 1 056 |
| Goods and services | 1 527 | 243 | 1 770 | 1 770 | - | 100.0% | 1 353 | 1 353 |
| Administrative fees | 37 | (15) | 22 | 22 | - | 100.0% | 16 | 16 |
| Minor assets | 45 | (39) | 6 | 7 | (1) | 116.7% | 13 | 13 |
| Catering: Departmental activities | 136 | (6) | 130 | 130 | - | 100.0% | 85 | 85 |
| Communication (G&S) | 213 | (50) | 163 | 163 | - | 100.0% | 160 | 160 |
| Computer services | 100 | - | 100 | 100 | - | 100.0% | - | - |
| Contractors | - | - | - | - | - | 100.0% | - | - |
| Fleet services (including government motor transport) | 19 | 55 | 74 | 74 | - | 100.0% | 24 | 24 |
| Consumable supplies | 59 | 24 | 83 | 83 | - | 100.0% | 71 | 71 |
| Consumable: Stationery, print office supplies | 55 | (17) | 38 | 38 | - | 100.0% | 30 | 30 |
| Operating leases | 60 | (35) | 25 | 25 | - | 100.0% | 37 | 37 |
| Travel and subsistence | 759 | 329 | 1 088 | 1 087 | 1 | 100.0% | 894 | 894 |
| Operating payments | 44 | (3) | 41 | 41 | - | 100.0% | 23 | 23 |
| **Transfers and subsidies** | | **13** | **13** | **13** | **-** | **100.0%** | **3** | **-** |
| Households | - | 13 | 13 | 13 | - | 100.0% | 3 | - |
| Social benefits | - | 13 | 13 | 13 | - | 100.0% | 3 | - |
| **Payments for capital assets** | **70** | **5** | **75** | **75** | **-** | **100,0%** | **118** | **118** |
| Machinery and equipment | 70 | 5 | 75 | 75 | - | 100,0% | 118 | 118 |
| Other machinery and equipment | 70 | 5 | 75 | 75 | - | 100,0% | 118 | 118 |
| **Payment for financial assets** | **-** | **-** | **-** | **-** | **-** | **-** | **-** | **1** |
| **Total** | **12 203** | **95** | **12 298** | **12 298** | **-** | **100.0%** | **12 950** | **11 818** |

| Sub-programme: 1.2: Corporate Services | | | | | | | | |
|---|---|---|---|---|---|---|---|---|
| | 2025/26 | | | | | | 2024/25 | |
| Economic classification | Adjusted budget | Virement | Final budget | Actual expenditure | Variance | Expenditure as % of final budget | Final budget | Actual expenditure |
| | R'000 | R'000 | R'000 | R'000 | R'000 | % | R'000 | R'000 |
| **Current payments** | **88 631** | **(687)** | **87 944** | **87 896** | **48** | **99.9%** | **86 763** | **81 020** |
| Compensation of employees | 47 120 | (245) | 46 875 | 46 836 | 39 | 99.9% | 42 903 | 42 250 |
| Salaries and wages | 42 412 | (1 652) | 40 760 | 40 721 | 39 | 99,9% | 36 908 | 36 524 |
| Social contributions | 4 708 | 1 407 | 6 115 | 6 115 | - | 100.0% | 5 995 | 5 726 |
| Goods and services | 41 511 | (442) | 41 069 | 41 060 | 9 | 100.0% | 43 860 | 38 770 |
| Administrative fees | 75 | 167 | 242 | 243 | (1) | 100,0% | 82 | 82 |
| Advertising | 750 | (478) | 272 | 272 | - | 100,0% | 573 | 573 |
| Minor assets | 985 | (643) | 342 | 342 | - | 100,0% | 43 | 43 |
| Bursaries: Employees | 473 | 15 | 488 | 488 | - | 100,0% | 429 | 429 |
| Catering: Departmental activities | 139 | 59 | 198 | 198 | - | 100,0% | 95 | 95 |
| Communication (G&S) | 1 321 | 401 | 1 722 | 1 716 | 6 | 99.7% | 1 284 | 1 284 |
| Computer services | 17 605 | 1 734 | 19 339 | 19 339 | - | 100.0% | 26 391 | 21 417 |
| Consultants: Business and advisory services | 2 652 | (1 419) | 1 233 | 1 233 | - | 100,0% | 37 | 37 |
| Legal services | 1 110 | (1 110) | - | - | - | 100,0% | 278 | 278 |
| Contractors | 655 | (95) | 560 | 560 | - | 100,0% | 253 | 253 |
| Fleet services (including government motor transport) | 214 | (31) | 183 | 183 | - | 100,0% | 204 | 204 |
| Inventory: Materials & supplies | 282 | (141) | 141 | 141 | - | 100.0% | - | - |
| Consumable supplies | 680 | (263) | 417 | 417 | - | 100,0% | 386 | 387 |
| Consumable: Stationery, printing and office supplies | 491 | 13 | 504 | 504 | - | 100,0% | 332 | 332 |
| Operating leases | 261 | (16) | 245 | 245 | - | 100,0% | 220 | 220 |
| Property payments | 8 614 | (86) | 8 528 | 8 528 | - | 100,0% | 7 812 | 7 812 |
| Travel and subsistence | 1 443 | 1 515 | 2 958 | 2 955 | 3 | 99.9% | 1 958 | 1 959 |
| Training and development | 3 111 | (171) | 2 940 | 2 941 | (1) | 100,0% | 2 981 | 2 981 |
| Operating payments | 557 | 10 | 567 | 566 | 1 | 100.0% | 352 | 234 |
| Venues and facilities | 93 | 95 | 188 | 187 | 1 | 100.0% | 132 | 132 |
| Rental and hiring | - | 2 | 2 | 2 | - | 100,0% | 18 | 18 |

| Sub-programme: 1.2: Corporate Services | | | | | | | | |
|---|---|---|---|---|---|---|---|---|
| | 2025/26 | | | | | | 2024/25 | |
| Economic classification | Adjusted budget | Virement | Final budget | Actual expenditure | Variance | Expenditure as % of final budget | Final budget | Actual expenditure |
| | R'000 | R'000 | R'000 | R'000 | R'000 | % | R'000 | R'000 |
| **Transfers and subsidies** | **293** | **383** | **676** | **676** | **-** | **100.0%** | **366** | **84** |
| Public corporations and private enterprises | 44 | (7) | 37 | 37 | - | 100.0% | 42 | 36 |
| Public corporations | 44 | (7) | 37 | 37 | - | 100.0% | 42 | 36 |
| Other transfers to public corporations | 44 | (7) | 37 | 37 | - | - | 42 | 36 |
| Households | 249 | 390 | 639 | 639 | - | 100.0% | 324 | 48 |
| Social benefits | 249 | 390 | 639 | 639 | - | 100.0% | 324 | 48 |
| **Payments for capital assets** | **7 952** | **1 526** | **9 478** | **9 478** | **-** | **100.0%** | **4 300** | **1 438** |
| Buildings and other fixed structures | - | 50 | 50 | 50 | - | 100.0% | 98 | 97 |
| Buildings | - | 50 | 50 | 50 | - | 100.0% | 98 | 97 |
| Machinery and equipment | 6 107 | 1 476 | 7 583 | 7 583 | - | 100.0% | 2 699 | 563 |
| Other machinery and equipment | 6 107 | 1 476 | 7 583 | 7 583 | - | 100.0% | 2 699 | 563 |
| Software and other intangible assets | 1 845 | - | 1 845 | 1 845 | - | 100.0% | 1 503 | 778 |
| **Payment for financial assets** | **-** | **-** | **-** | **9** | **(9)** | **-** | **-** | **-** |
| **Total** | **96 876** | **1 222** | **98 098** | **98 059** | **39** | **100.0%** | **91 429** | **82 542** |

| Sub-programme: 1.3: Financial Administration | | | | | | | | |
|---|---|---|---|---|---|---|---|---|
| | 2025/26 | | | | | | 2024/25 | |
| Economic classification | Adjusted budget | Virement | Final budget | Actual expenditure | Variance | Expenditure as % of final budget | Final budget | Actual expenditure |
| | R'000 | R'000 | R'000 | R'000 | R'000 | % | R'000 | R'000 |
| **Current payments** | **28 534** | **(667)** | **27 867** | **27 861** | **6** | **100.0%** | **24 681** | **24 603** |
| Compensation of employees | 22 926 | 679 | 26 605 | 26 605 | - | 100.0% | 23 309 | 23 254 |
| Salaries and wages | 21 662 | 1 456 | 23 118 | 23 118 | - | 100.0% | 20 180 | 20 135 |

| Sub-programme: 1.3: Financial Administration | | | | | | | | |
|---|---|---|---|---|---|---|---|---|
| | 2025/26 | | | | | | 2024/25 | |
| Economic classification | Adjusted budget | Virement | Final budget | Actual expenditure | Variance | Expenditure as % of final budget | Final budget | Actual expenditure |
| | R'000 | R'000 | R'000 | R'000 | R'000 | % | R'000 | R'000 |
| Social contributions | 4 264 | (777) | 3 487 | 3 487 | - | 100.0% | 3 129 | 3 119 |
| Goods and services | 2 608 | (1 346) | 1 262 | 1 256 | 6 | 99.5% | 1 372 | 1 349 |
| Administrative fees | 146 | 7 | 153 | 151 | 2 | 98.7% | 139 | 139 |
| Minor assets | 1 437 | (1 403) | 34 | 34 | - | 100,0% | 5 | 5 |
| Catering: Departmental activities | - | 13 | 13 | 13 | - | 100,0% | 9 | 9 |
| Communication (G&S) | 241 | (25) | 216 | 216 | - | 100,0% | 317 | 317 |
| Computer services | - | - | - | - | - | - | - | - |
| Contractors | 3 | 1 | 4 | 4 | - | 100.0% | - | - |
| Fleet services (including government motor transport) | 95 | 37 | 132 | 132 | - | 100,0% | 133 | 133 |
| Consumable supplies | 51 | 7 | 58 | 58 | - | 100,0% | 17 | 17 |
| Consumable: Stationery, printing and office supplies | 215 | (65) | 150 | 150 | - | 100.0% | 362 | 350 |
| Operating leases | 85 | (1) | 84 | 84 | - | 100,0% | 52 | 52 |
| Property payments | - | - | - | - | - | - | - | - |
| Travel and subsistence | 268 | 84 | 352 | 348 | 4 | 98.9% | 261 | 261 |
| Operating payments | 67 | (1) | 66 | 66 | - | 100.0% | 77 | 66 |
| **Transfers and subsidies** | **71** | **(71)** | **-** | **-** | **-** | **-** | **240** | **8** |
| Departmental agencies and accounts | - | - | - | - | - | - | - | - |
| Departmental agencies (non-business entities) | - | - | - | - | - | - | - | - |
| Households | 71 | (71) | - | - | - | - | 240 | 8 |
| Social benefits | 71 | (71) | - | - | - | - | 240 | 8 |
| **Payments for capital assets** | **205** | **333** | **538** | **537** | **1** | **99.8%** | **369** | **369** |
| Machinery and equipment | 205 | 333 | 538 | 537 | 1 | 99.8% | 369 | 369 |
| Other machinery and equipment | 205 | 333 | 538 | 537 | 1 | 99.8% | 369 | 369 |
| **Payment for financial assets** | **-** | **-** | **-** | **6** | **(6)** | **-** | **-** | **24** |
| **Total** | **28 810** | **(405)** | **28 405** | **28 404** | **1** | **100.0%** | **25 290** | **25 004** |

| Sub-programme: 1.4: Internal Audit | | | | | | | | |
|---|---|---|---|---|---|---|---|---|
| | 2025/26 | | | | | | 2024/25 | |
| Economic classification | Adjusted budget | Virement | Final budget | Actual expenditure | Variance | Expenditure as % of final budget | Final budget | Actual expenditure |
| | R'000 | R'000 | R'000 | R'000 | R'000 | % | R'000 | R'000 |
| **Current payments** | **10 936** | **(192)** | **10 744** | **10 737** | **7** | **99.9%** | **10 537** | **10 454** |
| Compensation of employees | 6 857 | 240 | 7 097 | 7 097 | - | 100.0% | 7 039 | 6 957 |
| Salaries and wages | 6 061 | 92 | 6 153 | 6 153 | - | 100.0% | 6 199 | 6 117 |
| Social contributions | 796 | 148 | 944 | 944 | - | 100,0% | 840 | 840 |
| Goods and services | 4 079 | (432) | 3 647 | 3 640 | 7 | 99.8% | 3 498 | 3 497 |
| Administrative fees | 5 | (4) | 1 | 1 | - | 100,0% | 1 | 1 |
| Minor assets | 10 | (6) | 4 | 3 | 1 | 100.0% | - | - |
| Audit costs: external | 3 151 | (199) | 2 952 | 2 952 | - | 100,0% | 3 089 | 3 089 |
| Catering: departmental activities | - | 10 | 10 | 10 | - | 100.0% | - | - |
| Communication (G&S) | 67 | (6) | 61 | 60 | 1 | 100,0% | 57 | 57 |
| Computer services | 273 | (121) | 152 | 152 | - | 100,0% | 212 | 212 |
| Consultants: business and advisory services | 300 | 67 | 367 | 368 | (1) | 100.0% | - | - |
| Fleet services (including government motor transport) | 2 | (1) | 1 | 1 | - | 100.0% | - | - |
| Consumable supplies | 15 | (7) | 8 | 8 | - | 100,0% | 4 | 4 |
| Consumable: stationery, printing and office supplies | 19 | (12) | 7 | - | 7 | - | 1 | 1 |
| Operating leases | 42 | (42) | - | - | - | 100,0% | 41 | 41 |
| Travel and subsistence | 143 | (95) | 48 | 48 | - | 100,0% | 59 | 58 |
| Operating payments | 52 | (16) | 36 | 37 | (1) | 102,8% | 34 | 34 |
| **Transfers and subsidies** | **9** | **(9)** | **-** | **-** | **-** | **100,0%** | **20** | **20** |
| Households | 9 | (9) | - | - | - | 100,0% | 20 | 20 |
| Social benefits | 9 | (9) | - | - | - | 100,0% | 20 | 20 |
| **Payments for capital assets** | **100** | **37** | **137** | **137** | **-** | **100,0%** | **115** | **115** |
| Machinery and equipment | 100 | 37 | 137 | 137 | - | 100,0% | 115 | 115 |
| Other machinery and equipment | 100 | 37 | 137 | 137 | - | 100,0% | 115 | 115 |
| **Payments of financial assets** | **-** | **-** | **-** | **7** | **(7)** | **-** | **-** | **-** |
| **Total** | **11 045** | **(164)** | **10 881** | **10 881** | **-** | **100,0%** | **10 672** | **10 569** |

| Sub-programme: 1.5: Office Accommodation | | | | | | | | |
|---|---|---|---|---|---|---|---|---|
| | 2025/26 | | | | | | 2024/25 | |
| Economic classification | Adjusted budget | Virement | Final budget | Actual expenditure | Variance | Expenditure as % of final budget | Final budget | Actual expenditure |
| | R'000 | R'000 | R'000 | R'000 | R'000 | % | R'000 | R'000 |
| **Current payments** | **68 394** | **(7 219)** | **61 175** | **61 175** | **-** | **100,0%** | **86 848** | **86 848** |
| Goods and services | 68 394 | (7 219) | 61 175 | 61 175 | - | 100,0% | 86 848 | 86 848 |
| Operating leases | 60 387 | (5 898) | 54 489 | 54 489 | - | 100,0% | 80 333 | 80 333 |
| Property payments | 8 007 | (1 321) | 6 686 | 6 686 | - | 100,0% | 6 515 | 6 515 |
| **Total** | **68 394** | **(7 219)** | **61 175** | **61 175** | **-** | **100,0%** | **86 848** | **86 848** |

| Programme 2 – Content Processing and Dissemination | | | | | | | | |
|---|---|---|---|---|---|---|---|---|
| | 2025/26 | | | | | | 2024/25 | |
| Sub-programme | Adjusted budget | Virement | Final budget | Actual expenditure | Variance | Expenditure as % of final budget | Final budget | Actual expenditure |
| | R'000 | R'000 | R'000 | R'000 | R'000 | % | R'000 | R'000 |
| **2.1 Programme Management for Content Processing and Dissemination** | 2 072 | (758) | 1 314 | 1 315 | (1) | 100,1% | 2 326 | 2 326 |
| **2.2 Research Analysis and Knowledge Services** | 40 457 | 914 | 41 371 | 41 371 | - | 100.0% | 36 712 | 36 676 |
| **2.3 Products and Platforms** | 44 596 | (3 097) | 41 499 | 41 485 | 14 | 100.0% | 34 190 | 34 040 |
| **2.4 Communication Service Agency** | 92 972 | 4 564 | 97 536 | 97 495 | 41 | 100.0% | 89 460 | 85 730 |
| **2.5 Policy Development, Analysis and Market Modelling** | 5 196 | 734 | 5 930 | 5 930 | - | 100,0% | 5 653 | 5 645 |
| **2.6 Brand South Africa** | 229 072 | - | 229 072 | 229 072 | - | 100.0% | 186 716 | 186 716 |
| **2.7 Media Development and Diversity Agency** | 40 296 | | 40 296 | 40 296 | | 100.0% | 38 568 | 38 568 |
| **Total** | **454 661** | **2 357** | **457 018** | **456 964** | **54** | **100.0%** | **393 625** | **389 701** |

| Appropriation per economic classification | | | | | | | | |
|---|---|---|---|---|---|---|---|---|
| | 2025/26 | | | | | | 2024/25 | |
| Programme 2 per economic classification | Adjusted budget | Virement | Final budget | Actual expenditure | Variance | Expenditure as % of final budget | Final budget | Actual expenditure |
| | R'000 | R'000 | R'000 | R'000 | R'000 | % | R'000 | R'000 |
| **Current payments** | **182 391** | **1 185** | **183 576** | **183 522** | **54** | **100.0%** | **165 211** | **161 389** |
| Compensation of employees | 98 002 | 302 | 98 304 | 98 265 | 39 | 100.0% | 93 312 | 93 094 |
| Salaries and wages | 85 273 | 265 | 85 538 | 85 498 | 40 | 100.0% | 81 093 | 80 874 |
| Social contributions | 12 729 | 37 | 12 766 | 12 767 | (1) | 100,0% | 12 219 | 12 220 |
| Goods and services | 84 389 | 883 | 85 272 | 85 257 | 15 | 100.0% | 71 899 | 68 295 |
| Administrative fees | 1 627 | (353) | 1 274 | 1 274 | - | 100,0% | 1 323 | 1 323 |
| Advertising | 40 648 | (42) | 40 606 | 40 606 | - | 100.0% | 34 213 | 32 220 |
| Minor assets | 144 | (69) | 75 | 74 | 1 | 100,0% | 76 | 76 |
| Catering: departmental activities | 79 | 77 | 156 | 156 | - | 100,0% | 54 | 54 |
| Communication (G&S) | 8 452 | (1 306) | 7 146 | 7 144 | 2 | 100.0% | 8 426 | 6 976 |
| Computer services | 4 002 | (619) | 3 383 | 3 383 | - | 100.0% | 3 886 | 3 796 |
| Consultants: business and advisory services | 4 286 | (1 485) | 2 801 | 2 801 | - | 100.0% | 1 558 | 1 557 |
| Contractors | 1 592 | (1 432) | 160 | 159 | 1 | 99,4% | 678 | 678 |
| Agency and support/outsourced services | 6 904 | 3 603 | 10 507 | 10 506 | 1 | 100,0% | 6 605 | 6 604 |
| Fleet services (including government motor transport) | 90 | (21) | 69 | 70 | (1) | 101,4% | 129 | 130 |
| Consumable supplies | 168 | 102 | 270 | 270 | - | 100,0% | 121 | 121 |
| Consumable: stationery, printing and office supplies | 469 | (88) | 381 | 381 | - | 100.0% | 63 | 62 |
| Operating leases | 315 | (71) | 244 | 246 | (2) | 100,0% | 262 | 262 |
| Travel and subsistence | 13 721 | 2 972 | 16 693 | 16 680 | 13 | 99.9% | 11 692 | 11 687 |
| Operating payments | 1 868 | (649) | 1 219 | 1 219 | - | 100.0% | 2 737 | 2 673 |
| Venues and facilities | - | - | - | - | - | - | - | - |
| Rental and hiring | 24 | 264 | 288 | 288 | - | 100,0% | 76 | 76 |
| **Transfers and subsidies** | **269 537** | **(55)** | **269 482** | **269 482** | **-** | **100.0%** | **225 709** | **225 506** |
| Departmental agencies and accounts | 269 368 | - | 269 368 | 269 368 | - | 100,0% | 225 284 | 225 284 |

