No. 31

16 January 2004



#### SOUTH AFRICAN QUALIFICATIONS AUTHORITY (SAQA)

In accordance with regulation 24(c) of the National Standards Bodies Regulations of 28 March 1998, the Standards Generating Body (SGB) for

#### **Government Communication and Information Systems**

Registered by NSB 04, Communication Studies and Language, publishes the following unit standards for public comment.

This notice contains the titles, fields, sub-fields, NQF levels, credits, and purpose of the unit standards. The unit standards can be accessed via the SAQA web-site at <a href="www.saqa.org.za">www.saqa.org.za</a>. Copies may also be obtained from the Directorate of Standards Setting and Development at the SAQA offices, Hatfield Forum West, 1067 Arcadia Street, Hatfield, Pretoria.

Comment on the unit standards should reach SAQA at the address **below and no later than** 16 February 2004. All correspondence should be marked Standards Setting – SGB for Government Communication and Information Systems and addressed to

The Director: Standards Setting and Development
SAQA
Attention: Mr. D Mphuthing
Postnet Suite 248
Private Bag X06
Waterkloof
0145
or faxed to 012 – 431-5144

e-mail: mmphuting@saga.co.za

DUGMORE MPHUTHING

ACTING DIRECTOR: STANDARDS SETTING AND DEVELOPMENT



#### **UNIT STANDARD:**

1

# Manage interactive communication between public and government

SAQA US ID UNIT ST.	ANDARD TITLE					
114493 Manage i	Manage interactive communication between public and government					
SGB NAME SGB Government Communication and Information Stms FIELD DESCRIPTION		ABET BAND	PROVIDER NAME	PROVIDER NAME		
		Undefined				
		SUBFIELD DESCRIPTION				
Communication Studies and Language		Communica	tion Studies			
UNIT STANDARD COD	E UNIT STAI	NDARD TYPE	NQF LEVEL	CREDITS		
COM-CMS-()-SGB GCIS	Regular		Level 6	7		

# **Specific Outcomes:**

# SPECIFIC OUTCOME 1

Manage the accessing of information from the public.

# SPECIFIC OUTCOME 2

Manage information sharing and report-back to public.

# SPECIFIC OUTCOME 3

Manage information flow to and from decision-makers.



#### **UNIT STANDARD:**

2

# Implement government communication campaign activities

SAQA US ID	UNIT STANDARD TITLE				
114490	Implement government communication campaign activities				
SGB NAME		ABET BAND	PROVIDER NAME		
SGB Government Communication and Information Stms		Undefined			
FIELD DESCRIPTION		SUBFIELD	DESCRIPTION		
Communication Studies and Language		Communica	ation Studies		
UNIT STAND	ARD CODE	UNIT STAI	NDARD TYPE	NQF LEVEL	CREDITS
COM-CMS-0-	SGB GCIS	Regular		Level 5	5

# **Specific Outcomes:**

# SPECIFIC OUTCOME 1

Prepare to implement campaign activities.

# SPECIFIC OUTCOME 2

Implement campaign activities.

# SPECIFIC OUTCOME 3

Review and report on implementation of campaign activities.

7



#### **UNIT STANDARD:**

3

# Develop, maintain and monitor media relations to communicate government information

SAQA US ID	UNIT STANDARD TITLE				
114481	Develop, maintain and monitor media relations to communicate government information				
SGB NAME			ABET BAND	ABET BAND PROVIDER NAME	
SGB Government Communication and Information Stms		Undefined			
FIELD DESCRIPTION		SUBFIELD DESCRIPTION			
Communication Studies and Language		Communication Studies			
UNIT STANDA	RD CODE	UNIT STANDARD TYPE		NQF LEVEL	CREDITS
COM-CMS-0-S	GB GCIS	Regular		Level 5	5

# **Specific Outcomes:**

SPECIFIC OUTCOME 1

Profile the media.

#### SPECIFIC OUTCOME 2

Develop and maintain media relationships.

# SPECIFIC OUTCOME 3

Monitor media relationships.



# **UNIT STANDARD:**

4

# Develop and maintain community relations to communicate government information

SAQA US ID	UNIT STANDARD TITLE				
114477	Develop and maintain community relations to communicate government information				
SGB NAME			ABET BAND	PROVIDER NAM	E
SGB Government Communication and Information Stms		Undefined			
FIELD DESCRIPTION		SUBFIELD	DESCRIPTION		
Communication Studies and Language		Communication Studies			
UNIT STANDA	ARD CODE	UNIT STANDARD TYPE		NQF LEVEL	CREDITS
COM-CMS-0-S	SGB GCIS	Regular		Level 5	6

# Specific Outcomes:

# SPECIFIC OUTCOME 1

Profile communities.

# SPECIFIC OUTCOME 2

Develop and maintain community relationships.

# SPECIFIC OUTCOME 3

Monitor community-government relationships.



#### **UNIT STANDARD:**

5

# Coordinate government communication activities

SAQA US ID	UNIT STANDARD TITLE				
114488	Coordinate government communication activities				
SGB NAME			ABET BAND	PROVIDER NAME	
SGB Government Communication and Information Stms		Undefined			
FIELD DESCRIPTION		SUBFIELD	DESCRIPTION		
Communication Studies and Language		Communication Studies			
UNIT STANDA	ARD CODE	UNIT STANDARD TYPE		NQF LEVEL	CREDITS
COM-CMS-D-S	SGB GCIS	Regular		Level 5	6

# **Specific Outcomes:**

SPECIFIC OUTCOME 1

Prepare for coordination of activities.

# SPECIFIC OUTCOME 2

Coordinate activities.

# SPECIFIC OUTCOME 3

Review and report on the activities.