| Appropriation per economic classification | | | | | | | | |
|---|---|---|---|---|---|---|---|---|
| | 2025/26 | | | | | | 2024/25 | |
| Programme 2 per economic classification | Adjusted budget | Virement | Final budget | Actual expenditure | Variance | Expenditure as % of final budget | Final budget | Actual expenditure |
| | R'000 | R'000 | R'000 | R'000 | R'000 | % | R'000 | R'000 |
| Departmental agencies | 269 368 | - | 269 368 | 269 368 | - | 100,0% | 225 284 | 225 284 |
| Households | 169 | (55) | 114 | 114 | - | 100.0% | 425 | 222 |
| Social benefits | 169 | (55) | 114 | 114 | - | 100.0% | 425 | 222 |
| **Payments for capital assets** | **2 733** | **1 227** | **3 960** | **3 946** | **14** | **99.6%** | **2 705** | **2 705** |
| Machinery and equipment | 2 733 | 1 227 | 3 960 | 3 946 | 14 | 100,0% | 2 705 | 2 705 |
| Other machinery and equipment | 2 733 | 1 227 | 3 960 | 3 946 | 14 | 100,0% | 2 705 | 2 705 |
| **Payments for financial assets** | **-** | **-** | **-** | **14** | **(14)** | **-** | **-** | **101** |
| **Total** | **454 661** | **2 357** | **457 018** | **456 964** | **54** | **100.0%** | **393 625** | **389 701** |

| Subprogramme 2.1: Programme Management for Content Processing and Dissemination | | | | | | | | |
|---|---|---|---|---|---|---|---|---|
| | 2025/26 | | | | | | 2024/25 | |
| Economic classification | Adjusted budget | Virement | Final budget | Actual expenditure | Variance | Expenditure as % of final budget | Final budget | Actual expenditure |
| | R'000 | R'000 | R'000 | R'000 | R'000 | % | R'000 | R'000 |
| Current payments | 2 072 | (768) | 1 304 | 1 303 | 1 | 99.8% | 2 244 | 2 244 |
| Compensation of employees | 1 797 | (722) | 1 075 | 1 076 | (1) | 100,0% | 2 023 | 2 023 |
| Salaries and wages | 1 635 | (658) | 9977 | 978 | (1) | 100,0% | 1 801 | 1 801 |
| Social contributions | 162 | (64) | 98 | 98 | - | 100,0% | 222 | 222 |
| Goods and services | 275 | (46) | 229 | 227 | 2 | 99.1% | 221 | 221 |
| Administrative fees | 4 | - | 4 | 4 | - | 100,0% | 2 | 2 |
| Minor assets | - | 2 | 2 | 2 | - | 100,0% | 4 | 4 |
| Catering: departmental activities | - | 14 | 14 | 14 | - | 100,0% | 2 | 2 |
| Communication (G&S) | 52 | (17) | 35 | 32 | 3 | 91.4% | 41 | 41 |

| Subprogramme 2.1: Programme Management for Content Processing and Dissemination | | | | | | | | |
|---|---|---|---|---|---|---|---|---|
| | 2025/26 | | | | | | 2024/25 | |
| Economic classification | Adjusted budget | Virement | Final budget | Actual expenditure | Variance | Expenditure as % of final budget | Final budget | Actual expenditure |
| | R'000 | R'000 | R'000 | R'000 | R'000 | % | R'000 | R'000 |
| Consultants: business and advisory services | - | - | - | - | - | 100,0% | 5 | 5 |
| Fleet services (including government motor transport) | 2 | (2) | - | 1 | (1) | 100.0% | - | - |
| Consumable supplies | 16 | 3 | 19 | 19 | - | 100,0% | 12 | 12 |
| Consumable: stationery, printing and office supplies | 23 | (23) | - | - | - | - | 22 | 22 |
| Operating leases | - | - | - | - | - | - | - | - |
| Travel and subsistence | 178 | (23) | 155 | 155 | - | 100,0% | 156 | 156 |
| Operating payments | - | - | - | - | - | - | - | - |
| Venues and facilities | - | - | - | - | - | - | - | - |
| Payment for capital assets | - | 10 | 10 | 10 | - | 100.0% | 82 | 82 |
| Machinery and equipment | - | 10 | 10 | 10 | - | 100,0% | 82 | 82 |
| Other machinery & equipment | - | 10 | 10 | 10 | - | 100,0% | 82 | 82 |
| Payment for financial assets | | | | 2 | (2) | - | - | - |
| **Total** | **2 072** | **(758)** | **1 314** | **1 315** | **(1)** | **100,0%** | **2 326** | **2 326** |

| Subprogramme 2.2: Research Analysis and Knowledge Services | | | | | | | | |
|---|---|---|---|---|---|---|---|---|
| | 2025/26 | | | | | | 2024/25 | |
| Economic classification | Adjusted budget | Virement | Final budget | Actual expenditure | Variance | Expenditure as % of final budget | Final budget | Actual expenditure |
| | R'000 | R'000 | R'000 | R'000 | R'000 | % | R'000 | R'000 |
| Current payments | 40 314 | 919 | 41 233 | 41 233 | - | 100,0% | 36 388 | 36 386 |
| Compensation of employees | 28 276 | (1 952) | 26 324 | 26 324 | - | 100,0% | 26 551 | 26 552 |
| Salaries and wages | 23 899 | (1 195) | 22 704 | 22 704 | - | 100,0% | 22 926 | 22 926 |
| Social contributions | 4 377 | (757) | 3 620 | 3 620 | - | 100,0% | 3 625 | 3 626 |

| Subprogramme 2.2: Research Analysis and Knowledge Services | | | | | | | | |
|---|---|---|---|---|---|---|---|---|
| | 2025/26 | | | | | | 2024/25 | |
| Economic classification | Adjusted budget | Virement | Final budget | Actual expenditure | Variance | Expenditure as % of final budget | Final budget | Actual expenditure |
| | R'000 | R'000 | R'000 | R'000 | R'000 | % | R'000 | R'000 |
| Goods and services | 12 038 | 2 871 | 14 909 | 14 909 | - | 100,0% | 9 837 | 9 834 |
| Administrative fees | 1 083 | 9 | 1 092 | 1 092 | - | 100,0% | 967 | 967 |
| Minor assets | 20 | (20) | - | - | - | 100,0% | 13 | 13 |
| Catering: departmental activities | - | 15 | 15 | 15 | - | 100,0% | 11 | 11 |
| Communication (G&S) | 376 | (38) | 338 | 338 | - | 100,0% | 263 | 263 |
| Computer services | 1 870 | (273) | 1 597 | 1 597 | - | 100,0% | 1 350 | 1 348 |
| Consultants: business and advisory services | 903 | 1 | 904 | 904 | - | 100,0% | 466 | 466 |
| Contractors | 117 | 5 | 122 | 121 | 1 | 100,0% | 173 | 173 |
| Agency and support/outsourced services | 6 500 | 3 066 | 9 566 | 9 566 | - | 100,0% | 5 767 | 5 766 |
| Fleet services (including government motor transport) | 2 | 4 | 6 | 6 | - | 100.0% | 7 | 8 |
| Consumable supplies | 37 | 1 | 38 | 38 | - | 100,0% | 43 | 43 |
| Consumable: Stationery, print and office supplies | 54 | (24) | 30 | 29 | 1 | 96.7% | 15 | 14 |
| Operating leases | 48 | (5) | 43 | 44 | (1) | 102,3% | 51 | 51 |
| Travel and subsistence | 957 | 172 | 1 129 | 1 129 | - | 100,0% | 696 | 696 |
| Operating payments | 71 | (42) | 29 | 30 | (1) | 103,4% | 15 | 15 |
| Transfers and subsidies | 20 | (20) | - | - | - | - | 115 | 79 |
| Households | 20 | (20) | - | - | - | - | 115 | 79 |
| Social benefits | 20 | (20) | - | - | - | - | 115 | 79 |
| Payments for capital assets | 123 | 15 | 138 | 138 | - | 100,0% | 209 | 209 |
| Machinery and equipment | 123 | 15 | 138 | 138 | - | 100,0% | 209 | 209 |
| Other machinery and equipment | 123 | 15 | 138 | 138 | - | 100,0% | 209 | 209 |
| Payments for financial assets | - | - | - | - | - | - | - | 2 |
| **Total** | **40 457** | **914** | **41 371** | **41 371** | **-** | **100.0%** | **36 712** | **36 676** |

| Subprogramme 2.3 – Products and Platforms | | | | | | | | |
|---|---|---|---|---|---|---|---|---|
| | 2025/26 | | | | | | 2024/25 | |
| Economic classification | Adjusted budget | Virement | Final budget | Actual expenditure | Variance | Expenditure as % of final budget | Final budget | Actual expenditure |
| | R'000 | R'000 | R'000 | R'000 | R'000 | % | R'000 | R'000 |
| Current payments | 43 747 | (3 038) | 40 709 | 40 709 | - | 100.0% | 33 516 | 33 363 |
| Compensation of employees | 30 079 | 1 297 | 31 376 | 31 377 | (1) | 100,0% | 27 552 | 27 552 |
| Salaries and wages | 26 591 | 843 | 27 434 | 27 434 | - | 100,0% | 23 971 | 23 971 |
| Social contributions | 3 488 | 454 | 3 942 | 3 943 | (1) | 100,0% | 3 581 | 3 581 |
| Goods and services | 13 668 | (4 335) | 9 333 | 9 332 | 1 | 100.0% | 5 964 | 5 811 |
| Administrative fees | 35 | 2 | 37 | 37 | - | 100,0% | 37 | 37 |
| Advertising | 4 409 | (2 034) | 2 375 | 2 376 | (1) | 100.0% | - | - |
| Minor assets | 33 | (1) | 32 | 31 | 1 | 100,0% | 27 | 27 |
| Catering: departmental activities | 6 | 64 | 70 | 70 | - | 100,0% | 3 | 3 |
| Communication (G&S) | 584 | (108) | 476 | 477 | (1) | 100,0% | 459 | 459 |
| Computer services | 839 | 126 | 965 | 965 | - | 100.0% | 1 235 | 1 147 |
| Consultants: business and advisory services | 3 383 | (1 486) | 1 897 | 1 897 | - | 100.0% | 1 087 | 1 086 |
| Contractors | 59 | (26) | 33 | 33 | - | 100,0% | 22 | 22 |
| Agency and support/outsourced services | 404 | (404) | - | - | - | 100,0% | 44 | 44 |
| Fleet services (including government motor transport) | 6 | 9 | 15 | 15 | - | 100,0% | 31 | 31 |
| Consumable supplies | 33 | 61 | 94 | 93 | 1 | 98,9% | 20 | 20 |
| Consumable: stationery, printing and office supplies | 78 | 181 | 259 | 260 | (1) | 100,0% | 7 | 7 |
| Operating leases | 48 | (7) | 41 | 40 | 1 | 97,6% | 56 | 56 |
| Travel and subsistence | 2 379 | (71) | 2 308 | 2 308 | - | 100,0% | 1 960 | 1 960 |
| Operating payments | 1 372 | (641) | 731 | 730 | 1 | 99.9% | 976 | 912 |
| Transfers and subsidies | 119 | (13) | 106 | 106 | - | 100.0% | 120 | 35 |
| Households | 119 | (13) | 106 | 106 | - | 100.0% | 120 | 35 |
| Social benefits | 119 | (13) | 106 | 106 | - | 100.0% | 120 | 35 |
| Payments for capital assets | 730 | (46) | 684 | 670 | 14 | 100,0% | 554 | 554 |
| Machinery and equipment | 730 | (46) | 684 | 670 | 14 | 100,0% | 554 | 554 |
| Other machinery and equipment | 730 | (46) | 684 | 670 | 14 | 100,0% | 554 | 554 |
| Payment for financial assets | - | - | - | - | - | - | - | 88 |
| **Total** | **44 596** | **(3 097)** | **41 499** | **41 485** | **14** | **100.0%** | **34 190** | **34 040** |

| Subprogramme 2.4 – Communication Service Agency | | | | | | | | |
|---|---|---|---|---|---|---|---|---|
| | 2025/26 | | | | | | 2024/25 | |
| Economic classification | Adjusted budget | Virement | Final budget | Actual expenditure | Variance | Expenditure as % of final budget | Final budget | Actual expenditure |
| | R'000 | R'000 | R'000 | R'000 | R'000 | % | R'000 | R'000 |
| Current payments | 91 062 | 3 424 | 94 486 | 94 433 | 53 | 99.9% | 87 419 | 83 753 |
| Compensation of employees | 33 391 | 1 407 | 34 798 | 34 757 | 41 | 99.9% | 32 569 | 32 350 |
| Salaries and wages | 28 889 | 1 288 | 30 177 | 30 136 | 41 | 99.9% | 28 243 | 28 024 |
| Social contributions | 4 502 | 119 | 4 621 | 4 621 | - | 100,0% | 4 326 | 4 326 |
| Goods and services | 57 671 | 2 017 | 59 688 | 59 676 | 12 | 100.0% | 54 850 | 51 403 |
| Administrative fees | 488 | (349) | 139 | 139 | - | 100,0% | 314 | 314 |
| Advertising | 36 239 | 1 992 | 38 231 | 38 230 | 1 | 100.0% | 34 213 | 32 220 |
| Minor assets | 91 | (50) | 41 | 41 | - | 100,0% | 29 | 29 |
| Catering: departmental activities | 29 | 25 | 54 | 54 | - | 100.0% | 6 | 6 |
| Communication (G&S) | 7 344 | (1 088) | 6 256 | 6 256 | - | 100.0% | 7 605 | 6 155 |
| Computer services | 1 293 | (472) | 821 | 821 | - | 100,0% | 1 301 | 1 301 |
| Consultants: business and advisory services | - | - | - | - | - | - | - | - |
| Contractors | 1 416 | (1 411) | 5 | 5 | - | 100,0% | 483 | 483 |
| Fleet services (including government motor transport) | 74 | (37) | 37 | 37 | - | 100,0% | 90 | 90 |
| Consumable supplies | 71 | 35 | 106 | 106 | - | 100,0% | 42 | 42 |
| Consumable: stationery, printing and office supplies | 294 | (202) | 92 | 92 | - | 100,0% | 40 | 40 |
| Operating leases | 219 | (59) | 160 | 162 | (2) | 101.3% | 155 | 155 |
| Travel and subsistence | 9 682 | 3 317 | 12 999 | 12 986 | 13 | 99.9% | 8 750 | 8 746 |
| Operating payments | 407 | 52 | 459 | 459 | - | 100,0% | 1 746 | 1 746 |
| Venues and facilities | - | - | - | | - | - | - | - |
| Rental and hiring | 24 | 264 | 288 | 288 | - | 100,0% | 76 | 76 |
| Transfers and subsidies | 30 | (22) | 8 | 8 | - | 100.0% | 99 | 24 |
| Households | 30 | (22) | 8 | 8 | - | 100.0% | 99 | 24 |
| Social benefits | 30 | (22) | 8 | 8 | - | 100.0% | 99 | 24 |
| Payments for capital assets | 1 880 | 1 162 | 3 042 | 3 042 | - | 100,0% | 1 942 | 1 942 |
| Machinery and equipment | 1 880 | 1 162 | 3 042 | 3 042 | - | 100,0% | 1 942 | 1 942 |
| Other machinery and equipment | 1 880 | 1 162 | 3 042 | 3 042 | - | 100,0% | 1 942 | 1 942 |
| Payment for financial assets | - | - | - | 12 | (12) | - | - | 11 |
| **Total** | **92 972** | **4 564** | **97 536** | **97 495** | **41** | **100.0%** | **89 460** | **85 730** |

| Subprogramme 2.5 – Policy Development, Analysis & Market Modelling | | | | | | | | |
|---|---|---|---|---|---|---|---|---|
| | 2025/26 | | | | | | 2024/25 | |
| Economic classification | Adjusted budget | Virement | Final budget | Actual expenditure | Variance | Expenditure as % of final budget | Final budget | Actual expenditure |
| | R'000 | R'000 | R'000 | R'000 | R'000 | % | R'000 | R'000 |
| Current payments | 5 196 | 648 | 5 844 | 5 844 | - | 100,0% | 5 644 | 5 643 |
| Compensation of employees | 4 459 | 272 | 4 731 | 4 731 | - | 100,0% | 4 617 | 4 617 |
| Salaries and wages | 4 259 | (13) | 4 246 | 4 246 | - | 100,0% | 4 152 | 4 152 |
| Social contributions | 200 | 285 | 485 | 485 | - | 100,0% | 465 | 465 |
| Goods and services | 737 | 376 | 1 113 | 1 113 | - | 100.0% | 1 027 | 1 026 |
| Administrative fees | 17 | (15) | 2 | 2 | - | 100,0% | 3 | 3 |
| Minor assets | - | - | - | - | - | - | 3 | 3 |
| Catering: departmental activities | 44 | (41) | 3 | 3 | - | 100,0% | 32 | 32 |
| Communication (G&S) | 96 | (55) | 41 | 41 | - | 100,0% | 58 | 58 |
| Agency and support/outsourced services | - | 941 | 941 | 940 | 1 | 99,9% | 794 | 794 |
| Fleet services (including government motor transport) | 6 | 5 | 11 | 11 | - | 100,0% | 1 | 1 |
| Consumable supplies | 11 | 2 | 13 | 14 | (1) | 107,7% | 5 | 5 |
| Consumable: stationery, printing and office supplies | 20 | (20) | - | - | - | 100,0% | 1 | 1 |
| Operating leases | - | - | - | - | - | - | - | - |
| Travel and subsistence | 525 | (423) | 102 | 102 | - | 100.0% | 130 | 129 |
| Operating payments | 18 | (18) | - | - | - | - | - | - |
| Venues and facilities | - | - | - | - | - | - | - | - |
| Transfers and subsidies | | - | - | - | - | - | 225 293 | 225 286 |
| Departmental agencies and accounts | - | - | - | - | - | - | 225 284 | 225 284 |
| Departmental agencies (non-business entities) | - | - | - | - | - | - | 225 284 | 225 284 |
| Households | - | - | - | - | - | - | 9 | 2 |
| Social benefits | - | - | - | - | - | - | 9 | 2 |
| Payments for capital assets | - | 86 | 86 | 86 | - | 100,0% | - | - |
| Machinery and equipment | - | 86 | 86 | 86 | - | 100,0% | - | - |
| Other machinery and equipment | - | 86 | 86 | 86 | - | 100,0% | - | - |
| Payments for financial assets | - | - | - | - | - | - | - | - |
| **Total** | **5 196** | **734** | **5 930** | **5 930** | **-** | **100.0%** | **230 937** | **230 929** |

| Subprogramme 2.6 – Brand South Africa | | | | | | | | |
|---|---|---|---|---|---|---|---|---|
| | 2025/26 | | | | | | 2024/25 | |
| Economic classification | Adjusted budget | Virement | Final budget | Actual expenditure | Variance | Expenditure as % of final budget | Final budget | Actual expenditure |
| | R'000 | R'000 | R'000 | R'000 | R'000 | % | R'000 | R'000 |
| Transfers and subsidies | 229 072 | - | 229 072 | 229 072 | - | 100,0% | 186 716 | 186 716 |
| Departmental agencies and accounts | 229 072 | - | 229 072 | 229 072 | - | 100,0% | 186 716 | 186 716 |
| Departmental agencies | 229 072 | - | 229 072 | 229 072 | - | 100,0% | 186 716 | 186 716 |
| **Total** | **229 072** | **-** | **229 072** | **229 072** | **-** | **100,0%** | **186 716** | **186 716** |

| Subprogramme 2.7 – Media Development and Diversity Agency | | | | | | | | |
|---|---|---|---|---|---|---|---|---|
| | 2025/26 | | | | | | 2024/25 | |
| Economic classification | Adjusted budget | Virement | Final budget | Actual expenditure | Variance | Expenditure as % of final budget | Final budget | Actual expenditure |
| | R'000 | R'000 | R'000 | R'000 | R'000 | % | R'000 | R'000 |
| Transfers and subsidies | 40 296 | - | 40 296 | 40 296 | - | 100,0% | 38 568 | 38 568 |
| Departmental agencies and accounts | 40 296 | - | 40 296 | 40 296 | - | 100,0% | 38 568 | 38 568 |
| Departmental agencies | 40 296 | - | 40 296 | 40 296 | - | 100,0% | 38 568 | 38 568 |
| **Total** | **40 296** | **-** | **40 296** | **40 296** | **-** | **100,0%** | **38 568** | **38 568** |

| Programme 3 – Intergovernmental Coordination and Stakeholder Management | | | | | | | | |
|---|---|---|---|---|---|---|---|---|
| | 2025/26 | | | | | | 2024/25 | |
| Subprogramme | Adjusted budget | Virement | Final budget | Actual expenditure | Variance | Expenditure as % of final budget | Final budget | Actual expenditure |
| | R'000 | R'000 | R'000 | R'000 | R'000 | % | R'000 | R'000 |
| 3.1 Programme Management for Intergovernmental Coordination and Stakeholder Management | 4 339 | (41) | 4 298 | 4 298 | - | 100.0% | 4 190 | 4 176 |
| 3.2 Provincial and Local Liaison | 108 783 | (1 812) | 106 971 | 106 895 | 76 | 99.9% | 96 128 | 94 889 |
| 3.3 Media Engagement | 19 306 | (508) | 18 798 | 18 798 | - | 100.0% | 16 098 | 16 009 |
| 3.4 Cluster Supervision (Human Development, Social Protection and Governance and Administration | 11 586 | 768 | 12 354 | 12 354 | - | 100.0% | 10 540 | 9 968 |
| 3.5 Cluster Supervision (Economic and Infrastructure, Justice and International) | 13 342 | 5 707 | 19 049 | 19 049 | - | 100.0% | 13 003 | 12 491 |
| **Total** | **157 356** | **4 114** | **161 470** | **161 394** | **76** | **100.0%** | **139 959** | **137 533** |

| Appropriation per economic classification | | | | | | | | |
|---|---|---|---|---|---|---|---|---|
| | 2025/26 | | | | | | 2024/25 | |
| Programme 3 per economic classification | Adjusted budget | Virement | Final budget | Actual expenditure | Variance | Expenditure as % of final budget | Final budget | Actual expenditure |
| | R'000 | R'000 | R'000 | R'000 | R'000 | % | R'000 | R'000 |
| Current payments | 154 476 | 2 120 | 156 596 | 156 542 | 54 | 100.0% | 138 111 | 135 680 |
| Compensation of employees | 122 569 | (1 247) | 121 322 | 121 322 | - | 100.0% | 113 249 | 111 513 |
| Salaries and wages | 107 703 | (3 061) | 104 642 | 104 642 | - | 100.0% | 97 702 | 96 182 |
| Social contributions | 14 866 | 1 814 | 16 680 | 16 680 | - | 100.0% | 15 547 | 15 331 |
| Goods and services | 31 907 | 3 367 | 35 274 | 35 220 | 54 | 99.8% | 24 862 | 24 167 |
| Administrative fees | 180 | 45 | 225 | 225 | - | 100,0% | 156 | 156 |
| Advertising | 4 019 | 3 411 | 7 430 | 7 429 | 1 | 100.0% | 2 575 | 2 541 |
| Minor assets | 1 679 | (1 402) | 277 | 277 | - | 100,0% | 139 | 140 |

| Appropriation per economic classification | | | | | | | | |
|---|---|---|---|---|---|---|---|---|
| | 2025/26 | | | | | | 2024/25 | |
| Programme 3 per economic classification | Adjusted budget | Virement | Final budget | Actual expenditure | Variance | Expenditure as % of final budget | Final budget | Actual expenditure |
| | R'000 | R'000 | R'000 | R'000 | R'000 | % | R'000 | R'000 |
| Catering: departmental activities | 982 | 944 | 1 926 | 1 926 | - | 100.0% | 1 042 | 1 041 |
| Communication (G&S) | 9 110 | (1 615) | 7 495 | 7 496 | (1) | 100.0% | 6 184 | 5 580 |
| Computer services | 4 | (4) | - | - | - | 100,0% | 1 | 1 |
| Consultants: business and advisory services | 2 | 28 | 30 | 30 | - | 100.0% | - | - |
| Contractors | 927 | (665) | 262 | 262 | - | 100.0% | 332 | 327 |
| Agency and support/outsourced services | - | - | - | - | - | - | - | - |
| Fleet services (including government motor transport) | 1 129 | 88 | 1 217 | 1 216 | 1 | 100.0% | 1 158 | 1 159 |
| Consumable supplies | 549 | 28 | 577 | 572 | 5 | 99.1% | 314 | 303 |
| Consumable: stationery, printing and office supplies | 799 | (270) | 529 | 529 | - | 99.8% | 343 | 341 |
| Operating leases | 313 | 57 | 370 | 370 | - | 100,0% | 353 | 353 |
| Property payments | 233 | (103) | 130 | 130 | - | 100.0% | 104 | 104 |
| Travel and subsistence | 10 586 | 2 495 | 13 081 | 13 033 | 48 | 99.6% | 10 496 | 10 476 |
| Operating payments | 716 | 236 | 952 | 952 | - | 100.0% | 516 | 497 |
| Venues and facilities | 274 | (104) | 170 | 170 | - | 100,0% | 659 | 659 |
| Rental and hiring | 405 | 198 | 603 | 603 | - | 100.0% | 490 | 489 |
| Transfers and subsidies | 801 | (96) | 705 | 704 | 1 | 99.9% | 298 | 246 |
| Public corporations and private enterprises | 2 | 14 | 16 | 16 | - | - | 2 | - |
| Public corporations | 2 | 14 | 16 | 16 | - | - | 2 | - |
| Other transfers to public corporations | 2 | 14 | 16 | 16 | - | - | 2 | - |
| Households | 799 | (110) | 689 | 688 | 1 | 99.9% | 296 | 246 |
| Social benefits | 799 | (110) | 689 | 688 | 1 | 99.9% | 296 | 246 |
| Payments for capital assets | 2 079 | 2 090 | 4 169 | 4 094 | 75 | 98,2% | 1 550 | 1 550 |
| Buildings and other fixed structures | - | - | - | - | - | - | 28 | 28 |
| Other fixed structures | - | - | - | - | - | - | 28 | 28 |
| Machinery and equipment | 2 079 | 2 090 | 4 169 | 4 094 | 75 | 98,2% | 1 522 | 1 522 |
| Other machinery and equipment | 2 079 | 2 090 | 4 169 | 4 094 | 75 | 98,2% | 1 522 | 1 522 |
| Payment for financial assets | - | - | - | 54 | (54) | - | - | 57 |
| **Total** | **157 356** | **4 114** | **161 470** | **161 394** | **76** | **100,0%** | **139 959** | **137 533** |

| Subprogramme 3.1 – Programme Management for Intergovernmental Coordination and Stakeholder Management | | | | | | | | |
|---|---|---|---|---|---|---|---|---|
| | 2025/26 | | | | | | 2024/25 | |
| Economic classification | Adjusted budget | Virement | Final budget | Actual expenditure | Variance | Expenditure as % of final budget | Final budget | Actual expenditure |
| | R'000 | R'000 | R'000 | R'000 | R'000 | % | R'000 | R'000 |
| Current payments | 4 254 | (34) | 4 220 | 4 220 | - | 100.0% | 4 190 | 4 176 |
| Compensation of employees | 4 066 | (40) | 4 026 | 4 026 | - | 100.0% | 3 914 | 3 901 |
| Salaries and wages | 3 675 | (87) | 3 588 | 3 588 | - | 100.0% | 3 499 | 3 486 |
| Social contributions | 391 | 47 | 438 | 438 | - | 100,0% | 415 | 415 |
| Goods and services | 188 | 6 | 194 | 194 | - | 100.0% | 276 | 275 |
| Administrative fees | 2 | - | 2 | 2 | - | 100,0% | 1 | 1 |
| Minor assets | - | 2 | 2 | 2 | - | 100.0% | - | - |
| Catering: Departmental activities | - | 6 | 6 | 6 | - | 100,0% | 4 | 4 |
| Communication (G&S) | 61 | 8 | 69 | 69 | - | 100,0% | 56 | 56 |
| Contractors | 10 | (9) | 1 | 1 | - | 100,0% | 6 | 6 |
| Fleet services (including government motor transport) | - | 3 | 3 | 3 | - | 100,0% | 5 | 5 |
| Consumable supplies | 10 | 10 | 20 | 20 | - | 100,0% | 7 | 7 |
| Consumable: Stationery, printing and office supplies | 25 | (25) | - | - | - | - | 23 | 23 |
| Operating leases | - | - | - | - | - | - | 81 | 81 |
| Travel and subsistence | 80 | 11 | 91 | 91 | - | 100,0% | 64 | 64 |
| Operating payments | - | - | - | - | - | - | 29 | 28 |
| Transfers and subsidies | 85 | (7) | 78 | 78 | - | 100.0% | - | - |
| Households | 85 | (7) | 78 | 78 | - | 100,0% | - | - |
| Social benefits | 85 | (7) | 78 | 78 | - | 100,0% | - | - |
| Payment for financial assets | - | - | - | - | - | - | - | - |
| **Total** | **4 339** | **(41)** | **4 298** | **4 298** | **-** | **100,0%** | **4 190** | **4 176** |

| Subprogramme 3.2 – Provincial and Local Liaison | | | | | | | | |
|---|---|---|---|---|---|---|---|---|
| | 2025/26 | | | | | | 2024/25 | |
| Economic classification | Adjusted budget | Virement | Final budget | Actual expenditure | Variance | Expenditure as % of final budget | Final budget | Actual expenditure |
| | R'000 | R'000 | R'000 | R'000 | R'000 | % | R'000 | R'000 |
| Current payments | 106 307 | (3 155) | 103 152 | 103 110 | 42 | 100.0% | 94 710 | 93 453 |
| Compensation of employees | 79 926 | (1 052) | 78 874 | 78 874 | - | 100.0% | 74 507 | 73 944 |
| Salaries and wages | 69 289 | (2 189) | 67 100 | 67 100 | - | 100.0% | 63 515 | 62 953 |
| Social contributions | 10 637 | 1 137 | 11 774 | 11 774 | - | 100,0% | 10 992 | 10 991 |
| Goods and services | 26 381 | (2 103) | 24 278 | 24 236 | 42 | 99.8% | 20 203 | 19 509 |
| Administrative fees | 133 | 5 | 138 | 138 | - | 100,0% | 124 | 124 |
| Advertising | 3 224 | 641 | 3 865 | 3 864 | 1 | 100.0% | 2 487 | 2 453 |
| Minor assets | 1 664 | (1 396) | 268 | 268 | - | 100,0% | 131 | 131 |
| Catering: departmental activities | 630 | 608 | 1 238 | 1 238 | - | 100,0% | 773 | 773 |
| Communication (G&S) | 8 293 | (2 148) | 6 145 | 6 145 | - | 100.0% | 5 290 | 4 686 |
| Computer services | 4 | (4) | - | - | - | - | 1 | 1 |
| Consultants: business and advisory services | - | 29 | 29 | 29 | - | 100.0% | | |
| Contractors | 852 | (601) | 251 | 251 | - | 100.0% | 318 | 314 |
| Fleet services (including government motor transport) | 876 | 156 | 1 032 | 1 032 | - | 100.0% | 938 | 937 |
| Consumable supplies | 371 | 39 | 410 | 410 | - | 99.9% | 238 | 228 |
| Consumable: stationery, printing and office supplies | 624 | (253) | 371 | 371 | - | 99.7 | 261 | 259 |
| Operating leases | 255 | 34 | 289 | 289 | - | 100,0% | 257 | 257 |
| Property payments | 233 | (103) | 130 | 130 | - | 100.0% | 104 | 104 |
| Travel and subsistence | 8 093 | 604 | 8 697 | 8 656 | 41 | 99.5% | 8 335 | 8 315 |
| Operating payments | 560 | 248 | 808 | 808 | - | 100.0% | 471 | 453 |
| Venues and facilities | 224 | (76) | 148 | 148 | - | 100.0% | - | - |

| Subprogramme 3.2 – Provincial and Local Liaison | | | | | | | | |
|---|---|---|---|---|---|---|---|---|
| | 2025/26 | | | | | | 2024/25 | |
| Economic classification | Adjusted budget | Virement | Final budget | Actual expenditure | Variance | Expenditure as % of final budget | Final budget | Actual expenditure |
| | R'000 | R'000 | R'000 | R'000 | R'000 | % | R'000 | R'000 |
| Rental and hiring | 345 | 114 | 459 | 459 | - | 100.0% | 475 | 474 |
| Transfers and subsidies | 759 | (164) | 595 | 594 | 1 | 99.8% | 249 | 210 |
| Departmental agencies and accounts | - | - | - | - | - | - | - | - |
| Departmental agencies (non-business entities) | - | - | - | - | - | - | - | - |
| Households | 759 | (164) | 595 | 594 | 1 | 99.8% | 249 | 210 |
| Social benefits | 759 | (164) | 595 | 594 | 1 | 99.8% | 249 | 210 |
| Payments for capital assets | 1 717 | 1 507 | 3 224 | 3 148 | 76 | 97.6% | 1 169 | 1 169 |
| Buildings and other fixed structures | - | - | - | - | - | - | 28 | 28 |
| Buildings | - | - | - | - | - | - | 28 | 28 |
| Other fixed structures | - | - | - | - | - | - | - | - |
| Machinery and equipment | 1 717 | 1 507 | 3 224 | 3 148 | 76 | 97,6% | 1 141 | 1 141 |
| Other machinery and equipment | 1 717 | 1 507 | 3 224 | 3 148 | 76 | 97,6% | 1 141 | 1 141 |
| Payment for financial assets | - | - | - | 43 | (43) | - | - | 57 |
| **Total** | **108 783** | **(1 812)** | **106 971** | **106 895** | **76** | **99.9%** | **96 128** | **94 889** |

| Subprogramme 3.3 – Media Engagement | | | | | | | | |
|---|---|---|---|---|---|---|---|---|
| | 2025/26 | | | | | | 2024/25 | |
| Economic classification | Adjusted budget | Virement | Final budget | Actual expenditure | Variance | Expenditure as % of final budget | Final budget | Actual expenditure |
| | R'000 | R'000 | R'000 | R'000 | R'000 | % | R'000 | R'000 |
| Current payments | 19 119 | (810) | 18 309 | 18 304 | 5 | 100.0% | 15 904 | 15 817 |
| Compensation of employees | 16 463 | (1 429) | 15 034 | 15 034 | - | 100.0% | 13 679 | 13 592 |
| Salaries and wages | 14 795 | (1 521) | 13 274 | 13 274 | - | 100.0% | 12 032 | 11 950 |
| Social contributions | 1 668 | 92 | 1 760 | 1 760 | - | 100.0% | 1 647 | 1 642 |
| Goods and services | 2 656 | 619 | 3 275 | 3 270 | 5 | 99,8% | 2 225 | 2 225 |
| Administrative fees | 19 | 22 | 41 | 41 | - | 100.0% | 19 | 19 |
| Advertising | 29 | 76 | 105 | 105 | - | - | - | - |
| Minor assets | - | 2 | 2 | 2 | - | 100.0% | 7 | 8 |
| Catering: departmental activities | 45 | 51 | 96 | 96 | - | 100.0% | 58 | 57 |
| Communication (G&S) | 436 | 137 | 573 | 574 | (1) | 100,2% | 496 | 496 |
| Consultants: business and advisory services | - | - | - | - | - | - | - | - |
| Contractors | 65 | (55) | 10 | 10 | - | 100.0% | 7 | 6 |
| Fleet services (including government motor transport) | 179 | (9) | 170 | 169 | 1 | 100.0% | 212 | 213 |
| Consumable supplies | 72 | (32) | 40 | 36 | 4 | 90.0% | 36 | 35 |
| Consumable: stationery, printing and office supplies | 103 | (87) | 16 | 16 | - | 100,0% | 45 | 45 |
| Operating leases | 29 | 40 | 69 | 69 | - | - | - | - |
| Travel and subsistence | 1 559 | 494 | 2 053 | 2 052 | 1 | 100.0% | 1 262 | 1 263 |
| Operating payments | 68 | 10 | 78 | 78 | - | 100,0% | 4 | 4 |
| Venues and facilities | 50 | (28) | 22 | 22 | - | 100,0% | 64 | 64 |
| Rental and hiring | - | - | - | - | - | - | 15 | 15 |
| Transfers and subsidies | 42 | (26) | 16 | 16 | - | 100.0%^ | 36 | 34 |
| Public corporation and production | - | - | - | - | - | - | 2 | - |

| Subprogramme 3.3 – Media Engagement | | | | | | | | |
|---|---|---|---|---|---|---|---|---|
| | 2025/26 | | | | | | 2024/25 | |
| Economic classification | Adjusted budget | Virement | Final budget | Actual expenditure | Variance | Expenditure as % of final budget | Final budget | Actual expenditure |
| | R'000 | R'000 | R'000 | R'000 | R'000 | % | R'000 | R'000 |
| Departmental agencies (non-business entities) | - | - | - | - | - | - | 2 | - |
| Public Corporation | 2 | 14 | 16 | 16 | - | 100.0% | | |
| Other transfers to public corporations | 2 | 14 | 16 | 16 | - | 100.0% | | |
| Households | 40 | (40) | - | - | - | - | 34 | 34 |
| Social benefits | 40 | (40) | - | - | - | - | 34 | 34 |
| Payments for capital assets | 145 | 328 | 473 | 473 | - | 100,0% | 158 | 158 |
| Machinery and equipment | 145 | 328 | 473 | 473 | - | 100,0% | 158 | 158 |
| Other machinery and equipment | 145 | 328 | 473 | 473 | - | 100,0% | 158 | 158 |
| Payments for financial assets | - | - | - | 5 | (5) | - | - | - |
| **Total** | **19 306** | **(508)** | **18 798** | **18 798** | **-** | **100.0%** | **16 098** | **16 009** |

| Subprogramme 3.4 – Cluster Supervision (Human Development, Social Protection and Governance and Administration) | | | | | | | | |
|---|---|---|---|---|---|---|---|---|
| | 2025/26 | | | | | | 2024/25 | |
| Economic classification | Adjusted budget | Virement | Final budget | Actual expenditure | Variance | Expenditure as % of final budget | Final budget | Actual expenditure |
| | R'000 | R'000 | R'000 | R'000 | R'000 | % | R'000 | R'000 |
| Current payments | 11 496 | 647 | 12 143 | 12 136 | 7 | 100.0% | 10 459 | 9 888 |
| Compensation of employees | 10 875 | 67 | 10 942 | 10 942 | - | 100.0% | 9 769 | 9 198 |
| Salaries and wages | 9 621 | (44) | 9 577 | 9 577 | - | 100.0% | 8 549 | 8 065 |
| Social contributions | 1 254 | 111 | 1 365 | 1 365 | - | 100.0% | 1 220 | 1 133 |
| Goods and services | 621 | 580 | 1 201 | 1 194 | 7 | 99.5% | 690 | 690 |

| Subprogramme 3.4 – Cluster Supervision (Human Development, Social Protection and Governance and Administration) | | | | | | | | |
|---|---|---|---|---|---|---|---|---|
| | 2025/26 | | | | | | 2024/25 | |
| Economic classification | Adjusted budget | Virement | Final budget | Actual expenditure | Variance | Expenditure as % of final budget | Final budget | Actual expenditure |
| | R'000 | R'000 | R'000 | R'000 | R'000 | % | R'000 | R'000 |
| Administrative fees | 6 | 11 | 17 | 17 | - | 100,0% | 8 | 8 |
| Advertising | 9 | 68 | 77 | 77 | - | 100.0% | | |
| Minor assets | 15 | (12) | 3 | 3 | - | 100,0% | - | - |
| Catering: departmental activities | 35 | 15 | 50 | 50 | - | 100,0% | 26 | 26 |
| Communication (G&S) | 128 | 39 | 167 | 167 | - | 100,0% | 148 | 148 |
| Fleet services (including government motor transport) | 20 | (17) | 3 | 3 | - | 100,0% | 1 | 1 |
| Consumable supplies | 23 | 7 | 30 | 29 | 1 | 96,7% | 21 | 21 |
| Consumable: stationery, printing and office supplies | 29 | 21 | 50 | 50 | - | 100,0% | 12 | 12 |
| Operating leases | - | 3 | 3 | 3 | - | 100,0% | 6 | 6 |
| Travel and subsistence | 356 | 415 | 771 | 765 | 6 | 100,0% | 464 | 464 |
| Rental and hiring | - | 30 | 30 | 30 | - | 100,0% | 4 | 4 |
| Transfers and subsidies | - | - | - | - | - | - | 1 | - |
| Households | - | - | - | - | - | - | 1 | - |
| Social benefits | - | - | - | - | - | - | 1 | - |
| Payments for capital assets | 90 | 121 | 211 | 212 | (1) | 100,5% | 80 | 80 |
| Machinery and equipment | 90 | 121 | 211 | 212 | (1) | 100,5% | 80 | 80 |
| Other machinery and equipment | 90 | 121 | 211 | 212 | (1) | 100,5% | 80 | 80 |
| Payments for financial assets | - | - | - | 6 | (6) | 100.0% | - | - |
| **Total** | **11 586** | **768** | **12 354** | **12 354** | **-** | **100.0%** | **10 540** | **9 968** |

| Subprogramme 3.5 – Cluster Supervision (Economic and Infrastructure, Justice and International) | | | | | | | | |
|---|---|---|---|---|---|---|---|---|
| | 2025/26 | | | | | | 2024/25 | |
| Economic classification | Adjusted budget | Virement | Final budget | Actual expenditure | Variance | Expenditure as % of final budget | Final budget | Actual expenditure |
| | R'000 | R'000 | R'000 | R'000 | R'000 | % | R'000 | R'000 |
| Current payments | 13 300 | 5 472 | 18 772 | 18 772 | - | 100.0% | 12 848 | 12 346 |
| Compensation of employees | 11 239 | 1 207 | 12 446 | 12 446 | - | 100.0% | 11 380 | 10 878 |
| Salaries and wages | 10 323 | 780 | 11 103 | 11 103 | - | 100.0% | 10 107 | 9 728 |
| Social contributions | 916 | 427 | 1 343 | 1 343 | - | 100.0% | 1 273 | 1 150 |
| Goods and services | 2 061 | 4 265 | 6 326 | 6 326 | - | 100,0% | 1 468 | 1 468 |
| Administrative fees | 20 | 7 | 27 | 27 | - | 100,0% | 4 | 4 |
| Advertising | 757 | 2 626 | 3 383 | 3 383 | - | 100,0% | 88 | 88 |
| Minor assets | - | 2 | 2 | 2 | - | 100,0% | 1 | 1 |
| Catering: Departmental activities | 272 | 264 | 536 | 536 | - | 100,0% | 181 | 181 |
| Communication (G&S) | 192 | 349 | 541 | 541 | - | 100,0% | 194 | 194 |
| Computer services | - | - | - | - | - | - | - | - |
| Consultants: business and advisory services | - | 1 | 1 | 1 | - | 100.0% | - | - |
| Contractors | - | - | - | - | - | - | 1 | 1 |
| Fleet services (including government motor transport) | 54 | (45) | 9 | 9 | - | 100.0% | 2 | 3 |
| Consumable supplies | 73 | 4 | 77 | 77 | - | 100,0% | 12 | 12 |
| Consumable: Stationery, printing and office supplies | 18 | 74 | 92 | 92 | - | 100,0% | 2 | 2 |
| Operating leases | 29 | (20) | 9 | 9 | - | 100,0% | 9 | 9 |
| Travel and subsistence | 498 | 971 | 1 469 | 1 469 | - | 100.0% | 371 | 370 |
| Operating payments | 88 | (22) | 66 | 66 | - | 100,0% | 8 | 8 |
| Venues and facilities | - | - | - | - | - | 100,0% | 595 | 595 |
| Rental and hiring | 60 | 54 | 114 | 114 | - | 100,0% | | |
| Transfers and subsidies | - | 94 | 94 | 94 | - | 100.0% | 12 | 2 |
| Households | - | 94 | 94 | 94 | - | 100.0% | 12 | 2 |
| Social benefits | - | 94 | 94 | 94 | - | 100.0% | 12 | 2 |
| Payments for capital assets | 42 | 141 | 183 | 183 | - | 100,0% | 143 | 143 |
| Machinery and equipment | 42 | 141 | 183 | 183 | - | 100,0% | 143 | 143 |
| Other machinery and equipment | 42 | 141 | 183 | 183 | - | 100,0% | 143 | 143 |
| **Total** | **13 342** | **5 707** | **19 049** | **19 049** | **-** | **100.0%** | **13 003** | **12 491** |

1. **Detail of transfers and subsidies as per Appropriation Act (after Virement):**
   Detail of these transactions can be viewed in note 6 (Transfers and subsidies) and Annexures 1A and 1B to the Annual Financial Statements.

2. **Detail of specifically and exclusively appropriated amounts voted (after Virement):**
   Detail of these transactions can be viewed in note 1 (Annual Appropriation) to the Interim Financial Statements.

3. **Detail on payments for financial assets**
   Detail of these transactions per category can be viewed in note 5 (Payments for financial assets) to the Annual Financial Statements.

4. **Explanations of material variances from Amounts Voted (after Virement):**

| 4.1 Per Programme | Final budget | Actual expenditure | Variance | Variance as a % of final budget |
|---|---|---|---|---|
| | R'000 | R'000 | R'000 | % |
| Programme 1: Administration | 210 857 | 210 817 | 40 | 0.0% |

The programme spent 100% of its allocated budget as at 31 March 2026. A variance of R40 000 occurred at year-end which comprised mainly of compensation of employees (R39 000) due to attrition of staff, goods and services (R22 000) (communication, subsistence and travel, stationery) and capital assets (R1 000). Theft and losses written off amounted to R22 000.

| | | | | |
|---|---|---|---|---|
| Programme 2: Content Processing and Dissemination | 457 018 | 456 964 | 54 | 0.0% |

The programme spent 100% of its allocated budget as at 31 March 2026. A variance of R54 000 occurred at year-end which comprised mostly of compensation of employees (R39 000) due to attrition of staff, goods and services (R15 000) (subsistence and travel) and capital assets (R14 000) due to less procurement of equipment than estimated. Theft and losses written off amounted to R14 000.

| | | | | |
|---|---|---|---|---|
| Programme 3: Intergovernmental Coordination and Stakeholder | 161 470 | 161 394 | 76 | 0.0% |

The programme spent 100% of its allocated budget at 31 March 2026. A variance of R76 000 occurred at year-end which comprised mostly of goods and services (R54 000) (subsistence and travel), capital assets (R75 000) due to lesser procurement of equipment than estimated and transfers and subsidies (R1 000) due to lower expenditure on leave gratification than estimated. Theft and losses written off amount to R54 000.

| 4.2 Per Economic classification | Final budget | Actual expenditure | Variance | Variance as a % of final budget |
|---|---|---|---|---|
| | R'000 | R'000 | R'000 | % |
| **Current expenditure** | **540 112** | **539 943** | **169** | **0%** |
| Compensation of employees | 310 643 | 310 565 | 78 | 0% |
| Goods and services | 229 469 | 229 378 | 91 | 0% |
| **Transfers and subsidies:** | **270 876** | **270 875** | **1** | **-** |
| Departmental agencies and accounts | 269 368 | 269 368 | - | 0% |
| Public corporations and private enterprises | 53 | 53 | - | 0% |
| Households | 1 455 | 1 454 | 1 | 0% |
| **Payment for capital assets** | **18 357** | **18 267** | **90** | **0%** |
| Building and other fixed assets | 50 | 50 | - | 0% |
| Machinery and equipment | 16 462 | 16 372 | 90 | 0% |
| Software and other intangible assets | 1 845 | 1 845 | - | 0% |
| **Payment for financial assets** | **-** | **90** | **(90)** | **0%** |

**DEPARTMENTAL APPROPRIATION**

The Department spent 100% of its allocated budget at 31 March 2026. A variance of R170 000 occurred at year-end which comprise mostly of Compensation of Employees (R78 000) due to attrition of staff, Goods and Services (R91 000) (communication, subsistence and travel, stationery), Capital Assets (R90 000) due to less procurement of equipment than estimated and Transfers and Subsidies (R1 000) due to lower expenditure on leave gratification than estimated. Theft and losses written-off amounted to R90 000.

**CRIMINAL ASSETS RECOVERY ACCOUNT (CARA)**

Excluded above but included in the main appropriation statement is the balance of R6.584 million that was transferred from 2024/25 and appropriated as aid assistance in respect of the Criminal Assets Recovery Account (CARA). Expenditure of R4.392 million occurred in 2025/26 in Goods and Services in respect of Advertising (R2.896 million) and Com: Radio and TV Transmission (R1.496 million). The balance at 31 March 2026 amounted to R2.192 million. In total, R7.808 million was spent from the initial allocation of R10 million in 2024/25 and 2025/26.

| | Note | 2025/26 R'000 | 2024/25 R'000 |
|---|---|---|---|
| **REVENUE** | | | |
| Annual appropriation | 1 | 829 345 | 760 773 |
| Departmental revenue | 2 | 2 323 | 13 600 |
| Aid assistance | 3 | - | 10 000 |
| **TOTAL REVENUE** | | **831 668** | **784 373** |
| **EXPENDITURE** | | | |
| **Current expenditure** | | | |
| Compensation of employees | 4 | 310 565 | 287 414 |
| Goods and services | 5 | 229 378 | 224 279 |
| Aid assistance | 3 | 4 392 | 3 416 |
| **Total current expenditure** | | **544 335** | **515 109** |
| **Transfers and subsidies** | | | |
| Transfers and subsidies | 7 | 270 875 | 225 844 |
| **Total transfers and subsidies** | | **270 875** | **225 844** |
| Expenditure for capital assets | | | |
| Tangible assets | 8 | 16 422 | 5 517 |
| Intangible assets | 8 | 1 845 | 778 |
| **Total expenditure for capital assets** | | **18 267** | **6 295** |
| **Payment for financial assets** | 6 | 90 | 183 |
| **TOTAL EXPENDITURE** | | **833 567** | **747 431** |
| **SURPLUS/(DEFICIT) FOR THE YEAR** | | **(1 899)** | **36 942** |
| **Reconciliation of Net Surplus/(Deficit) for the year** | | | |
| Voted funds | | **170** | **16 758** |
| Annual appropriation | | 170 | 16 758 |
| Departmental revenue and NRF receipts | 13 | 2 323 | 13 600 |
| Aid assistance | 3 | (4 392) | 6 584 |
| **SURPLUS/(DEFICIT) FOR THE YEAR** | | **(1 899)** | **36 942** |

## VOTE 4 STATEMENT OF FINANCIAL POSITION for the year ended 31 March 2026

| | Note | 2025/26 R'000 | 2024/25 R'000 |
|---|---|---|---|
| **ASSETS** | | | |
| **Current assets** | | **44 501** | **67 818** |
| Cash and cash equivalents | *9* | 44 117 | 66 229 |
| Prepayments and advances | *10* | 4 | 1 387 |
| Receivables | *11* | 380 | 202 |
| **Non-current assets** | | **112** | **27** |
| Receivables | *11* | 112 | 27 |
| **TOTAL ASSETS** | | **44 613** | **67 845** |
| **LIABILITIES** | | | |
| **Current liabilities** | | **46 741** | **65 607** |
| Voted funds to be surrendered to the Revenue Fund | *12* | 170 | 16 758 |
| Departmental revenue and NRF receipts to be surrendered to the Revenue Fund | *13* | 9 | 1 027 |
| Payables | *14* | 46 562 | 47 822 |
| **TOTAL LIABILITIES** | | **46 741** | **65 607** |
| **NET ASSETS** | | **(2 128)** | **2 238** |
| **Represented by:** | | | |
| Recoverable revenue | | 86 | 60 |
| Retained funds | | 2 192 | 6 584 |
| Unauthorised expenditure | | (4 406) | (4 406) |
| **TOTAL** | | **(2 128)** | **2 238** |

## VOTE 4 STATEMENT OF CHANGES IN NET ASSETS for the year ended 31 March 2026

| | Note | 2025/26 R'000 | 2024/25 R'000 |
|---|---|---|---|
| **Recoverable revenue** | | | |
| Opening balance | | 60 | 349 |
| Transfers: | | **26** | **(289)** |
| Debts recovered (included in departmental receipts) | | (112) | (319) |
| Debts raised | | 138 | 30 |
| Closing balance | | **86** | **60** |
| **Retained funds** | | | |
| Opening balance | | 6 584 | - |
| Transferred from CARA funds | | - | 10 000 |
| Utilised during the year | | (4 392) | (3 416) |
| Closing balance | | **2 192** | **6 584** |
| **Unauthorised expenditure** | | | |
| Opening balance | | **(4 406)** | **(4 406)** |
| Unauthorised expenditure - current year | | - | - |
| Amounts approved by Parliament/Legislature with funding | | - | - |
| Amounts recoverable | | - | - |
| Amounts written off | | | |
| Closing balance | | **(4 406)** | **(4 406)** |
| **TOTAL** | | **(2 128)** | **2 238** |

| | Note | 2025/26 R'000 | 2024/25 R'000 |
|---|---|---|---|
| **CASH FLOWS FROM OPERATING ACTIVITIES** | | | |
| Receipts | | **831 668** | **784 373** |
| Annual appropriated funds received | *1* | 829 345 | 760 773 |
| Departmental revenue received | *2.1; 2.3* | 2 274 | 13 503 |
| Interest received | *2.2* | 49 | 97 |
| Aid assistance received | *3* | - | 10 000 |
| Net (increase)/decrease in working capital | | (140) | (39 431) |
| Surrendered to Revenue Fund | | (20 099) | (22 726) |
| Current payments | | (544 335) | (515 109) |
| Payments for financial assets | | (90) | (183) |
| Transfers and subsidies paid | | (270 875) | (225 844) |
| **Net cash flow available from operating activities** | **15** | **(3 871)** | **(18 920)** |
| **CASH FLOWS FROM INVESTING ACTIVITIES** | | | |
| Payments for capital assets | *8* | (18 267) | (6 295) |
| (Increase)/decrease in non-current receivables | | - | - |
| **Net cash flows from investing activities** | | **(18 267)** | **(6 295)** |
| **CASH FLOWS FROM FINANCING ACTIVITIES** | | | |
| Increase/(decrease) in net assets | | 26 | (289) |
| **Net cash flows from financing activities** | | **26** | **(289)** |
| Net increase/(decrease) in cash and cash equivalents | | (22 112) | (25 504) |
| Cash and cash equivalents at the beginning of the period | | 66 229 | 91 733 |
| **Cash and cash equivalents at end of period** | **9** | **44 117** | **66 229** |



The financial statements have been prepared in accordance with the following policies, which have been applied consistently in all material aspects, unless otherwise indicated. Management has concluded that the financial statements present fairly the department's primary and secondary information.

The historical cost convention has been used, except where otherwise indicated. Management has used assessments and estimates in preparing annual financial statements. These are based on the best information available at the time of preparation.

Where appropriate and meaningful, additional information has been disclosed to enhance the usefulness of the financial statements and to comply with the statutory requirements of the Public Finance Management Act (PFMA), Act 1 of 1999 (as amended by Act 29 of 1999), and the Treasury Regulations issued in terms of the PFMA and the Annual Division of Revenue Act.

1. **Basis of preparation**
   The financial statements have been prepared in accordance with the Modified Cash Standard (MCS).

2. **Going concern**
   The financial statements have been prepared on a going concern basis.

3. **Presentation currency**
   Amounts have been presented in the currency of the South African rand (R) which is also the functional currency of the department.

4. **Rounding**
   Unless otherwise stated, financial figures have been rounded to the nearest one thousand rand (R'000).

5. **Foreign currency translation**
   Cash flows arising from foreign currency transactions are translated into South African rands using the spot exchange rates prevailing at the date of payment/ receipt.

## 6. Comparative information

### 6.1 Prior period comparative information

Prior period comparative information has been presented in the current year's financial statements. Where necessary, figures included in the prior period financial statements have been reclassified to ensure that the format in which the information is presented is consistent with the format of the current year's financial statements.

### 6.2 Current year comparison with budget

A comparison between the approved, final budget and actual amounts for each programme and economic classification is included in the appropriation statement.

## 7. Revenue

### 7.1 Appropriated funds

Appropriated funds comprise departmental allocations.

Appropriated funds are recognised in the statement of financial performance on the date the appropriation becomes effective. Adjustments made in terms of the adjustments budget process are recognised in the statement of financial performance on the date the adjustments become effective.

Appropriated funds are measured at the amounts receivable.

The net amount of any appropriated funds due to/from the relevant revenue fund at the reporting date is recognised as a payable/ receivable in the statement of financial position.

### 7.2 Departmental revenue

Departmental revenue is recognised in the statement of financial performance when received and is subsequently paid into the relevant revenue fund, unless stated otherwise.

Departmental revenue is measured at the cash amount received.

In-kind donations received are recorded in the notes to the financial statements on the date of receipt and are measured at fair value.

Any amount owing to the relevant revenue fund at the reporting date is recognised as a payable in the statement of financial position.

### 7.3 Accrued departmental revenue

Accruals in respect of departmental revenue (excluding tax revenue) are recorded in the notes to the financial statements when:

- it is probable that the economic benefits or service potential associated with the transaction will flow to the department; and
- the amount of revenue can be measured reliably.

The accrued revenue is measured at the fair value of the consideration receivable.
Write-offs are made according to the department's debt write off policy.

## 8. Expenditure

### 8.1 Compensation of employees

#### 8.1.1 Salaries and wages

Salaries and wages are recognised in the statement of financial performance on the date of payment.

#### 8.1.2 Social contributions

Social contributions made by the department in respect of current employees are recognised in the statement of financial performance on the date of payment.

Social contributions made by the department in respect of ex-employees are classified as transfers to households in the statement of financial performance on the date of payment.

### 8.2 Other expenditure

Other expenditure (such as goods and services, transfers and subsidies and payments for capital assets) is recognised in the statement of financial performance on the date of payment. The expense is classified as a capital expense if the total consideration paid is more than the capitalisation threshold.

Donations made in kind are recorded in the notes to the financial statements on the date of transfer and are measured at cost or fair value.

### 8.3 Accruals and payables not recognised

Accruals and payables not recognised are recorded in the notes to the financial statements at cost or fair value at the reporting date.

### 8.4 Leases

#### 8.4.1 Operating leases

Operating lease payments made during the reporting period are recognised as current expenditure in the statement of financial performance on the date of payment. Operating lease payments received are recognised as departmental revenue.

The operating lease commitments are recorded in the notes to the financial statements.

## 9. Aid assistance

### 9.1 Aid assistance received

Aid assistance received in cash is recognised in the statement of financial performance when received. In-kind aid assistance is recorded in the notes to the financial statements on the date of receipt and is measured at fair value.

CARA Funds are recognised when receivable and measured at the amounts receivable.

Aid assistance not spent for the intended purpose and any unutilised funds from aid assistance that are required to be refunded to the donor are recognised as a payable in the statement of financial position.

### 9.2 Aid assistance paid

Aid assistance paid is recognised in the statement of financial performance on the date of payment. Aid assistance payments made prior to the receipt of funds are recognised as a receivable in the statement of financial position.

## 10. Cash and cash equivalents

Cash and cash equivalents are stated at cost in the statement of financial position.

Bank overdrafts are shown separately on the face of the statement of financial position as a current liability.

For the purpose of the cash flow statement, cash and cash equivalents comprise cash on hand, deposits held, other short-term highly liquid investments and bank overdrafts.

## 11. Prepayments and advances

Prepayments and advances are recognised in the statement of financial position when the department receives or disburses the cash.

Prepayments and advances are initially and subsequently measured at cost.

Prepayments and advances are expensed when services have been rendered or goods received. This includes advance payments to employees in respect of subsistence and travel, advance payments to the Department of International Relations and Cooperation (DIRCO) in respect of foreign trips undertaken by departmental officials, as well as prepayments in respect of satellite television subscription fees.

Prepayments and advances expensed before 1 April 2025 are recorded until the goods, services, or capital assets are received, or the funds are utilised in accordance with the contractual agreement.

## 12. Loans and receivables

Loans and receivables are recognised in the statement of financial position at cost plus accrued interest, where interest is charged, less amounts already settled or written off. Write-offs are made according to the department's write-off policy.

## 13. Payables

Payables recognised in the statement of financial position are recognised at cost.

## 14. Capital assets

### 14.1 Immovable capital assets

Immovable assets reflected in the asset register of the department are recorded in the notes to the financial statements at cost or fair value where the cost cannot be determined reliably. Immovable assets acquired in a non-exchange transaction are recorded at fair value at the date of acquisition. Immovable assets are subsequently carried in the asset register at cost and are not currently subject to depreciation or impairment. Subsequent expenditure of a capital nature forms part of the cost of the existing asset when ready for use.

Additional information on immovable assets not reflected in the asset register is provided in the notes to the financial statements.

### 14.2 Movable capital assets

Movable capital assets are initially recorded in the notes to the financial statements at cost. Movable capital assets acquired through a non-exchange

transaction is measured at fair value as at the date of acquisition.

Where the cost of movable capital assets cannot be determined reliably, the movable capital assets are measured at fair value and where fair value cannot be determined, the movable assets are measured at R1.

All assets acquired prior to 1 April 2002 (or a later date as approved by the OAG) may be recorded at R1.

Movable capital assets are subsequently carried at cost and are not subject to depreciation or impairment.

Subsequent expenditure that is of a capital nature forms part of the cost of the existing asset when ready for use.

**14.3 Intangible assets**

Intangible assets are initially recorded in the notes to the financial statements at cost. Intangible assets acquired through a non-exchange transaction are measured at fair value as at the date of acquisition.

Internally generated intangible assets are recorded in the notes to the financial statements when the department commences the development phase of the project.

Where the cost of intangible assets cannot be determined reliably, the intangible capital assets are measured at fair value and where fair value cannot be determined, the intangible assets are measured at R1.

All assets acquired prior to 1 April 2002 (or a later date as approved by the OAG) may be recorded at R1.

Intangible assets are subsequently carried at cost and are not subject to depreciation or impairment.

Subsequent expenditure of a capital nature forms part of the cost of the existing asset when ready for use.

**15. Provisions and contingents**

**15.1 Provisions**

Provisions are recorded in the notes to the financial statements when there is a present legal or constructive obligation to forfeit economic benefits as a result of events in the past and it is probable that an outflow of resources embodying economic benefits or service potential will be required to settle the obligation and a reliable estimate of the obligation can be made. The provision is measured as the best estimate of the funds required to settle the present obligation at the reporting date.

**15.2 Contingent liabilities**

Contingent liabilities are recorded in the notes to the financial statements when there is a possible obligation that arises from past events, and whose existence will be confirmed only by the occurrence or non-occurrence of one or more uncertain future events not within the control of the department. Contingent liabilities are also recorded when there is a present obligation that is not recognised because it is not probable that an outflow of resources will be required to settle the obligation or the amount of the obligation cannot be measured reliably.

**16. Contingent assets**

Contingent assets are recorded in the notes to the financial statements when a possible asset arises from past events, and whose existence will be confirmed by the occurrence or non-occurrence of one or more uncertain future events not within the control of the department.

**17. Capital commitments**

Capital commitments are recorded at cost in the notes to the financial statements.

**18. Unauthorised expenditure**

Unauthorised expenditure is measured at the amount of the confirmed unauthorised expenditure.

Unauthorised expenditure is recognised in the statement of changes in net assets until such time as the expenditure is either:

- approved by Parliament with funding and the related funds are received; or
- approved by Parliament without funding and is written off against the appropriation in the statement of financial performance; or
- transferred to receivables for recovery.

Unauthorised expenditure recorded in the notes to the financial statements comprises:

- unauthorised expenditure that was under assessment in the previous financial year;
- unauthorised expenditure relating to the previous financial year and identified in the current year; and
- unauthorised expenditure incurred in the current year.

**19. Fruitless and wasteful expenditure**

Fruitless and wasteful expenditure receivables are recognised in the statement of financial position when recoverable. The receivable is measured at the amount that is expected to be recovered and is de-recognised when settled or subsequently written off as irrecoverable.

Fruitless and wasteful expenditure is recorded in the notes to the financial statements when and at amounts confirmed, and comprises:

- fruitless and wasteful expenditure that was under assessment in the previous financial year;
- fruitless and wasteful expenditure relating to the previous financial year and identified in the current year; and
- fruitless and wasteful expenditure incurred in the current year.

**20. Irregular expenditure**

Losses emanating from irregular expenditure are recognised as a receivable in the statement of financial position when recoverable. The receivable is measured at the amount that is expected to be recovered and is de-recognised when settled or subsequently written off as irrecoverable.

Irregular expenditure is recorded in the notes to the financial statements when and at amounts confirmed and comprises:

- irregular expenditure that was under assessment in the previous financial year;
- irregular expenditure relating to the previous financial year and identified in the current year; and
- irregular expenditure incurred in the current year.

**21. Changes in accounting estimates and errors**

Changes in accounting policies are applied in accordance with MCS requirements. Changes in accounting estimates are applied prospectively in accordance with MCS requirements.

Correction of errors is applied retrospectively in the period in which the error has occurred in accordance with MCS requirements, except to the extent that it is impracticable to determine the period-specific effects or the cumulative effect of the error. In such cases, the department shall restate the opening balances of assets, liabilities and net assets for the earliest period for which retrospective restatement is practicable.

**22. Events after the reporting date**

Events after the reporting date that are classified as adjusting events have been accounted for in the financial statements. The events after the reporting date that are classified as non-adjusting events after the reporting date have been disclosed in the notes to the financial statements.

**23. Departures from the MCS requirements**

Management has reviewed the financial statements and discussed them with the external audit committee after which the conclusion was made that:

- the financial statements present fairly the department's primary and secondary information; and
- the department complied with the Modified Cash Standards.

**24. Recoverable revenue**

Amounts are recognised as recoverable revenue when a payment made in a previous financial year becomes recoverable from a debtor in the current financial year. Amounts are either transferred to the National Revenue Fund when recovered or are transferred to the statement of financial performance when written off.

**25. Related party transactions**

Related party transactions within the minister's portfolio are recorded in the notes to the financial statements when the transaction is not at arm's length.

The number of individuals and the full compensation of key management personnel are recorded in the notes to the financial statements.

**26. Employee benefits**

The value of each major class of employee benefit obligation (accruals, payables not recognised and provisions) is disclosed in the Employee benefits note.

Accruals and payables not recognised for employee benefits are measured at cost or fair value at the reporting date.

The provision for employee benefits is measured as the best estimate of the funds required to settle the present obligation at the reporting date.

## 1. Annual appropriation

| | 2025/26 | | | 2024/25 | |
|---|---|---|---|---|---|
| | Final Budget | Actual funds received | Funds not requested/ not received | Final Budget | Appropriation Received |
| | R'000 | R'000 | R'000 | R'000 | R'000 |
| 1. Administration | 210 857 | 210 857 | - | 227 189 | 227 189 |
| 2. Content Processing and Dissemination | 457 018 | 457 018 | - | 393 625 | 393 625 |
| 3. Intergovernmental Coordination and Stakeholder Management | 161 470 | 161 470 | - | 139 959 | 139 959 |
| **Total** | **829 345** | **829 345** | **-** | **760 773** | **760 773** |

The original appropriation of R820,281 million at the beginning of the financial year increased with R9,064 million to R829,345 million during the 2025 Adjusted Estimates of National Expenditure (AENE) due to roll-over of funds of R7,074 million from 2024/25 to 2025/26 and self-financing expenditure of R1,990 million in respect of office accommodation revenue generated from a sub-lease agreement with a public entity.

## 2. Departmental revenue

| | | 2025/26 | 2024/25 |
|---|---|---|---|
| | *Note* | R'000 | R'000 |
| Sales of goods and services other than capital assets | *2.1* | 1 456 | 13 176 |
| Interest, dividends and rent on land | *2.2* | 49 | 97 |
| Transactions in financial assets and liabilities | *2.3* | 818 | 327 |
| **Departmental revenue collected** | | **2 323** | **13 600** |

Sales of goods and services produced by the department include revenue received from the Border Management Authority (BMA) for the sub-lease of office accommodation and shared services, revenue generated through the sale of advertising space in Vuk'uzenzele, the sale of photographs and video material and the rental of parking facilities by departmental officials.

### 2.1 Sales of goods and services other than capital assets

| | | 2025/26 | 2024/25 |
|---|---|---|---|
| | *Note* | R'000 | R'000 |
| Sales of goods and services produced by the department | *2* | **1 452** | **13 175** |
| Sales by market establishment | | 1 226 | 13 000 |
| Other sales | | 226 | 175 |
| Sales of scrap, waste and other current goods | | 4 | 1 |
| **Total** | | **1 456** | **13 176** |

### 2.2 Interest, dividends and rent on land

| | | 2025/26 | 2024/25 |
|---|---|---|---|
| | *Note* | R'000 | R'000 |
| Interest | *2* | 49 | 97 |
| **Total** | | **49** | **97** |

### 2.3 Transactions in financial assets and liabilities

| | Note | 2025/26 R'000 | 2024/25 R'000 |
|---|---|---|---|
| Other receipts including recoverable revenue | | 818 | 327 |
| **Total** | *2* | **818** | **327** |

Other receipts include the settlement of debt of previous financial years.

### 2.4 Gifts, Donations and sponsorships received in-kind (not included in the main note or sub note)

| | Note | 2025/26 R'000 | 2024/25 R'000 |
|---|---|---|---|
| Gifts | | 103 | - |
| Donations | | 35 | - |
| Sponsorships | | 939 | 3 904 |
| **Total** | *Annex 1D* | **1 077** | **3 904** |

Included above is a sponsorship for a scholarship abroad of approximately R916 000 that was attended by a senior management official.

## 3. Aid assistance

| | Note | 2025/26 R'000 | 2024/25 R'000 |
|---|---|---|---|
| Opening balance | | - | - |
| Transferred from statement of financial performance | | (4 392) | 6 584 |
| Transferred to/from retained funds | | 4 392 | (6 584) |
| **Paid during the year** | | - | - |
| Closing balance | | - | - |

An amount of R10 million was appropriated as aid assistance in respect of the Criminal Assets Recovery Account (CARA) in 2024/25. Total expenditure at the end of the 2024/25 financial year amounts to R3.416 million, resulting in unutilised funds of R6.584 million that were transferred to retained funds. Expenditure incurred in 2025/26 amounts to R4,392 million that was funded from retained funds.

### 3.1 Prior period error

| | Note | 2025/26 R'000 | 2024/25 R'000 |
|---|---|---|---|
| Relating to 2024/25 | | | **(6 584)** |
| Transferred to/from retained funds | | | (6 584) |
| **Total prior period errors** | *3* | | **(6 584)** |

A correction is made in respect of aid assistance relating to CARA funds. R10 million was appropriated for the 2024/25 financial year, of which R3.416 million was spent. The 2024/25 annual financial statements omitted the disclosure that the balance of R6.584 million was transferred to retained funds. The prior-period disclosure of 2024/25 is hereby corrected.

### 3.2 Aid assistance expenditure per economic classification

| | Note | 2025/26 R'000 | 2024/25 R'000 |
|---|---|---|---|
| Current | | 4 392 | 3 416 |
| **Total aid assistance expenditure** | | **4 392** | **3 416** |

## 4. Compensation of employees

### 4.1 Salaries and Wages

| | Note | 2025/26 R'000 | 2024/25 R'000 |
|---|---|---|---|
| Basic salary | | 209 956 | 195 465 |
| Performance award | | 115 | 181 |
| Service based | | 15 974 | 14 927 |
| Compensative/circumstantial | | 11 972 | 8 964 |
| Periodic payments | | 317 | 411 |
| Other non-pensionable allowances | | 31 174 | 29 175 |
| **Total** | | **269 508** | **249 123** |

Other non-pensionable allowances include allowances in respect of the subsidised vehicle transport scheme and housing.

### 4.2 Social Contributions

| | Note | 2025/26 R'000 | 2024/25 R'000 |
|---|---|---|---|
| **Employer contributions** | | | |
| Pension | | 27 184 | 25 357 |
| Medical | | 13 292 | 12 364 |
| Bargaining council | | 57 | 50 |
| Insurance | | 524 | 520 |
| **Total** | | **41 057** | **38 291** |
| **Total compensation of employees** | | **310 565** | **287 414** |
| Average number of employees | | 397 | 400 |

Average number of employees relate to 394 filled posts and 3 additional contract posts at financial year-end but exclude 106 vacant posts.

### 5. Goods and services

| | Note | 2025/26 R'000 | 2024/25 R'000 |
|---|---|---|---|
| Administrative fees | | 1 916 | 1 717 |
| Advertising | | 48 307 | 35 334 |
| Minor assets | *5.1* | 737 | 277 |
| Bursaries (employees) | | 488 | 429 |
| Catering | | 2 433 | 1 285 |
| Communication | | 16 795 | 14 374 |
| Computer services | *5.2* | 22 974 | 25 426 |
| Consultants: business and advisory services | | 4 432 | 1 595 |
| Legal services | | - | 278 |
| Contractors | | 985 | 1 257 |
| Agency and support/outsourced services | | 10 506 | 6 604 |
| Audit cost – external | *5.3* | 2 952 | 3 089 |
| Fleet services | *5.4* | 1 676 | 1 650 |
| Inventories | *5.5* | 141 | - |
| Consumables | | 3 010 | 2 019 |
| Operating leases | *5.6* | 55 459 | 81 298 |
| Property payments | *5.7* | 15 344 | 14 431 |
| Rental and hiring | | 893 | 582 |
| Travel and subsistence | | 34 151 | 25 335 |
| Venues and facilities | *5.8* | 357 | 791 |
| Training and development | | 2 941 | 2 981 |
| Other operating expenditure | | 2 881 | 3 527 |
| **Total** | | **229 378** | **224 279** |

Operating leases and property payments include expenditure in respect of the lease of the head office building (Tshedimosetso House). In accordance with the head office lease agreement, GCIS may sublet other office space areas; therefore, the department entered into a sub-lease agreement with the Border Management Authority (BMA) to lease office space in the head office building. The agreement did not increase the department's office accommodation lease costs but generated revenue that was transferred to the National Revenue Fund. The sub-lease agreement with the BMA expired on 31 May 2025.

### 5.1 Minor assets

| | Note | 2025/26 R'000 | 2024/25 R'000 |
|---|---|---|---|
| **Tangible assets** | | **737** | **277** |
| Machinery and equipment | | 737 | 277 |
| **Total** | *5* | **737** | **277** |

### 5.2 Computer services

| | Note | 2025/26 R'000 | 2024/25 R'000 |
|---|---|---|---|
| SITA computer services | | 9 136 | 12 738 |
| External computer service providers | | 13 838 | 12 688 |
| **Total** | *5* | **22 974** | **25 426** |

### 5.3 Audit cost – External

| | Note | 2025/26 R'000 | 2024/25 R'000 |
|---|---|---|---|
| Regularity audits | | 2 952 | 3 089 |
| **Total** | 5 | **2 952** | **3 089** |

### 5.4 Inventories

| | Note | 2025/26 R'000 | 2024/25 R'000 |
|---|---|---|---|
| Materials and Supplies | | 141 | - |
| **Total** | 5 | **141** | **-** |

### 5.5 Consumables

| | Note | 2025/26 R'000 | 2024/25 R'000 |
|---|---|---|---|
| Consumable supplies | | 1 408 | 902 |
| Uniform and clothing | | 71 | 16 |
| Household supplies | | 919 | 621 |
| Building material and supplies | | 65 | 160 |
| Communication accessories | | 11 | 26 |
| IT Consumables | | 84 | 8 |
| Other consumables | | 258 | 71 |
| Stationery, printing and office supplies | | 1 602 | 1 117 |
| **Total** | 5 | **3 010** | **2 019** |

### 5.6 Property payments

| | Note | 2025/26 R'000 | 2024/25 R'000 |
|---|---|---|---|
| Municipal services | | 6 687 | 6 515 |
| Property management fees | | 2 | 2 |
| Property maintenance and repairs | | - | 719 |
| Other | | 8 655 | 7 195 |
| **Total** | 5 | **15 344** | **14 431** |

Other include expenditure in respect of security and cleaning services, fumigation and maintenance of office accommodation.

### 5.7 Travel and subsistence

| | Note | 2025/26 R'000 | 2024/25 R'000 |
|---|---|---|---|
| Local | | 30 986 | 22 059 |
| Foreign | | 3 165 | 3 276 |
| **Total** | 5 | **34 151** | **25 335** |

### 5.8 Other operating expenditure

| | Note | 2025/26 R'000 | 2024/25 R'000 |
|---|---|---|---|
| Professional bodies, membership and subscription fees | | 84 | 48 |
| Resettlement costs | | 90 | 63 |
| Other | | 2 707 | 3 416 |
| **Total** | 5 | **2 881** | **3 527** |

Included in "Other" is the printing and distribution cost of Vuk'uzenzele

### 6. Payments for financial assets

| | Note | 2025/26 R'000 | 2024/25 R'000 |
|---|---|---|---|
| Material losses through criminal conduct | | **26** | **31** |
| Theft | 6.2 | 26 | 31 |
| Other material losses written off | 6.1 | 64 | 28 |
| Debts written off | 6.3 | - | 124 |
| **Total** | | **90** | **183** |

### 6.1 Other material losses written off

| | Note | 2025/26 R'000 | 2024/25 R'000 |
|---|---|---|---|
| **Nature of losses** | | | |
| Damage to rented vehicle | | 49 | 20 |
| No-show (shuttle and accommodation) | | | 8 |
| Stolen wheel caps for rented vehicle | | 5 | - |
| **Total** | 6 | **64** | **28** |

### 6.2 Details of theft

| | Note | 2025/26 R'000 | 2024/25 R'000 |
|---|---|---|---|
| **Nature of theft** | | | |
| Theft of computer equipment (laptop) | | - | 30 |
| Theft of safe keys | | - | 1 |
| Theft of audio-visual equipment (cameras) | | 8 | - |
| Theft of office equipment (overhead projector) | | 18 | - |
| **Total** | 6 | **26** | **31** |

### 6.3 Debts written off

| | Note | 2025/26 R'000 | 2024/25 R'000 |
|---|---|---|---|
| **Nature of debts written off** | | | |
| **Other** | | | |
| Ex-employees | | - | 124 |
| **Total** | 6 | **-** | **124** |

## 7. Transfers and subsidies

| | Note | 2025/26 R'000 | 2024/25 R'000 |
|---|---|---|---|
| Departmental agencies and accounts | *Annex 1A* | 269 368 | 225 284 |
| Public corporations and private enterprises | *Annex 1B* | 53 | 36 |
| Households | *Annex 1C* | 1 454 | 524 |
| **Total** | | **270 875** | **225 844** |

### 7.1 Donations made in kind (not included in the main note)

| | Note | 2025/26 R'000 | 2024/25 R'000 |
|---|---|---|---|
| Gifts | | - | - |
| Donations | | - | - |
| Sponsorships | | - | - |
| **Total** | *Annex 1F* | **-** | **-** |

Details of donations made in kind during the 2025/26 financial year are reflected in Annexure 1E. Recipients in 2025/26 are: Mahikeng Lifesaving and Swimming School; Lesego M Consulting; Ditlou Community Centre, Elias Tibane, Working Together As A Nation (WTAAN), Herman Thebe High School, Patogeng Primary School, Digitiz Me, Houdmoed Dienssentrum, Siyazama Community Development, Sivuyile Pre-School and Daycare. Assets that were fully depreciated in 2024/25 (furniture and office equipment, machinery and computer equipment) have been donated to the following recipients: Agape Family Life Centre, Ubusi Bemvelo, Bathusi Early Learning Centre and Phuthanang.

## 8. Expenditure for capital assets

| | Note | 2025/26 R'000 | 2024/25 R'000 |
|---|---|---|---|
| **Tangible capital assets** | | **16 422** | **5 517** |
| Buildings and other fixed structures | | 50 | 126 |
| Machinery and equipment | | 16 372 | 5 391 |
| **Intangible capital assets** | | **1 845** | **778** |
| Software | | 1 845 | 778 |
| **Total** | | **18 267** | **6 295** |

### 8.1 Analysis of funds utilised to acquire capital assets – 2025/26

| | Voted funds R'000 | Total R'000 |
|---|---|---|
| **Tangible capital assets** | **16 422** | **16 422** |
| Buildings and other fixed structures | 50 | 50 |
| Machinery and equipment | 16 372 | 16 372 |
| **Intangible capital assets** | **1 845** | **1 845** |
| Software | 1 845 | 1 845 |
| **Total** | **18 267** | **18 267** |

### 8.2 Analysis of funds utilised to acquire capital assets – 2024/25

| | Voted funds R'000 | Total R'000 |
|---|---|---|
| **Tangible assets** | **5 517** | **5 517** |
| Building and other fixed structures | 126 | 126 |
| Machinery and equipment | 5 391 | 5 391 |
| **Intangible capital assets** | **778** | **778** |
| Software | 778 | 778 |
| **Total** | **6 295** | **6 295** |

### 9. Cash and cash equivalents

| | Note | 2025/26 R'000 | 2024/25 R'000 |
|---|---|---|---|
| Consolidated Paymaster General Account | | 44 861 | 79 101 |
| Disbursements | | (864) | (12 972) |
| Cash on hand | | 120 | 100 |
| **Total** | | **44 117** | **66 229** |

Excluded above is a receipt of approximately R50,00 that will interface in the department's bank account at the beginning of the first quarter of the 2026/27 financial year. The receipt relates to a payment for the use of parking space.

### 10. Prepayments and advances

| | Note | 2025/26 R'000 | 2024/25 R'000 |
|---|---|---|---|
| Travel and subsistence | | 4 | 5 |
| Advances paid (not expensed) | *10.1* | - | 1 382 |
| Prepayments (not expensed) | *10.2* | - | - |
| **Total** | *Annex 7* | **4** | **1 387** |

**Analysis of total prepayments and advances**

| | | |
|---|---|---|
| Current prepayments and advances | 4 | 1 387 |
| **Total** | **4** | **1 387** |

Travel and subsistence reflects the value of outstanding advances issued to staff in respect of domestic trips until the end of the 2025/26 financial year. It is expected that the advances will be settled during the first quarter of the 2026/27 financial year. Advances paid (not expensed) in 2024/25 were advances that were issued to the Department of International Relations and Cooperation (DIRCO) in respect of foreign trips undertaken by GCIS staff. There is no outstanding balance as at 31 March 2026.

### 10.1 Advances paid (not expensed)

| | Note | Balance as at 1 April 2025 R'000 | Less: amount expensed in current year R'000 | Add: current year advances R'000 | Balance as at 31 March 2026 R'000 |
|---|---|---|---|---|---|
| National departments | 10 | 1 382 | (5 991) | 4 609 | - |
| Public entities | | - | (2 206) | 2 206 | - |
| **Total** | | **1 382** | **(8 197)** | **6 815** | **-** |

Advances paid (not expensed) include advances that were issued to the Department of International Relations and Cooperation (DIRCO) during the period under review in respect of foreign trips undertaken by GCIS staff (R1.382 million in 2024/25 and R4.609 million in 2025/26). All advances were expensed in 2025/26. Approximately R2.206 million was paid to Brand SA in 2025/26 for branding of the G20 Summit. The total amount was expensed after invoices were received from Brand SA.

**Advances paid (not expensed)**

| | Note | Balance as at 1 April 2024 R'000 | Less: amount expensed in current year R'000 | Add: current year advances R'000 | Balance as at 31 March 2025 R'000 |
|---|---|---|---|---|---|
| National departments | 10 | - | (2 286) | 3 668 | 1 382 |
| **Total** | | **-** | **(2 286)** | **3 668** | **1 382** |

### 10.2 Prepayments (not expensed)

| | Note | Balance as at 1 April 2025 R'000 | Less: amount expensed in current year R'000 | Add: current year advances R'000 | Balance as at 31 March 2026 R'000 |
|---|---|---|---|---|---|
| Goods and services | 10 | - | (471) | 471 | - |
| **Total** | | **-** | **(471)** | **471** | **-** |

Prepayments were made for the subscription of digital satellite services in accordance with the agreement. The total amount was expensed in the 2025/26 financial year at the time that the services were rendered.

**Prepayments (not expensed)**

| | Note | Balance as at 1 April 2024 R'000 | Less: Amount expensed in current year R'000 | Add: Current Year advances R'000 | Balance as at 31 March 2025 R'000 |
|---|---|---|---|---|---|
| Goods and services | 10 | - | (425) | 425 | - |
| **Total** | | **-** | **(425)** | **425** | **-** |

## 11. Receivables

| | | 2025/26 | | | 2024/25 | | |
|---|---|---|---|---|---|---|---|
| | | Current | Non-current | Total | Current | Non-current | Total |
| | Note | R'000 | R'000 | R'000 | R'000 | R'000 | R'000 |
| Claims recoverable | *11.1* | 128 | - | 128 | - | - | - |
| Recoverable expenditure | *11.2* | 67 | - | 67 | 153 | - | 153 |
| Staff debt | *11.3* | 185 | 112 | 297 | 43 | 27 | 70 |
| Other receivables | *11.4* | - | - | - | 6 | - | 6 |
| **Total** | | **380** | **112** | **492** | **202** | **27** | **229** |

The non-current balance relates to debt that will be settled over more than 12 months.

### 11.1 Claims recoverable

| | | 2025/26 | 2024/25 |
|---|---|---|---|
| | Note | R'000 | R'000 |
| Consolidated Paymaster General Account | Annex 3 | 128 | - |
| Disbursements | Annex 3 | - | - |
| Cash on hand | Annex 3 | - | - |
| **Total** | 11 | **128** | **-** |

Included in claims recoverable is an amount of approximately R127 000 that relates to expenditure in respect of media campaigns for which an invoice was paid for services rendered after the surplus was refunded to the client department. A further amount of approximately R1 200 relates to a claim, in respect of the rent of an official residence, from the Department of Public Works and Infrastructure.

### 11.2 Recoverable expenditure

| | | 2025/26 | 2024/25 |
|---|---|---|---|
| | Note | R'000 | R'000 |
| –Theft and loss cases under investigation | | 67 | 153 |
| **Total** | 11 | **67** | **153** |

The amount above relate to matters that are under investigation by the Theft and Loss Control Officer and one matter that is under consideration by the Theft and Losses Appeal Committee

### 11.3 Staff debt

| | | 2025/26 | 2024/25 |
|---|---|---|---|
| | Note | R'000 | R'000 |
| Employees in service | | 297 | 68 |
| Private telephone | | - | 2 |
| **Total** | *11* | **297** | **70** |

### 11.4 Other receivables

| | | 2025/26 | 2024/25 |
|---|---|---|---|
| | Note | R'000 | R'000 |
| Ex-employees | | - | 6 |
| **Total** | *11* | **-** | **6** |

## 12. Voted funds to be surrendered to the Revenue Fund

| | Note | 2025/26 R'000 | 2024/25 R'000 |
|---|---|---|---|
| Opening balance | | 16 758 | 5 178 |
| Transfer from statement of financial performance | | 170 | 16 758 |
| Paid during the year | | (16 758) | (5 178) |
| **Closing balance** | | **170** | **16 758** |

## 13. Departmental revenue and NRF receipts to be surrendered to the Revenue Fund

| | Note | 2025/26 R'000 | 2024/25 R'000 |
|---|---|---|---|
| Opening balance | | 1 027 | 4 975 |
| Transfer from Statement of Financial Performance | | 2 323 | 13 600 |
| Paid during the year | | (3 341) | (17 548) |
| **Closing balance** | | **9** | **1 027** |

Included in the opening balance is revenue received from the Border Management Authority (BMA) in respect of the sub-lease of office accommodation. Except for the closing balance, all funds were surrendered to the National Revenue Fund.

## 14. Payables – current

| | Note | 2025/26 R'000 | 2024/25 R'000 |
|---|---|---|---|
| Amounts owing to other entities | | - | - |
| Advances received | 14.1 | 46 206 | 47 790 |
| Other payables | 14.2 | 356 | 32 |
| **Total** | | **46 562** | **47 822** |

### 14.1 Advances received

| | Note | 2025/26 R'000 | 2024/25 R'000 |
|---|---|---|---|
| National departments | Annex 5B | 15 767 | 25 963 |
| Provincial departments | Annex 5B | 200 | - |
| Public entities | Annex 5B | 30 239 | 21 827 |
| **Total** | *14* | **46 206** | **47 790** |

### 14.2 Other payables

| | Note | 2025/26 R'000 | 2024/25 R'000 |
|---|---|---|---|
| Government Employee Housing Scheme | | 341 | - |
| Income Tax | | 15 | 32 |
| **Total** | *14* | **356** | **32** |

## 15. Net cash flow available from operating activities

| | 2025/26 R'000 | 2024/25 R'000 |
|---|---|---|
| Net surplus as per Statement of Financial Performance | (1 899) | 36 942 |
| Add back non cash/cash movements not deemed operating activities | (1 972) | (55 862) |
| (Increase)/decrease in receivables | (263) | 373 |
| (Increase)/decrease in prepayments and advances | 1 383 | (1 312) |
| Increase /(decrease) in payables – current | (1 260) | (38 492) |
| Expenditure on capital assets | 18 267 | 6 295 |
| Surrenders to Revenue Fund | (20 099) | (22 726) |
| **Net cash flow generated by operating activities** | **(3 871)** | **(18 920)** |

## 16. Reconciliation of cash and cash equivalents for cash flow purposes

| | Note | 2025/26 R'000 | 2024/25 R'000 |
|---|---|---|---|
| Consolidated Paymaster General account | | 44 861 | 79 101 |
| Disbursements | | (864) | (12 972) |
| Cash on hand | | 120 | 100 |
| **Total** | | **44 117** | **66 229** |

Excluded above are total receipts of approximately R50,00 that will interface in the department's bank account at the beginning of the first quarter of the 2026/27 financial year. The receipt relates mainly to a payment for the use of parking space.

## 17. Contingent liabilities and contingent assets

### 17.1 Contingent liabilities

| | Note | 2025/26 R'000 | 2024/25 R'000 |
|---|---|---|---|
| Liable to | | | |
| Claim against the Department | *Annex 2B* | 2 438 | 2 369 |
| Other | *Annex 2B* | 1 797 | 1 797 |
| **Total** | | **4 235** | **4 166** |

The State Attorney estimates that the future legal costs will not exceed approximately R797 000 in respect of the copyright matter and approximately R1 million in respect of other litigation matters. Approximately R2,438 million is estimated at 31 March 2026 for labour relations matters.

## 18. Capital commitments

| | Note | 2025/26 R'000 | 2024/25 R'000 |
|---|---|---|---|
| Machinery and equipment | | 447 | 4 951 |
| **Total** | | **447** | **4 951** |

The total value of capital commitments on 31 March 2026 comprises approximately R447 000 of which R387 000 relates to Programme 1: Administration and R60 000 to Programme 3: Intergovernmental Coordination and Stakeholder Management. All capital commitments have been approved and contracted. Capital commitments of 2024/25 were concluded in 2025/26.

## 19. Accruals and payables not recognised

### 19.1 Accruals

| Listed by economic classification | 30 Days | 30+ Days | 2025/26 R'000 Total | 2024/25 R'000 Total |
|---|---|---|---|---|
| Goods and services | 3 864 | 7 133 | **10 997** | **9 457** |
| Capital assets | - | - | **-** | **-** |
| **Total** | **3 864** | **7 133** | **10 997** | **9 457** |

The total value of accruals on 31 March 2026 comprises approximately R4,367 million relating to Programme 1: Administration, R3,486 million relating to Programme 2: Content Processing and Dissemination and R3,144 million to Programme 3: Intergovernmental Coordination and Stakeholder Management.

Excluded above is an amount of approximately R786 844 in respect of accruals of media buying communication campaigns at 31 March 2026 of which R306 850 is within 30 days and R479 994 more than 30 days. Accruals for media buying communication campaigns of 2024/25 not included above amount to approximately R100 775. Purchase orders were issued to service providers in 2025/26 in accordance with National Treasury procurement instructions.

### 19.2 Payables not recognised

| Listed by economic classification | 30 Days | 30+ Days | 2025/26 R'000 Total | 2024/25 R'000 Total |
|---|---|---|---|---|
| Goods and services | 6 272 | 4 702 | **10 974** | **3 524** |
| Capital assets | 25 | - | **25** | **133** |
| **Total** | **6 297** | **4 702** | **10 999** | **3 657** |

The total value of payables not recognised on 31 March 2026 comprises approximately R2,310 million relating to Programme 1: Administration; R6,700 million relating to Programme 2: Content Processing and Dissemination; and R1,989 relating to Programme 3: Intergovernmental Coordination and Stakeholder Management. The balance above represents payables due to service providers for services rendered.

Payables not recognised in respect of media buying communication campaigns that are not funded from GCIS voted funds and therefore not included above, on 31 March 2026 amounted to approximately R897 014, of which approximately R797 014 is within 30 days and approximately R100 000 is older than 30 days at 31 March 2026.

## 20. Employee benefits

| | 2025/26 | 2024/25 |
|---|---|---|
| | R'000 | R'000 |
| Leave entitlement | 13 167 | 11 886 |
| Service bonus | 8 173 | 7 638 |
| Capped leave | 3 248 | 3 594 |
| **Total** | **24 588** | **23 118** |

Included in leave entitlement are negative leave credits of approximately R150 996 at 31 March 2026. There are no outstanding long-term service awards in respect of the 2025/26 financial year. All estimated long service awards were paid during the financial year.

## 21. Lease commitments

### 21.1 Operating leases

| 2025/26 | Buildings and other fixed structures | Machinery and equipment | Total |
|---|---|---|---|
| | R'000 | R'000 | R'000 |
| Not later than 1 year | 46 992 | 380 | 47 372 |
| Later than 1 year and not later than 5 years | 8 434 | 316 | 8 750 |
| Later than 5 years | - | - | - |
| **Total lease commitments** | **55 426** | **696** | **56 122** |

A significant amount of office lease commitments is in respect of the head office building. The previous head office lease agreement expired on 31 May 2025. A new lease agreement was entered into for a period of 24 months with effect from 1 June 2025 to 31 May 2027. Other office accommodation leases include the nine provincial offices and District Service Centres. There were 14 office accommodation leases on a month-to-month basis at 31 March 2026.

GCIS intends to renew the leases on a month-to-month basis until medium term lease agreements are concluded with landlords and the Department of Public Works.

GCIS entered into a sublease agreement with the Border Management Authority from 1 November 2023 until 31 May 2025. Revenue earned through the sublease agreement was paid to the National Revenue Fund (NRF). The sub-lease agreement did not affect the commitment and lease period of the head office lease agreement with the landlord. All leases increase annually in accordance with the escalation rates stipulated in the lease agreements. The amount under Machinery and Equipment is the value of approved and contracted leases of photocopy machines at 31 March 2026.

| 2024/25 | Buildings and other fixed structures | Machinery and equipment | Total |
|---|---|---|---|
| | R'000 | R'000 | R'000 |
| Not later than 1 year | 50 358 | 428 | 50 786 |
| Later than 1 year and not later than 5 years | 54 077 | 751 | 54 828 |
| **Total lease commitments** | **104 435** | **1 179** | **105 614** |

## 22. Accrued departmental revenue

| | 2025/26 | 2024/25 |
|---|---|---|
| | R'000 | R'000 |
| Sales of goods and services other than capital assets | 185 | 184 |
| **Total** | **185** | **184** |

### 22.1 Analysis of accrued departmental revenue

| | Note | 2025/26 | 2024/25 |
|---|---|---|---|
| | | R'000 | R'000 |
| Opening balance | | 184 | 205 |
| Less: amounts received | | (2 207) | (8 970) |
| Add: amounts recorded | | 2 208 | 8 949 |
| **Closing balance** | **22** | **185** | **184** |

The amount above reflects the value of advertising revenue outstanding at 31 March 2026 from other departments from a previous financial year in respect of the sale of advertising space in Vuk'uzenzele. Revenue in respect of a sub-lease agreement for office accommodation with the Border Management Authority (BMA) to the value of R2.084 million was recorded as at 31 March 2026. All revenue was received and paid to the National Revenue Fund (NRF).

## 23. Unauthorised, Irregular and Fruitless and Wasteful Expenditure

| | 2025/26 | 2024/25 |
|---|---|---|
| | R'000 | R'000 |
| Unauthorised expenditure | - | - |
| Irregular expenditure | 333 | 877 |
| Fruitless and wasteful expenditure | - | - |
| **Closing balance** | **333** | **877** |

The total balance of irregular expenditure at 31 March 2026 amounted to approximately R2.604 million, of which approximately R333 000 was incurred and confirmed in the 2025/26 financial year. No unauthorised and fruitless and wasteful expenditure incurred during the reporting period ended 31 March 2026. Information on previous irregular, unauthorised and fruitless and wasteful expenditure can be observed in Part E of the 2025/26 Annual Report.

## 24. Related party transactions

Related parties to Government Communication and Information System (GCIS) are The Presidency, the State Security Agency (SSA), Brand South Africa (BSA), the Media Development and Diversity Agency (MDDA) and Statistics South Africa (Stats SA). Transactions with related parties are at arm's length. Annexure 4 reflects an amount payable to Stats SA. All related parties had no opening and closing balances in respect of media bulk buying campaigns as at 31 March 2026. GCIS paid an advance of R2,206 million to Brand SA in respect of branding for the G20 summit.

Brand SA submitted an invoice for the aforementioned amount for services rendered after which the expenditure was allocated against the budget. Total salary claims to the value of approximately R301 050 were instated against The Presidency who settled all claims by 31 March 2026.

A total of 1 783 non-monetary services relating to radio productions, photography and video services were rendered for The Presidency by 31 March 2026. An employee on the establishment of the State Security Agency is rendering services to GCIS on a secondment basis; however the cost is carried by the State Security Agency.

## 25. Key management personnel

| | 2025/26<br>R'000 | 2024/25<br>R'000 |
|---|---|---|
| Officials: | | |
| Level 15 to 16 | 8 240 | 7 182 |
| Level 14 | 18 813 | 18 512 |
| Level 13 | 50 802 | 48 542 |
| Family members of key management personnel | - | - |
| **Total** | **77 855** | **74 236** |

In accordance with the modified cash standards, the department determined that officials on levels 13–16 are key management personnel.

## 26. Movable Tangible Capital Assets

### MOVEMENT IN MOVABLE TANGIBLE CAPITAL ASSETS PER ASSET REGISTER FOR THE PERIOD ENDED 31 MARCH 2026

| | Opening balance<br>R'000 | Additions<br>R'000 | Disposals<br>R'000 | Closing balance<br>R'000 |
|---|---|---|---|---|
| **MACHINERY AND EQUIPMENT** | **92 358** | **16 054** | **(2 973)** | **105 439** |
| Transport assets | 260 | - | - | 260 |
| Computer equipment | 49 100 | 10 361 | (2 708) | 56 753 |
| Furniture and office equipment | 14 195 | 347 | (98) | 14 444 |
| Other machinery and equipment | 28 803 | 5 346 | (167) | 33 982 |
| **TOTAL MOVABLE TANGIBLE CAPITAL ASSETS** | **92 358** | **16 054** | **(2 973)** | **105 439** |

Included in the total additions of R16,054 million are assets of approximately R10,086 million that were purchased and received during 2025/26 and assets of approximately R76 000 that were received but not paid at 31 March 2026. Assets to the value of approximately R108 000 were received in 2024/25 but paid in the first quarter of 2025/26.

**Movable tangible capital assets under investigation**

**Included in the above total of the movable tangible capital assets per the asset register are assets that are under investigation**

| | Number | Value<br>R'000 |
|---|---|---|
| Machinery and equipment | 11 | 489 |

There were 11 assets to the value of approximately R489 000 that could not be verified by 31 March 2026 and are under investigation. All assets that were approved for disposal by the Disposal Committee were removed from the assets register by 31 March 2026.

### 26.1 Movement for 2024/25

**MOVEMENT IN MOVABLE TANGIBLE CAPITAL ASSETS PER ASSET REGISTER FOR THE PERIOD ENDED 31 MARCH 2025**

| | Opening balance | Additions | Disposals | Closing balance |
|---|---|---|---|---|
| | R'000 | R'000 | R'000 | R'000 |
| **MACHINERY AND EQUIPMENT** | **89 072** | **5 470** | **(2 184)** | **92 358** |
| Transport assets | 260 | - | - | 260 |
| Computer equipment | 47 791 | 3 007 | (1 698) | 49 100 |
| Furniture and office equipment | 14 544 | 46 | (395) | 14 195 |
| Other machinery and equipment | 26 477 | 2 417 | (91) | 28 803 |
| **TOTAL MOVABLE TANGIBLE CAPITAL ASSETS** | **89 072** | **5 470** | **(2 184)** | **92 358** |

### 26.2 Minor assets

**MOVEMENT IN MINOR ASSETS PER ASSET REGISTER FOR THE PERIOD ENDED 31 MARCH 2026**

| | Machinery and equipment | Total |
|---|---|---|
| | R'000 | R'000 |
| Opening balance | 13 887 | 13 887 |
| Additions | 724 | 724 |
| Disposals | (615) | (615) |
| **TOTAL MINOR ASSETS** | **13 996** | **13 996** |

Included in the minor assets under machinery and equipment are a number of library books that are classified as heritage assets, as well as several audio-visual equipment that also falls under the category of heritage assets.

| | Machinery and equipment | Total |
|---|---|---|
| | R'000 | R'000 |
| Number of R1 minor assets | 230 | 230 |
| Number of minor assets at cost | 4 564 | 4 564 |
| **TOTAL MINOR ASSETS** | **4 794** | **4 794** |

**Minor capital assets under investigation**
**Included in the above total of the minor capital assets per the asset register are assets that are under investigation**

| | Number | Value R'000 |
|---|---|---|
| Machinery and equipment | 2 | 2 |

There are two minor assets to the value of approximately R2 299 that are under investigation and could not be verified. All minor assets that were approved for disposal by the Disposal Committee were removed from the asset register by 31 March 2026.

**Minor Assets**
**MOVEMENT IN MINOR ASSETS PER ASSET REGISTER FOR THE YEAR ENDED 31 MARCH 2025**

| | Machinery and equipment R'000 | Total R'000 |
|---|---|---|
| Opening balance | 14 063 | 14 063 |
| Additions | 281 | 281 |
| Disposals | (457) | (457) |
| **TOTAL MINOR ASSETS** | **13 887** | **13 887** |

| | Machinery and equipment R'000 | Total R'000 |
|---|---|---|
| Number of R1 minor assets | 231 | 231 |
| Number of minor assets at cost | 4 703 | 4 703 |
| **TOTAL MINOR ASSETS** | **4 934** | **4 934** |

### 26.3 Movable tangible capital assets written off

**MOVABLE CAPITAL ASSETS WRITTEN OFF FOR THE YEAR ENDED 31 MARCH 2026**

| | Machinery and equipment R'000 | Total R'000 |
|---|---|---|
| Assets written off | 26 | 26 |
| **TOTAL MOVABLE ASSETS** | **26** | **26** |

There were four assets that were written off against the departmental budget as at 31 March 2025. Two assets had a total value of approximately R26 000 and the remaining two assets had fully depreciated as at 31 March 2026.

**MOVABLE ASSETS WRITTEN OFF FOR THE YEAR ENDED 31 MARCH 2025**

| | Machinery and equipment | Total |
|---|---|---|
| | R'000 | R'000 |
| Assets written off | 30 | 30 |
| **TOTAL MOVABLE ASSETS** | **30** | **30** |

### 27. Intangible Capital Assets

**MOVEMENT IN INTANGIBLE CAPITAL ASSETS PER ASSET REGISTER FOR THE PERIOD ENDED 31 MARCH 2026**

| | Opening balance | Additions | Disposals | Closing Balance |
|---|---|---|---|---|
| | R'000 | R'000 | R'000 | R'000 |
| SOFTWARE | 1 978 | 1 845 | - | 3 823 |
| **TOTAL INTANGIBLE CAPITAL ASSETS** | **1 978** | **1 845** | **-** | **3 823** |

### 27.1 Movement for 2024/25

**MOVEMENT IN INTANGIBLE CAPITAL ASSETS PER ASSET REGISTER FOR THE YEAR ENDED 31 MARCH 2025**

| | Opening balance | Additions | Disposals | Closing Balance |
|---|---|---|---|---|
| | R'000 | R'000 | R'000 | R'000 |
| SOFTWARE | 1 351 | 778 | (151) | 1 978 |
| **TOTAL INTANGIBLE CAPITAL ASSETS** | **1 351** | **778** | **(151)** | **1 978** |

### 28. Immovable Tangible Capital Assets

**MOVEMENT IN IMMOVABLE TANGIBLE CAPITAL ASSETS PER ASSET REGISTER FOR THE YEAR ENDED 31 MARCH 2026**

| | Opening balance | Additions | Disposals | Closing Balance |
|---|---|---|---|---|
| | R'000 | R'000 | R'000 | R'000 |
| **BUILDINGS AND OTHER FIXED STRUCTURES** | **1 577** | **50** | **-** | **1 627** |
| Other fixed structures | 1 577 | 50 | - | 1 627 |
| | | | - | |
| **TOTAL IMMOVABLE TANGIBLE CAPITAL ASSETS** | **1 577** | **50** | **-** | **1 627** |

### 28.1 Movement for 2024/25

**MOVEMENT IN IMMOVABLE TANGIBLE CAPITAL ASSETS PER ASSET REGISTER FOR THE YEAR ENDED 31 MARCH 2025**

| | Additions | Disposals | Closing Balance |
|---|---|---|---|
| | R'000 | R'000 | R'000 |
| **BUILDINGS AND OTHER FIXED STRUCTURES** | **1 451** | **126** | **1 577** |
| Other fixed structures | 1 451 | 126 | 1 577 |
| **TOTAL IMMOVABLE TANGIBLE CAPITAL ASSETS** | **1 451** | **126** | **1 577** |

## 29. Prior period errors

### 29.1 Correction of prior period errors

| | | 2024/25 | | |
|---|---|---|---|---|
| | | Amount before error correction | Prior period error | Restated amount |
| | | R'000 | R'000 | R'000 |
| | Note | | | |
| **Liabilities:** | | | | |
| Aid assistance unutilised | Statement of Financial Position | 6 584 | (6 584) | - |
| **Nett effect** | | **6 584** | **(6 584)** | **-** |
| **Other:** | | | | |
| Retained funds - Transferred from CARA funds | Statement of Changes in Net Assets | - | 10 000 | 10 000 |
| Retained funds - Utilised during the year | Statement of Changes in Net Assets | - | (3 416) | (3 416) |
| **Nett effect** | | **-** | **6 584** | **6 584** |

The appropriation, expenditure and unutilised CARA funds in respect of 2024/25 were not correctly disclosed in the Statement of Financial Position and Statement of Changes in Net Assets. An amount of R10 million was appropriated as aid assistance in respect of the Criminal Assets Recovery Account (CARA) in 2024/25. Total expenditure at the end of the 2024/25 financial year amounts to R3.416 million, resulting in unutilised funds of R6.584 million that were transferred to retained funds. The Statement of Financial Position and Statement of Changes in Net Assets have been corrected as reflected above.

# ANNEXURE 1A
## STATEMENT OF TRANSFERS TO DEPARTMENTAL AGENCIES AND ACCOUNTS

| DEPARTMENT/ AGENCY/ ACCOUNT | TRANSFER ALLOCATION | | | | TRANSFER | | 2024/25 | |
|---|---|---|---|---|---|---|---|---|
| | Adjusted Budget | Roll Overs | Adjustments | Total Available | Actual Transfer | % of Available funds Transferred | Final Budget | Actual Transfer |
| | R'000 | R'000 | R'000 | R'000 | R'000 | % | R'000 | R'000 |
| Brand South Africa | 229 072 | - | - | 229 072 | 229 072 | 100,0% | 186 716 | 186 716 |
| Media Development and Diversity Agency - MDDA | 40 296 | - | - | 40 296 | 40 296 | 100,0% | 38 568 | 38 568 |
| Total | **269 368** | **-** | **-** | **269 368** | **269 368** | | **225 284** | **225 284** |

# ANNEXURE 1B
## STATEMENT OF TRANSFERS/SUBSIDIES TO PUBLIC CORPORATIONS AND PRIVATE ENTERPRISES

| NAME OF PUBLIC CORPORATION/PRIVATE ENTERPRISE | TRANSFER ALLOCATION | | | | TRANSFER | | 2024/25 | |
|---|---|---|---|---|---|---|---|---|
| | Adjusted Budget | Roll Overs | Adjustments | Total Available | Actual Transfer | % of Available funds Transferred | Final Budget | Actual Transfer |
| | R'000 | R'000 | R'000 | R'000 | R'000 | % | R'000 | R'000 |
| South African Broadcasting Corporation | 53 | - | - | 53 | 53 | 100.0% | 44 | 36 |
| Total | **53** | **-** | **-** | **53** | **53** | **100.0%** | **44** | **36** |

# ANNEXURE 1C
## STATEMENT OF TRANSFERS TO HOUSEHOLDS

| HOUSEHOLDS | TRANSFER ALLOCATION | | | EXPENDITURE | | 2024/25 | |
|---|---|---|---|---|---|---|---|
| | Adjusted budget | Adjustments | Total available | Actual transfer | % Of Available funds Transferred | Final budget | Actual transfer |
| | R'000 | R'000 | R'000 | R'000 | % | R'000 | R'000 |
| **Transfers** | | | | | | | |
| Leave gratuity due to retirement of officials | 794 | - | 794 | 793 | 99.9% | 600 | 252 |
| Leave gratuity due to decease of officials | 6 | - | 6 | 6 | 100.0% | - | - |
| Leave discounting | 336 | - | 336 | 336 | 100.0% | 708 | 272 |
| Injury on duty | 18 | - | 18 | 18 | 100.0% | | |
| Voluntary Exit programme incentive | 301 | - | 301 | 301 | 100.0% | | |
| **Total** | **1 455** | **-** | **1 455** | **1 454** | | **1 308** | **524** |

# ANNEXURE 1D
# STATEMENT OF GIFTS, DONATIONS AND SPONSORSHIPS RECEIVED

| NAME OF ORGANISATION | NATURE OF GIFT, DONATION OR SPONSORSHIP | 2025/26 R'000 | 2024/25 R'000 |
|---|---|---|---|
| **RECEIVED IN-KIND** | | | |
| **GIFTS** | | | |
| **2025/26** | | | |
| SITA | 4 x complimentary tickets to GovTech event | 72 | |
| SITA | 1 x complimentary ticket to GovTech event | 18 | |
| Khwezi FM | Branded pen and branded 1 litre double wall water flask | - | |
| DPSA | Branded 1 litre double wall water flask and DPSA A6 diary, notepad and pen set | - | |
| Department of Electricity & Energy | 7 water flasks, 7 branded t-shirts, smart cup, smart speaker and power bank | 2 | |
| Media Development and Diversity Agency | 2 MDDA branded A5 notebooks and 2 pens | - | |
| Mangethe Media | Coca-Cola branded (cap, sippy cup, diary, pen, lunch bag, towel and cooler box) and Okiyo wabi-sabi water bottle | 3 | |
| Media Development and Diversity Agency | 4 power banks, 4 coffee mugs and 4 Alex Varga notebooks | 4 | |
| Various Media Houses (Jacaranda FM, East Coast, Kagiso Media & Mediamark) | 4 notebooks, plain cap, glass water bottle, steel bottle, bucket hat, socks, water mug, 2 pens and water cooler | 2 | |
| Presidency | Cotton travel Bag, travel mug and cotton golf shirt | | |
| SALGA | Branded bag, branded A4 diary, backpack, small bluetooth speaker and book "This country hates man" | 1 | |
| Department of Social Development | Small sticky note dispenser, African beaded coaster, African branded A4 notebook | 1 | |
| **TOTAL GIFTS** | | **103** | **-** |
| **DONATIONS** | | | |
| UN Women | 49 x Branded bags | 7 | - |
| UN Women | 49 x Power Banks | 20 | |
| Fray College | 44 Branded Diaries | 3 | |
| SABINET | 40 branded fans & 40 Branded water bottles | 5 | - |
| **TOTAL DONATIONS** | | **35** | **-** |

| | | | |
|---|---|---|---|
| **SPONSORSHIPS** | | | |
| Chinese Embassy | Chinese Embassy Social Media Influence programme | - | |
| Robert Edwin events Leadership Development for Women in Government & SOE conference | Conference speaker invitation (Conference Fee & Travel & Accommodation) | 23 | |
| Lee Kuan Yew School of Public Policy | Scholarship | 916 | |
| **2024/25** | | | |
| ABSA Bank | Media packs, ABSA branded lounges & workstation equipped with power plugs, mobile charging stations, stable wifi, printing facility, audio visual equipment and catering (breakfast & lunch packs); back-packs, puffer jackets, screens, | - | 2 500 |
| Alive Advertising | Electronic Billboards Advertisement | - | 285 |
| Department of Sport | Food for entertainers | - | 2 |
| Gagasi Heart Media Group | Radio interviews | - | 380 |
| Gautrain | Digital screens, activations and bus shuttle services | - | 176 |
| Heinekken | Beverages and bar set-up | - | 340 |
| Shereno Printers | Printing of programmes | - | 50 |
| SITA | Lapelle mics with receivers, dynamic mics with stands, 8 input audio mixers, 100m SDI cable, audio cancelling headphones, walkie talkies and power banks | | 50 |
| United Stations | Radio interviews | | 121 |
| SANRAL | Democracy Bus | | - |
| China Embassy | Trip to China (FOCAC summit) | | - |
| **TOTAL SPONSORSHIPS** | | **939** | **3 904** |
| **Sub-total – received in kind** | | **1 077** | **3 904** |
| **TOTAL GIFTS, DONATIONS AND SPONSORSHIPS RECEIVED** | | **1 077** | **3 904** |

# ANNEXURE 1E
# STATEMENT OF AID ASSISTANCE RECEIVED

| NAME OF DONOR | PURPOSE | OPENING BALANCE | REVENUE | EXPENDITURE | PAID BACK ON/BY 31 MAR | CLOSING BALANCE |
|---|---|---|---|---|---|---|
| | | R'000 | R'000 | R'000 | R'000 | R'000 |
| **Aid assistance received in cash** | | | | | | |
| Criminal Assets Recovery Account (CARA) | Communication and Awareness Campaign | 6 584 | - | 4 392 | - | 2 192 |
| **Subtotal** | | **6 584** | **-** | **4 392** | **-** | **2 192** |
| | | | | | | |
| **Aid assistance received in kind** | | **-** | **-** | **-** | **-** | **-** |
| **Subtotal** | | **-** | **-** | **-** | **-** | **-** |
| | | | | | | |
| **TOTAL AID ASSISTANCE RECEIVED** | | **6 584** | **-** | **4 392** | **-** | **2 192** |

An amount of R10 million was appropriated as aid assistance in respect of the Criminal Assets Recovery Account (CARA) in 2024/25. Total expenditure at the end of the 2024/25 financial year amounted to R3.416 million in Goods and Services in respect of the Anti-Corruption and Gender Based Violence and Femicide campaigns, resulting in unutilised funds of R6.584 million that was transferred to 2025/26. Expenditure incurred in 2025/26 at the end of the financial year amounted to R4,392 million, resulting in unutilised funds of R2,192 million at 31 March 2026. Expenditure in 2025/26 relates to advert: marketing (R2.896 million) and radio and tv transmissions (R1,496 million).

# ANNEXURE 1F
# STATEMENT OF GIFTS, DONATIONS AND SPONSORSHIPS MADE AND REMISSIONS, REFUNDS AND PAYMENTS MADE AS AN ACT OF GRACE

| NATURE OF GIFT, DONATION OR SPONSORSHIP<br>(Group major categories but list material items including name of organisation) | 2025/26<br>R'000 | 2024/25<br>R'000 |
|---|---|---|

**Made in kind**

**2025/26**
**Furniture and office equipment**: 6 cabinets; 1 workstation; 1 bookcase; 1 rack distribution desk;
2 Flip charts; 3 shelf units, 1 whiteboard, 1 flagpole, 1 thermometer, 1 laminating machine, 1 binding machine, 3 chairs
**Machinery and equipment**: 1 camera, 1 stove, 1 microwave, 1 fridge, 2 vacuum cleaners, 2 urns
**Computer equipment**: 17 monitors; 38 notebooks; 23 CPUs; 4 printers
**Audio visual**: 6 projectors, 2 telephones, 3 tape recorders, 1 DVD player, 5 loudhailers, 4 megaphones, 1 television, 1 Polycom

**The following were the recipients of the above items:**
Mahikeng Lifesaving and Swimming School; Lesego M Consulting; Ditlou Community Centre, Working Together As A Nation (WTAAN), Herman Thebe High School, Patogeng Primary School, Digitiz Me, Houdmoed Dienssentrum, Siyazama Community Development, Sivuyile Pre-School and Daycare

**2024/25**
**Furniture and office equipment**: 2 coat racks, 4 cabinets, 2 credenza, 4 wall units, 8 chairs, 9 tables,1 bin waste
**Machinery and Equipment**: 1 Urn heater, 2 cameras, 1 paper cutter, 1 projector screen, 1 generator, 2 cameras, 1 Television, 1 microwave, 1 safe
**Computer Equipment**: 10 monitors, 7 printers, 10 notebooks, 1 docking station, 2 CPUs
**Audio Visual Equipment**: 2 projectors, 1 Polycon
**Consumables**: 12 backpacks & 12 power banks
The following were the recipients of the above items: Agape Family Life Centre, Ubusi Bemvelo, Bathusi Early Learning Centre, Phuthanang Protective, African Seed Organisation, Refentse Primary school, Botaki Ba Afrika, First Love, Phetogane Secondary School, Itireleng Organisation, Guardians of Hope, Ubusi Bemvelo, GCIS Staff

# ANNEXURE 2B
# STATEMENT OF CONTINGENT LIABILITIES AS AT 31 MARCH 2026

| Nature of liability | Opening balance 1 April 2025 | Liabilities incurred during the year | Liabilities paid / cancelled / reduced / during the year | Liabilities recoverable | Closing balance 31 March 2026 |
|---|---|---|---|---|---|
| | R'000 | R'000 | R'000 | R'000 | R'000 |
| **Claims against the department** | | | | | |
| Estimated liability in respect of copyright matter | - | - | - | - | - |
| Estimated liability in respect of labour relations matter | 2 369 | 69 | - | - | 2 438 |
| **Sub-total** | **2 369** | **69** | **-** | **-** | **2 438** |
| | | | | | |
| **Other** | | | | | |
| Estimated legal cost in respect of copyright matter | 797 | - | - | - | 797 |
| Estimated legal cost in respect of litigation matters that relate to labour relations | 1 000 | - | - | - | 1 000 |
| **Sub-total** | **1 797** | **-** | **-** | **-** | **1 797** |
| | | | | | |
| **TOTAL** | **4 166** | **69** | **-** | **-** | **4 235** |

The State Attorney estimated that the future legal costs will not exceed approximately R797 000 in respect of the copyright matter and approximately R1 million in respect of other litigation matters. Approximately R2,438 million is estimated at 31 March 2026 for labour relations matters.

# ANNEXURE 3
# CLAIMS RECOVERABLE

| Government Entity | Confirmed balance outstanding | | Unconfirmed balance outstanding | | Total | | Cash in transit at 31 March 2026 | |
|---|---|---|---|---|---|---|---|---|
| | 31/03/2026 | 31/03/2025 | 31/03/2026 | 31/03/2025 | 31/03/2026 | 31/03/2025 | Receipt date up to six (6) working days after year end | Amount |
| | R'000 | R'000 | R'000 | R'000 | R'000 | R'000 | | R'000 |
| **NATIONAL / PROVINCIAL DEPARTMENTS** | | | | | | | | |
| Department of Public Works and Infrastructure | - | - | 1 | - | 1 | - | | - |
| Department of Traditional Affairs | - | | 127 | | 127 | | | |
| **Sub-total** | **-** | **-** | **128** | **-** | **128** | **-** | | **-** |
| **OTHER GOVERNMENT ENTITIES** | | | | | | | | |
| **Sub-total** | **-** | **-** | **-** | **-** | **-** | **-** | | |
| **TOTAL** | **-** | **-** | **128** | **-** | **128** | **-** | | |

Included in claims recoverable is an amount of approximately R127 000 that relates to expenditure in respect of media campaigns for which an invoice was paid for services rendered after the surplus was refunded to the client department. A further amount of approximately R1 200 that relates to a claim in respect of the rent of an official residence is claimed from the Department of Public Works and Infrastructure

# ANNEXURE 4

## INTER-GOVERNMENTAL CONTINGENT LIABILITIES, PROVISIONS, ACCRUALS, PAYABLES NOT RECOGNISED AND EMPLOYEE BENEFITS

| GOVERNMENT ENTITY | Total | | Cash in transit at year end 2025/26 | |
|---|---|---|---|---|
| | 31/03/2026 | 31/03/2025 | Payment date up to six (6) working days before year end | Amount |
| | R'000 | R'000 | | R'000 |
| **DEPARTMENTS** | | | | |
| Contingent liabilities | | | | |
| - | - | - | | - |
| **Sub-total** | **-** | **-** | | **-** |
| Provisions | | | | |
| - | - | - | | - |
| **Sub-total** | **-** | **-** | | **-** |
| Accruals | | | | |
| - | - | - | | - |
| **Sub-total** | **-** | **-** | | **-** |
| **Payables not recognised** | | | | |
| Statistics South Africa | 3 762 | 3 762 | | - |
| **Sub-total** | **3 762** | **3 762** | | **-** |
| Employee benefits | | | | |
| - | - | - | | - |
| **Sub-total** | **-** | **-** | | **-** |
| **Total Departments** | **3 762** | **3 762** | | **-** |
| Contingent liabilities | - | - | | |
| Provisions | - | - | | - |
| Accruals | - | - | | - |
| Payables not recognised | 3 762 | 3 762 | | |
| Employee benefits | - | - | | - |

An amount of R3.762 million is due to Statistics South Africa as the remaining balance of an outdoor advertising campaign that occurred in 2010/11. The SIU sent a report to GCIS indicating that they are closing the case as they were unable to obtain financial records of the implicated service providers from the Banks. The matter was considered by EXCO who approved the write-off of the total amount. As the non-compliance was caused by both GCIS and Stats SA, GCIS management has resolved to request Stats SA to absorb the remaining R3.762 million.

| GOVERNMENT ENTITY | Total | |
|---|---|---|
| | 31/03/2026 | 31/03/2025 |
| | R'000 | R'000 |
| **OTHER GOVERNMENT ENTITIES** | | |
| Contingent liabilities | | |
| - | - | - |
| **Sub-total** | **-** | **-** |
| Provisions | | |
| - | - | - |
| **Sub-total** | **-** | **-** |
| Accruals | | |
| - | - | - |
| **Sub-total** | **-** | **-** |
| **Payables not recognised** | | |
| Government Employees Housing Scheme | 341 | - |
| South African Revenue Service (Income tax) | 15 | 32 |
| **Sub-total** | **356** | **32** |
| Employee benefits | | |
| - | - | - |
| **Sub-total** | **-** | **-** |
| **Total Other Government Entities** | **356** | **32** |
| Contingent liabilities | **-** | **-** |
| Provisions | **-** | **-** |
| Accruals | **-** | **-** |
| Payables not recognised | **356** | **32** |
| Employee benefits | **-** | **-** |
| **TOTAL INTERGOVERNMENTAL CONTINGENT LIABILITIES, PROVISIONS, ACCRUALS, PAYABLES NOT RECOGNISED AND EMPLOYEE BENEFITS** | **4 118** | **3 794** |

# ANNEXURE 5A
## INTER-ENTITY ADVANCES PAID

| Government Entity | Confirmed balance outstanding | | Unconfirmed balance outstanding | | Total | |
|---|---|---|---|---|---|---|
| | 31/03/2026 | 31/03/2025 | 31/03/2026 | 31/03/2025 | 31/03/2026 | 31/03/2025 |
| | R'000 | R'000 | R'000 | R'000 | R'000 | R'000 |
| **NATIONAL DEPARTMENT** | | | | | | |
| International Relations and Cooperation | - | - | - | 1 382 | - | 1 382 |
| **TOTAL** | **-** | **-** | **-** | **1 382** | **-** | **1 382** |

The balance at 31 March 2025 relates to international trips undertaken by GCIS officials for which advances were paid to DIRCO. The total balance was allocated to the departmental budget at the time that invoices were received from DIRCO for services rendered.

# ANNEXURE 5B
## INTER-ENTITY ADVANCES RECEIVED

| Government Entity | Confirmed balance outstanding | | Unconfirmed balance outstanding | | Total | |
|---|---|---|---|---|---|---|
| | 31/03/2026 | 31/03/2025 | 31/03/2026 | 31/03/2025 | 31/03/2026 | 31/03/2025 |
| | R'000 | R'000 | R'000 | R'000 | R'000 | R'000 |
| **NATIONAL DEPARTMENTS** | | | | | | |
| **Current** | | | | | | |
| **Arts and Culture** | - | 33 | - | - | - | 33 |
| Cooperative Governance | - | - | - | 2 118 | - | 2 118 |
| Communication and Digital Technologies | 1 175 | 1 883 | - | - | 1 175 | 1 883 |
| Correctional Services | - | - | - | 405 | - | 405 |
| Defence | - | - | 614 | 2 124 | 614 | 2 124 |
| Environmental Affairs | 2 883 | 4 608 | - | - | 2 883 | 4 608 |
| Higher Education and Training | 3 746 | 3 608 | - | - | 3 746 | 3 608 |

| | | | | | | |
|---|---|---|---|---|---|---|
| Home Affairs | - | - | 1 000 | 696 | 1 000 | 696 |
| Justice and Constitutional Development | - | - | 3 565 | 5 417 | 3 565 | 5 417 |
| Labour | - | - | 528 | 460 | 528 | 460 |
| National Treasury | - | - | 144 | 18 | 144 | 18 |
| South African Police Service | - | - | 1 551 | 844 | 1 551 | 844 |
| Transport | 561 | - | - | 952 | 561 | 952 |
| Water Affairs | - | - | - | 2 500 | - | 2 500 |
| Women | - | - | - | 297 | - | 297 |
| **Subtotal** | **8 365** | **10 132** | **7 402** | **15 831** | **15 767** | **25 963** |
| **Provincial Departments** | | | | | | |
| **Current** | | | | | | |
| Gauteng Department of Health | - | - | 200 | - | 200 | - |
| **Subtotal** | **-** | **-** | **200** | **-** | **200** | **-** |
| | | | | | | |
| **PUBLIC ENTITIES** | | | | | | |
| **Current** | | | | | | |
| Civilian Secretariat for Police | 286 | - | - | 416 | 286 | 416 |
| Commission for Gender Equality | - | - | 221 | - | 221 | - |
| Compensation Fund | - | - | 26 706 | 4 132 | 26 706 | 4 132 |
| National Heritage Council (NHC) | - | - | 14 | 37 | 14 | 37 |
| National Institute for Communicable Diseases (NCID) | - | - | 288 | 810 | 288 | 810 |
| National Prosecuting Authority (NPA) | - | - | 40 | 104 | 40 | 104 |
| National Student Financial Aid Scheme (NSFAS) | - | - | 270 | - | 270 | - |
| PALAMA | - | - | 588 | 588 | 588 | 588 |
| Road Traffic Management Corporation | - | - | 40 | - | 40 | - |
| SASSETA | 428 | 88 | - | - | 428 | 88 |
| Unemployment Insurance Fund | - | - | 1 358 | 15 652 | 1 358 | 15 652 |
| Subtotal | **714** | **88** | **29 525** | **21 739** | **30 239** | **21 827** |
| | | | | | | |
| **TOTAL** | **9 079** | **10 220** | **37 127** | **37 570** | **46 206** | **47 790** |
| Current | 9 079 | 10 220 | 37 127 | 37 570 | 46 206 | 47 790 |
| Non-current | - | - | - | - | - | - |

# ANNEXURE 6

## ANALYSIS OF PREPAYMENTS AND ADVANCES (NOTE 10)

| Name of Entity | Sector of the entity | Description of goods, services, and/or capital assets paid for | Classification categories | Contract reference number | Total contract value | Contract commencement date | Contract end date | Frequency of the prepayment or advance | Balance outstanding as at 31 March 2025 | Total amount prepaid / advanced in the current year | Less: goods, services or capital assets received in the current year | Add / (Less): Other | Balance outstanding as at 31 March 2026 | Reason for prepayment or advance and for it remaining outstanding at year end (more details can be provided in the narrative blocks where necessary) |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | | | | | R'000 | | | | R'000 | R'000 | R'000 | R'000 | R'000 | |
| **PREPAYMENTS** | | | | | | | | | | | | | | |
| Multichoice | Private Sector | Monthly subscription for digital television signal | Goods and services | Customer No: 66988830 | 471 | 01 April 2025 | 31 March 2026 | Monthly | - | 471 | (471) | - | - | It is a condition that the service must be paid in advance to prevent the disconnection of the signal. The cost is expensed in the Statement of Financial Performance when services were rendered. |
| **TOTAL PREPAYMENTS** | | | | | | | | | **-** | **471** | **(471)** | **-** | **-** | |

| Name of Entity | Sector of the entity | Description of goods, services, and/or capital assets paid for | Classification categories | Contract reference number | Total contract value | Contract commencement date | Contract end date | Frequency of the prepayment or advance | Balance outstanding as at 31 March 2025 | Total amount prepaid / advanced in the current year | Less: goods, services or capital assets received in the current year | Add / (Less): Other | Balance outstanding as at 31 March 2026 | Reason for prepayment or advance and for it remaining outstanding at year end (more details can be provided in the narrative blocks where necessary) |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | | | | | R'000 | | | | R'000 | R'000 | R'000 | R'000 | R'000 | |
| **ADVANCES** | | | | | | | | | | | | | | |
| Brand South Africa | Public Service | Advances in respect of G20 summit Branding & Marketing Collateral | Public Entity | Agreement between GCIS & Brand SA | 2 206 | 10 November 2025 | 23 November 2025 | Once Off | - | 2 206 | (2 206) | - | - | Advance paid to Brand SA for the purposes of procurement of Branding and Marketing for the G20 summit |
| Department of International Relations and Co-operation (DIRCO) | Public Service | Advances in respect of foreign trips undertaken by GCIS officials | National departments | Agreement between GCIS and DIRCO | 1 382 | 1 April 2025 | 31 March 2026 | As the need arise | 1 382 | 4 609 | (5 991) | - | - | DIRCO assist GCIS staff with accommodation and ground transport when traveling abroad to cover the events of the President and Deputy-President. |
| GCIS Staff | Public Service | Advances paid to staff to undergo official traveling | National departments | Staff personnel numbers | 5 | 1 April 2025 | 31 March 2026 | As the need arise | 5 | 4 | (5) | - | 4 | Advances are paid to GCIS staff who undertake official trips to cover their daily allowances, meals and incidental costs in accordance with the DPSA and National Travel Policy Framework. |
| **TOTAL ADVANCES** | | | | | | | | | **1 387** | **6 819** | **(8 202)** | **-** | **4** | |
| **TOTAL PREPAYMENTS AND ADVANCES** | | | | | | | | | **1 387** | **6 819** | **(8 202)** | **-** | **4** | |

# NOTES




GCIS




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